CONDENSING UNIT

HEAT PUMP
INSTALLATION & SERVICE REFERENCE

© 2025-2026 Daikin Comfort Technologies Manufacturing, Inc.
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www.goodmanmfg.com - www.amana-hac.com
P/N: IOG-4056D Date: August 2026

Important Safety Instructions

The following symbols and labels are used throughout this manual to indicate immediate or potential safety hazards. It is the owner's and installer's responsibility to read and comply with all safety information and instructions accompanying these symbols. Failure to heed safety information increases the risk of personal injury, property damage, and/or product damage.

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WARNING

HIGH VOLTAGE
Disconnect all power before servicing or installing this unit. Multiple power sources may be present. Failure to do so may cause property damage, personal injury or death.

CAUTION

Scroll equipped units should never be used to evacuate the air conditioning system. Vacuums this low can cause internal electrical arcing resulting in a damaged or failed compressor.

WARNING

Only personnel that have been trained to install, adjust, service, maintenance or repair (hereinafter, "service") the equipment specified in this manual should service the equipment.

This equipment is not intended for use by persons (including children) with reduced physical, sensory or mental capacities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the equipment.

The manufacturer will not be responsible for any injury or property damage arising from improper supervision, service or service procedures. If you service this unit, you assume responsibility for any injury or property damage which may result. In addition, in jurisdictions that require one or more licenses to service the equipment specified in this manual, only licensed personnel should service the equipment. Improper supervision, installation, adjustment, servicing, maintenance or repair of the equipment specified in this manual, or attempting to install, adjust, service or repair the equipment specified in this manual without proper supervision or training may result in product damage, property damage, personal injury or death.

WARNING

Do not bypass safety devices.

WARNING

Do not use means to accelerate the defrosting process or to clean, other than those recommended by the manufacturer.

The appliance shall be stored in a room without continuously operating ignition sources (for example: open flames, an operating gas appliance or an operating electric heater.

Do not pierce or burn.

Be aware that refrigerants may not contain an odor.

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NOTE: This appliance is suitable for outdoor use.

This device, which was assembled by Daikin Comfort Technologies Manufacturing, Inc., contains a component that is classified as an intentional radiator. This intentional radiator has been certified by the FCC: FCC ID QOQBGM111. And this international radiator has an Industry Canada ID: IC 5123A-BGM111.

This device complies with Part 15 of the FCC's Rules. Operation of this device is subject to two conditions:

(1) This device may not cause harmful interference; and
(2) This device must accept any interference received, including interference that may cause undesirable operation.

And this device meets the applicable Industry Canada technical specifications.

The manufacturer of the intentional radiator (model no. BGM111) is Silicon Laboratories Finland Oy, which can be contacted by calling 617-951-0200. (www.silabs.com)

Daikin Comfort Technologies Manufacturing, Inc. may be contacted by calling 713-861-2500, or at 19001 Kermier Rd., Waller TX 77484. (www.daikincomfort.com)

Features

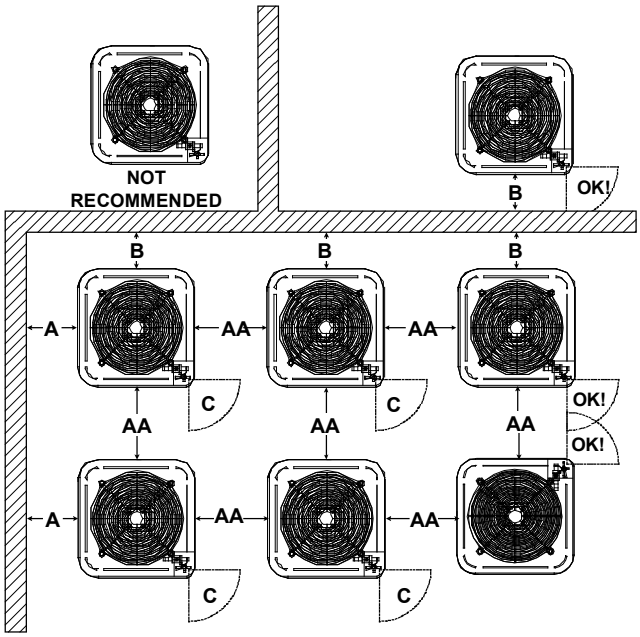
This heat pump is part of a ComfortBridge™ control system designed to more efficiently control heat gain/loss with better efficiency and achieve targeted comfort conditions. The system utilizes digital linkage between the indoor and outdoor equipment and can be controlled by any single-stage thermostat. The ComfortBridge™ control system reduces the number of required thermostat wires, provides additional setup features and enhanced active diagnostics through Bluetooth® connectivity with the downloadable CoolCloud™ app.

The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc., and any use of such marks are under license.

Installation Clearances

Special consideration must be given to location of the condensing unit(s) in regard to structures, obstructions, other units, and any/all other factors that may interfere with air circulation. Where possible, the top of the unit should be completely unobstructed; however, if vertical conditions require placement beneath an obstruction **there should be a minimum of 60 inches between the top of the unit and the obstruction(s).** Ensure there is not a potential for refrigerant to pool should a leak occur in the unit. The specified dimensions meet requirements for air circulation only. Consult all appropriate regulatory codes prior to determining final clearances.

Another important consideration in selecting a location for the unit(s) is the angle to obstructions. Either side adjacent the valves can be placed toward the structure provided the side away from the structure maintains minimum service clearance. Corner installations are strongly discouraged.



Minimum Airflow Clearance				
Model Type	**A**	**B**	**C**	**AA**
Residential	10"	10"	18"	20"
Light Commercial	12"	12"	18"	24"

This unit can be located at ground floor level or on flat roofs. At ground floor level, the unit must be on a solid, level foundation that will not shift or settle. To reduce the possibility of sound transmission, the foundation slab should not be in contact with or be an integral part of the building foundation. The dimensions of the space necessary for correct installation of the appliance, including the minimum permissible distance to adjacent structures, have been covered in this section (per UL 60335-2-40). Ensure the foundation is sufficient to support the unit. A concrete slab raised above ground level provides a suitable base.
NOTE: This unit should be installed in a manner so that it is not accessible to the public.

Shipping Inspection

Always keep the unit upright; laying the unit on its side or top may cause equipment damage. Shipping damage, and subsequent investigation is the responsibility of the carrier. Verify the model number, specifications, electrical characteristics, and accessories are correct prior to installation. The distributor or manufacturer will not accept claims from dealers for transportation damage or installation of incorrectly shipped units.

Overcurrent Protection

The following overcurrent protection devices are approved for use.

- Time delay fuses
- HACR type circuit breakers

These devices have sufficient time delay to permit the motor-compressor to start and accelerate its load. Ensure wiring for the unit is in accordance with national wiring regulations.

Charging Instructions

Additional refrigerant above the amount charged in the factory must be added during installation based on lineset length and the compatible indoor model. Carefully follow the Charge Verification section of this manual to ensure proper system function.

Storage and Transportation

Units come factory charged with refrigerant. Take care to store unit in a location that will minimize potential for damage. The unit should be stored away from continuously operating sources off ignition. If transporting the unit, ensure relevant regulations of the geographic area are followed.

Codes & Regulations

This product is designed and manufactured to comply with national codes. Installation in accordance with such codes and/or prevailing local codes/regulations is the responsibility of the installer. The manufacturer assumes no responsibility for equipment installed in violation of any codes or regulations. Rated performance is achieved after 20 hours of operation. Rated performance is delivered at the specified airflow. See outdoor unit specification sheet for split system models. Specification sheets can be found at www.goodmanmfg.com for Goodman® brand products or www.amana-hac.com for Amana® brand products. Within either website, please select the residential or commercial products menu and then select the submenu for the type of product to be installed, such as air conditioners or heat pumps, to access a list of product pages that each contain links to that model's specification sheet.

The United States Environmental Protection Agency (EPA) has issued various regulations regarding the introduction and disposal of refrigerants. Failure to follow these regulations may harm the environment and can lead to the imposition of substantial fines.
NOTICE This unit is equipped with a 24 VAC transformer that powers the heat pump control board. When installed as a communicating system, only 2 wires are needed between indoor and outdoor.

Should you have any questions please contact the local office of the EPA.

If replacing a condensing unit or air handler, the system must be manufacturer approved and Air Conditioning, Heating and Refrigeration Institute (AHRI) matched. **NOTE:** Installation of unmatched systems is not allowed.

Outdoor units are approved for operation above 55°F in cooling mode. Communicating units are equipped with two speed of ECM fan motors and are not approved for use with low ambient kits.

Damage to the unit caused by operating the unit in a structure that is not complete (either as part of new construction or renovation) is not covered by the warranty.

Rooftop Installations

If it is necessary to install this unit on a roof structure, ensure the roof structure can support the weight and that proper consideration is given to the weather-tight integrity of the roof. Since the unit can vibrate during operation, sound vibration transmission should be considered when installing the unit. Vibration absorbing pads or springs can be installed between the condensing unit legs or frame and the roof mounting assembly to reduce noise vibration.

NOTE: These are designed for altitude: Max: 10,500 feet above sea level. Min: -184 feet below sea level.

NOTE: These units require special location consideration in areas of heavy snow accumulation and/or areas with prolonged continuous subfreezing temperatures. Heat pump unit bases have cutouts under the outdoor coil that permit drainage of frost accumulation. Situate the unit to permit free unobstructed drainage of the defrost water and ice.

In more severe weather locations, it is recommended that the unit be elevated to allow unobstructed drainage and air flow. The following elevation minimums are recommended:

Design Temperature	Suggested Minimum Elevation
+15° and above	2 1/2"
-5° to +14°	8"
below -5°	12"

Safe Refrigerant Handling

While these items will not cover every conceivable situation, they should serve as a useful guide.

WARNING

TO AVOID POSSIBLE INJURY, EXPLOSION OR DEATH, PRACTICE SAFE HANDLING OF REFRIGERANTS.

WARNING

REFRIGERANTS ARE HEAVIER THAN AIR. THEY CAN "PUSH OUT" THE OXYGEN IN YOUR LUNGS OR IN ANY ENCLOSED SPACE. TO AVOID POSSIBLE DIFFICULTY IN BREATHING OR DEATH:

- NEVER PURGE REFRIGERANT INTO AN ENCLOSED ROOM OR SPACE. BY LAW, ALL REFRIGERANTS MUST BE RECLAIMED.
- IF AN INDOOR LEAK IS SUSPECTED, THOROUGHLY VENTILATE THE AREA BEFORE BEGINNING WORK.
- LIQUID REFRIGERANT CAN BE VERY COLD. TO AVOID POSSIBLE FROSTBITE OR BLINDNESS, AVOID CONTACT AND WEAR GLOVES AND GOOGLES. IF LIQUID REFRIGERANT DOES CONTACT YOUR SKIN OR EYES, SEEK MEDICAL HELP IMMEDIATELY.
- ALWAYS FOLLOW EPA REGULATIONS. NEVER BURN REFRIGERANT, AS POISONOUS GAS WILL BE PRODUCED.

WARNING

To avoid possible explosion:

- Never apply flame or steam to a refrigerant cylinder. If you must heat a cylinder for faster charging, partially immerse it in warm water.
- Never fill a cylinder more than 80% full of liquid refrigerant.
- Never add anything other than R-32 to an R-32 cylinder. The service equipment used must be listed or certified for the type of refrigerant used.
- Store cylinders in a cool, dry place. Never use a cylinder as a platform or a roller.

WARNING

To avoid possible explosion, use only returnable (not disposable) service cylinders when removing refrigerant from a system.

- Ensure the cylinder is free of damage which could lead to a leak or explosion.
- Ensure the hydrostatic test date does not exceed 5 years.
- Ensure the pressure rating meets or exceeds 400 lbs.

When in doubt, do not use cylinder.

Prior to beginning work on systems containing flammable refrigerants, safety checks are necessary to ensure that the risk of ignition is minimized. Work shall be undertaken under a controlled procedure as stated in this manual so as to minimize the risk of a flammable gas or vapor being present while the work is being performed. All persons working in the local area shall be instructed on the nature of work being carried out. Work in confined spaces shall be avoided. The area shall be checked with an appropriate refrigerant detector prior to and during work, to ensure the technician is aware of potentially flammable atmospheres. Ensure that the leak detection equipment being used is suitable for use with A2L refrigerants, i.e. non-sparking, adequately sealed or intrinsically safe.

If any hot work is to be conducted on the refrigerating equipment or any associated parts, appropriate fire extinguishing equipment shall be available. Have a dry powder or CO_2 fire extinguisher adjacent to the hot work area. No person carrying out work on the refrigeration system shall use any sources of ignition in such a manner that it may lead to the risk of fire or explosion. All possible ignition sources, including cigarette smoking, should be kept sufficiently far from the site of work, during which refrigerant can possibly be released to the surrounding space. Prior to work taking place, the area around the equipment is to be surveyed to make sure that there are no flammable hazards or ignition risks. “No Smoking” signs shall be displayed.

Ensure that the area is in the open or that it is adequately ventilated before breaking into the system or conducting any hot work. A degree of ventilation shall continue during the period that the work is carried out. Ventilation should be provided such that any leaked refrigerant will safely disperse, preferably expelled externally into the atmosphere. The outlet for the vacuum pump shall not be close to any potential ignition sources and ventilation shall be available.

Take care to avoid contamination of different refrigerants when using charging equipment. Hoses or lines should be as short as possible. The refrigerant cylinders should be kept in an appropriate position according to their instructions. If a refrigerant leak is suspected, all naked flames shall be extinguished and the area shall be ventilated. If a leak is found which requires brazing, all refrigerant shall be recovered from the system prior to performing hot work.

If a refrigerant leak is suspected, all naked flames shall be extinguished and the area shall be ventilated. If a leak is found which requires brazing, all refrigerant shall be recovered from the system prior to performing hot work. Ensure the unit is grounded prior to charging the system.

Refrigerant Lines

CAUTION

The compressor oil for R-32 units is extremely susceptible to moisture absorption and could cause compressor failure. Do not leave system open to atmosphere any longer than necessary for installation.

WARNING

Partial units shall only be connected to an appliance suitable for the same refrigerant.

Review serial plate on both evaporator and condenser unit to assure the maximum operating pressure matches before connecting.

Use only refrigerant grade (dehydrated and sealed) copper tubing to connect the condensing unit with the indoor evaporator. Use the minimum amount of copper tubing where possible. After cutting the tubing, install plugs to keep refrigerant tubing clean and dry prior to and during installation. Tubing should always be cut square keeping ends round and free from burrs. Clean the tubing to prevent contamination.

This unit is a partial unit air conditioner and must only be connected to other units that have been confirmed to comply with corresponding partial unit requirements.
To prevent physical damage to refrigerant lines during operation and service, do NOT let refrigerant lines come in direct contact with plumbing, ductwork, floor joists, wall studs, floors, and walls. When running refrigerant lines through a foundation or wall, openings should allow for sound and vibration absorbing material to be placed or installed between tubing and foundation. Any gap between foundation or wall and refrigerant lines should be filled with a pliable silicon-based caulk, RTV or a vibration damping material. Avoid suspending refrigerant tubing from joists and studs with rigid wire or straps that would come in contact with the tubing. Use an insulated or suspension type hanger. Ensure installation of refrigerant lines is in compliance with nation and local codes and standards. Compliance with national gas regulations shall be observed. Keep both lines separate and always insulate the suction line.

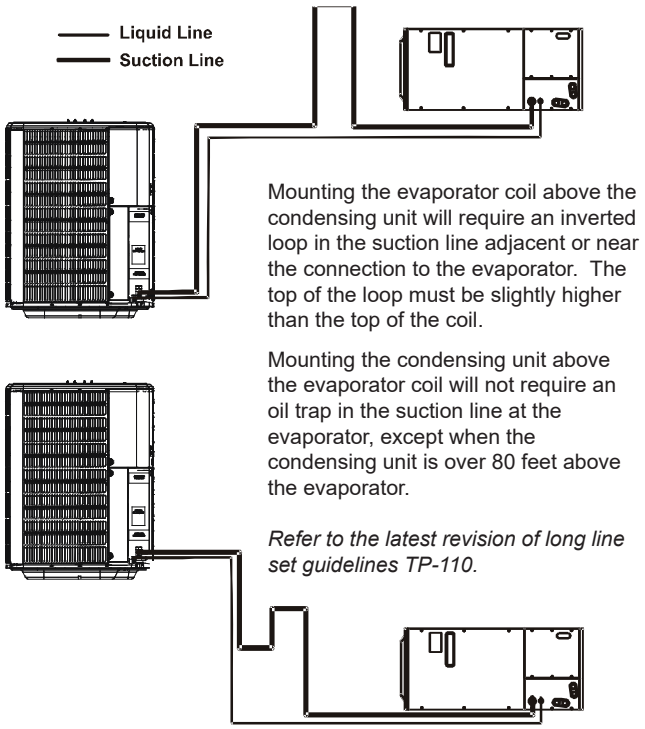
All field joints created shall be accessible for inspection prior to being covered or enclosed. When installing refrigerant lines between evaporating and condensing unit, ensure there are no connecting joints and no bends with a centerline radius less than 2.5 times the external pipe diameter.

These sizes are recommended for line lengths of 79 feet or less to obtain optimum performance. For alternate line sizing options or runs of more than 79 feet, refer to TP-110 Long Line Set Application R-32, or contact your distributor for assistance.

RECOMMENDED INTERCONNECTING TUBING (Ft)						
Cond Unit Tons	0-24		25-49		50-79*	
	Line Diameter (In. OD)					
	Suct	Liq	Suct	Liq	Suct	Liq
2	5/8	1/4	3/4	3/8	3/4	3/8
3	3/4	3/8	7/8	3/8	7/8	3/8
4	7/8	3/8	1 1/8	3/8	1 1/8	3/8
5	7/8	3/8	1 1/8	3/8	1 1/8	3/8

*1 1/8 suction line is not approved for 4 ton two-stage applications with the outdoor unit below the indoor unit due to oil return in low stage.

*Lines greater than 79 feet in length or vertical elevation from more than 50 feet refer to the TP-110 R-32 Long Line Set Application Guide lines or contact your distributor for assistance.



Insulation is necessary to prevent condensation from forming and dropping from the suction line. Armflex (or satisfactory equivalent) with ⅜" min. wall thickness is recommended. In severe conditions (hot, high humidity areas) ½" insulation may be required. Insulation must be installed in a manner which protects tubing from damage and contamination.

Existing Line Sets

Where possible, drain as much residual compressor oil from existing systems, lines, and traps; pay close attention to low areas where oil may collect. Use of an approved flushing agent is recommended followed by a nitrogen purge to remove any remaining flushing agent from the lines or indoor coil. Replacement of indoor coil is recommended.

NOTE: If using existing indoor coil and changing refrigerant types, ensure the indoor coil and metering device are compatible with the type of refrigerant being used. If new indoor coil is required check spec sheet or AHRI for approved coil.

Refer to the indoor coil installation manual for instructions and requirements regarding the installation of the refrigerant detection system to the existing furnace assembly. If system is being replaced due to compressor electrical failure, assume acid is in system. Refer to Service Procedure S-115 Compressor Burnout in service manual for clean-up procedure.

Burying Refrigerant Lines

If burying refrigerant lines can not be avoided, use the following checklist.

1. Insulate liquid and suction lines separately.

2. Enclose all underground portions of the refrigerant lines in waterproof material (conduit or pipe) sealing the ends where tubing enters/exits the enclosure.
3. If the lines must pass under or through a concrete slab, ensure lines are adequately protected and sealed.

WARNING

ONLY BRAZING TECHNIQUES AND APPROVED MECHANICAL JOINTS SHOULD BE USED TO CONNECT REFRIGERANT TUBING CONNECTIONS. NON-APPROVED MECHANICAL CONNECTORS AND OTHER METHODS ARE NOT PERMITTED IN THIS SYSTEM CONTAINING A2L REFRIGERANT. APPROVED MECHANICAL JOINTS WILL BE DETAILED IN THE PRODUCT'S SPECIFICATION SHEETS.

Refrigerant Line Connections

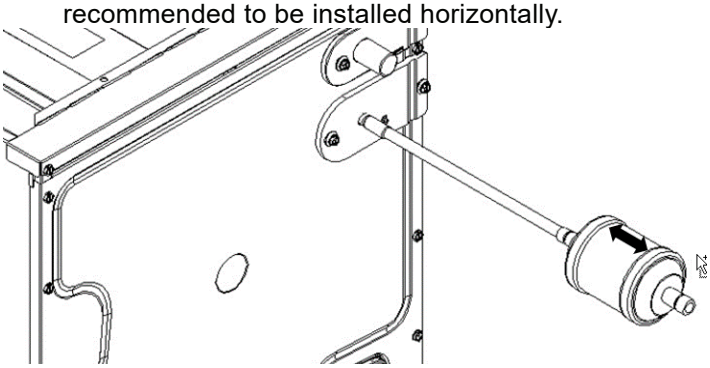
IMPORTANT

To avoid overheating the service valve, TXV valve, or filter drier while brazing, wrap the component with a wet rag, or use a thermal heat trap compound. Be sure to follow the manufacturer's instruction when using the heat trap compound. **NOTE:** Remove Schrader valves from service valves before brazing tubes to the valves. Use a brazing alloy of 5% minimum silver content. Do not use flux.

Before conducting any hot work, ensure the area is in the open or has adequate ventilation. The ventilation shall continue during the period of hot work and should safely disperse any released refrigerant. Torch heat required to braze tubes of various sizes is proportional to the size of the tube. Tubes of smaller size require less heat to bring the tube to brazing temperature before adding brazing alloy. Applying too much heat to any tube can melt the tube. Service personnel must use the appropriate heat level for the size of the tube being brazed. **NOTE:** The use of a heat shield when brazing is recommended to avoid burning the serial plate or the finish on the unit.

1. The ends of the refrigerant lines must be cut square, deburred, cleaned, and be round and free from nicks or dents. Any other condition increases the chance of a refrigerant leak.
2. "Sweep" the refrigerant line with nitrogen or inert gas during brazing to prevent the formation of copper-oxide inside the refrigerant lines. The oils used in R-32 applications will clean any copper-oxide present from the inside of the refrigerant lines and spread it throughout the system. This may cause a blockage or failure of the metering device.
3. After brazing, quench the joints with water or a wet cloth to prevent overheating of the service valve.
4. Ensure the filter drier paint finish is intact after brazing. If the paint of the steel filter drier has been burned or chipped, repaint or treat with a rust preventative. This is especially important on suction line filter driers which are continually wet when the unit is operating.
5. All units come with a pre-installed OR field installed filter drier. If filter drier is not pre-installed, braze the included filter drier to the liquid line. The recommended location of the filter drier is before the expansion device at the indoor unit.

   Bidirectional or Dual Flow Filter Driers are recommended to be installed horizontally.



NOTE: Be careful not to kink or dent refrigerant lines. Kinked or dented lines will cause poor performance or compressor damage.

Ensure connections created during installation are accessible for maintenance purposes.

Do NOT make final refrigerant line connection until plugs are removed from refrigerant tubing.

Standing Pressure Test/ Leak Detection Method (Recommended Before System Evacuation)

WARNING

TO AVOID THE RISK OF FIRE OR EXPLOSION, NEVER USE OXYGEN, HIGH PRESSURE AIR OR FLAMMABLE GASES FOR LEAK TESTING OF A REFRIGERATION SYSTEM.

WARNING

TO AVOID POSSIBLE EXPLOSION, THE LINE FROM THE NITROGEN CYLINDER MUST INCLUDE A PRESSURE REGULATOR AND A PRESSURE RELIEF VALVE. THE PRESSURE RELIEF VALVE MUST BE SET TO OPEN AT NO MORE THAN 450 PSIG.

Using dry nitrogen or dry helium, pressurize the system to maximum allowable pressure as listed on the serial plate. Allow the pressure to stabilize and hold for at least 15 Minutes. The system is considered leak-free if the pressure does not drop below above selected maximum allowable pressure. If, after 15 minutes, the pressure drops, it implies a leak in the system. Proceed with identifying and sealing the leak and repeating the Standing Pressure Test. Leak test the system using dry nitrogen or dry helium and soapy water to identify leaks. **No refrigerant shall be used for pressure testing to detect leaks**. Proceed to system evacuation using the Deep Vacuum Method.

System Evacuation

Condensing unit liquid and suction valves are closed to contain the charge within the unit. The unit is shipped with the valve stems closed and caps installed. Do not open valves until the system is evacuated.

WARNING

REFRIGERANT UNDER PRESSURE!
Failure to follow proper procedures may cause property damage, personal injury or death.

CAUTION

Prolonged operation at suction pressures less than 20 psig for more than 5 seconds will result in overheating of the scrolls and permanent damage to the scroll tips, drive bearings and internal seal.

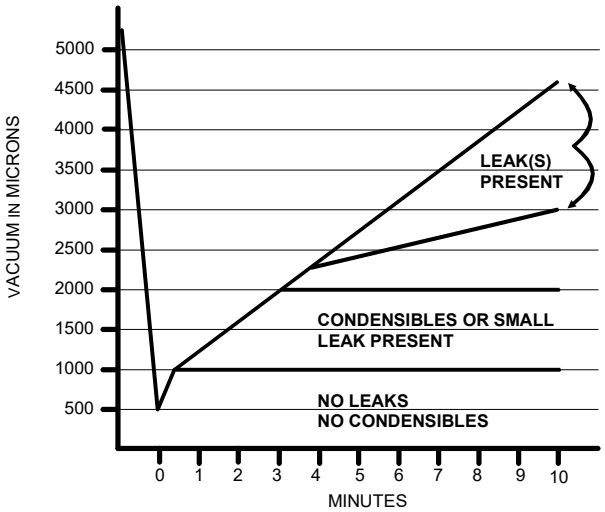
NOTE: Scroll compressors should never be used to evacuate or pump down a heat pump or air conditioning system.

Deep Vacuum Method (Recommended)

The Deep Vacuum Method requires a vacuum pump rated for 500 microns or less. This method is an effective and efficient way of assuring the system is free of non-condensable air and moisture. As an alternative, the Triple Evacuation Method is detailed in the Service Manual for this product model.

It is recommended to remove the Schrader Cores from the service valves using a core-removal tool to expedite the evacuation procedure.

1. Connect the vacuum pump, micron gauge, and vacuum rated hoses to both service valves. Evacuation must use both service valves to eliminate system mechanical seals.
2. Evacuate the system to less than 500 microns.
3. Isolate the pump from the system and hold vacuum for 10 minutes (minimum). Typically, pressure will rise slowly during this period. If the pressure rises to less than 1000 microns and remains steady, the system is considered leak-free; proceed to system charging and startup.
4. If pressure rises above 1000 microns but holds steady below 2000 microns, non-condensable air or moisture may remain or a small leak is present. Return to step 2: If the same result is achieved check for leaks and repair. Repeat the evacuation procedure.
5. If pressure rises above 2000 microns, a leak is present. Check for leaks and repair. Repeat the evacuation procedure.



NOTE: Refer to the instructions accompanying the CT compatible indoor air handler/furnace/modular blower unit for troubleshooting information regarding indoor unit diagnostics.

Refer to the Troubleshooting Chart at the end of this manual for a listing of possible air conditioner and heat pump error codes, possible causes and corrective actions.

WARNING

All accessories that may become a potential ignition source if installed, such as electronic air cleaners, must only be powered through our accessory control board kit. If an electronic air cleaner is already installed in the duct work and not connected to the accessory control board, it will have to be disabled or removed. Ensure that any additional wiring from the indoor unit to the accessory control board is routed and protected from damage and wear, avoiding the flue pipe and any joints that may need brazed or disconnected for service. Refer to the product specification sheet for the accessory control board kit part number.

Electrical Connections

WARNING

HIGH VOLTAGE
Disconnect all power before servicing. Multiple power sources may be present. Failure to do so may cause property damage, personal injury or death due to electric shock. Wiring must conform with NEC or CEC and all local codes. Undersized wires could cause poor equipment performance, equipment damage or fire.

WARNING

To avoid the risk of fire or equipment damage, use copper conductors.

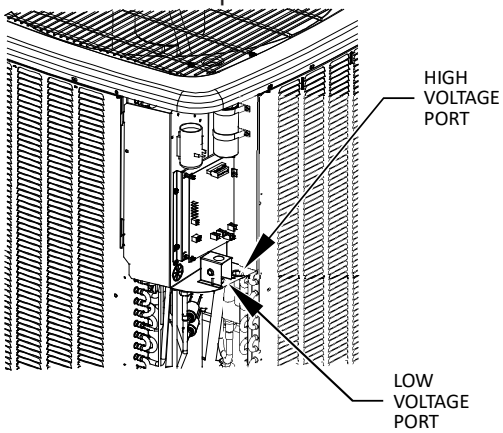
The condensing unit rating plate lists pertinent electrical data necessary for proper electrical service and overcurrent protection. Wires should be sized to limit voltage drop

to 2% (max.) from the main breaker or fuse panel to the condensing unit. Consult the NEC, CEC, and all local codes to determine the correct wire gauge and length. Ensure wiring for the unit is in accordance to national wiring regulations. Check that wiring will not be subject to wear, corrosion, excessive pressure, vibration, sharp edges or any other adverse environmental effects. Ensure wiring will not be subject to any of the above effects as a result of aging or continual vibration.
Local codes often require a disconnect switch located near the unit; do not install the switch on the unit. Refer to the installation instructions supplied with the indoor furnace/ air handler for specific wiring connections and indoor unit configuration. Likewise, consult the instructions packaged with the thermostat for mounting and location information.

High Voltage Connections
Route power supply and ground wires through the high voltage port and terminate in accordance with the wiring diagram provided inside the control panel cover.

Low Voltage Connections
This heat pump is equipped with a factory-installed transformer to power the outdoor controls when installed as part of a fully communicating HVAC system utilizing a **ComfortBridge**™ compatible indoor unit. In this configuration, only two low voltage control wires are required between the outdoor unit and indoor unit.

The unit also has legacy 24 VAC inputs and outputs to support non-communicating systems. When this configuration is used, the transformer in the outdoor unit must be disconnected from the low voltage and line voltage connections. The transformer connecting wires can then be discarded. Route control wires through the low voltage port and terminate in accordance with the wiring diagram provided inside the control panel cover.



Voltage Ports

NOTE: For two-stage units, refer to the Installation Instructions supplied with the variable speed indoor units for field wiring connections.

NOTE: If the heat pump unit is wired in the communicating mode together with a compatible communicating indoor unit, then the communicating equipment is able to search and identify the condensing unit when power is applied to the system. Refer to the Installation Manual of the communicating indoor equipment for more information.

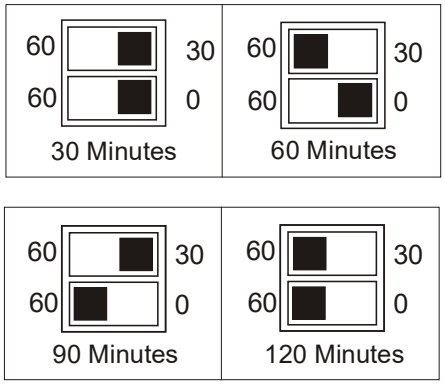
NOTE: Power must be supplied to the 17.2 SEER2 outdoor units containing ECM motors before the power is applied to the indoor unit. Sending a low voltage signal without high voltage power present at the outdoor unit can cause malfunction of the control module on the ECM motor.

NOTE: Units with crankcase heaters should have high voltage power energized for 24 hours prior to start up.

For non-communicating (legacy 24VAC) installations, use the dipswitch to select defrost time interval (30, 60, 90, 120 minutes; see chart below).

Factory default setting is 30 minutes. The maximum defrost cycle time is 10 minutes.

NOTE: For all system, the defrost control should be set on 90 minutes.



Dipswitch Settings for Selection of Defrost Time

System Start Up

WARNING

HIGH VOLTAGE!
Disconnect ALL power before servicing or installing this unit. Multiple power sources may be present.
Failure to do so may cause property damage, personal injury or death.

CAUTION

POSSIBLE REFRIGERANT LEAK!
To avoid a possible refrigerant leak, open the service valves until the top of the stem is 1/8" from the retainer.

Adequate refrigerant charge for the matching AHRI rated designated tested combination (DTC) evaporator coil and 15 feet of lineset is supplied with the condensing unit.
If using evaporator coils other than DTC coil, it may be necessary to add or remove refrigerant to attain proper charge. If line set exceeds 15 feet in length, refrigerant should be added at the amount specified in the below table based on suction and liquid tube diameters.

SATURATED SUCTION PRESSURE TEMPERATURE CHART	
SUCTION PRESSURE	SATURATED SUCTION TEMPERATURE ºF
PSIG	R-32
40	-7
42	-6
44	-4
48	-1
50	1
52	2
54	4
56	5
58	6
60	8
62	9
64	10
66	12
68	13
70	14
72	15
74	17
76	18
78	19
80	20
85	23
90	25
95	28
100	30
105	33
110	35
115	37
120	40
125	42
130	44
135	46
140	48
145	50
150	52
155	53
160	55
165	57
170	59

SATURATED LIQUID PRESSURE TEMPERATURE CHART	
LIQUID PRESSURE	SATURATED LIQUID TEMPERATURE ºF
PSIG	R-32
200	68
210	71
220	74
230	77
240	80
250	82
260	85
270	87
280	90
290	92
300	94
310	97
320	99
330	101
340	103
350	105
360	107
370	109
380	111
390	113
400	115
410	117
420	118
430	120
440	122
450	124
460	125
470	127
480	128
490	130
500	132
525	135
550	139
575	143
600	146
625	150
650	153

NOTE: SPECIFICATIONS AND PERFORMANCE DATA LISTED HEREIN ARE SUBJECT TO CHANGE WITHOUT NOTICE.

Be sure to fill out the refrigerant charge label on the lower access panel of the unit. Using a durable marking instrument, fill in the factory charge found on the serial plate of the unit in the first box labeled FACTORY CHARGE. In the next box labeled FIELD CHARGE fill in the amount of charge added to the system. NOTE: The field charge amount may not be finalized until final adjustment. In the third box labeled TOTAL CHARGE add the two amounts in the boxes above.

NOTE: Charge should always be checked using superheat and subcooling when using TXV equipped indoor coil to verify proper charge.

Initial Charge Addition per Foot (oz)		Liquid Line Diameter (in. OD)	
		1/4	3/8
Suction Line Diameter (in. OD)	5/8	0.23	0.53
	3/4	-	0.55
	7/8	-	0.58
	1-1/8	-	0.64

When opening valves with retainers, open each valve only until the top of the stem is 1/8” from the retainer. To avoid loss of refrigerant, DO NOT apply pressure to the retainer. When opening valves without a retainer remove service valve cap and insert a hex wrench into the valve stem and back out the stem by turning the hex wrench counterclockwise. Open the valve until it contacts the rolled lip of the valve body.

NOTE: These are not back-seating valves. It is not necessary to force the stem tightly against the rolled lip. Break vacuum by fully opening liquid service valve. After the refrigerant charge has bled into the system, open the suction service valve. The service valve cap is the secondary seal for the valve and must be properly tightened to prevent leaks. Make sure cap is clean and apply refrigerant oil to threads and sealing surface on inside of cap. Tighten cap finger-tight and then tighten additional 1/6 of a turn (1 wrench flat), or to the following specification, to properly seat the sealing surfaces.

1. 3/8” valve to 5 - 10 in-lbs
2. 5/8” valve to 5 - 20 in-lbs
3. 3/4” valve to 5 - 20 in-lbs
4. 7/8” valve to 5 - 20 in-lbs

Do not introduce liquid refrigerant from the cylinder into the crankcase of the compressor as this may damage the compressor.

1. Break vacuum by fully opening liquid and suction base valves.
2. Set thermostat to call for cooling. Check indoor and outdoor fan operation and allow system to stabilize for 20 minutes.

Charge Verification

WARNING

REFRIGERANT UNDER PRESSURE!
- **Do not overcharge system with refrigerant.**
- **Do not operate unit in a vacuum or at a negative pressure.**

Failure to follow proper procedures may cause property damage, personal injury or death.

WARNING

Use refrigerant certified to AHRI standards. Used refrigerant may cause compressor damage. Most portable machines cannot clean refrigerant to meet AHRI standards.

NOTICE: Violation of EPA regulations may result in fines or other penalties.

CAUTION

Damage to the unit caused by operating the compressor with the suction valve closed is not covered by the warranty and may cause serious compressor damage.

Final Charge Adjustment

Airflow and Total Static Pressure for the indoor unit should be verified before attempting to charge system.

1. Total static pressure is .5” WC or less.
2. Airflow is correct for installed unit.
3. Airflow tables are in the installation manual and Spec Sheet for Indoor Unit.
4. Complete charging information are in Service Manual RS6200007.

NOTE: Superheat adjustments should not be made until indoor ambient conditions have stabilized. This could take up to **24 hours** depending on indoor temperature and humidity. Before checking superheat run the unit in cooling for **10-15 minutes** or until refrigerant pressures stabilize. Use the following guidelines and methods to check unit operation and ensure that the refrigerant charge is within limits.

The outdoor temperature must be 60°F or higher. Set the room thermostat to COOL, fan switch to AUTO, and set the temperature control well below room temperature.

Superheat on indoor coils with adjustable TXV valves are factory set and no adjustment is normally required during startup. Only in unique applications due to refrigerant line length, differences in height between the indoor and outdoor unit and refrigerant tubing sizes or poor performance should Superheat setting require adjustment. These adjustments should only be performed by qualified service personnel. For detailed charge and TXV adjustments refer to the appropriate Service Manual.

Expansion Valve System

CAUTION

To prevent personal injury, carefully connect and disconnect manifold gauge hoses. Escaping liquid refrigerant can cause burns. Do not vent refrigerant into the atmosphere. Recover all refrigerant during system repair and before final unit disposal.

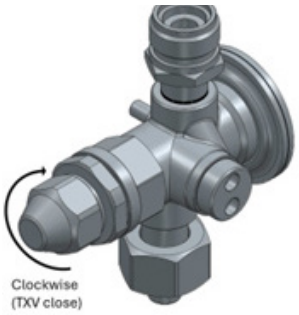
Charge by Subcooling: Applicable to Adjustable TXV SUBCOOLING FORMULA = SATURATED LIQUID LINE TEMPERATURE - LIQUID LINE TEMPERATURE

NOTE: Units matched with indoor coils equipped with non-adjustable TXV should be charged by subcooling only.

Run the unit on low stage cooling for 10 minutes until refrigerant pressures stabilize. Use the following guidelines and methods to check unit operation and ensure that the refrigerant charge is within limits. **NOTE: Charge the unit on low stage.**

In addition to conventional charging procedures, the following requirements shall be followed:

1. Ensure that contamination of different refrigerants does not occur when using charging equipment. Hoses or lines shall be as short as possible to minimize the amount of refrigerant contained in them.
2. R-32 Refrigerant Cylinders shall be kept in an appropriate position.
3. Ensure that the refrigeration system is grounded (prior) to charging the system with refrigerant.
4. Label the system when charging is complete (if not already).
5. Extreme care shall be taken not to overfill the refrigerating system.



For adjustment, please refer to the illustration above. Carefully remove the nut without damaging the TXV. Rotate the TXV clockwise (right) to close it, ensuring the TXV is oriented as shown in the illustration. If it is not, adjust the orientation accordingly. Each adjustment should involve a rotation of 1/8 turn: clockwise (right) to close the TXV (as per Illustration) and counterclockwise (left) to open it. The total combined adjustment must not exceed 1.5 turns in either direction from the default set point.

1. Purge the gauge lines and connect the service gauge manifold to the liquid (small) service port and true suction access port.
2. Clamp a pipe clamp thermometer on the liquid line near the liquid line service valve.
   a. Ensure the thermometer makes adequate contact to obtain the best possible readings.
   b. The temperature read with the thermometer should be lower than the saturated condensing temperature.
3. Measure pressure using service gauge manifold connected to the liquid (small) service port. Refer to the chart above to obtain saturated temperature corresponding to the measured pressure.
4. The difference between the saturated condensing temperature and the recorded liquid line temperature is the liquid Subcooling value.
5. TXV-based systems should have a Subcooling value of 6°F +/- 1°F.
6. **Add** refrigerant to **increase** Subcooling and remove refrigerant to **decrease** Subcooling.

Adjust Superheat:
Superheat can also be utilized to best verify charge levels with an adjustable TXV and make adjustments when needed in unique applications due to refrigerant line length, differences in height between the indoor and outdoor unit and refrigerant tubing sizes. These adjustments should only be performed by qualified service personnel.

Required Superheat
SUPERHEAT FORMULA = SUCTION LINE TEMPERATURE - SATURATED SUCTION TEMPERATURE

1. Clamp a pipe clamp thermometer 4-6” from compressor on suction line at the outdoor unit.
   a. Ensure the thermometer makes adequate contact for the best possible readings.
   b. The temperature read with the thermometer should be higher than the saturated suction temperature.
2. Measure the pressure using service gauge manifold connected to the true suction access port. Refer to the chart above to obtain saturated temperature corresponding to the measured pressure.
3. The difference between the recorded suction line temperature and the saturated suction temperature is the Superheat value.
4. TXV-based systems should have a Superheat value based on the below table.

Tonnage	SH at compressor (Cooling)	Subcool at liquid valve (cooling)	SH at compressor (heating mode)
2	16± 1°F Low Stage	6 ± 1°F Low Stage	7 ± 1°F High Stage
3			
4			
5			

5. Adjust Superheat by turning the TXV valve stem **clockwise** to **increase** and **counterclockwise** to **decrease**.
   a. If Subcooling and Superheat are low, **adjust** the TXV to the superheat value in step 4 and then check Subcooling.

b. If Subcooling is low and Superheat is high, **add** charge to **raise** Subcooling to 6°F +/- 1°F then check Superheat.
c. If Subcooling and Superheat are high, **adjust** the TXV valve to the superheat value in step 4 then check the Subcooling value.
d. If Subcooling is high and Superheat is low, **adjust** the TXV valve to the superheat value in step 4 and **remove** charge to **lower** the Subcooling to 6°F +/- 1°F.

N**OTE: DO NOT** adjust the charge based exclusively on suction pressure unless for general charging in the case of a gross undercharge.

NOTE: Check the Schrader ports for leaks and tighten valve cores if necessary. Install caps finger-tight.

Heat Pump - Heating Cycle
The proper method of charging a heat pump in the heat mode is by weight with the additional charge adjustments for line size, line length, and other system components. For the best result, adjust the OD TXV to 7°F +/- 1°F superheat and subcool below 40° F at 4-6" from the compressor. Make final charge adjustments in the cooling cycle.

Ensure the charge label has been filled out when final charging is complete. Follow directions in the System Startup section. A final leak test is recommended before leaving the site of installation. When servicing is complete, the red valve caps that are supplied on the valves must be reinstalled finger-tight on the liquid valve, vapor valve, and access port.

NOTE: Maximum refrigerant charge permissible in the system can be found on the Evaporator serial plate.

Low Speed Lock-Out: The outdoor system has a low speed lock-out feature. In communicating mode, below 37°F outdoor ambient, the system locks out low stage and operates only in high stage to provide maximum heating capacity.

Additional Notes:
1. There are (3) 7-segment LED displays on the PCB. Refer to the Troubleshooting chart at the end of this manual for definitions of the LED status.
2. "TERM" dip switch is used for communications bus configuration. Leave the settings to the factory default position.
3. "LEARN" push button is used to reset the communications between the equipment. Used only for troubleshooting purposes.
4. Press "TEST" push button, during system "Standby" mode to turn on both the compressor and outdoor fan for five seconds.
5. The "RECALL" push button is used to retrieve the six most recent faults. The control must be in Standby Mode (no thermostat inputs) to use the feature. Depress the push button for approximately two seconds and less than five seconds. The 7-segment LED displays will then display the six most recent faults beginning with the most recent fault and decrementing to the least recent fault. The faults may be cleared by depressing the button for greater than five seconds. Consecutively repeated faults are displayed a maximum of three times. Refer to the fault code definitions at the end of this manual for more details.
6. A forced defrost can be initiated by pressing "TEST" and "RECALL" push buttons simultaneously for more than 1 second with a valid call for heat. The forced defrost can be terminated by
   A 10 minute lapse in time,
   A coil temperature rise above 75°F or
   By pressing the two buttons again for more than 1 second.

ComfortBridge™ System

Overview
The **ComfortBridge** based two stage heating and air conditioning system uses an indoor unit and outdoor unit digitally communicating with one another via a two-way communications path.

In a traditional system, the thermostat sends commands to the indoor and outdoor units via analog 24 VAC signals. It is a one-way communication path in that the indoor and outdoor units typically do not return information to the thermostat.

The indoor unit, and outdoor unit, comprising of a **ComfortBridge** system "communicate" digitally with one another creating a two-way communications path. The thermostat still sends commands to the indoor unit, however, the 24VAC indoor and outdoor unit may also request and receive information from one another to optimize system performance.

Two-way digital communications is accomplished using only two wires between the indoor and outdoor units. The heat pump control board is powered by 24 VAC, which is supplied by the factory-installed transformer in the heat pump control box.

Airflow Consideration
Airflow demands are managed differently in a fully communicating system than they are in a legacy wired system. The system operating mode (as determined by the thermostat) determines which unit calculates the system airflow demand. If the indoor unit is responsible for determining the airflow demand, it calculates the demand and sends it to the ECM motor. If the outdoor unit or thermostat is responsible for determining the demand, it calculates the demand and transmits the demand along with a fan request to the indoor unit. The indoor unit then sends the demand to the ECM motor. The table below lists the various **ComfortBridge** compatible systems, the operating mode, and airflow demand source.

System	System Operating Mode	Airflow Demand Source
Heat Pump + Air Handler	Cooling	Heat Pump
	Heat Pump Heating Only	Heat Pump
	HP + Electric Heat Strips	> of Heat Pump or Air Handler Demand
	Electric Heat Strips Only	Air Handler
	Continuous Fan	Thermostat
Heat Pump + Furnace	Cooling	Heat Pump
	Heat Pump Heating Only	Heat Pump
	Auxiliary Heating	Furnace
	Continuous Fan	Thermostat

For example, assume the system is a heat pump matched with an air handler. With a call for low stage cooling, the heat pump will calculate the system's low stage cooling airflow demand. The heat pump will then send a fan request along with the low stage cooling airflow demand to the air handler. Once received, the air handler will send the low stage cooling airflow demand to the ECM motor. The ECM motor then delivers the low stage cooling airflow. The following table lists the nominal high and low stage airflow for the ComfortBridge heat pumps.

Models	Cooling		Heating	
	High	Low	High	Low
*LZT7CA2410	800	600	800	600
*LZT7CA3610	1250	850	1250	850
*LZT7CA4810	1550	1210	1550	1210
*LZT7CA6010	1750	1210	1750	1210

Control Wiring

NOTE: Refer to section ***Electrical Connections - High Voltage Connections*** for 208/230 volt line connections to the air conditioner or heat pump.

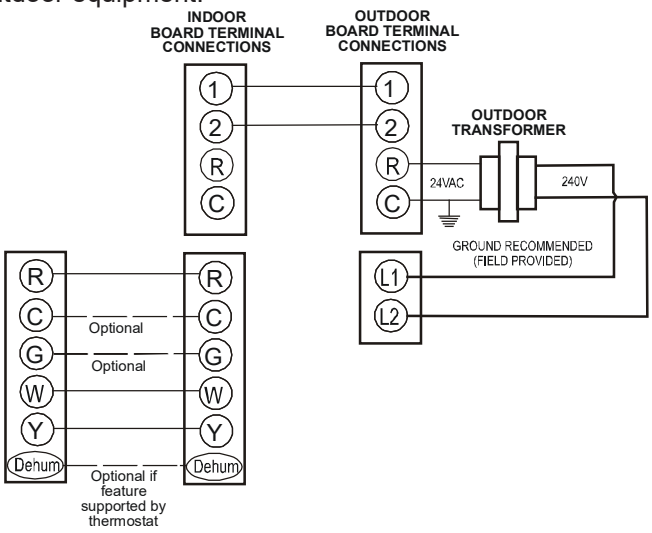
NOTE: A removable plug connector is provided with the control board to make thermostat wire connections. This plug may be removed, wire connections made to the plug, and replaced. It is **strongly** recommended that you do not connect multiple wires into a single terminal. Wire nuts are recommended to ensure one wire is used for each terminal. Failure to do so may result in intermittent operation.

Typical 18 AWG thermostat wire may be used to wire the system components. However, communications reliability may be improved by using a high quality, shielded, twisted pair cable for the data transmission lines. In either case, 150 feet is the maximum length of wire between indoor unit and outdoor unit, or between indoor unit and thermostat.

When decommissioning a system, all previously mentioned precautions regarding safe refrigerant handling must be followed. Recovered refrigerant shall not be charged into another refrigerating system unless it has been cleaned and checked. Equipment must be labeled, dated, and signed stating that it has been decommissioned and emptied of refrigerant.

Two-Wire Outdoor

For communicating systems, only two wires are required between the indoor and outdoor units. This wiring scheme requires only the data lines, 1 and 2 between indoor and outdoor equipment.



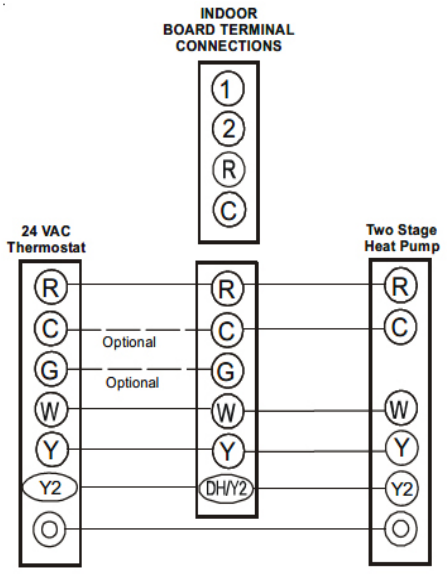
System Wiring using Two-Wires between indoor and outdoor equipment

Legacy Controls Wiring

The integrated control board on this unit is factory-equipped with a 4-pin connector for low voltage controls wiring for communicating systems. If the system is installed as a non-communicating (legacy) system, remove the 4-pin connector and disconnect the transformer low voltage and line voltage wiring. Then, install the 7-pin connector that is supplied in the literature/accessories bag into the integrated control board in the appropriate location indicated by the color-coded labels found on both the control board and pin connector plug.

ComfortBridge™ System Advanced Features

The ComfortBridge system permits access to additional system information, advanced set-up features, and advanced diagnostic/troubleshooting features via the control board push buttons or the CoolCloud mobile app.



System Wiring for Legacy Controls

Fault Code History

Accessing the air conditioner/heat pump's diagnostics menu provides ready access to the last six faults detected by the air conditioner/heat pump. Faults are stored most recent to least recent. Any consecutively repeated fault is stored a maximum of three times. Example: The power supply to the air conditioner/heat pump is continuously below 187 VAC. The control will only store this fault the first three *consecutive* times the fault occurs.

NOTE: It is highly recommended that the fault history be cleared after performing maintenance or servicing the heat pump.

Identification

Model Number, Serial Number and Software Version are displayed within this menu. A model number check will help determine if the equipment shared data is correct for the unit. *If the model number is not correct or no serial number is visible, even though very rare, memory cards are available to load the proper data.*

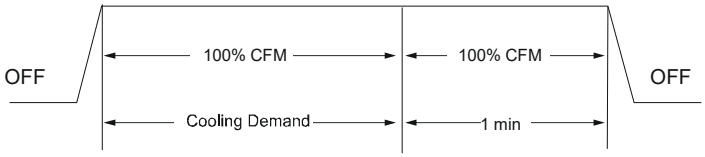
Sensor Data

The outdoor ambient temperature and coil temperature are displayed in the Sensor Data Menu. This information can be used for troubleshooting purposes.

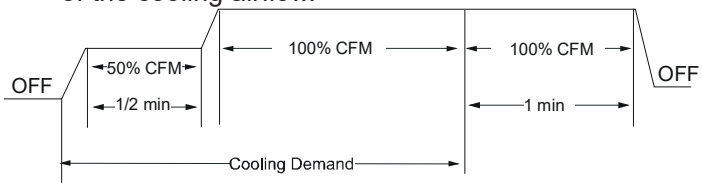
Device Settings

This menu allows for the adjustment of several cooling performance variables. Cool Airflow Trim (range from -10% to 10% in 2% increments), Cool Airflow Profiles, Cool Fan ON Delay, Cool Fan OFF Delay and Dehumidification Select (enable or disable dehumidification) can be adjusted in this menu. See the following images showing the four cooling airflow profiles.

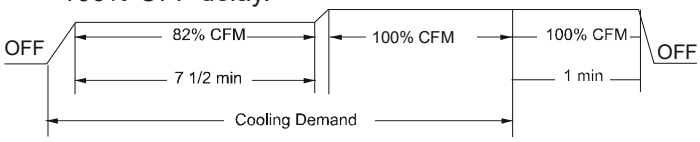
- **Profile A** (default) provides only an OFF delay of one (1) minute at 100% of the cooling demand airflow.



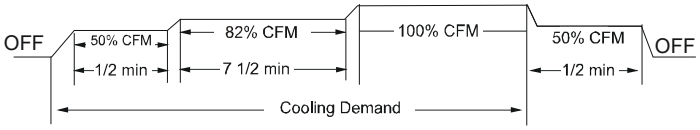
- **Profile B** ramps up to full cooling demand airflow by first stepping up to 50% of the full demand for 30 seconds. The motor then ramps to 100% of the required airflow. A one (1) minute OFF delay at 100% of the cooling airflow.



- **Profile C** ramps up to 82% of the full cooling demand airflow and operates there for approximately 7 ½ minutes. The motor then steps up to the full demand airflow. Profile C also has a one (1) minute 100% OFF delay.



- **Profile D** ramps up to 50% of the demand for ½ minute, then ramps to 82% of the full cooling demand airflow and operates there for approximately 7 ½ minutes. The motor then steps up to the full demand airflow. Profile D has a ½ minute at 50% airflow OFF delay.



Airflow Tables

Heat Set-Up

This menu allows for the adjustment of several heating performance variables. Heat Airflow Trim (range from -10% to 10% in 2% increments), Heat Fan ON Delay, Heat Fan OFF Delay, Defrost Interval and Compressor Delay can be adjusted in this menu. Defrost Interval determines the amount of compressor run time between defrost cycles. Compressor delay selects a compressor off time after a reversing valve shift.

Device Status

The current system operational mode and requested indoor CFM is reported in this menu. This information can be used for troubleshooting purposes.

Thermostat Menu
If this heat pump is installed with a **ComfortBridge** compatible furnace, the system is recognized as a dual fuel system. The balance point temperature should be set via the indoor unit. See indoor unit instruction manual for details on how to set the balance point.

SYSTEM TROUBLESHOOTING

System Service and Decommissioning
Should repairs requiring recovery of the refrigerant become necessary, special considerations must be made when breaking into systems with flammable refrigerants. These repairs shall only be performed by qualified service personnel and in compliance with local and national regulations.

The refrigerant charge shall only be recovered into a cylinder labeled for use with R-32. Ensure that the refrigerant cylinder(s) are capable of holding the total system charge. Cylinders shall be complete with a pressure-relief valve and associated shut-off valves in good working order. Empty recovery cylinders are evacuated and, if possible, cooled before recovery occurs. A set of calibrated weighing scales shall be available and in good working order. Hoses shall be complete with leak-free disconnect couplings and in good condition.

All best practices for refrigerant recovery must be followed, including use of a recovery machine designated safe for use with A2L refrigerants. Isolate the system electrically prior to recovery. Ensure that all personal protective equipment is being applied correctly. Ensure that the recovery process is supervised at all times by the qualified servicer. Situate the R-32 cylinder on the scale before recovery takes place. Start the recovery machine and operate in accordance with its instructions. Do not overfill cylinders by more than 80% volume of its allowed liquid charge.

Should electrical components need to be replaced, ensure that the original equipment manufacturer's part or equivalent is used.

Markings and warnings on the unit shall continue to be visible and legible after installation and service. Correct any markings and warnings that are made illegible.

When decommissioning a system, all previously mentioned precautions regarding safe refrigerant handling must be followed. Recovered refrigerant shall not be charged into another refrigerating system unless it has been cleaned and checked. Equipment must be labeled, dated, and signed stating that it has been decommissioned and emptied of refrigerant.

ALTITUDE ADJUSTMENT FACTOR TO CALCULATE MINIMUM ROOM AREA

The Indoor equipment mitigation requirements are calculated at sea level. For higher altitudes adjust the minimum room area specified near the Serial Plate by the corresponding altitude adjustment factor shown below. This table is provided as a reference.

Adjusted room area ($A_{min\ adj}$) is the product of the minimum room area specified in the serial plate and the adjustment factor AF, as shown in below formula $A_{min\ adj} = A_{min}$ (serial plate) * AF.

Height in meters	Height in feet	Altitude Adjustment Factor (AF)
At sea level	At sea level	1.00
1~200	1~660	1.02
200~400	660~1320	1.03
400~600	1320~1970	1.05
600~800	1970~2630	1.07
800~1000	2630~3290	1.09
1000~1200	3290~3940	1.11
1200~1400	3940~4600	1.13
1400~1600	4600~5250	1.15
1600~1800	5250~5910	1.17
1800~2000	5910~6570	1.19
2000~2200	6570~7220	1.21
2200~2400	7220~7880	1.24
2400~2600	7880~8540	1.26
2600~2800	8540~9190	1.29
2800~3000	9190~9850	1.31
3000~3200	9850~10500	1.34

WARNING

Hermetic compressor electrical terminal venting can be dangerous. In certain circumstances, the terminal may be expelled, venting the refrigerant vapor and compressor oil contained within the compressor housing and system. Be alert for sounds of arcing (sizzling, sputtering, or popping) inside the compressor. immediately get away if you hear these sounds and disconnect electrical power from the unit. Never operate the compressor without the terminal cover secured and properly in place or without the electrical plug fully seated and engaged to the terminal posts.

If a terminal is damaged, electrically overloaded, or short circuits to ground, there is a remote possibility that the terminal can be suddenly expelled from the terminal housing thereby venting the refrigerant and compressor oil mixture to atmosphere.

This discharge can be ignited from electrical arcing, or other open sources of ignition, and can cause potentially severe or fatal injury. This event is known as "Terminal Venting."

To reduce the possibility of external ignition, all open flames or other heat sources must be extinguished, and all electrical power must be turned off prior to opening the terminal cover or removing the electrical plug and servicing the system.

Proper sealed system evacuation is required during servicing to maintain adequate internal system cleanliness while eliminating contaminates. Be alert for sounds of arcing (sizzling, sputtering, or popping) inside the compressor. IMMEDIATELY GET AWAY from the unit if you hear these sounds and disconnect electrical power.

NOTE: Never operate the compressor in a vacuum or in reverse operation.

TROUBLESHOOTING INFORMATION

Complaint	No Cooling							Unsatisfactory Cooling/Heating								System Operating Pressures				Test Method Remedy
POSSIBLE CAUSE DOTS IN ANALYSIS GUIDE INDICATE "POSSIBLE CAUSE" SYMPTOM	System will not start	Compressor will not start - fan runs	Comp. and Cond. Fan will not start	Evaporator fan will not start	Condenser fan will not start	Compressor runs - goes off on overload	Compressor cycles on overload	System runs continuously - little cooling/htg	Too cool and then too warm	Not cool enough on warm days	Certain areas too cool, others too warm	Compressor is noisy	System runs - blows cold air in heating	Unit will not terminate defrost	Unit will not defrost	Low suction pressure	Low head pressure	High suction pressure	High head pressure	
Power Failure	●																			Test Voltage
Blown Fuse	●		●	●																Inspect Fuse Size & Type
Unbalanced Power, 3PH		●				●	●													Test Voltage
Loose Connection	●			●		●														Inspect Connection - Tighten
Shorted or Broken Wires	●	●	●	●	●	●														Test Circuits With Ohmmeter
Open Fan Overload				●	●															Test Continuity of Overload
Faulty Thermostat	●		●	●					●											Test Continuity of Thermostat & Wiring
Faulty Transformer	●		●																	Check Control Circuit with Voltmeter
Shorted or Open Capacitor		●		●	●	●	●													Test Capacitor
Internal Compressor Overload Open		●											♦							Test Continuity of Overload
Shorted or Grounded Compressor		●				●														Test Motor Windings
Compressor Stuck		●				●	●						♦							Use Test Cord
Faulty Compressor Contactor			●		●	●														Test Continuity of Coil & Contacts
Faulty Fan Relay				●																Test Continuity of Coil And Contacts
Open Control Circuit				●																Test Control Circuit with Voltmeter
Low Voltage		●				●	●													Test Voltage
Faulty Evap. Fan Motor				●												●			♦	Repair or Replace
Shorted or Grounded Fan Motor					●														●	Test Motor Windings
Improper Cooling Anticipator							●		●											Check Resistance of Anticipator
Shortage of Refrigerant							●	●					♦			●	●			Test For Leaks, Add Refrigerant
Restricted Liquid Line							●	●								●	●		●	Remove Restriction, Replace Restricted Part
Open Element or Limit on Elec. Heater								♦					♦							Test Heater Element and Controls
Dirty Air Filter								●		●	●					●			♦	Inspect Filter-Clean or Replace
Dirty Indoor Coil								●		●	●					●			♦	Inspect Coil - Clean
Not enough air across Indoor Coil								●		●	●					●			♦	Check Blower Speed, Duct Static Press, Filter
Too much air across Indoor Coil																	♦	●		Reduce Blower Speed
Overcharge of Refrigerant						●	●					●	♦					●	●	Recover Part of Charge
Dirty Outdoor Coil						●	●			●						♦			●	Inspect Coil - Clean
Noncondensibles							●			●			♦						●	Recover Charge, Evacuate, Recharge
Recirculation of Condensing Air							●			●									●	Remove Obstruction to Air Flow
Infiltration of Outdoor Air								●		●	●									Check Windows, Doors, Vent Fans, Etc.
Improperly Located Thermostat						●			●											Relocate Thermostat
Air Flow Unbalanced									●		●									Readjust Air Volume Dampers
System Undersized								●		●										Refigure Cooling Load
Broken Internal Parts												●	♦							Replace Compressor
Broken Valves								●				●					●	●		Test Compressor Efficiency
Inefficient Compressor								●					♦				●	●		Test Compressor Efficiency
Wrong Type Expansion Valve						●	●	●		●						●	●		♦	Replace Valve
Expansion Device Restricted						●	●	●		●						●	●		●	Remove Restriction or Replace Expansion Device
Oversized Expansion Valve								●											●	Replace Valve
Undersized Expansion Valve						●	●	●		●						●				Replace Valve
Expansion Valve Bulb Loose												●						●		Tighten Bulb Bracket
Inoperative Expansion Valve						●		●								●				Check Valve Operation
Loose Hold-down Bolts												●								Tighten Bolts
Faulty Reversing Valve						●							♦	♦	♦		♦	♦	♦	Replace Valve or Solenoid
Faulty Defrost Control					●								♦	♦	♦	♦	♦		♦	Test Control
Faulty Defrost Thermostat													♦	♦	♦	♦	♦	♦	♦	Test Defrost Thermostat
Flowrator Not Seating Properly								●									●	●		Check Flowrator & Seat or Replace Flowrator

● Cooling or Heating Cycle (Heat Pump) ♦ Heating Cycle Only (Heat Pump)

For detailed service information refer to the Remote Condensing Unit Service manual.

NOTICE

UNITS WITH ROTARY OR RECIPROCATING COMPRESSORS AND NON-BLEED TXV'S REQUIRE A HARD START KIT.

TROUBLESHOOTING INFORMATION: UNITARY DIAGNOSTIC CODES

SYSTEM TROUBLESHOOTING							
UNITARY DIAGNOSTIC CODES							
Symptoms of Abnormal Operation	Diagnostic/Status LED Display Codes			Fault Description	Possible Causes	Corrective Actions	Notes & Cautions
	Digit 3	Digit 2	Digit 1				
• Integrated control module diagnostic/status LED display shows the indicated code.	BLANK	A	2	• Outdoor air temp sensor fault.	• Shorted sensor. • Open sensor. • Sensor disconnected. • Sensor out of range.	• Check sensor connection. • Replace open/shorted sensor.	• Turn power OFF prior to repair. • Replace with correct replacement part.
• Heat pump fails to operate in heating mode • Integrated control module diagnostic/status LED display shows the indicated code.	BLANK	A	3	• Outdoor coil temp sensor fault.	• Shorted sensor. • Open sensor. • Sensor disconnected. • Sensor out of range.	• Check sensor connection. • Replace open/shorted sensor.	• Turn power OFF prior to repair. • Replace with correct replacement part.
• Air conditioner/heat pump fails to operate • Integrated control module diagnostic/status LED display shows the indicated code.	BLANK	E	5	• Open fuse.	• Short in low voltage wiring.	• Locate and correct short in low voltage wiring.	• Turn power OFF prior to repair. • Replace fuse with 3-amp automotive type.
• Air conditioner/heat pump fails to operate • Integrated control module diagnostic/status LED display shows the indicated code.	BLANK	E	E	• Board mis-operation.	• Compressor relay contacts welded.	• Replace control.	• Turn power OFF prior to repair. • Replace with correct replacement part.
• Air conditioner/heat pump fails to operate • Integrated control module diagnostic/status LED display shows the indicated code.	BLANK	b	0	• Circulator blower motor is not running when it should be running.	• Indoor blower motor problem. • Communications error between indoor and outdoor unit.	• Check indoor blower motor. • Check indoor blower motor wiring. • Check indoor unit control. • Repair/replace any faulty wiring. • Repair/replace indoor blower motor or control.	• Turn power OFF prior to repair. • Applies only to fully communicating system. • Replace with correct replacement part.
• Air conditioner/heat pump operates at reduced performance. • Air conditioner/heat pump operating at low stage when expected to operate at high stage. • Integrated control module diagnostic/status LED display shows the indicated code.	BLANK	b	9	• Airflow is lower than demanded.	• Indoor blower motor problem. • Blocked filters. • Restrictive/ undersized ductwork. • Indoor/outdoor unit mis-match.	• Check indoor blower motor. • Check filters; clean/replace as needed. • Check ductwork; resize as needed. • Verify indoor and outdoor units are properly matched.	• Turn power OFF prior to repair. • Applies only to fully communicating system. • Replace with correct replacement part. See specification sheet(s) for airflow requirements and maximum external static pressure. • See specification sheets for approved system matches.
• Air conditioner/heat pump fails to operate. • Integrated control module diagnostic / status LED display shows the indicated code.	BLANK	d	0	• Data not yet on Network.	• Air conditioner/ heat pump is wired as part of a communicating system and integrated control module does not contain any shared data.	• Verify system type (communicating or legacy). • Populate shared data using BTSDL01. • Wire system as legacy system.	Turn power OFF prior to repair. • Use shared data for your specific model. • Insert BTSDL01 BEFORE turning power ON. BTSDL01 may be removed after data is loaded. Turn power OFF before removing BTSDL01. • Error code will be cleared once data is loaded. Applies only to fully communicating system.

TROUBLESHOOTING INFORMATION: UNITARY DIAGNOSTIC CODES

SYSTEM TROUBLESHOOTING							
UNITARY DIAGNOSTIC CODES							
Symptoms of Abnormal Operation	Diagnostic/Status LED Display Codes			Fault Description	Possible Causes	Corrective Actions	Notes & Cautions
	Digit 3	Digit 2	Digit 1				
• Air conditioner/heat pump fails to operate. • Integrated control module diagnostic / status LED display shows the indicated code.	BLANK	d	1	• Invalid Data on Network.	• Air conditioner/ heat pump is wired as part of a communicating system and integrated control module contains invalid shared data or network data is invalid for the integrated control module.	• Verify system type (communicating or legacy). • Populate shared data using BTSDL01. • Wire system as legacy system.	Turn power OFF prior to repair. • Use shared data for your specific model. • Insert BTSDL01 BEFORE turning power ON. BTSDL01 may be removed after data is loaded. Turn power OFF before removing BTSDL01. • Error code will be cleared once data is loaded. Applies only to fully communicating system.
• Air conditioner/heat pump fails to operate. • Air conditioner/heat pump operating at a reduced performance. • Air conditioner/heat pump operating at low stage when expected to operate at high stage. • Integrated control module diagnostic / status LED display shows the indicated code.	BLANK	d	2	• System Mis-match.	• Air conditioner/ heat pump is wired as part of a communicating system and outdoor unit requires airflow greater than indoor unit's airflow capability. • Shared data is incompatible with the system or missing parameters.	• Verify system type (communicating or legacy) • Verify shared data is correct for your specific model; re-populate data if required. • Wire system as legacy system.	Turn power OFF prior to repair. • Use shared data for your specific model. • Insert BTSDL01 BEFORE turning power ON. BTSDL01 may be removed after data is loaded. Turn power OFF before removing BTSDL01. • Error code will be cleared once data is loaded. Applies only to fully communicating system.
• Air conditioner / heat pump fails to operate. • Integrated control module diagnostic / status LED display shows the indicated code.	BLANK	d	3	• Configuration Mis-match.	• Shared data sent to integrated control module does not match hardware configuration.	• Verify system type (communicating or legacy). • Verify shared data is correct for your specific model; re-populate data if required. • Wire system as legacy system.	Turn power OFF prior to repair. • Use shared data for your specific model. • Insert BTSDL01 BEFORE turning power ON. BTSDL01 may be removed after data is loaded. Turn power OFF before removing BTSDL01. • Error code will be cleared once data is loaded. Applies only to fully communicating system.
• Air conditioner / heat pump fails to operate. • Integrated control module diagnostic / status LED display shows the indicated code.	BLANK	d	4	• Invalid Shared Data.	• Shared data on BTSDL01 has been rejected.	• Verify system type (communicating or legacy). • Verify shared data is correct for your specific model; re-populate data if required. • Wire system as legacy system.	Turn power OFF prior to repair. • Use shared data for your specific model. • Insert BTSDL01 BEFORE turning power ON. BTSDL01 may be removed after data is loaded. Turn power OFF before removing BTSDL01. • Error code will be cleared once data is loaded.
• Very long run time. • Four consecutive compressor protector trips with average run time between trips greater than 3 hours. • Compressor operating at high speed and outdoor fan operating at low speed. • Integrated control module diagnostic/status LED display shows the indicated code.	BLANK	0	1	• Low Side Fault.	• Low refrigerant charge. • Restriction in liquid line. • Indoor blower motor failure. • Indoor thermostat set extremely low.	• Verify refrigerant charge; adjust as needed. • Check for restricted liquid line; repair / replace as needed. • Check indoor blower motor; repair / replace as needed. • Check indoor thermostat setting.	• Turn power OFF prior to repair • Fault will clear after 30 consecutive normal cycles. • Fault may be cleared by cycling 24VAC to control. • Replace with correct replacement part(s).

TROUBLESHOOTING INFORMATION: UNITARY DIAGNOSTIC CODES

SYSTEM TROUBLESHOOTING UNITARY DIAGNOSTIC CODES							
Symptoms of Abnormal Operation	Diagnostic/Status LED Display Codes			Fault Description	Possible Causes	Corrective Actions	Notes & Cautions
	Digit 3	Digit 2	Digit 1				
• Compressor and outdoor fan are off. • Thermostat demand is present. • Integrated control module diagnostic/status LED display shows the indicated code.	BLANK	0	1	• Low Pressure Cut Out Trip.	• Low refrigerant charge. • Restriction in liquid line. • Indoor blower motor failure. • Indoor thermostat set extremely low.	• Verify refrigerant charge; adjust as needed. • Check for restricted liquid line; repair / replace as needed. • Check indoor blower motor; repair / replace as needed. • Check indoor thermostat setting.	• Turn power OFF prior to repair. • Replace with correct replacement part(s).
• Compressor and outdoor fan are off. • Low pressure switch trip 3 times within same thermostat demand. • Thermostat demand is present. • Integrated control module diagnostic / status LED display shows the indicated code.	BLANK	L	1	• Low Pressure Cut Out Lockout (3 Trips).	• Low refrigerant charge. • Restriction in liquid line. • Indoor blower motor failure. • Indoor thermostat set extremely low.	• Verify refrigerant charge; adjust as needed • Check for restricted liquid line; repair / replace as needed. • Check indoor blower motor; repair / replace as needed. • Check low pressure switch; repair / replace as needed.	• Turn power OFF prior to repair • Must clear fault by cycling 24VAC to control. • Replace with correct replacement part(s).
• Four consecutive compressor protector trips with average run time between trips greater than 1 minute and less than 15 minutes. • Low pressure and high pressure switches are closed. • Integrated control module diagnostic / status LED display shows the indicated code.	BLANK	0	2	• High Side Fault.	• Blocked condenser coil. • Outdoor fan not running.	• Check and clean condenser coil. • Check outdoor fan motor; repair / replace as needed. • Check outdoor fan motor wiring; repair / replace as needed. • Check outdoor fan motor capacitor; replace as needed.	• Turn power OFF prior to repair • Fault will clear after 4 consecutive normal cycles. • Fault may be cleared by cycling 24VAC to control. • Replace with correct replacement part(s).
• Compressor and outdoor fan are off. • Thermostat demand is present. • Integrated control module diagnostic / status LED display shows the indicated code.	BLANK	0	2	• High Pressure Cut Out Trip.	• Blocked condenser coil. • Outdoor fan not running.	• Check and clean condenser coil. • Check outdoor fan motor; repair / replace as needed. • Check outdoor fan motor wiring; repair / replace as needed. • Check outdoor fan motor capacitor; replace as needed.	• Turn power OFF prior to repair. • Replace with correct replacement part(s).
• Compressor and outdoor fan are off. • Low pressure switch trip 3 times within same thermostat demand. • Thermostat demand is present. • Integrated control module diagnostic / status LED display shows the indicated code.	BLANK	L	2	• High Pressure Cut Out Lockout (3 Trips).	• Blocked condenser coil. • Outdoor fan not running.	• Check and clean condenser coil. • Check outdoor fan motor; repair / replace as needed. • Check outdoor fan motor wiring; repair / replace as needed. • Check outdoor fan motor capacitor; replace as needed.	• Turn power OFF prior to repair. • Must clear fault by cycling 24VAC to control. • Replace with correct replacement part(s).

TROUBLESHOOTING INFORMATION: UNITARY DIAGNOSTIC CODES

UNITARY DIAGNOSTIC CODES							
Symptoms of Abnormal Operation	Diagnostic/Status LED Display Codes			Fault Description	Possible Causes	Corrective Actions	Notes & Cautions
	Digit3	Digit2	Digit 1				
• Run time for last 4 cycles is less than 3 minutes each. • Compressor protector has not tripped. • Low pressure and high pressure switches are closed. • Integrated control module diagnostic/status LED display shows the indicated code.	BLANK	0	3	• Short Cycling	• Intermittent thermostat demand. • Faulty compressor relay.	• Check thermostat and thermostat wiring; repair/ replace as needed. • Check compressor relay operation; replace control as needed.	• Turn power OFF prior to repair. • Fault will clear after 4 consecutive normal cycles. • Fault may be cleared by cycling 24VAC to control. • Replace with correct replacement part(s). • Minimum compressor run time is changed from 30 seconds to 3 minutes.
• Compressor and outdoor fan are off. • Compressor protector trips four consecutive times. • Average run time between trips is less than 15 seconds. • Integrated control module diagnostic/status LED display shows the indicated code.	BLANK	0	4	• Locked Rotor	• Compressor bearings are seized. • Failed compressor run capacitor. • Faulty run capacitor wiring. • Low line voltage.	• Check compressor operation; repair/ replace as needed. • Check run capacitor; replace as needed. • Check wiring; repair/replace as needed. • Verify line voltage is within range on rating plate; contact local utility is out of range.	• Turn power OFF prior to repair. • Must clear fault by cycling 24V AC to control. • Replace with correct replacement part(s).
• Compressor and outdoor fan are off for greater than 4 hours. • Low pressure and high pressure switches are closed. • Integrated control module diagnostic/status LED display shows the indicated code.	BLANK	0	5	• Open Circuit	• Power is disconnected. • Failed compressor protector. • Compressor not properly wired to control.	• Check circuit breakers and fuses. • Check wiring to unit; repair/ replace as needed. • Check compressor repair/replace as needed • Check compressor wiring; repair/ replace as needed.	• Turn power OFF prior to repair. • Fault will clear after 1 normal cycle. • Fault may be cleared by cycling 24V AC to control. • Replace with correct replacement part(s).
• Compressor and outdoor fan are off. • Low pressure and high pressure switches are closed. • Integrated control module diagnostic/status LED display shows the indicated code.	BLANK	0	6	• Open Start Circuit	• Compressor start winding is open. • Failed compressor run capacitor. • Faulty run capacitor wiring. • Compressor not properly wired to control. • Faulty compressor wiring.	• Check compressor repair/replace as needed. • Check run capacitor; replace as needed. • Check wiring; repair/replace as needed.	• Turn power OFF prior to repair. • Fault will clear after 1 normal cycle. • Fault may be cleared by cycling 24V AC to control. • Replace will correct replacement part(s).

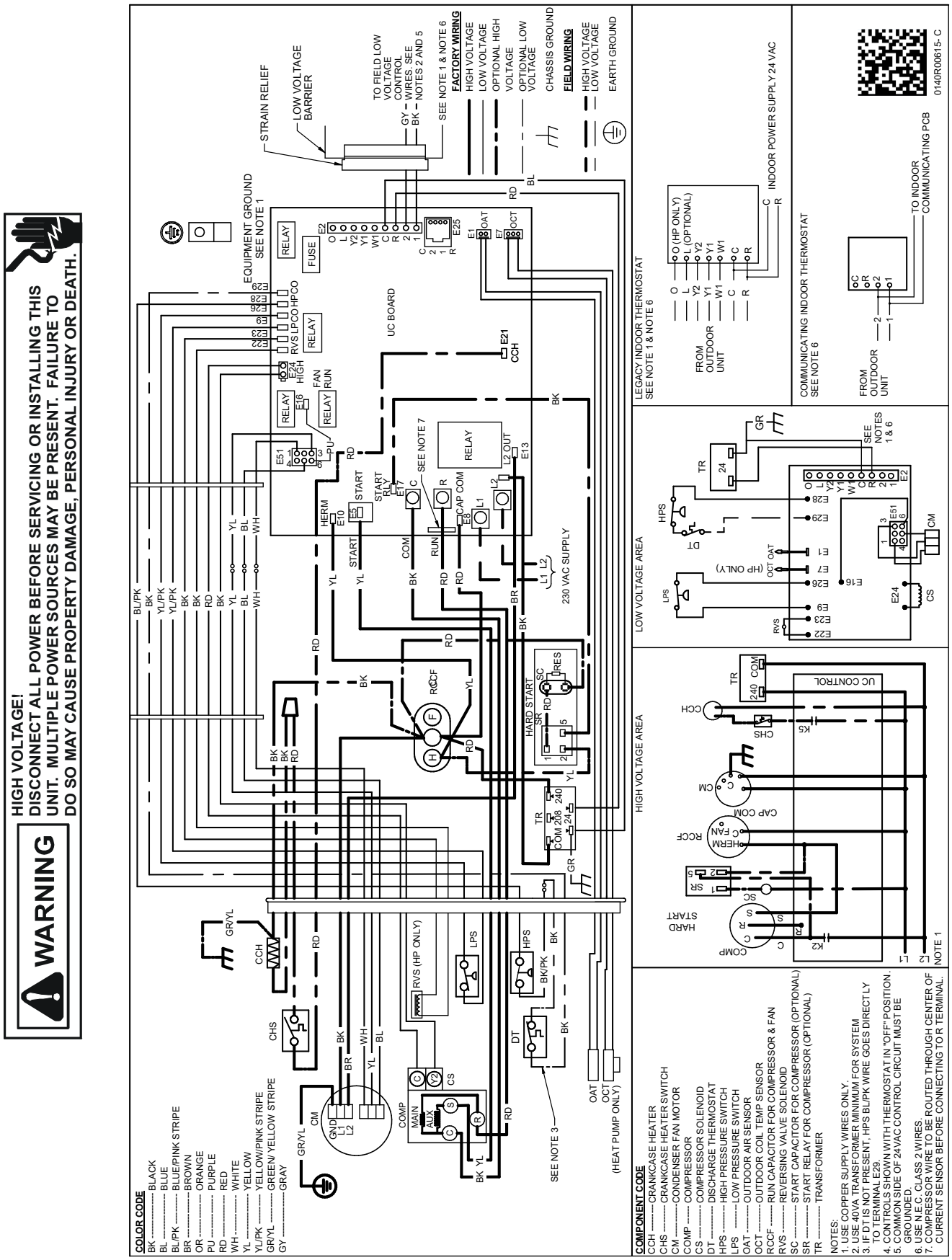
TROUBLESHOOTING INFORMATION: UNITARY DIAGNOSTIC CODES

UNITARY DIAGNOSTIC CODES							
Symptoms of Abnormal Operation	Diagnostic/Status LED Display Codes			Fault Description	Possible Causes	Corrective Actions	Notes & Cautions
	Digit 3	Digit 2	Digit 1				
• Air conditioner/heat pump may appear to be operating normally. • Compressor protector may be open (compressor and outdoor fan off). • Integrated control module diagnostic/status LED display shows the indicated code.	BLANK	H	8	• High Line Voltage	• High line voltage	• Correct high line voltage condition; contact local utility if needed. • Verify unit is connected to power supply as specified on rating plate.	• Turn power OFF prior to repair. • Control detects line voltage greater than 255 VAC. • Fault will clear if line voltage decreases below 255 VAC.
• Air conditioner/heat pump may appear to be operating normally. • Integrated control module diagnostic/status LED display shows the indicated code.	BLANK	0	9	• Low Pilot Voltage	• Control detects secondary voltage less than 18 VAC. • Transformer overloaded. • Low line voltage.	• Check fuse. • Correct low secondary voltage condition. • Check transformer; replace if needed.	• Turn power OFF prior to repair. • Fault will clear if secondary voltage rises above 21VAC. • Replace with correct replacement part(s).
• Compressor is off. • Integrated control module diagnostic/status LED display shows the indicated code.	BLANK	P	0	• Comp protector Open	• No current through run or start windings. • Compressor run winding is open. • Compressor not properly wired to control. • Faulty Compressor wiring. • Failed compressor run capacitor. • Faulty run capacitor wiring.	• Check compressor; repair/replace as needed. • Check wiring repair/replaced as needed. • Check run capacitor; replace as needed.	• Turn power OFF prior to repair. • Fault will clear after 1 normal cycle. • Must clear fault by cycling 24 VAC to control. • Replace with correct replacement part(s).
• Air conditioner/heat pump may appear to be operating normally. • Compressor protector may be open (compressor and outdoor fan off). • Integrated control module diagnostic/status LED display shows the indicated code.	BLANK	L	8	• Low Line Voltage	• Low line voltage.	• Check circuit breakers and fuses. • Verify unit is connected to power supply as specified on rating plate. • Correct low line voltage condition; contact local utility if needed.	• Turn power OFF prior to repair. • Control detects line voltage less than 185 VAC. • Fault will clear if line voltage increases above 185 VAC.
• Air conditioner/heat pump may appear to be operating normally. • Compressor protector may be open (compressor and outdoor fan off). • Integrated control module diagnostic/status LED display shows the indicated code.	BLANK	L	8	• No Line Voltage	• No line voltage.	• Check circuit breakers and fuses. • Verify unit is connected to power supply as specified on rating plate.	• Turn power OFF prior to repair. • Control detects line voltage less than 185 VAC. • Fault will clear if line voltage increases above 185 VAC.

WARNING

A TRIPPED CIRCUIT BREAKER OR BLOWN FUSE MAY INDICATE THAT AN ELECTRICAL PROBLEM EXISTS.
DO NOT RESET A CIRCUIT BREAKER OR REPLACE FUSES WITHOUT FIRST PERFORMING THOROUGH ELECTRICAL TROUBLESHOOTING AND TESTING PROCEDURES.

WIRING DIAGRAM



Wiring is subject to change. Always refer to the wiring diagram on the unit for the most up-to-date wiring.

SPLIT SYSTEMS

AIR CONDITIONING AND HEAT PUMP HOMEOWNER'S ROUTINE MAINTENANCE RECOMMENDATIONS

*We strongly recommend a bi-annual maintenance checkup be performed before the heating and cooling seasons begin by a **qualified servicer**.*

Replace or Clean Filter

IMPORTANT NOTE: Never operate unit without a filter installed as dust and lint will build up on internal parts resulting in loss of efficiency, equipment damage and possible fire.

An indoor air filter must be used with your comfort system. A properly maintained filter will keep the indoor coil of your comfort system clean. A dirty coil could cause poor operation and/or severe equipment damage.
Your air filter or filters could be located in your furnace, in a blower unit, or in "filter grilles" in your ceiling or walls. The installer of your air conditioner or heat pump can tell you where your filter(s) are, and how to clean or replace them. Check your filter(s) at least once a month. When they are dirty, replace or clean as required. Disposable type filters should be replaced. Reusable type filters may be cleaned. You may want to ask your dealer about high efficiency filters. High efficiency filters are available in both electronic and non-electronic types. These filters can do a better job of catching small airborne particles.

Compressor

The compressor motor is hermetically sealed and does not require additional oiling.

Motors

Indoor and outdoor fan motors are permanently lubricated and do not require additional oiling.

Clean Outside Coil (Qualified Servicer Only)

WARNING

HIGH VOLTAGE
DISCONNECT ALL POWER BEFORE SERVICING OR INSTALLING THIS UNIT. MULTIPLE POWER SOURCES MAY BE PRESENT. FAILURE TO DO SO MAY CAUSE PROPERTY DAMAGE, PERSONAL INJURY OR DEATH.

Air must be able to flow through the outdoor unit of your comfort system. Do not construct a fence near the unit or build a deck or patio over the unit without first discussing your plans with your dealer or other qualified servicer. Restricted airflow could lead to poor operation and/or severe equipment damage.

Likewise, it is important to keep the outdoor coil clean. Dirt, leaves, or debris could also restrict the airflow. If cleaning of the outdoor coil becomes necessary, hire a qualified servicer. Inexperienced people could easily puncture the tubing in the coil. Even a small hole in the tubing could eventually cause a large loss of refrigerant. Loss of refrigerant can cause poor operation and/or severe equipment damage.

Do not use a condensing unit cover to "protect" the outdoor unit during the winter, unless you first discuss it with your dealer. Any cover used must include "breathable" fabric to avoid moisture buildup.

BEFORE CALLING YOUR SERVICER

- Check the thermostat to confirm that it is properly set.
- Wait 15 minutes. Some devices in the outdoor unit or in programmable thermostats will prevent compressor operation for a while, and then reset automatically. Also, some power companies will install devices which shut off air conditioners for several minutes on hot days. If you wait several minutes, the unit may begin operation on its own.

CAUTION

TO AVOID THE RISK OF EQUIPMENT DAMAGE OR FIRE, INSTALL THE SAME AMPERAGE BREAKER OR FUSE AS YOU ARE REPLACING. IF THE CIRCUIT BREAKER OR FUSE SHOULD OPEN AGAIN WITHIN THIRTY DAYS, CONTACT A QUALIFIED SERVICER TO CORRECT THE PROBLEM. IF YOU HAVE REPEATEDLY RESET THE BREAKER OR REPLACED THE FUSE WITHOUT HAVING THE PROBLEM CORRECTED, YOU RUN THE RISK OF SEVERE EQUIPMENT DAMAGE.

- Check the electrical panel for tripped circuit breakers or open fuses. Reset the circuit breakers or replace fuses as necessary.
- Check the disconnect switch near the indoor furnace or blower to confirm that it is closed.
- Check for obstructions on the outdoor unit . Confirm that it has not been covered on the sides or the top. Remove any obstruction that can be safely removed. If the unit is covered with dirt or debris, call a qualified servicer to clean it.
- Check for blockage of the indoor air inlets and outlets. Confirm that they are open and have not been blocked by objects (rugs, curtains or furniture).
- Check the filter. If it is dirty, clean or replace it.
- Listen for any unusual noise(s), other than normal operating noise, that might be coming from the outdoor unit. If you hear unusual noise(s) coming from the unit, call a qualified servicer.

START-UP CHECKLIST

Condenser / Heat Pump (including all Inverter)					
	Model Number	_____			
	Serial Number	_____			
ELECTRICAL (Outdoor Unit)					
Line Voltage (Measure L1 and L2 Voltage)	L1 - L2	_____			
Secondary Voltage (Measure Transformer Output Voltage) **NOT ALL MODELS**	R - C	_____			
Compressor Amps		_____			
Condenser Fan Amps		_____			
TEMPERATURES (Indoor Unit)					
Return Air Temperature (Dry bulb / Wet bulb)		_____	DB °F	_____	WB °F
Cooling Supply Air Temperature (Dry bulb / Wet bulb)		_____	DB °F	_____	WB °F
Delta T (Difference between Supply and Return Temperatures)		_____	DB °F		
PRESSURES / TEMPERATURES (Outdoor Unit)					
Suction Circuit (Pressure / Suction Line Temperature)	PSIG	_____	TEMP	_____	°F
Liquid Circuit (Pressure / Liquid Temperature)	PSIG	_____	TEMP	_____	°F
Outdoor Air Temperature (Dry bulb / Wet bulb)		_____	DB °F	_____	WB °F
SUPERHEAT / SUBCOOLING	SH	_____	SC	_____	
Line set length in Feet		_____			
Additional Refrigerant Charge Added over Factory Charge (Ounces)		_____			
Additional Checks					
Check wire routings for any rubbing		_____			
Check factory wiring and wire connections.		_____			
Check product for proper clearances as noted by installation instructions		_____			
		_____			
°F to °C formula: (°F - 32) divided by 1.8 = °C	**°C to °F formula: (°C multiplied by 1.8) + 32 = °F**				

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CUSTOMER FEEDBACK
We are very interested in all product comments.
Please fill out the feedback form on one of the following links:
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Amana® Brand Products: (http://www.amana-hac.com/about-us/contact-us).
You can also scan the QR code on the right for the product brand you purchased to be directed to the feedback page.

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