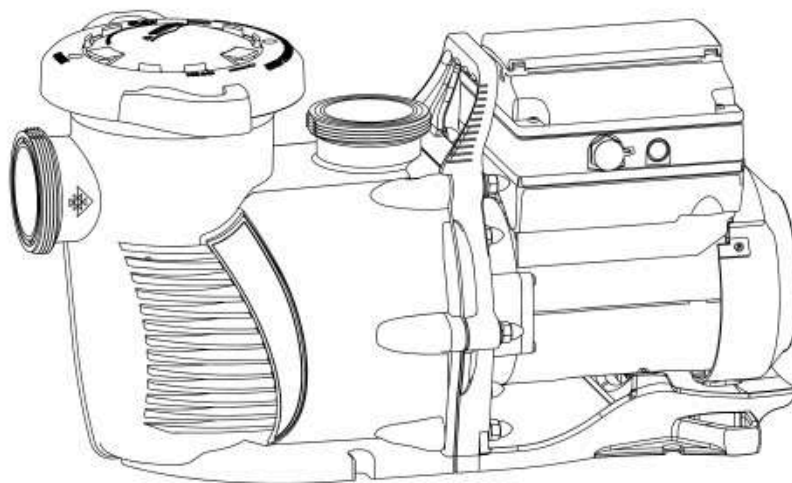




# INTELLIFLOXF<sup>®</sup> VSF AND INTELLIPROXF<sup>®</sup> VSF

## VARIABLE SPEED AND FLOW PUMP



## INSTALLATION AND USER'S GUIDE

IMPORTANT SAFETY INSTRUCTIONS  
*READ AND FOLLOW ALL INSTRUCTIONS*  
SAVE THESE INSTRUCTIONS

# IMPORTANT SAFETY INSTRUCTIONS



## IMPORTANT NOTICE

This guide provides installation and operation instructions for this pump. Consult Pentair with any questions regarding this equipment.

**Attention Installer:** This guide contains important information about the installation, operation and safe use of this product. This information should be given to the owner and/or operator of this equipment after installation or left on or near the pump.

**Attention User:** This manual contains important information that will help you in operating and maintaining this product. Please retain it for future reference.

### READ AND FOLLOW ALL INSTRUCTIONS SAVE THESE INSTRUCTIONS



This is the safety alert symbol. When you see this symbol on your system or in this manual, look for one of the following signal words and be alert to the potential for personal injury.

#### **DANGER**

Warns about hazards that can cause death, serious personal injury, or major property damage if ignored.

#### **WARNING**

Warns about hazards that may cause death, serious personal injury, or major property damage if ignored.

#### **CAUTION**

Warns about hazards that may or can cause minor personal injury or property damage if ignored.

#### **NOTE**

Indicates special instructions not related to hazards.

Carefully read and follow all safety instructions in this manual and on equipment. Keep safety labels in good condition; replace if missing or damaged.

When installing and using this electrical equipment, basic safety precautions should always be followed, include the following:

#### **DANGER**

FAILURE TO FOLLOW ALL INSTRUCTIONS AND WARNINGS CAN RESULT IN SERIOUS BODILY INJURY OR DEATH. **THIS PUMP SHOULD BE INSTALLED AND SERVICED ONLY BY A QUALIFIED POOL SERVICE PROFESSIONAL. INSTALLERS, POOL OPERATORS AND OWNERS MUST READ THESE WARNINGS AND ALL INSTRUCTIONS IN THE OWNER'S MANUAL BEFORE USING THIS PUMP. THESE WARNINGS AND THE OWNER'S MANUAL MUST BE LEFT WITH THE POOL OWNER.**

#### **WARNING**

Do not permit children to use this product.

#### **WARNING**

**RISK OF ELECTRICAL SHOCK.** Connect only to a branch circuit protected by a ground-fault circuit-interrupter (GFCI). Contact a qualified electrician if you cannot verify that the circuit is protected by a GFCI.

#### **WARNING**

This unit must be connected only to a supply circuit that is protected by a ground-fault circuit-interrupter (GFCI). Such a GFCI should be provided by the installer and should be tested on a routine basis. To test the GFCI, push the test button. The GFCI should interrupt power. Push the reset button. Power should be restored. If the GFCI fails to operate in this manner, the GFCI is defective. If the GFCI interrupts power to the pump without the test button being pushed, a ground current is flowing, indicating the possibility of an electric shock. Do not use this pump. Disconnect the pump and have the problem corrected by a qualified service representative before using.

#### **CAUTION**

This pump is for use with permanent swimming pools and may also be used with hot tubs and spas if so marked. Do not use with storable pools. A permanently-installed pool is constructed in or on the ground or in a building such that it cannot be readily disassembled for storage. A storable pool is constructed so that it is capable of being readily disassembled for storage and reassembled to its original integrity.

## General Warnings

- Never open the inside of the drive motor enclosure. There is a capacitor bank that holds a 230 VAC charge even when there is no power to the unit.
- The pump is not submersible.
- The pump is capable of high flow rates; use caution when installing and programming to limit pumps performance potential with old or questionable equipment.
- Code requirements for electrical connection differ from country to country, state to state, as well as local municipalities. Install equipment in accordance with the National Electrical Code and all applicable local codes and ordinances.
- Before servicing the pump; switch OFF power to the pump by disconnecting the main circuit to the pump.
- This appliance is not intended for use by persons (including children) of reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.

**DANGER** SUCTION ENTRAPMENT HAZARD: STAY OFF THE MAIN DRAIN AND AWAY FROM ALL SUCTION OUTLETS! **THIS PUMP IS NOT EQUIPPED WITH SAFETY VACUUM RELEASE SYSTEM (SVRS) PROTECTION AND DOES NOT PROTECT AGAINST BODY OR LIMB ENTRAPMENTS, DISEMBOWELMENTS (WHEN A PERSON SITS ON A BROKEN OR UNCOVERED POOL DRAIN) OR HAIR ENTANGLEMENTS.**



THIS PUMP PRODUCES HIGH LEVELS OF SUCTION AND CREATES A STRONG VACUUM AT THE MAIN DRAIN AT THE BOTTOM OF THE BODY OF WATER. THIS SUCTION IS SO STRONG THAT IT CAN TRAP ADULTS OR CHILDREN UNDER WATER IF THEY COME IN CLOSE PROXIMITY TO A DRAIN OR A LOOSE OR BROKEN DRAIN COVER OR GRATE.

THE USE OF UNAPPROVED COVERS OR ALLOWING USE OF THE POOL OR SPA WHEN COVERS ARE MISSING, CRACKED OR BROKEN CAN RESULT IN BODY OR LIMB ENTRAPMENT, HAIR ENTANGLEMENT, BODY ENTRAPMENT, EVISCERATION AND/OR DEATH.

### The suction at a drain or outlet can cause:

**Limb Entrapment:** When a limb is sucked or inserted into an opening resulting in a mechanical bind or swelling. This hazard is present when a drain cover is missing, broken, loose, cracked or not properly secured.

**Hair Entanglement:** When the hair tangles or knots in the drain cover, trapping the swimmer underwater. This hazard is present when the flow rating of the cover is too small for the pump or pumps.

**Body Entrapment:** When a portion of the body is held against the drain cover trapping the swimmer underwater. This hazard is present when the drain cover is missing, broken or the cover flow rating is not high enough for the pump or pumps.

**Evisceration/Disembowelment:** When a person sits on an open pool (particularly a child wading pool) or spa outlet and suction is applied directly to the intestines, causing severe intestinal damage. This hazard is present when the drain cover is missing, loose, cracked, or not properly secured.

**Mechanical Entrapment:** When jewelry, swimsuit, hair decorations, finger, toe or knuckle is caught in an opening of an outlet or drain cover. This hazard is present when the drain cover is missing, broken, loose, cracked, or not properly secured.

**NOTE: ALL SUCTION PLUMBING MUST BE INSTALLED IN ACCORDANCE WITH THE LATEST NATIONAL AND LOCAL CODES, STANDARDS AND GUIDELINES.**

# IMPORTANT SAFETY INSTRUCTIONS

## **⚠ WARNING** TO MINIMIZE THE RISK OF INJURY DUE TO SUCTION ENTRAPMENT HAZARD:

- A properly installed and secured ANSI/ASME A112.19.8 approved anti-entrapment suction cover must be used for each drain.
- Each suction cover must be installed at least three (3') feet apart, as measured from the nearest point to nearest point.
- Regularly inspect all covers for cracks, damage and advanced weathering.
- If a cover becomes loose, cracked, damaged, broken or is missing, replace with an appropriate certified cover.
- Replace drain covers as necessary. Drain covers deteriorate over time due to exposure to sunlight and weather.
- Avoid getting hair, limbs or body in close proximity to any suction cover, pool drain or outlet.
- Disable suction outlets or reconfigure into return inlets.

**⚠ WARNING** The pump can produce high levels of suction within the suction side of the plumbing system. These high levels of suction can pose a risk if a person comes within the close proximity of the suction openings. A person can be seriously injured by this high level of vacuum or may become trapped and drown. It is absolutely critical that the suction plumbing be installed in accordance with the latest national and local codes for swimming pools.

**⚠ WARNING** A clearly labeled emergency shut-off switch for the pump must be in an easily accessible, obvious place. Make sure users know where it is and how to use it in case of emergency.

**The Virginia Graeme Baker (VGB) Pool and Spa Safety Act** creates new requirements for owners and operators of commercial swimming pools and spas.

Commercial pools or spas constructed on or after December 19, 2008, shall utilize:

(A) A multiple main drain system without isolation capability with suction outlet covers that meet ASME/ANSI A112.19.8a Suction Fittings for Use in Swimming Pools, Wading Pools, Spas, and Hot Tubs and either:

- (i) A safety vacuum release system (SVRS) meeting ASME/ANSI A112.19.17 Manufactured Safety Vacuum Release systems (SVRS) for Residential and Commercial Swimming Pool, Spa, Hot Tub, and Wading Pool Suction Systems and/or ASTM F2387 Standard Specification for Manufactured Safety Vacuum Release Systems (SVRS) for Swimming pools, Spas and Hot Tubs or
- (ii) A properly designed and tested suction-limiting vent system or
- (iii) An automatic pump shut-off system.

Commercial pools and spas constructed prior to December 19, 2008, with a single submerged suction outlet shall use a suction outlet cover that meets ASME/ANSI A112.19.8a and either:

- (A) A SVRS meeting ASME/ANSI A112.19.17 and/or ASTM F2387, or
- (B) A properly designed and tested suction-limiting vent system, or
- (C) An automatic pump shut-off system, or
- (D) Disabled submerged outlets, or
- (E) Suction outlets shall be reconfigured into return inlets.

## **⚠ CAUTION** For Installation of Electrical Controls at Equipment Pad (ON/OFF Switches, Timers and Automation Load Center)



Install all electrical controls at equipment pad, such as on/off switches, timers, and control systems, etc. to allow the operation (startup, shut-down, or servicing) of any pump or filter so the user does not place any portion of his/her body over or near the pump strainer lid, filter lid or valve closures. This installation should allow the user enough space to stand clear of the filter and pump during system start-up, shut down or servicing of the system filter.

## **⚠ DANGER** HAZARDOUS PRESSURE: STAND CLEAR OF PUMP AND FILTER DURING START UP.



Circulation systems operate under high pressure. When any part of the circulating system (i.e. locking ring, pump, filter, valves, etc.) is serviced, air can enter the system and become pressurized. Pressurized air can cause the pump housing cover, filter lid, and valves to violently separate which can result in severe personal injury or death. Filter tank lid and strainer cover must be properly secured to prevent violent separation. Stand clear of all circulation system equipment when turning on or starting up pump. Before servicing equipment, make note of the filter pressure. Be sure that all controls are set to ensure the system cannot inadvertently start during service. Turn off all power to the pump. **IMPORTANT: Place filter manual air relief valve in the open position and wait for all pressure in the system to be relieved.**

Before starting the system, fully open the manual air relief valve and place all system valves in the "open" position to allow water to flow freely from the tank and back to the tank. Stand clear of all equipment and start the pump.

**IMPORTANT: Do not close filter manual air relief valve until all pressure has been discharged from the valve and a steady stream of water appears.** Observe filter pressure gauge and be sure it is not higher than the pre-service condition.

### General Installation Information

- All work must be performed by a qualified service professional, and must conform to all national, state, and local codes.
- Install to provide drainage of compartment for electrical components.
- These instructions contain information for a variety of pump models and therefore some instructions may not apply to a specific model. All models are intended for use in swimming pool applications. The pump will function correctly only if it is properly sized to the specific application and properly installed.

**⚠ WARNING** Pumps improperly sized or installed or used in applications other than for which the pump was intended can result in severe personal injury or death. These risks may include but not be limited to electric shock, fire, flooding, suction entrapment or severe injury or property damage caused by a structural failure of the pump or other system component.

**Pumps and replacement motors that are single speed and one (1) Total HP or greater cannot be sold, offered for sale, or installed in a residential pool for filtration use in California, Title 20 CCR sections 1601-1609.**

## CUSTOMER SERVICE / TECHNICAL SUPPORT

If you have questions about ordering Pentair replacement parts, and pool products, please contact:

### Customer Service and Technical Support, USA

(8 A.M. to 4:30 P.M. — Eastern/Pacific Times)

Phone: (800) 831-7133

Fax: (800) 284-4151

### Web site

Visit [www.pentair.com](http://www.pentair.com) for information about Pentair products.\*

### Sanford, North Carolina (8 A.M. to 4:30 P.M. ET)

Phone: (919) 566-8000

Fax: (919) 566-8920

### Moorpark, California (8 A.M. to 4:30 P.M. PT)

Phone: (805) 553-5000 (Ext. 5591)

Fax: (805) 553-5515

## TABLE OF CONTENTS

|                                            |           |                                             |           |
|--------------------------------------------|-----------|---------------------------------------------|-----------|
| <b>Important Safety Instructions</b> ..... | <b>i</b>  | <b>Setting Programs 1-8</b> .....           | <b>14</b> |
| <b>Pump Overview</b> .....                 | <b>1</b>  | Pump Operating Modes                        | 14        |
| Drive Assembly and Control Panel           | 1         | Set Programs 1-4 in Manual Mode             | 14        |
| External Control                           | 1         | Set Programs 1-4 in Egg-Timer Mode          | 14        |
| Motor Features                             | 1         | Set Programs 1-8 in Schedule Mode           | 15        |
| Drive Features                             | 1         | <b>External Control</b> .....               | <b>16</b> |
| <b>Installation</b> .....                  | <b>2</b>  | <b>Features</b> .....                       | <b>17</b> |
| Location                                   | 2         | Time Out                                    | 17        |
| Piping                                     | 2         | Quick Clean                                 | 17        |
| Electrical Requirements                    | 2         | <b>Priming</b> .....                        | <b>17</b> |
| Optional Keypad Relocation Kit             | 2         | Priming Features                            | 18        |
| Fittings and Valves                        | 2         | Setting Priming Features                    | 19        |
| Electrical Installation                    | 3         | Disabling Priming with an Automation System | 19        |
| Wiring, Grounding and Bonding              | 3         | <b>Thermal Mode</b> .....                   | <b>20</b> |
| Connecting to an Automation System         | 4         | <b>Maintenance</b> .....                    | <b>21</b> |
| <b>Operating the Pump</b> .....            | <b>5</b>  | Cleaning the Pump Strainer Basket           | 21        |
| Priming the Pump                           | 5         | Winterizing                                 | 21        |
| Using the Operator Control Panel           | 6         | Motor and Drive Care                        | 22        |
| Stopping and Starting the Pump             | 7         | Pump Disassembly                            | 22        |
| Adjusting and Saving a Pump Speed/Flow     | 7         | Shaft Seal Replacement                      | 23        |
| Operating the Pump at Preset Speeds        | 7         | Pump Reassembly                             | 23        |
| Pump Operating Modes                       | 7         | Drive Assembly Removal and Installation     | 24        |
| Program Types                              | 7         | <b>Troubleshooting</b> .....                | <b>25</b> |
| Control Panel: Pump Menu Guide             | 8         | Alerts and Warnings                         | 25        |
| <b>Pump Settings</b> .....                 | <b>10</b> | Troubleshooting Chart                       | 26        |
| Set Date and Time                          | 10        | <b>Replacement Parts</b> .....              | <b>28</b> |
| Set AM/PM or 24-Hour Clock                 | 10        | <b>Technical Data</b> .....                 | <b>29</b> |
| Set Min/Max Speeds                         | 10        | Pump Dimensions                             | 29        |
| Set Min/Max Flow Rates                     | 10        | Electrical Specifications                   | 29        |
| Set Flow Limit for Speed Program           | 11        | Pump Performance Curves                     | 29        |
| Set Maximum System Pressure                | 11        | Control Panel Quick Reference Guide         | 30        |
| Set Pressure Limit for Speed Program       | 12        |                                             |           |
| Pump Address                               | 12        |                                             |           |
| Set Screen Contrast                        | 12        |                                             |           |
| Set Control Panel Language                 | 12        |                                             |           |
| Set Temperature Unit                       | 12        |                                             |           |
| Password Protection                        | 13        |                                             |           |
| Setting Password                           | 13        |                                             |           |
| Set Ramping Rate                           | 13        |                                             |           |

\* Translated versions of this manual are available online at / La versión en español de este manual del producto, se puede encontrar en línea a / La version française de ce manuel est disponible à : [https://www.pentair.com/en/products/pool-spa-equipment/pool-pumps/intellifloxf\\_vsf.html](https://www.pentair.com/en/products/pool-spa-equipment/pool-pumps/intellifloxf_vsf.html)

# PUMP OVERVIEW

The IntelliFloXF® VSF and IntelliProXF® VSF Variable Speed and Flow Pump can be programmed to run at a speed or a constant flow rate over set time intervals for maximum operating efficiency and energy conservation for a variety of inground pools.

- The pump can operate from 450 RPM to 3450 RPM with four preset speeds of 750, 1500, 2350 and 3110 RPM, or the pump can be set to control its own speed and maintain a constant flow rate.
- The pump can adapt to applications between 20 -140 GPM (76 - 530 l/min). Simply program the pump to the desired flow rate, and the pump will automatically adjust to operating conditions to maintain that specific flow rate.

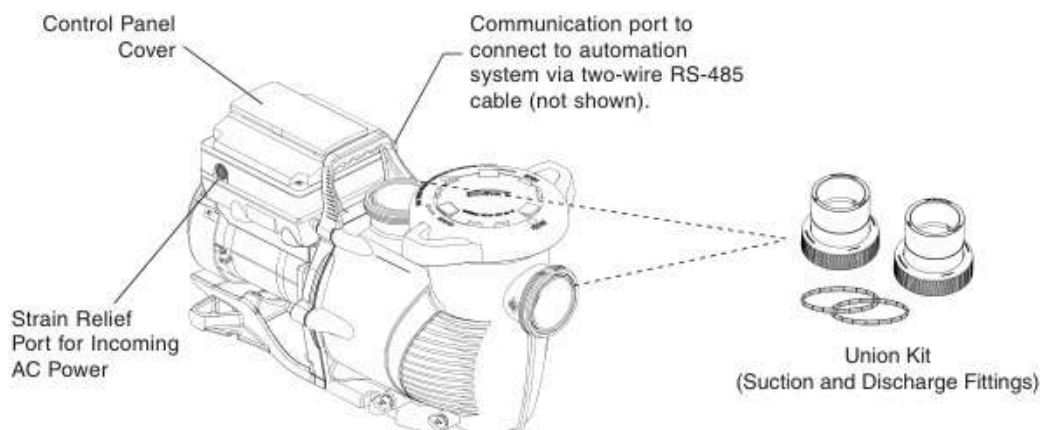
**Note:** Displayed flow rate has not been evaluated to the flow meter requirements of NSF/ANSI/CAN 50.

- Up to 8 customizable programs that can be set for constant flow or speed in either Manual, Egg Timer or Schedule modes.
- Pump control panel alarm LED and error messages warn the user of improper operation.
- Programmable priming mode with automatic detection of prime for easy start-up and automatic detection of loss of prime.
- Compatible with most cleaning systems, filters, and jet action spas.
- WEF [5.6](#) THP [3.95](#)

## Drive Assembly and Control Panel

The pump drive is designed to produce maximum motor operational efficiency. The drive controls the motor's rotational speed by controlling the frequency of the supplied current. It also protects the motor and pump from operating outside of their intended operating parameters.

The control panel can be mounted on the pump in four different directions in order to provide the user the best access. The control panel can also be mounted in a more convenient location with the help of the keypad relocation kit (P/N 356904Z [Almond] or 356905Z [Black]).



**Variable Speed and Flow Drive Assembly**

## External Control

Most Pentair automation systems and IntelliComm® Communication Centers can remotely control the IntelliFlo pump. The pump's communications address and other functions are accessible from the pump's control panel.

- RS-485 communication cable included
- IntelliComm systems control one IntelliFlo pump using the 4 External Control programs.

**Refer to the automation system manual for further details on how to connect and use the system with your variable speed pump.**

## Motor Features

- High Efficiency Permanent Magnet Synchronous Motor (PMSM)
- Superior speed control
- Operates at lower temperatures due to high efficiency
- Designed to withstand outdoor environment
- Totally Enclosed Fan Cooled (TEFC) Motor
- 56 Square Flange
- Low noise

## Drive Features

- Active Power Factor Correction
- Rotatable Keypad
- Easy Overhead Wiring
- High Drive Operational Efficiency
- Sensor-less Flow and Pressure Control Technology
- Loss of Prime Detection

# INSTALLATION

Only a qualified plumbing professional should install the IntelliFloXF® VSF Variable Speed and Flow Pump. Refer to *Important Safety Instructions* on pages i - ii for additional installation and safety information.

**Note:** IntelliFloXF VSF and IntelliProXF VSF pumps cannot be connected in series with other pumps.

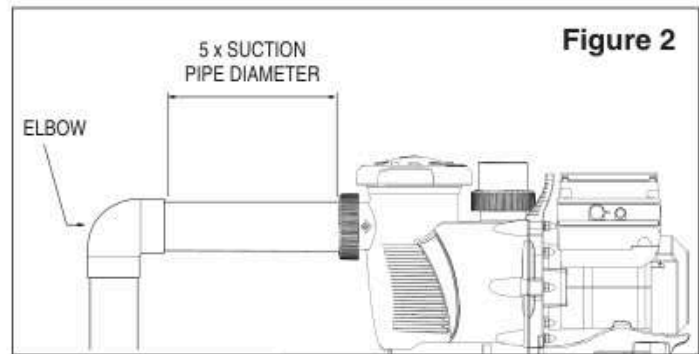
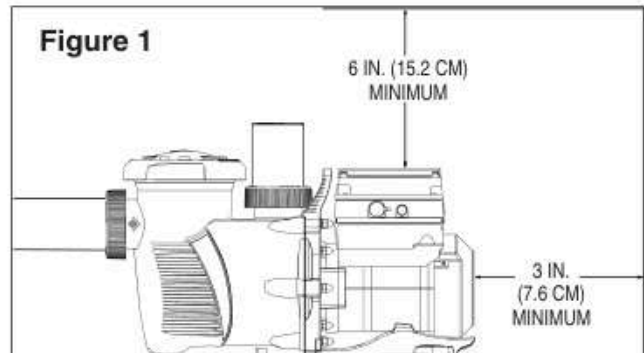
## Location

**Note:** Do not install this pump within an outer enclosure or beneath the skirt of a hot tub or spa unless marked accordingly.

**Note:** Ensure that the pump is mechanically secured to the equipment pad.

**Be sure the pump location meets the following requirements:**

1. Install the pump as close to the pool or spa as possible. To reduce friction loss and improve efficiency, use short, direct suction piping returns.
2. Install a minimum of 5 ft. (1.5 m) from the inside wall of the pool and spa. Canadian installations require a minimum of 9.8 ft. (3 m) from pool water level.
3. Install the pump a minimum of 3 ft. (0.9 m) from the heater outlet.
4. Do not install the pump more than 10 ft. (3.1 m) above the water level.
5. Install the pump in a well ventilated location protected from excessive moisture (i.e., rain gutter downspouts, sprinklers, etc.)
6. Install the pump with a rear clearance of at least 3-inches (7.6 cm) so that the motor can be removed easily for maintenance and repair. See **Figure 1**.



## Piping

1. For improved pool plumbing, it is recommended to use a larger pipe size. When installing the inlet and outlet fittings (male adaptors), use thread sealant.
2. Piping on the suction side of the pump should be the same or larger than the return line diameter.
3. Plumbing on the suction side of the pump should be as short as possible.
4. For most installations Pentair recommends installing a valve on both the pump suction and return lines so that the pump can be isolated during routine maintenance. We also recommend a valve, elbow or tee installed in the suction line should be no closer to the front of the pump than five times the suction line pipe diameter. See **Figure 2**.

**Example:** A 2.5-inch pipe requires a 12.5-inch (31.8 cm) straight run in front of the suction inlet of the pump. This will help the pump prime faster and last longer.

**Note:** DO NOT install 90° elbows directly into the pump inlet and outlet.

## Electrical Requirements

- Install all equipment in accordance with the National Electrical Code and all applicable local codes and ordinances.
- A means for disconnection must be incorporated in the fixed wiring in accordance with the wiring rules.

## Optional Keypad Relocation Kit

In special cases when the user lacks easy or convenient access to the pump keypad, a Keypad Relocation Kit (P/N 356904Z [Almond] or 356905Z [Black]) may be purchased from your local pool equipment supplier. This kit allows the user to remove the keypad from the top of the drive and mount the keypad in a fixed location with better access.

For installation instructions refer to the *Keypad Relocation Kit Installation Instructions* provided with the kit.

## Fittings and Valves

1. Do not install 90° elbows directly into pump inlet.
2. Flooded suction systems should have valves installed on suction and discharge pipes for maintenance, however, the suction valve should be no closer than five times the suction pipe diameter as described in this section.
3. Use a check valve in the discharge line when using this pump for any application where there is significant height to the plumbing after the pump.
4. Be sure to install check valves when plumbing in parallel with another pump. This helps prevent reverse rotation of the impeller and motor.

## Electrical Installation

### **⚠ WARNING**



**RISK OF ELECTRICAL SHOCK OR ELECTROCUTION.** This pump must be installed by a licensed or certified electrician or a qualified service professional in accordance with the National Electrical Code and all applicable local codes and ordinances. Improper installation will create an electrical hazard which could result in death or serious injury to users, installers, or others due to electrical shock, and may also cause damage to property.

**Always disconnect power to the pump at the circuit breaker before servicing the pump. Failure to do so could result in death or serious injury to service people, users or others due to electric shock.**

Read all servicing instructions before working on the pump.

**Note:** ALWAYS reinstall the drive lid onto the field wiring compartment when leaving the pump unsupervised during servicing. This will prevent foreign matter (i.e. rainwater, dust, etc.) from accumulating in the drive.

**Note:** When connecting the pump to an automation system, continuous power must be supplied to the pump by connecting it directly to the circuit breaker. When using an automation system, be sure that no other lights or appliances are on the same circuit.

### Wiring

1. Be sure all electrical breakers and switches are turned off before wiring motor.

### **⚠ WARNING**

**STORED CHARGE** - Wait at least sixty (60) seconds before servicing.

2. Be sure that the supply voltage meets the requirements listed on the motor nameplate. If these requirements are not met, permanent damage may occur.
3. For wiring sizes and general guidelines for proper electrical installation, please follow the specifications defined in the National Electric Code and any local codes as required.
4. Use strain relief and be sure all electrical connections are clean and tight.
5. Cut the wires to the appropriate length so they do not overlap or touch when connected.
6. Reinstall the keypad after wiring the pump by plugging the cover back into the drive wiring connection and re-seating the keypad in the desired orientation with the four corner screws.

**Note:** Ensure that the keypad cable is not pinched between the drive and keypad during re-seating.

### Grounding

1. Permanently ground the drive using the green ground screw, as shown below. Use the correct wire size and type specified by National Electrical Code. Be sure the ground wire is connected to an electrical service ground.
2. The pump should be permanently connected to either a circuit breaker, 2-pole timer or 2-pole relay.

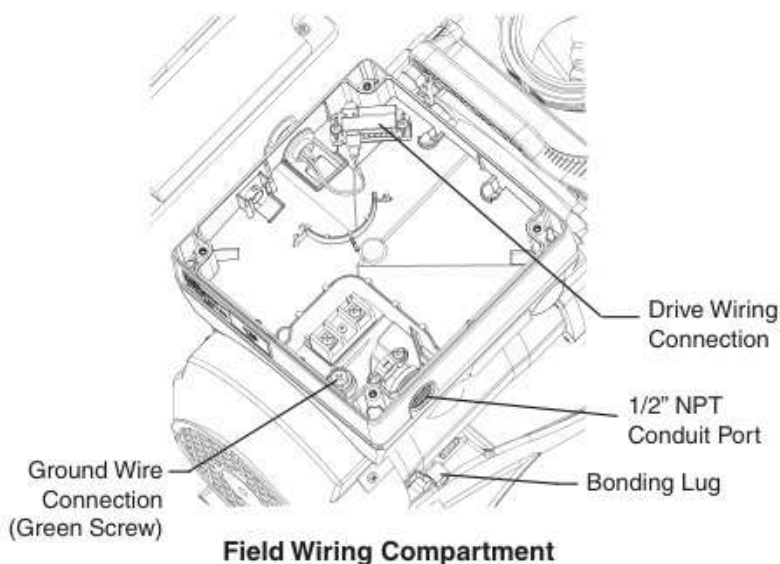
**Note:** If AC power is supplied by a GFCI circuit breaker, the pump should be wired on its own independent circuit **unless the pump is operated in tandem with a Pentair salt chlorine generator.**

### Bonding

1. Bond the motor to the structure in accordance with the National Electrical Code. Use a solid copper bonding conductor not smaller than 8 AWG. For Canadian installations, a 6 AWG or larger solid copper bonding conductor is required. Run a wire from the external bonding screw or lug to the bonding structure.
2. Connect the wire from the accessible bonding lug on the motor to all metal parts of the swimming pool, spa, or hot tub structure and to all electrical equipment, metal conduit, and metal piping within 5 ft. (1.5 m) of the inside walls of the swimming pool, spa, or hot tub. Run a wire from the external bonding screw or lug to the bonding structure.

**Note:** When the pump is started and stopped by removing power with a relay or timer, a two-pole device should be used to apply and remove power to both POWER LINE TERMINALS.

*Pentair offers 2-Pole 20 Amp GFCI breakers (P/N PA220GF) which offer personnel protection while meeting 2008 to current NEC Standards for Pool Pumps.*



## Connecting to an Automation System

All IntelliFlo and IntelliPro pumps, including the IntelliFloXF® VSF Variable Speed and Flow Pump, are compatible with Pentair Automation Systems.

An RS-485 communication cable is provided with the pump and will be used to connect the pump to a Pentair automation system.

**Refer to the automation system manual for further details on how to connect and use the system with your variable speed pump.**

|                                                                                                  |                                                                                                                                                                                                                                         |
|--------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  <b>WARNING</b> | An IntelliTouch® Control System with firmware 1.170 or earlier will display "VSF+SVRS" in the pump type/selection. While you will choose this option, <b>the IntelliFloXF VSF pump DOES NOT incorporate SVRS entrapment protection.</b> |
|--------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

## OPERATING THE PUMP

**NOTE:** When setting up the pump, the user must set the pump's internal clock and establish an operation schedule by following the steps in this manual. Please refer to user's guide sections: *Set Time* (page 10) and *Set Programs 1-8 in Schedule Mode* (page 15) to schedule a time to run the pump.

**⚠ CAUTION** This pump is shipped with Priming mode ENABLED. Unless the Priming settings are changed in the menu, **be aware that the pump will speed up to the maximum speed when the pump is powered on for the first time, and the Start/Stop button is pressed.** To change the maximum speed of the pump, refer to page 10.

**Before turning the pump ON, be sure the following conditions are met:**

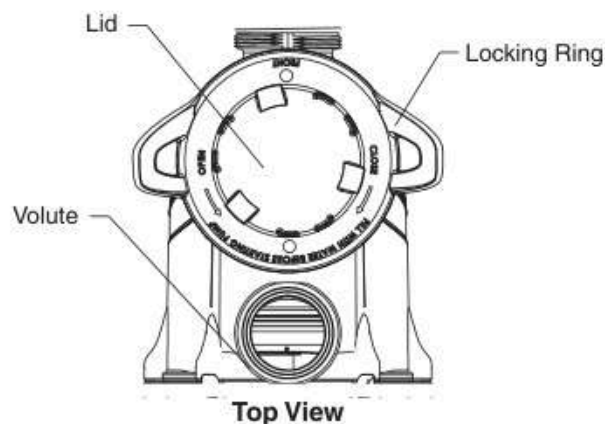
1. Open filter air relief valve.
2. Open valves.
3. Pool return is completely open and clear of any blockages.
4. Water in the pump basket.
5. Stand clear of the filter or other pressurized vessels.

### Priming the Pump

Prime the pump before starting the pump for the first time. Remove the lid and fill the basket with water. The pump basket must be filled with water before initial start up or after servicing.

**Follow the steps below to prime the pump for start up:**

1. Press **Start/Stop** to stop the pump. Disconnect the pump main power supply and communication cable.
2. Close all valves in suction and discharge pipes. Relieve all pressure from the system.
3. Remove the pump lid and locking ring.
4. Fill the pump strainer pot with water.
5. Reassemble the pump lid and locking ring onto the strainer basket. The pump is now ready to prime.
6. Open all valves in suction and discharge pipes.
7. Open the filter air relief valve and stand clear of the filter.
8. Connect power to the pump. Be sure green power light is on.
9. Press **Start/Stop** to start the pump. The pump will enter into priming mode (if enabled) and speed up to the maximum speed set in the pump menu settings.
10. When water comes out of the filter air relief valve, close the valve. The system should now be free of air and recirculating water to and from the pool.
11. Do not allow your pump to run longer than 30 minutes time without developing full flow. If the pump does not prime, check your priming settings on the control panel or see the *Troubleshooting* section on pages 25-27.



### Priming Features

The default priming setting is ENABLED. The pump also allows you to set the following from the operator control panel:

- Priming speed
- Priming range (1-10)
- Priming delay

*Set up instructions on page 19.*

**⚠ CAUTION** Do not add chemicals to the system directly in front of pump suction. Adding undiluted chemicals may damage the pump and will void the warranty.

**⚠ CAUTION** This is a variable speed pump. Typically the lower speeds are used for filtration and heating. The higher speeds can be used for spa jets, water features, and priming.

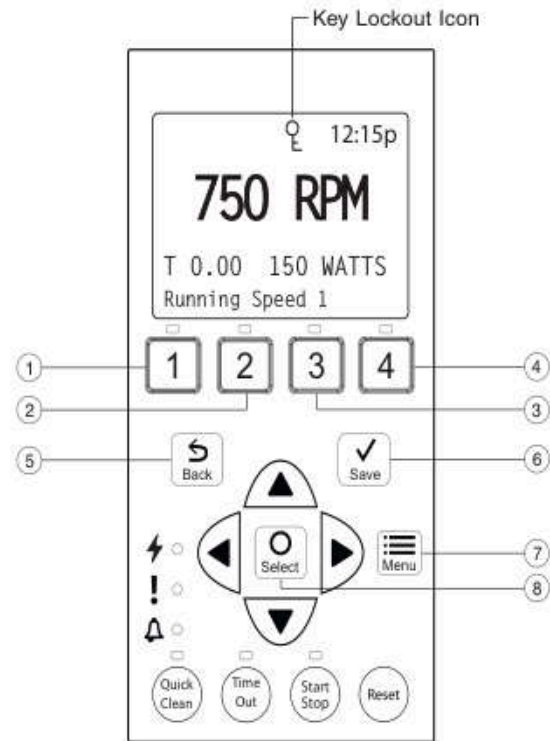
**⚠ CAUTION** DO NOT run the pump dry. If the pump is run dry, the mechanical seal will be damaged and the pump will start leaking. If this occurs, the damaged seal must be replaced. ALWAYS maintain proper water level in your pool (half way up skimmer opening). If the water level falls below the skimmer opening, the pump will draw air through the skimmer, losing the prime and causing the pump to run dry, resulting in a damaged seal. Continued operation in this manner could cause a loss of pressure, resulting in damage to the pump case, impeller and seal and may cause property and personal injury.

## Using the Operator Control Panel

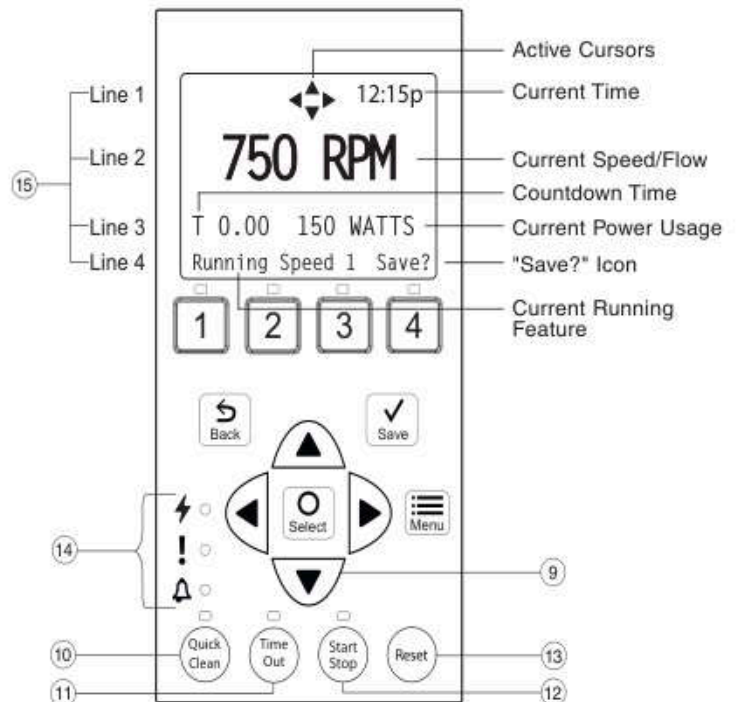
Use the operator control panel to start and stop the pump, set, and change programs, and access pump features and settings.

### Controls and LEDs on Keypad

- ① **Button 1:** Press to select Program 1 (750 RPM). LED on indicates Program 1 is active.
- ② **Button 2:** Press to select Program 2 (1500 RPM). LED on indicates Program 2 is active.
- ③ **Button 3:** Press to select Program 3 (2350 RPM). LED on indicates Program 3 is active.
- ④ **Button 4:** Press to select Program 4 (3110 RPM). LED on indicates Program 4 is active.
- ⑤ **Back:** Goes one step back in menu; exits without saving current setting.
- ⑥ **Save:** Saves current menu item setting. When a parameter has been adjusted the "Save?" icon will be displayed.
- ⑦ **Menu:** Accesses the menu items when and if the pump is stopped.
- ⑧ **Select:** Press to select the currently displayed option on the screen.
- ⑨ **Arrow buttons:**
  - **Up arrow:** Move one level up in the menu or increase a digit when editing a setting.
  - **Down arrow:** Move one level down in the menu or decrease a digit when editing a setting.
  - **Left arrow:** Move cursor left one digit when editing a setting.
  - **Right arrow:** Move cursor right one digit when editing a setting.
- ⑩ **Quick Clean:** Pump increases to a higher RPM (for vacuuming, cleaning, adding chemicals, etc.). LED light is on when active.
- ⑪ **Time Out:** Allow the pump to remain in a stopped state for a set period of time before resuming normal operation. LED is on when active.
- ⑫ **Start/Stop button:** To start or stop the pump. When LED is on, the pump is running or in a mode to start automatically.
- ⑬ **Reset button:** Reset alarm or alert.
- ⑭ **LEDs:**
  - ⚡ **On:** Green light when pump is powered on.
  - ! **Warning:** On if warning condition is present. See *Alerts and Warnings* on page 25.
  - 🔔 **Alarm:** Red LED on if alarm condition occurs. See *Alerts and Warnings* on page 25.
- ⑮ **Control Panel LCD Screen:**
  - **Line 1:** Key icon indicates password protection mode is active. If password protect is not enabled, no key icon is displayed. Also shows current time of day. Active cursors display when arrow key input is available.
  - **Line 2:** Displays current pump speed/flow (RPM/GPM).
  - **Line 3:** Countdown time and watts
  - **Line 4:** Current pump status and current feature. "Save?" will display on this line when a parameter adjustment can be saved.



Control Panel #1-8



Control Panel #9-15

**Note:** Always close the keypad cover after using the keypad.

**Note:** Using screwdrivers or pens to program the pump will damage the keypad overlay. Use your fingers only when programming the pump.

## Stopping and Starting the Pump

### Starting the Pump

1. Be sure the pump is powered on and the green power LED is on.
2. Select one of the program buttons, then press the **Start/Stop** button (LED on) to start the pump. The pump will go into priming mode if priming feature is enabled.

### Stopping the Pump

1. Press **Start/Stop** to stop the pump.

When servicing equipment (filters, heaters, chlorinators etc.), disconnect the communication cable, and switch OFF circuit breaker to remove power from the pump.

**Note:** The pump can automatically restart if the communication cable is connected.

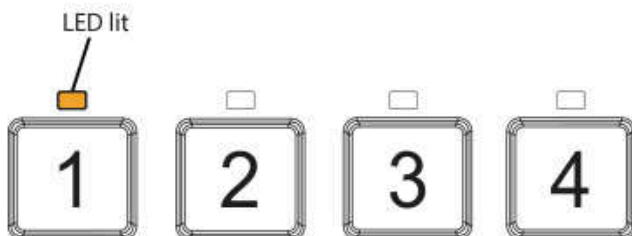
## Adjusting and Saving a Pump Speed/Flow

1. While the pump is running, press the **Up** or **Down** arrow to adjust to desired speed or flow setting.
2. Press and hold down a **Program** button (1-4) for three (3) seconds to save speed/flow to the button or press **Save** to save the speed/flow.

## Operating the Pump at Preset Speeds

The pump is programmed with four default speeds of 750, 1500, 2350 and 3110 RPM. Program buttons 1-4 are for each of the preset speeds as shown below.

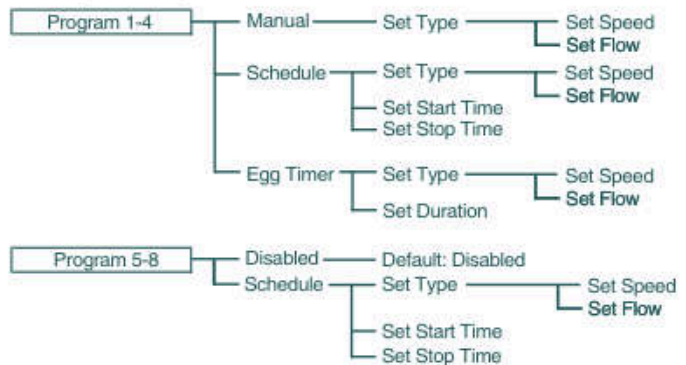
1. Be sure the pump is powered on and the green power LED is on.
2. Press the **Program** button (1- 4) corresponding to the desired preset speed and release quickly. The LED above the button will turn on.
3. Press **Start/Stop**. The pump will quickly change to the selected preset speed.



## Pump Operating Modes

The pump can be programmed in three different modes:

**Manual, Schedule y Egg Timer.** Programs 1-4 can be programmed in all three modes. Programs 5-8 can only be programmed in Schedule mode since there are no buttons on the control panel for Programs 5-8. The default setting for Programs 5-8 is "Disabled".



Program Menu Tree Options

### Manual

Assigns a speed or flow to one of the four Program buttons on the control panel. This mode can only be used for programs 1-4. Programs 1 and 2 are Manual by default.

To operate in Manual mode, press one of the four program buttons and then press the **Start/Stop** button. The pump will run the assigned speed or flow assigned to that program button.

### Egg Timer

Programs 1-4 can be programmed to run at a certain speed or flow and for a duration of time once a program button is pressed.

Programs 3 and 4 are Egg Timers by default. If you desire a different method of operation, programs 3 and 4 can be changed to Manual mode in the control menu.

To operate in Egg Timer mode, press a program button and then press **Start/Stop**. The pump will run that setting for the set amount of time and then turn off.

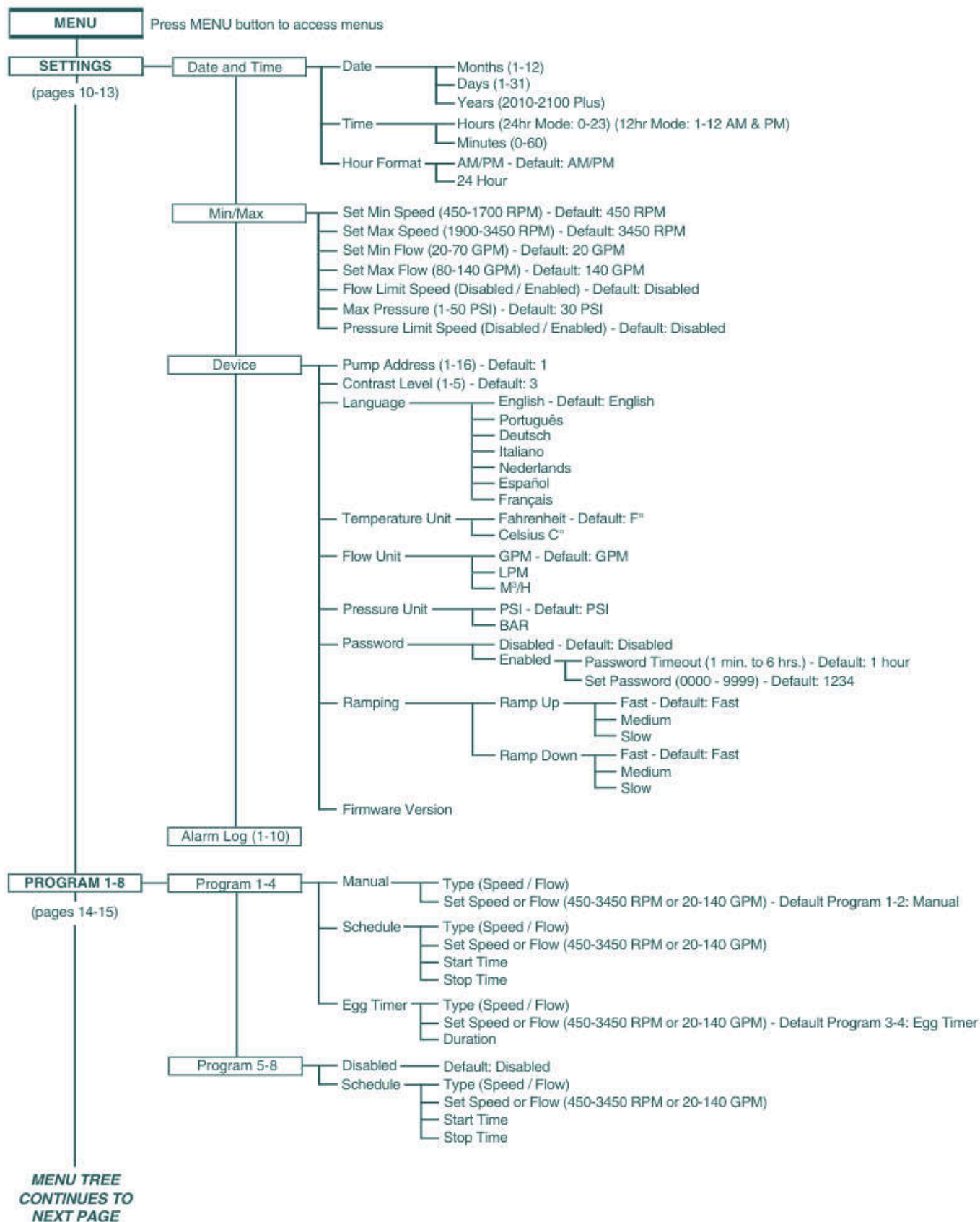
### Schedule

Programs 1-8 start and stop at a specific time during a 24 hour period. Speeds or flows programmed in Schedule mode will override any manually selected speed or flow once the next Schedule command commences.

## Program Types

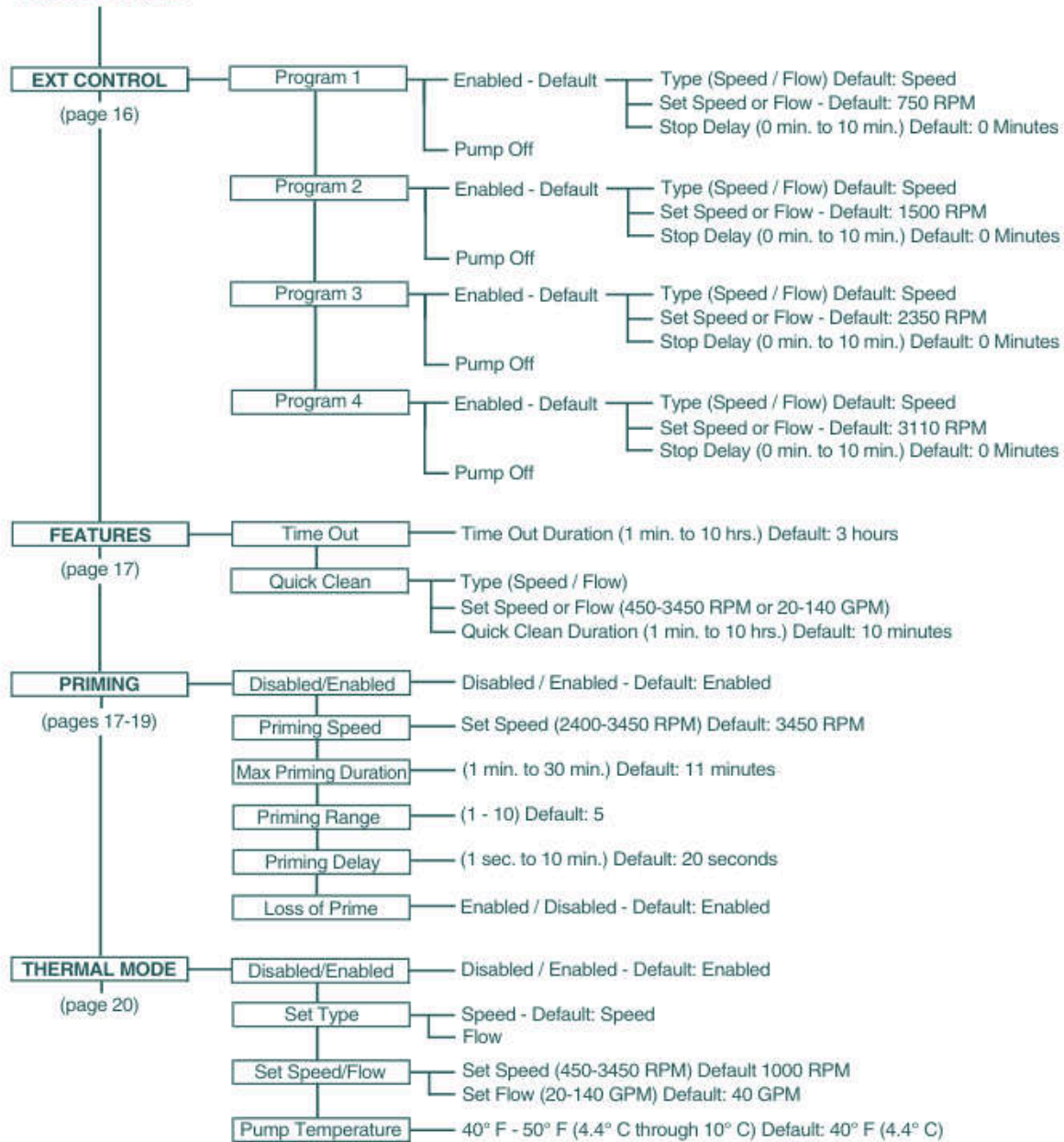
This pump can run saved programs at either constant speeds or constant flow rates. This gives the user the ability to precisely assign the output from the pump so that no energy is wasted and the job is completed accurately.

## Operator Control Panel: Pump Menu Guide



## Operator Control Panel: Pump Menu Guide (cont.)

### MENU TREE CONTINUED FROM PREVIOUS PAGE





## Set Date and Time

The time controls all scheduled times, functions, and programmed cycles and stores the correct time for up to 96 hours after power is turned off. Reset if the power is off longer than 96 hours.

1. Check that the green power LED is on.
2. Press **Menu**.
3. Press **Select** to select "Settings".
4. Use the **Up** or **Down** arrows to scroll to "Date and Time". Press **Select**.
5. Press **Select** again and use **Up** or **Down** arrows to set the date.
6. Press **Save** to save user input and return to "Date and Time."
7. Use the **Up** or **Down** arrows to scroll to "Time". Press **Select**.
8. Use the **Up** or **Down** arrows to scroll to edit the time.  
**Note:** To set AM/PM or a 24 hour clock see the next section *Set AM/PM or 24 Hour Clock*.
9. Press **Save** to save. To cancel any changes, press **Back** to exit without saving.
10. Press **Back** to exit.

## Set AM/PM or 24-Hour Clock

To change the time from a 12 hour clock (AM/PM) to a 24 hour clock:

1. Press **Menu**.
2. Press **Select** to select "Settings".
3. Use the **Up** or **Down** arrows to scroll to "Date and Time". Press **Select**.
4. Use the **Up** or **Down** arrows to scroll to "AM/PM". Press **Select**.
5. Use the **Up** or **Down** arrows to scroll to choose between 24 hr. and AM/PM.
6. Press **Save** to save. To cancel any edits, press **Back** to exit without saving.
7. Press **Back** to exit.

## Set Minimum Speed (RPM)

The minimum pump speed can be set from 450 RPM to 1700 RPM. The default setting is 450 RPM.

1. Check that the green power LED is on.
2. Press **Menu**.
3. Press **Select** to select "Settings".
4. Use the **Up** or **Down** arrows to scroll to "Min/Max". Press **Select**.
5. Use the **Up** or **Down** arrows to scroll to "Set Min Spd".
6. Press **Select** to change the setting. The cursor will appear in the first number column (ones).

7. Press the **Up** or **Down** arrows to edit the minimum speed setting from 450 to 1700 RPM.
8. Press **Save** to save. To cancel, press **Back** to exit edit mode without saving.
9. Press **Back** to exit.

## Set Maximum Speed (RPM)

The maximum speed can be set from 1900 RPM to 3450 RPM (default is 3450). Use this setting to set the maximum running speed of the pump.

**Note:** Maximum and minimum speed settings, and the associated alarms, remain active when in Flow mode.

1. Check that the green power LED is on.
2. Press **Menu**.
3. Press **Select** to select "Settings".
4. Use the **Up** or **Down** arrows to scroll to "Min/Max". Press **Select**.
5. Use the **Up** or **Down** arrows to scroll to "Set Max Spd".
6. Press **Select** to change. The cursor will appear in the first number column (ones).
7. Press **Up** or **Down** arrows to edit the maximum speed setting from 1900 to 3450 RPM.
8. Press **Save** to save. Press **Back** to exit. To cancel, press the **Back** to exit without saving.

**Note:** Maximum Speed will limit Priming Speed, except in one case. If the Maximum Speed is set below the lowest available Priming Speed (2400 RPM) then the pump will exceed the Maximum Speed while the priming feature is running. This prevents the pump from having trouble priming if the Maximum Speed is set this low. If this is a problem, priming can be disabled in the Priming Menu (see *Priming* section on page 17).

## Set Minimum Flow Rate (GPM)

The minimum programmed flow rate can be set from 20 GPM to 70 GPM.

1. Check that the green power LED is on.
2. Press **Menu**.
3. Press **Select** to select "Settings".
4. Use the **Up** or **Down** arrows to scroll to "Min/Max" and press **Select**.
5. Use the **Up** or **Down** arrows to scroll to "Set Minimum Flow".
6. Press **Select** to change the setting. The cursor will appear in the first number column (ones).
7. Press the **Up** or **Down** arrows to edit the minimum flow rate setting from 20 to 70 GPM.
8. Press **Save** to save. To cancel, press **Back** to exit edit mode without saving.
9. Press **Back** to exit.



### Set Maximum Flow Rate (GPM)

The maximum programmed flow rate can be set from 80 GPM to 140 GPM.

**Note:** Maximum and minimum speed settings, and the associated alarms, remain active when in Flow mode.

1. Check that the green power LED is on.
2. Press **Menu**.
3. Press **Select** to select "Settings".
4. Use the **Up** or **Down** arrows to scroll to "Min/Max". Press **Select**.
5. Use the **Up** or **Down** arrows to scroll to "Set Maximum Flow".
6. Press **Select** to change the setting. The cursor will appear in the first number column (ones).
7. Press the **Up** or **Down** arrows to edit the maximum flow rate setting from 80 to 140 GPM.
8. Press **Save** to save. To cancel, press **Back** to exit edit mode without saving.
9. Press **Back** to exit.

### Set Flow Limit for Speed Program

The flow limit in constant speed program type is disabled by default. This setting allows the user to ensure that the drive does not exceed the flow rate output that is set when they are operating in a constant speed mode. The system may change during a run at a constant speed that would increase the flow rate, if this feature is enabled then the pump will automatically limit itself to keep below the previously set Maximum Flow Rate.

1. Check that the green power LED is on.
2. Press **Menu**.
3. Press **Select** to select "Settings".
4. Use the **Up** or **Down** arrows to scroll to "Min/Max" and press **Select**.
5. Use the **Up** or **Down** arrows to scroll to "Flow Limit (Speed)".
6. Press **Select** to move the cursor over the "Disabled".
7. Press and the **Up** or **Down** arrows to change it to "Enabled".
8. Press **Save** to save. To cancel, press **Back** to exit edit mode without saving.
9. Press **Back** to exit.

### Set Maximum System Pressure

The maximum pressure can be set using the drive, so that the pump does not exceed a set system pressure level when it is asked to do a high power job, or if the system changes during normal operation. This gives the user a better way than Maximum Speed to limit the output of their pump. If the system is less restrictive, then the pump is still capable of the higher flow rates than it would have been if the user had used a speed limit, but the pressure is still limited where the user needed it to be limited.

The pressure is the total system head, so it is a product of the suction pressure and the discharge pressure. The calculated value is equivalent to Total Dynamic Head (TDH). This value may not correspond with the filter's pressure reading, because it is the TDH across the pump and not the local pressure of the filter.

When the pump is running a Flow Program, it will always attempt to reach the set flow no matter what the system setup is. If the system pressure changes during the run (such as from filter dirt loading, or manually changing a valve position), the drive adjusts motor RPM to maintain a consistent flow rate.

In some cases the newly requested motor speed will increase the discharge pressure in order to maintain the requested flow rate. While maintaining the flow rate, the drive will remain within the pressure and speed limits set within the Min/Max menu. If the pump meets one of the limits, it will continue to run at the limit and the warning light will illuminate. The limit warning will be displayed on the bottom of the drives' keypad screen indicating that the requested flow rate is not being achieved and which limit that the drive is running into.

When the pump is running a Speed Program, the drive is not monitoring the flow or pressure limits by default. These features need to be Enabled in the Min/Max menu.

#### To Set Maximum System Pressure:

1. Check that the green power LED is on.
2. Press **Menu**.
3. Press **Select** to select "Settings".
4. Use the **Up** or **Down** arrows to scroll to "Min/Max". Press **Select**.
5. Use the **Up** or **Down** arrows to scroll to "Set Maximum Pressure".
6. Press **Select** to change the setting. The cursor will appear in the first number column (ones).
7. Press the **Up** or **Down** arrows to edit the maximum flow rate setting from 1 to 50 PSI.
8. Press **Save** to save. To cancel, press **Back** to exit edit mode without saving.
9. Press **Back** to exit.



## Set Pressure Limit for Speed Program

While Pressure Limit is active whenever the pump is operating a Flow type of program, the pressure limit is disabled by default when running the pump in a constant speed mode. Enabling this feature will make sure that the drive is monitoring the system pressure when operating in constant speed mode also.

1. Check that the green power LED is on.
2. Press **Menu**.
3. Press **Select** to select "Settings".
4. Use the **Up** or **Down** arrows to scroll to "Min/Max". Press **Select**.
5. Use the **Up** or **Down** arrows to scroll to "Press Limit (Speed)".
6. Press **Select** to move the cursor over the "Disabled".
7. Press and the **Up** or **Down** arrows to change it to "Enabled".
8. Press **Save** to save. To cancel, press **Back** to exit edit mode without saving.
9. Press **Back** to exit.

## Pump Address

Use this setting if your pump is connected via the RS-485 COM port to a Pentair automation system.

The default pump address is #1 and only needs to be changed when there is more than one pump on an automation system. Change the address to allow the automation system to send a command to the correct pump. The pump address can be set from 1-16.

**Refer to the automation system manual for further details on how to connect and use an automation system with your variable speed pump.**

1. Be sure the green power LED is on and the pump is stopped.
2. Press **Menu**.
3. Press **Select** to select "Settings".
4. Use the **Up** or **Down** arrows to scroll to "Device". Press **Select**.
5. Use the **Up** or **Down** arrows to scroll to "Pump Address". Press **Select**.
6. Press **Up** or **Down** arrows to change the address number from 1-16.
7. Press **Save** to save. To cancel any changes, press **Back** to exit without saving.
8. Press **Back** to exit.

## Set Screen Contrast

The default contrast setting for the LCD screen is 3. Screen contrast levels can be adjusted from 1 to 5 units for low or high lighting conditions.

**Note:** Changes to the contrast setting do not update instantaneously. Changes to this setting must be saved before the contrast level changes.

1. Check that the green power LED is on.
2. Press **Menu**.
3. Press **Select** to select "Settings".
4. Use the **Up** or **Down** arrow to scroll to "Device". Press **Select**.
5. Use the **Up** or **Down** arrow to scroll to "Contrast Level."
6. Press **Select**. Screen will show current contrast setting number. Use **Up** or **Down** to change number.
7. Press **Save** to save. To cancel any changes, press **Back** to exit without saving.
8. Press the **Back** button to exit.

## Set Control Panel Language

**To access the language menu:**

1. Check that the green power LED is on.
2. Press **Menu** and press **Select** to select "Settings".
3. Use the **Up** or **Down** arrows and scroll to "Device". Press **Select**.
4. Use the **Up** or **Down** arrows to scroll to "Select Language". Press **Select**.
5. Use the **Up** or **Down** arrows to choose the desired language.
6. Press **Save** to select the control panel language. To cancel any changes, press **Back** to exit without saving.
7. Press **Back** to exit.

## Set Temperature Unit

The default setting is Fahrenheit (°F). The pump can be set to either Celsius (°C) or Fahrenheit (°F).

1. Check that the green power LED is on.
2. Press **Menu**.
3. Press **Select** to select "Settings".
4. Use the **Up** or **Down** arrows to scroll to "Device" menu item. Press **Select**.
5. Use **Up** or **Down** arrows to scroll to "Temperature Units". Press **Select**.
6. Use **Up** or **Down** arrows to choose Celsius (°C) or Fahrenheit (°F).
7. Press **Save** to save. To cancel any changes, press **Back** to exit without saving.
8. Press **Back** to exit.

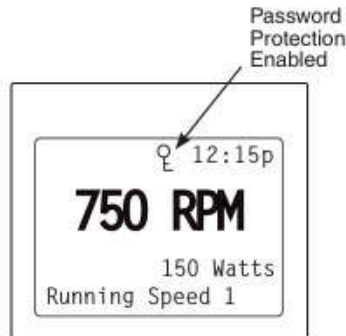


## Password Protection

The default setting for password protection is disabled. When this feature is enabled, the pump display will prompt for the password before allowing access to the control panel and buttons.

The entered password is any combination of four (4) digits.

- The pump can always be stopped by pressing **Start/Stop**, even when password protection is enabled.
- If the pump is stopped, the pump cannot be turned back on with **Start/Stop** while running in manual mode.
- Pressing **Start/Stop** when the pump is off will return it back to the Running Cycles Mode and run at the next scheduled run time. If the present time is within the scheduled run time, the pump will run the scheduled speed.
- All functions including programming are disabled in Password Protection Mode.
- Screen will read "Enter Password" if any button other than the **Start/Stop** button is pressed
- Key icon displayed in the upper left side of the screen when Password Protection is on.



## Setting Password

1. Check that the green power LED is on.
2. Press **Menu**. Press **Select** to select "Settings".
3. Use the **Up** or **Down** arrow to scroll to "Device". Press **Select**.
4. Press **Up** or **Down** arrow to scroll to "Password". Press **Select**.
5. The default setting is "Disabled". Press **Up** or **Down** arrow to change the setting to "Enabled". Press **Save** to save.
6. Press the **Down** arrow. "Password Timeout" will be displayed. The factory default time is 1 hour. This means the pump will go into Password Protection mode 1 hour after the last control panel key is pressed.
7. Press **Select** to enter edit mode. Use the **Up** or **Down** arrow to edit the time setting from 1 minute to 6 hours and press **Save** to save setting.
8. Press the **Down** arrow and then press **Select** on "Set Password" to change the setting.

9. Press the **Left** or **Right** arrows to move cursor and press the **Up** or **Down** arrow to change the password number to desired setting.
10. Press **Save** to save. To cancel any changes, press **Back** to exit without saving.

## Entering Password

1. Press any button (besides the program buttons) to prompt the screen for a password.
2. To enter password, use the **Left** and **Right** arrows to move the cursor and the **Up** and **Down** arrow button to scroll through the digit then press **Save** to confirm.

## Set Ramping Rate

The rate that the drive changes the motor speed can be reduced for smoother operation. This setting increases or decreases how quickly the pump can ramp up or down between two speeds. Rates can be set and adjusted for ramping up and ramping down individually.

If the **Start/Stop** button is ever pressed, the motor will immediately stop and will not follow the programmed ramping rate. The default setting is Fast, which is the traditional IntelliFloXF ramping rate. Medium will take twice as long to change speeds, and Slow will take three times as long.

### To Set Ramping Rate:

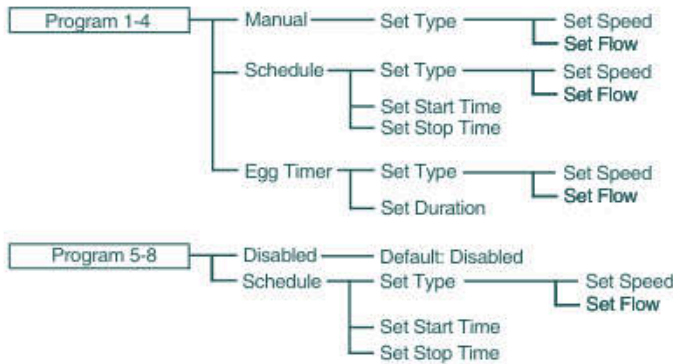
1. Check that the green power LED is on.
2. Press **Menu**.
3. Press **Select** to select "Settings".
4. Use the **Up** or **Down** arrow to scroll to "Device". Press **Select**.
5. Use the **Up** or **Down** arrow to scroll to "Ramping". Press **Select**.
6. Use the **Up** or **Down** arrow to scroll to "Ramp Up". Press **Select** and use the **Up** or **Down** arrow to choose between "Fast", Medium or "Slow". Press **Save**.
7. Use the **Up** or **Down** arrow to scroll to "Ramp Down". Press **Select** and use the **Up** or **Down** arrow to choose between "Fast", Medium or "Slow". Press **Save**.



## Pump Operating Modes

This pump can be programmed in three different modes:

**Manual, Schedule y Egg Timer.** Programs 1-4 can be programmed in all three modes. Programs 5-8 can only be programmed in Schedule mode since there are no buttons on the control panel for Programs 5-8. The default setting for Programs 5-8 is "Disabled".



Program Menu Tree Options

### Manual

Assigns a speed or flow to one of the four Program buttons on the control panel. This mode can only be used for programs 1-4. Programs 1 and 2 are Manual by default.

To operate in Manual mode, press one of the four program buttons and then press the **Start/Stop** button. The pump will run the assigned speed or flow assigned to that program button.

### Egg Timer

Programs 1-4 can be programmed to run at a certain speed or flow and for a duration of time once a program button is pressed.

Programs 3 and 4 are Egg Timers by default. If you desire a different method of operation, programs 3 and 4 can be changed to Manual mode in the control menu.

To operate in Egg Timer mode, press a program button and then press **Start/Stop**. The pump will run that setting for the set amount of time and then turn off.

### Schedule

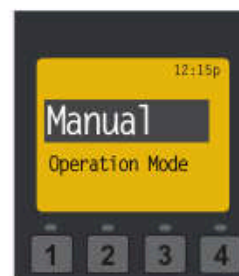
Programs 1-8 start and stop at a specific time during a 24 hour period. Speeds or flows programmed in Schedule mode will override any manually selected speed or flow once the next Schedule command commences.

## Set Programs in Manual Mode (Programs 1-4 Only)

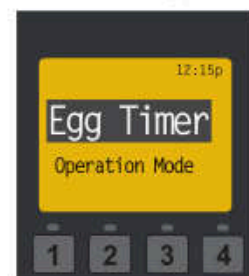
1. Press **Menu**.
2. Use **Up** or **Down** arrows to scroll to "Program 1-8", then press **Select**.
3. Use **Up** or **Down** arrows to find the program (1-4) you wish to edit, then press **Select**.
4. "Operation Mode" will display. Press **Select** and use the **Up** or **Down** arrow to scroll to "Manual". Press **Save**.
5. Use the **Up** or **Down** arrow to scroll to "Set Type". Press **Select** and use the **Up** or **Down** arrow to choose between "Speed" or "Flow". Press **Save**.
6. Use the **Up** or **Down** arrow to scroll to "Set Speed/Flow". Press **Select** and use the **Up** or **Down** arrow to adjust the speed or flow settings.
7. Press **Save** to save the new speed or flow setting.

## Set Programs in Egg-Timer Mode (Programs 1-4 Only)

1. Press **Menu**.
2. Use **Up** or **Down** arrows to scroll to "Program 1-8", then press **Select**.
3. Use **Up** or **Down** arrows to find the program (1-4) you wish to edit, then press **Select**.
4. "Operation Mode" will display. Press **Select** and use the **Up** or **Down** arrow to scroll to "Egg Timer". Press **Save**.
5. Use the **Up** or **Down** arrow to scroll to "Set Type". Press **Select** and use the **Up** or **Down** arrow to choose between "Speed" or "Flow". Press **Save**.
6. Use the **Up** or **Down** arrow to scroll to "Set Speed/Flow". Press **Select** and use the **Up** or **Down** arrow to adjust the speed or flow settings. Press **Save**.
7. Now press the **Down** arrow ("Egg Timer Duration" will display) and press **Select** to change. Use the **Up** or **Down** arrows to adjust the time.
8. Press **Save** to save the new time setting.



Manual Mode  
Menu Screen



Egg Timer  
Menu Screen



## Pump Menu: Programs 1-8

### Set Programs 1-8 in Schedule Mode

In Schedule mode, Programs 1-8 can be programmed to run a certain speed or flow at a certain time of day. To run a scheduled speed or flow, press **Start/Stop**. The screen will display "Running Schedules" when it is ready to run a scheduled speed/flow. If **Start/Stop** is pressed while a scheduled speed/flow is running, the pump will stop running the scheduled speed/flow. The pump will not continue to run the scheduled speed/flow until the **Start/Stop** button is pressed again.

1. Press **Menu**.
2. Use **Up** or **Down** arrows to scroll to "Program 1-8", then press **Select**.
3. Use **Up** or **Down** arrows and press **Select** for the speed you wish to set and schedule.
4. "Operation Mode" will display. Press **Select** and use the **Up** or **Down** arrow to scroll to "Schedule". Press **Save**.
5. Use the **Up** or **Down** arrow to scroll to "Set Type". Press **Select** and use the **Up** or **Down** arrow to choose between "Speed" or "Flow". Press **Save**.
6. Use the **Up** or **Down** arrow to scroll to "Set Speed/Flow". Press **Select** and use the **Up** or **Down** arrow to adjust the speed or flow settings.
7. Press **Save** to save the new speed or flow setting.
8. Press the **Down** arrow again, "Start Time" will display. Press **Select** - the cursor will highlight the minute column.
9. Use the **Up** or **Down** arrow to change the time and the **Left** or **Right** arrow to move cursor from minutes to hours.
10. Press **Save** to save the new start time setting.
11. Press **Down** arrow - "Stop Time" will display. Press **Select**. Repeat Steps 8-9 to set stop time.
12. Press **Save** to save the new stop time setting.
13. Press **Start/Stop**.

The pump will prime and begin to run the programmed schedule at the specified start time.

When running in Schedule or Egg Timer mode, the countdown time (T 00:01) showing the hours and minutes remaining is displayed.

### Programming Schedule for Constant Run

Two programs cannot be programmed with the same start and stop times. To run a program without stopping, set the Start time one minute after the stop time.

**Example:** A single program will run non-stop if programmed with a Start Time of 8:00 AM and a Stop time of 7:59 AM.



**Note:** The pump will not run the scheduled speeds or flows until the **Start/Stop** button is pressed (LED on) to place the pump in Schedule mode.

### Scheduled Program Priority

When operating the pump in Schedule mode it is important to keep each program within its own individual run time. If program run times overlap the pump will prioritize programs as explained below:

**Schedule priorities are in descending order as follows:**  
Highest Flow » Lowest Flow » Highest Speed » Lowest Speed

- When two speed **OR** two flow program schedules overlap, the pump will run the higher RPM Speed or GPM Flow regardless of program in use.
- When both a speed **AND** flow program schedule overlap the pump will run the flow program first.
- A manual or egg timer command takes precedent over a running schedule. The manual or egg timer command will operate until completed, unless the next schedule program takes place or another command is given.



## Pump Menu: External Control

### External Control

This function is for programming speeds or flows that will run when the IntelliComm® Communication Center sends it a command. For example, Terminal 3 and 4 in the IntelliComm system will correspond to External Control Program #1. (5 and 6 to Ext Ctrl #2).

The Stop Delay feature allows the user to program the pump to run a Program after the External Control has been deactivated. This feature can be used to provide a cooling down period for the pump after a trigger signal from an installed heater has been deactivated. Each individual Program can have a Stop Delay of 1 to 10 minutes programmed.

Use the External Control feature to program the IntelliComm system power center.

External Control can also be used for disabling the pump by choosing "Pump Off" when selecting an operation mode. If this program is triggered via external control the pump will stop running for as long as the program is active. This feature could be useful for demand response systems using an IntelliComm to communicate with the pump.

#### To access the External Control menu:

1. Check that the green power LED is on.
2. Press the **Menu** button.
3. Use **Up** or **Down** arrow to scroll to "Ext. Ctrl.". Press **Select**.
4. "Program 1" will display. Press **Select** to enter the Program 1 menu.
5. "Operation Mode" will display. Press **Select** and use the **Up** or **Down** arrows to choose between "Enabled" or "Pump Off". Press **Save**.

**Note:** The program you are attempting to edit must be enabled in order to proceed further into the menu.

6. Use the **Up** or **Down** arrow to scroll to "Set Type". Press **Select**.
7. Use the **Up** or **Down** arrow to choose between "Speed" or "Flow". Press **Save**.
8. Use the **Up** or **Down** arrow to scroll to "Set Speed/Flow". Press **Select** and use the **Up** or **Down** arrow to adjust the speed or flow settings. Press **Save**.
9. If you do not wish to program a Stop Delay, continue to step 11. If you do wish to program a Stop delay press **Up** or **Down** arrow to scroll to "Stop Delay". Press **Select**.
10. Use the **Up** or **Down** arrows to change the Stop Delay setting. Stop Delay can be set from 0 minutes (disabled) to 10 minutes.
11. Press **Save** to save the settings.
12. Press **Back** to return to set Program 2.
13. Use **Up** or **Down** arrow to scroll to "Program 2".
14. Repeat Steps 4 through 11 to set Program 2, 3, and 4.



## Time Out

The Time Out feature keeps the pump from running its programmed speeds or flows for a set duration adjustable in the menu. The Time Out feature is displayed in hours and minutes (Hrs:Mins).

Once Time Out is finished, the pump will return to its previous mode of operation, the Start/Stop LED will be lit and ready to turn on at the next scheduled run time.

### To access the Time Out menu:

1. Check that the green power LED is on.
2. Press **Menu**.
3. Use **Up** or **Down** arrows to scroll to "Features", then press **Select**.
4. Press **Select** to choose "Timeout".
5. "Timeout Duration" will display. Press **Select** to highlight the minutes column.
6. Press the **Left** arrow to move cursor to the hours column. Time out can be set from 1 minute to 10 hours.
7. Press **Save** to save the setting.  
**Note:** To cancel any changes, press **Back** to exit without saving.
8. Press **Back** to exit the menu.

## Quick Clean

This feature can be used to increase the pump speed or flow for the purposes of vacuuming, cleaning, adding chemicals, after a storm for extra skimming capability.

Press the **Quick Clean** button (LED on) and then **Start/Stop** to start. When the Quick Clean cycle is over, the pump will resume regular schedules and return to "Schedule" mode.

### To access the Quick Clean menu:

1. Check that the green power LED is on and the pump is stopped.
2. Press **Menu**.
3. Use **Up** or **Down** arrows to scroll to "Features", then press **Select**.
4. Press the **Down** arrow and press **Select** for "Quick Clean".
5. Press **Select** to choose "Set Type". Use the **Up** or **Down** arrow to choose between "Speed" or "Flow". Press **Save**.
6. Use the **Up** or **Down** arrow to scroll to "Set Speed/Flow". Press **Select** and use the **Up** or **Down** arrow to adjust the speed or flow settings. Press **Save**.

7. Press **Save** to save the speed or flow setting.
8. Press the **Down** arrow and press **Select** for "Time Duration".
9. The cursor will highlight the minutes column. Use **Up** or **Down** arrows to change the time from 1 minute to 10 hours.
10. Press **Save** to save the time.
11. Press **Back** to exit the menu.



The default setting for Priming is ENABLED. This setting allows the pump to automatically detect if it is primed for startup.

The priming feature increases the pump speed to 1800 RPM and pauses for three (3) seconds. If there is sufficient water flow in the pump basket, the pump will go out of priming mode and run its commanded speed.

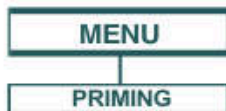
If the water flow is not sufficient, the pump speed will increase to the "Priming Speed" setting and remain for the priming delay time (default 20 seconds). If there is sufficient water flow in the pump basket at this time, it will exit priming mode and transition to the commanded speed.

If there is still insufficient flow in the pump basket, as determined by the Priming Range setting, the pump will try to prime at the "Priming Speed" for the amount of time set in the "Maximum Priming Time" menu. Once the pump achieves prime, it will resume normal operation after the preset priming delay.

**Note:** It is possible to set "Maximum Speed" too low for the pump to properly prime. Maximum Speed will limit Priming Speed, except in one case. If the Maximum Speed is set below the lowest available Priming Speed (2400 RPM) then the pump will exceed the Maximum Speed while the priming feature is running. This prevents the pump from having trouble priming if the Maximum Speed is set this low. If this is a problem, priming can be disabled in the Priming Menu.



Display during priming



## Pump Menu: Priming

### Priming Features

|                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|----------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Disabled/Enabled     | <p><b>Default: <i>ENABLED</i></b></p> <p>Allows the pump to automatically detect if it is primed for startup. The pump will speed up to 1800 RPM and pause for 3 seconds - if there is enough water in the basket, the pump will go out of priming mode and run the commanded speed.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| Priming Speed        | <p><b>Default: <i>3450 RPM</i></b></p> <p>The priming speed can be set between 2400 RPM and 3450 RPM. If the pump is on an equipment pad that is close to the water level, it will not need to run at 3450 RPM to successfully prime. The setting can be lowered to prevent running at a higher speed than necessary.</p> <p>Day to day factors (i.e. local ambient pressure, water/air temperatures, amount of water retained from last system run) can effect priming performance. Because of the frequently changing nature of these factors the priming speed should be set high enough to accommodate environmental and mechanical changes to ensure that the pump can successfully prime. Finding the most effective and efficient speed for your specific needs may take careful testing and evaluation of priming performance.</p> |
| Max Priming Duration | <p><b>Default: <i>11 minutes</i></b></p> <p>The maximum priming time can be set from 1 - 30 minutes. This setting is the amount of time the pump will try to prime before it gives a priming error. If this occurs, fill the pump basket with water and restart the pump.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| Priming Range        | <p><b>Default: <i>5</i></b></p> <p>Priming range can be set from 1-10. The smaller the range, the more water the pump has to be moving to detect that it is primed. At larger ranges, the pump will detect that it is fully primed while moving less water. If the range is set too high, then the pump may exit Priming mode before it has fully primed. The range will automatically adjust with the priming set speed because the flow rates of the pump will be lower at lower speeds.</p>                                                                                                                                                                                                                                                                                                                                             |
| Priming Delay        | <p><b>Default: <i>20 seconds</i></b></p> <p>Priming delay can be set from 1 second to 10 minutes.</p> <p>When a pump ramps to full priming speed in an attempt to establish a prime, priming delay allows the pump to operate at that speed for an additional set period of time prior to continuing on to the requested or scheduled program.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| Loss of Prime        | <p><b>Default: <i>Enabled</i></b></p> <p>This feature allows the pump to recognize unanticipated low-flow or no-flow situations while running a program.</p> <p>For example, the pump will pause for 1 minute after detecting that it has lost its prime unexpectedly. After this pause the pump will attempt to prime, and if prime is successful it will continue programmed operation. If priming is not successful the pump will continue attempting to prime, per normal priming operation, until a prime is achieved or priming error occurs and is displayed.</p>                                                                                                                                                                                                                                                                   |



## Setting Priming Features

1. Press **Menu**.
2. Use **Down** arrow to scroll to "Priming" and press **Select**.
3. The factory default is set to priming "Enabled". To disable, scroll to "Disabled" and press **Select**.  
**Note:** All priming features are only accessible if priming is "Enabled".
4. Press **Save** if you have changed the setting - this will save the selection.
5. Press the **Down** arrow to scroll to "Set Speed". Press **Select** to edit.
6. Use the **Up** or **Down** arrows to change the speed settings. Press **Save**.
7. Press the **Down** to scroll to "Max Priming Duration". Press **Select** to edit.
8. Use the **Up** or **Down** arrows to change the time from 1 minute to 30 minutes. Press **Save**.
9. Press the **Down** arrow to scroll to "Priming Range". Press **Select** to edit.
10. Use the **Up** or **Down** arrows to change from 1 to 10. Increasing the number allows the drive to detect prime with less water flow.
11. Press **Save**.
12. Press the **Down** arrow to scroll to "Priming Delay". Press **Select** to edit.
13. Use the **Up** or **Down** arrows to change from 1 second to 10 minutes. Press **Save**.

**CAUTION** Increasing the time causes the pump to stay in the priming mode longer.



1. Disable priming on automation control system.

14. Press the **Down** arrow to scroll to "Loss of Prime".
15. The factory default is "Enabled". To disable, press **Select** to edit and use the **Down** arrow to scroll to "Disabled". Press **Save**.
16. Press **Back** to exit the priming menu.

## Disabling Priming with an Automation System

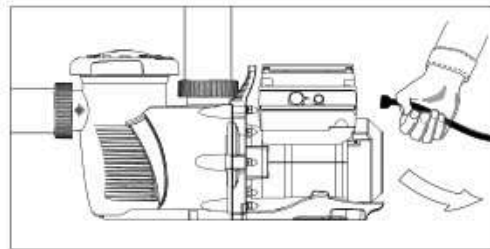
When the pump is connected to an automation control system, (IntelliTouch®, EasyTouch® or SunTouch® Control Systems), **the priming feature on the pump cannot be disabled by the external automation control system only. It must also be disabled on the pump itself.**

If priming is enabled on start up, the pump responds to its internal settings *before* responding to commands from an automation control system.

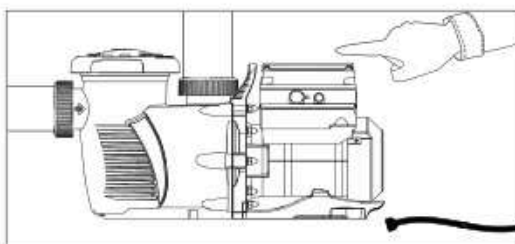
If the pump is connected to an automation control system and priming is not desired, **disable the priming feature on both the pump and the automation control system.**

### To disable priming with an automation system:

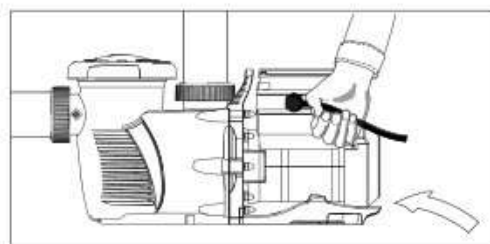
1. Disable the priming feature on the automation control system at the load center or using an IntelliTouch or EasyTouch system remote. (Refer to the automation control system user's guide for additional information).
2. Temporarily disconnect the RS-485 communication cable.
3. Open the lid to the control panel to disable priming on the pump. Press **Menu**, use the **Arrow** buttons to scroll and select "Priming", then select "Disabled" (the factory default is set to "Enabled"). Press **Back** to exit the menu.
4. Once priming is disabled, reinstall the RS-485 communication cable.



2. Disconnect the RS-485 communication cable.



3. Disable priming on pump.



4. Reinstall the RS-485 communication cable.



## Pump Menu: Thermal Mode

The sensor for Thermal Mode is in the drive, on top of the motor. This feature allows you to set a speed (450-3450 RPM) or flow (20-140 GPM) that runs when the pump goes into Thermal Mode. The temperature level that you wish Thermal Mode to start can also be set.

**IMPORTANT NOTE:** This feature is for protection of the pump. Do not depend on the Thermal Mode feature for freeze protection of the pool. Certain situations could cause the pump to sense a different temperature than actual air temperature.

Your automation systems air temperature sensor should be used to sense actual temperature. For example, if the pump is located indoors, the temperature of the room does not indicate the outdoor temperature. The pump does not sense the water temperature.

### To access the Thermal Mode menu:

1. Check that the green power LED is on.
2. Press **Menu**.
3. Use the **Down** arrow to scroll to "Thermal Mode" and press **Select**.
4. The factory default for Thermal Mode is "Enabled". To disable Thermal Mode, press **Select** to highlight "Enabled".
5. Press the **Up** arrow - "Disabled" is displayed.
6. Press **Save** to save.



Setting Thermal Mode Pump Speed

### To Set Thermal Mode Speed/Flow and Pump Temperature:

**Note:** Thermal Mode features are only accessible if Thermal Mode is "Enabled".

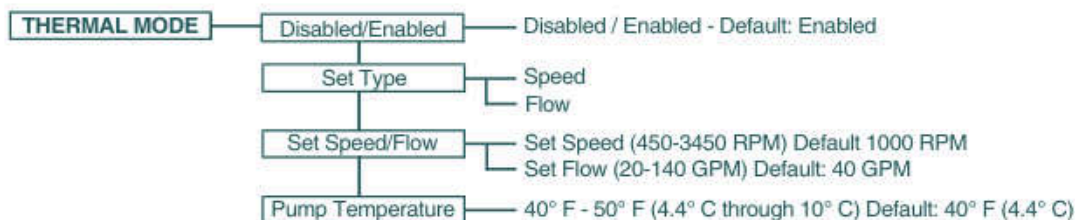
1. Use the **Up** or **Down** arrows to scroll to "Set Type". Press **Select**.
2. Use the **Up** or **Down** arrow to choose between "Speed" or "Flow". Press **Save**.
3. Use the **Up** or **Down** arrow to scroll to "Set Speed/Flow". Press **Select**.
4. Use the **Up** or **Down** arrow to adjust the speed or flow settings. Press **Save**.
5. Press the **Down** arrow. "Temperature" will display. This value will determine at what temperature the pump will activate Thermal Mode, default is 40°F (4.4°C).
6. Press **Select** to edit. Use the **Up** or **Down** arrow to adjust the settings.
7. Press **Save** to save the temperature setting.

**Note:** To cancel any changes, press **Back** to exit without saving.

8. Press **Back** to exit.



Setting Thermal Mode Pump Temperature



### Thermal Mode Menu Options

## MAINTENANCE

**WARNING** DO NOT open the strainer pot if pump fails to prime or if pump has been operating without water in the strainer pot. Pumps operated in these circumstances may experience a build up of vapor pressure and may contain scalding hot water. Opening the pump may cause serious personal injury. In order to avoid the possibility of personal injury, make sure the suction and discharge valves are open and strainer pot temperature is cool to touch, then open with extreme caution.

**WARNING** Always disconnect power to the pump at the circuit breaker and disconnect the digital input cable before servicing the pump. Failure to do so could result in death or serious injury to service people, users or others due to electric shock. Read all servicing instructions before working on the pump.

**CAUTION** To prevent damage to the pump and for proper operation of the system, clean pump strainer and skimmer baskets regularly.

### Cleaning the Pump Strainer Basket

The strainer pot is located at the front of the pump and houses the pump strainer basket.

The strainer basket can be viewed through the strainer pot lid and should be visually inspected at least once a week. Regularly emptying and cleaning the strainer basket will lead to higher filter and heater efficiency and prevent unnecessary stress on the pump motor.

#### TO CLEAN THE STRAINER BASKET:

1. Press **Start/Stop** to stop the pump and shut off all electrical power to the pump at the circuit breaker.
2. Open the filter air relief valve and relieve all pressure from the filtration system.
3. Turn the strainer pot lid counter-clockwise and remove it from the pump.
4. Remove debris and rinse out the basket. Replace the basket if it is cracked or damaged.
5. Place the basket into the strainer pot. Ensure the notch in the bottom of the basket is aligned with the rib in the bottom of the strainer pot.
6. Fill the strainer pot with water up to the inlet port.
7. Clean the lid O-ring and sealing surface of the strainer pot.
 

**Note:** It is important to keep the lid O-ring clean and well lubricated.
8. Reinstall the lid by placing it onto the strainer pot and tightening clockwise until the lid handles are horizontal.
 

**Note:** Ensure the lid O-ring is properly placed and is not being pinched between the lid and strainer pot.

**Note:** Ensure that the side of the lid marked "Front" is positioned at the front of the pump.
9. Open the filter air relief valve and stand clear of the filter.
10. Reestablish electrical power to the pump at the circuit breaker and start the pump.
11. When a steady stream of water flows from the filter air relief valve, close the valve.

**WARNING** THIS SYSTEM OPERATES UNDER HIGH PRESSURE. When any part of the circulating system is serviced, air can enter the system and become pressurized. Pressurized air can cause the lid to separate which can result in serious injury, death, or property damage. To avoid this potential hazard, follow above instructions.



### Winterizing

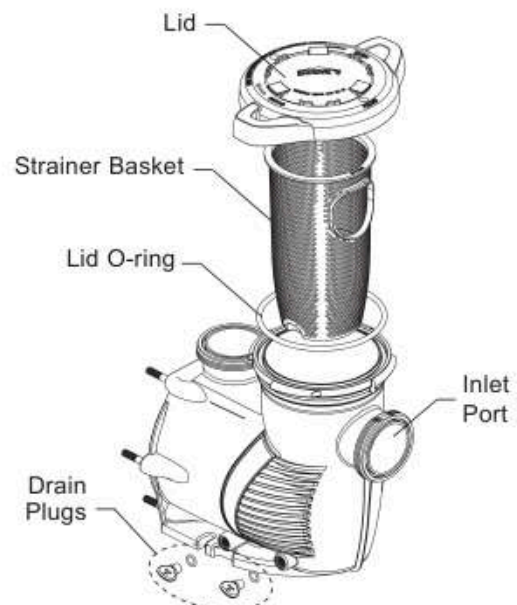
You are responsible for determining when freezing conditions may occur. If freezing conditions are expected, take the following steps to reduce the risk of freeze damage. **Freeze damage is not covered under warranty.**

In mild climate areas, when temporary freezing conditions may occur, run your filtering equipment all night to prevent freezing.

#### TO PREVENT FREEZE DAMAGE:

1. Press the **Start/Stop** button to stop the pump.
2. Disconnect all power to the pump at the circuit breaker.
3. Relieve all pressure from the filtration system at the filter air relief valve.
4. Remove both drain plugs from the bottom of the strainer pot and drain the pump. Store the plugs in the strainer basket.
5. Cover the motor to protect it from severe rain, snow and ice.

**Note:** Do not wrap motor with plastic or other air tight materials during winter storage. Never cover the motor when operating or expecting operation.



**Strainer Pot Assembly**

**⚠ WARNING** Always disconnect power to the pump at the circuit breaker and disconnect the communication cable before servicing the pump. Failure to do so could result in death or serious injury to service people, users or others due to electric shock. Read all servicing instructions before working on the pump.

**⚠ WARNING** **DO NOT** open the strainer pot if pump fails to prime or if pump has been operating without water in the strainer pot. Pumps operated in these circumstances may experience a build up of vapor pressure and may contain scalding hot water. Opening the pump may cause serious personal injury. In order to avoid the possibility of personal injury, be sure the suction and discharge valves are open and strainer pot temperature is cool to touch, then open with extreme caution.

**⚠ CAUTION** Be sure not to scratch or mar the polished shaft seal faces; seal will leak if faces are damaged. The polished and lapped faces of the seal could be damaged if not handled with care.

## Motor and Drive Care

### Protect from heat

1. Shade the motor from the sun.
2. Any enclosure must be well ventilated to prevent overheating.
3. Provide ample cross ventilation.
4. Provide a minimum clearance of 3 in. (7.6 cm) behind the motor fan for proper circulation.

### Protect against dirt

1. Protect from any foreign matter.
2. Do not store (or spill) chemicals on or near the motor.
3. Avoid sweeping or stirring up dust near the motor while it is operating.
4. If a motor has been damaged by dirt it may void the motor warranty.

### Protect against moisture

1. Protect from continuous splashing or continuous sprayed water.
2. Protect from extreme weather such as flooding.
3. If motor internals have become wet - let it dry before operating. Do not allow the pump to operate if it has been flooded.
4. If a motor has been damaged by water it may void the motor warranty.
5. Close the keypad cover after every use.

## Pump Disassembly

### TOOLS REQUIRED:

- 3/8-inch socket wrench
- 9/16-inch open-end wrench
- 9/64-inch hex key wrench
- 1/4-inch hex key wrench
- Phillips-head and flat-head screwdriver
- Torque wrench

### TO DISASSEMBLE THE PUMP:

1. Press **Start/Stop** to stop the pump and disconnect all power to the pump at the circuit breaker.
2. Disconnect any digital inputs or communication cables from the pump.
3. Close all valves in suction and discharge pipes and relieve all pressure from the system.

### Pump Disassembly (cont.)

4. Remove both Drain Plugs from the bottom of the Strainer Pot.
5. Remove the four Phillips-head Drive Cover Screws from the outer corners of the keypad.
6. Disconnect the Drive Cover from the Drive and set it aside.
7. Remove the three Phillips-head Drive-to-Motor Screws, located inside the drive.
8. Lift the drive from the motor and set it aside.
9. Using a 9/16-inch open end wrench remove the six nuts and washers securing the Strainer Pot to the motor assembly.
10. Gently pull the two pump halves apart.
11. Using a 9/64-inch hex key wrench, remove the three Diffuser Screws securing the diffuser to the Seal Plate and remove the Diffuser.
12. Hold the impeller in place by hand. Using a 3/8-inch socket wrench, remove the impeller screw and washer.

**Note:** The screw is a left-handed thread and loosens in a clockwise direction.

**Note:** If the impeller screw has a plastic head a 3/4-inch socket is required. This screw will also include an O-ring instead of a washer.

**⚠ CAUTION** The impeller may have sharp edges that could potentially cut or scratch the user's hands. Safety gloves are recommended when holding the impeller during disassembly and reassembly.

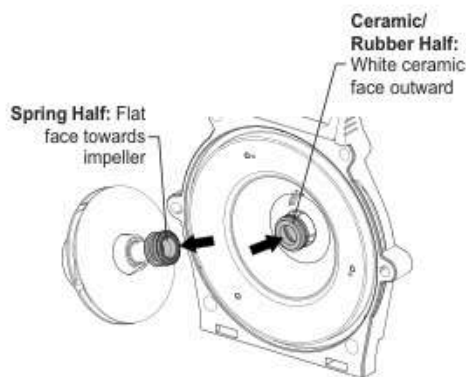
13. Using a 1/4-inch hex key wrench, hold the motor shaft in place at the back of the motor. Turn the impeller counter-clockwise and remove it from the shaft.
14. Using a 9/16-inch wrench, remove the four motor nuts and washers securing the seal plate to the motor.
15. If replacing the shaft seal, continue to *Shaft Seal Replacement* on the next page. Otherwise, continue to *Pump Reassembly* when necessary.

## Shaft Seal Replacement

The Shaft Seal consists of two halves, a rotating spring seal and a fixed ceramic seal. The shaft seal may occasionally become damaged and require replacement.

**CAUTION** Scratching, marring or otherwise damaging the polished shaft seal faces will cause the seal to leak. Always handle the shaft seal faces with care and clean them thoroughly before reassembling the pump.

1. Ensure you have completed all pump disassembly instructions on the previous page.
2. Remove the old Spring Seal from the impeller shaft with a pair of pliers.  
**Note:** When removing the spring seal the inner sleeve of the seal may stick to the shaft. Ensure it is removed before installing the new spring seal.
3. Place the seal plate face down on a flat surface and tap out the old ceramic seal with a flat-blade screwdriver.
4. Flip the seal plate over and thoroughly clean the seal cavity.
5. Lightly lubricate the outside rubber surface of the new ceramic seal with water.
6. **With the White Ceramic Face upwards**, firmly press the new Ceramic Seal into the seal plate cavity with your thumbs.
7. Thoroughly clean the seal face with a clean cloth.
8. Using a 9/16" wrench, secure the seal plate to the motor with the four motor bolts. Tighten to 75-80 in-lbs. (86-92 kg/cm).
9. **With the Flat Face towards the impeller**, slide the new spring seal onto the impeller shaft.
10. Thoroughly clean the seal face with a clean cloth
11. Hold the motor shaft in place at the rear of the motor and hand tighten the impeller clockwise onto the motor shaft.
12. Continue reassembling the pump according to the instructions given in *Pump Reassembly*.



**Shaft Seal Replacement**

## Pump Reassembly

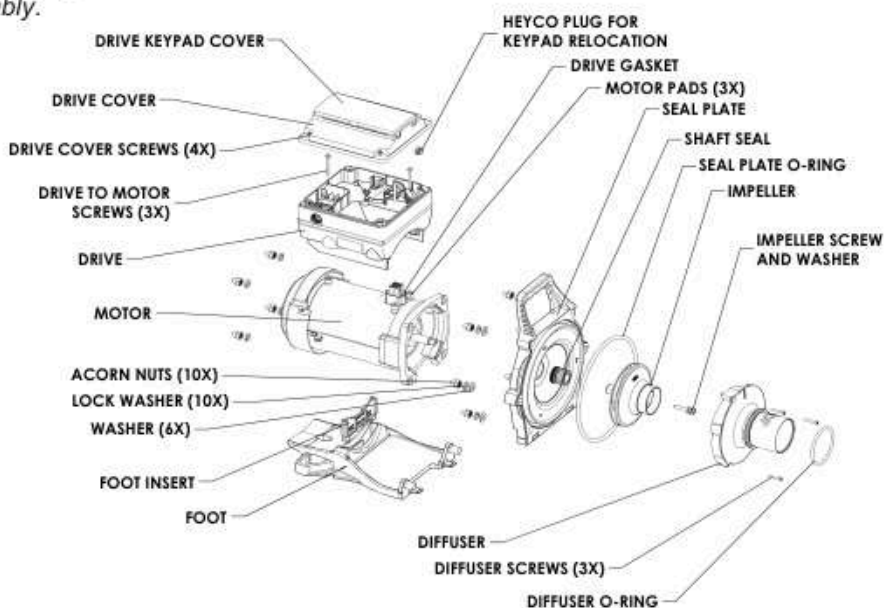
1. Using a 9/16" wrench, secure the seal plate to the motor with the four motor nuts. Tighten to 75-80 in-lbs. (86-92 kg/cm).
2. Hold the motor shaft in place at the rear of the motor and hand tighten the impeller clockwise onto the motor shaft.
3. Continue to hold the motor shaft in place and reinstall the impeller screw and washer.

**Note:** The impeller screw is reverse thread and tightens counter-clockwise.

**Note:** Some pumps contain an O-ring instead of a washer. Before reassembling, inspect the O-ring for damage and replace if needed.

**CAUTION** The impeller may have sharp edges that could potentially cut or scratch the user's hands. Safety gloves are recommended when holding the impeller during disassembly and reassembly.

4. Secure the diffuser onto the seal plate with the three diffuser screws. Ensure the plastic pins and holding screw inserts are aligned (see "TOP" indicator).  
**Note:** Ensure that the seal plate and diffuser O-rings are clean and free of debris.
5. Using a 9/16-inch open-end wrench, secure the motor assembly to the strainer pot with the six seal plate nuts and washers. Tighten to a maximum of 100 in-lbs (115 kg/cm).
6. Reinstall the drive onto the motor.
7. Reinstall both drain plugs and fill the pump with water.
8. Prime the system. See page 5 for priming instructions.



**Motor Assembly Breakdown**

## Drive Assembly Removal and Installation

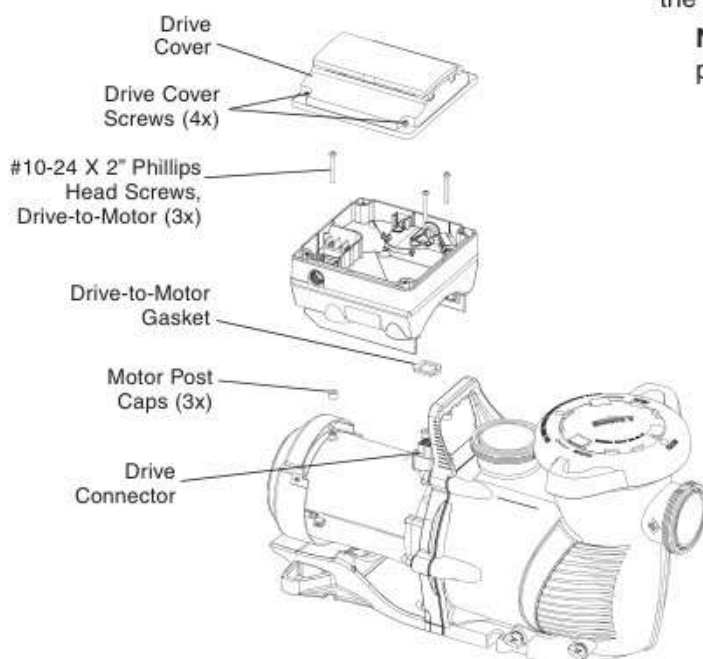
**⚠ WARNING** **FIRE and BURN HAZARD** - The pump motor may run at a high temperatures. To reduce the risk of fire, do not allow leaves, debris, or foreign matter to collect around the pump motor. To avoid burns when handling the motor, shut off the motor and allow it to cool for 20 minutes before servicing. The pump provides an automatic internal cutoff switch to protect the motor from heat damage during operation.

**⚠ CAUTION** To avoid electrical hazard, do not remove the four tamper proof screws from the motor assembly.

### To remove the drive and control panel from the motor assembly:

1. Press **Start/Stop** to stop the pump and disconnect all power to the pump at the circuit breaker.
2. Disconnect any digital inputs or communication cables from the pump.
3. Remove the four Phillips-head Drive Cover Screws from the outer corners of the keypad.
4. Unplug the keypad from the drive and set it to the side.
5. Remove the three Phillips-head Drive-to-Motor Screws, located inside the drive.
6. Lift the drive from the motor and set aside.

**Note:** Be careful not to remove the gasket between the drive and motor. It is critical in keeping moisture out of the drive and motor. Replace the gasket if damaged. Do not reassemble with a damaged or missing gasket.



**Drive Assembly and Removal**

### To install the drive assembly onto the motor assembly:

1. Ensure all power to the pump and any automation controls are turned off at the circuit breakers.
2. Ensure that the gasket between the drive and motor is in place. It is critical in keeping moisture out of the drive and motor. Replace the gasket if damaged. Do not reassemble with a damaged or missing gasket.
3. Verify that the three orange motor post caps are in position before placing the drive on the motor assembly.
4. Align the drive assembly with the motor adapter and seat the drive on the motor assembly.
5. Secure and tighten the drive assembly with the three Phillips-head Drive-to-Motor Screws.
6. Plug the keypad back into the drive.
7. Place the keypad in the desired orientation on the drive and reinstall the four Drive Cover Screws in the corners of the drive.

**Note:** Ensure that the keypad cable is not being pinched between the drive and keypad.

## TROUBLESHOOTING

### **WARNING**

Always disconnect power to the pump at the circuit breaker and disconnect the communication cable before servicing the pump. Failure to do so could result in death or serious injury to serviceman, pool users or others due to electric shock. DO NOT attempt to adjust or service without consulting your dealer or a qualified pool technician. Read the entire Installation & User's Guide before attempting to use, service, or adjust the pool filtering system or heater.

### Alerts and Warnings

The pump displays all alarms and warnings on the control panel display. When an alarm or warning condition exists, the corresponding light will be lit on the display.

In the event of an alarm: The alarm light "⚠" will illuminate and all control panel buttons will be disabled until the alarm is cleared. Pressing the **Reset** button will clear the alarm once the fault condition has been resolved.

In the event of a warning: The warning light "!" will illuminate, but the pump will continue to run. The speed, flow or pressure limit that is causing the warning must be adjusted in order to correct the warning.

**Note:** The pump will not start if the impeller is rotating.

### Power Out/OFF

The incoming supply voltage is less than required. The drive faults to protect itself from over current. The drive contains capacitors that keep it powered up long enough to save the current run parameters. If power is restored during this process, approximately 20 seconds, the drive will not restart until completed.

### Priming Failure

If the pump is not defined as primed within the "Max Priming Duration" it will stop and generate a "Priming Alarm" for 10 minutes, then attempt to prime again. The "Max Priming Duration" is set by the user on the priming menu as discussed on page 19. If the pump cannot prime within five attempts it will generate a permanent alarm that must be manually reset.

### Overheat

If the drive temperature gets above 130°F (54.4°C) the pump will slowly reduce speed until the over temperature condition clears.

### Thermal Mode

When active, the motor will run at the preset RPM until the drive internal temperature increases above the minimum. The pump's internal thermal protection is disabled when connected to an automation system. Thermal protection is provided by selecting YES at the ON WITH FREEZE portion of the circuit function menu in the IntelliTouch® Control System. To re-enable the internal thermal protection, the power to the drive must be cycled off then back on. **Important: See explanation of Thermal Mode on page 20.**

### Over Current

Indicated that the drive is overloaded or the motor has an electrical problem. The drive will restart 20 seconds after the over current condition clears.

### Over Voltage

Indicates excessive supply voltage or an external water source is causing the pump and motor to rotate thereby generating an excessive voltage on the drives internal DC buss. The drive will restart 20 seconds after the over voltage condition clears.

### Internal Error

Indicates that the self-monitoring motor control software has encountered an error. Clear the alarm and restart the pump. If this alarm persists, contact Pentair Technical Service at 1-800-831-7133.

### Speed Limit (Warning)

The pump has detected that it has met the maximum allowed speed set in the Min/Max menu. The pump will continue to run, but it will not achieve the desired speed.

### Pressure Limit (Warning)

The pump has detected that it has met the maximum system pressure set in the Min/Max menu. The pump will continue to run, but it is not achieving the desired flow rate or speed because of the pressure limit. The feature is enabled by default while running a program at a constant flow rate, but must be enabled manually if the user wants the drive to monitor maximum pressure while running a constant speed program.

### Flow Limit (Warning)

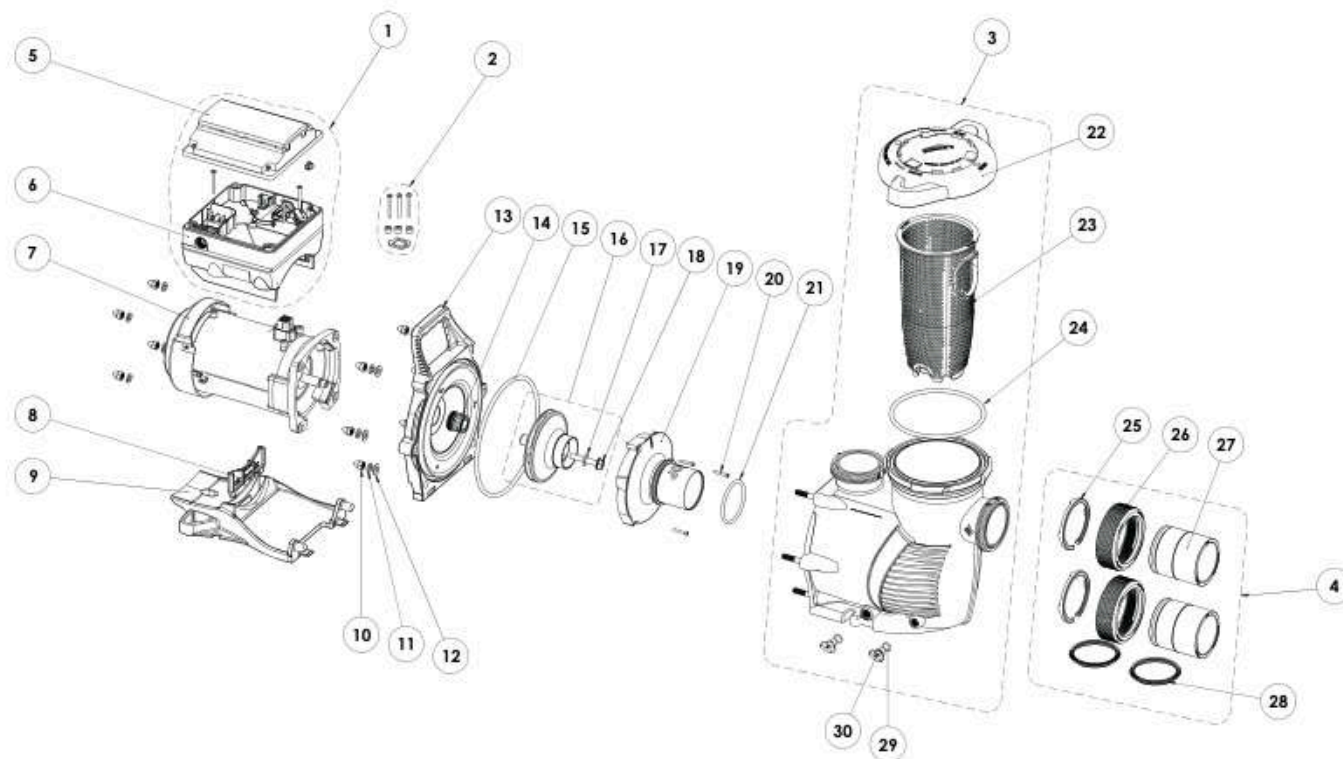
The pump has detected that it has met the maximum flow rate set in the Min/Max menu. The pump will continue to run, but it is not achieving the desired speed because it is running at the maximum flow rate. The Maximum Flow can be set in the Max/Min menu. This feature must be enabled in the Min/Max menu to be active while running a speed program.

## Troubleshooting Chart

| Problem                                                                                                               | Possible Cause                                                                                                                                                                                                                                                                                                                                                       | Corrective Action                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|-----------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Pump failure.</b><br>(For alert display messages, refer to <i>Alerts and Warnings</i> on page 25).                 | Pump will not prime - Air leak in suction.<br>PRIME ERROR may be displayed.<br><br>Pump will not prime - Not enough water.<br><br>Pump does not come out of priming mode.<br><br>Pump completes priming mode too early, and/or there is still a large amount of air in the housing<br><br>Pump strainer basket is clogged.<br><br>Pump strainer gasket is defective. | Check suction piping and valve glands on any suction gate valves. Secure lid on pump strainer pot and be sure lid gasket is in place. Check water level to be sure skimmer is not drawing air.<br><br>Be sure the suction lines, pump, strainer, and pump volute are full of water.<br><br>Adjust priming range to a higher setting (default setting is 5).<br><br>Adjust priming range to a lower setting (default setting is 5).<br><br>Clean pump strainer pot.<br><br>Replace gasket.                                                                                                                                                                                                                                                                                 |
| <b>Reduced capacity and/or head.</b><br>(For alert display messages, refer to <i>Alerts and Warnings</i> on page 25). | Air pockets or leaks in suction line.<br>PRIMING FAILURE may be displayed.<br><br>Clogged impeller.<br>PRIMING FAILURE may be displayed.<br><br><br><br><br><br><br><br><br>Pump strainer pot clogged.<br>PRIMING FAILURE may be displayed.                                                                                                                          | Check suction piping and valve glands on any suction gate valves.<br><br>Turn off electrical power to the pump.<br>Remove the (6) bolts that holds the housing (strainer pot/volute) to seal plate. Slide the motor and seal plate away from the volute.<br><br>Clean debris from impeller. If debris cannot be removed, complete the following steps:<br>1. Remove diffuser and o-ring.<br>2. Remove reverse-thread impeller screw and o-ring.<br>3. Remove, clean and reinstall impeller.<br>4. Reinstall reverse-thread impeller screw and o-ring.<br>5. Reinstall diffuser, and o-ring.<br>6. Reinstall motor and seal plate into volute.<br>7. Reinstall seal plate nuts and volute and tighten securely.<br><br>Clean suction trap.<br><br>Clean pump strainer pot. |
| <b>Inadequate circulation.</b><br>(For alert display messages, refer to <i>Alerts and Warnings</i> on page 25).       | Filter or pump basket dirty.<br><br><br>Suction/discharge piping is too small.<br><br>Speed is set too slow for proper filtration cycle.                                                                                                                                                                                                                             | Check trap basket; if plugged, turn pump off and clean basket.<br><br>Check and clean pool filter.<br><br>Increase piping size.<br><br>Increase filtration run time.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| <b>Electrical problem.</b><br>(For alert display messages, refer to <i>Alerts and Warnings</i> on page 25).           | Could appear as a "Low Voltage" alarm.<br><br><br><br><br><br>Could appear as "Over Heat" alert.                                                                                                                                                                                                                                                                     | Check voltage at motor terminals and at panel while pump is running. If low, see wiring instructions or consult power company.<br><br>Check for loose connections.<br><br>Check line voltage; if less than 90% or more than 110% of rated voltage consult a licensed electrician.<br><br>Increase ventilation.<br><br>Reduce ambient temperature.<br><br>Tighten any loose wiring connections.<br><br>Motor runs too hot. Turn power to motor off.<br>Check for proper voltage.<br>Check for proper impeller or impeller rubbing.                                                                                                                                                                                                                                         |

| Problem                                                                                         | Possible Cause                                                                                                                                                                                                   | Corrective Action                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|-------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Control panel LCD screen displays sporadically or flickers on/off.</b>                       | Loose drive wiring connection.                                                                                                                                                                                   | Check the connection between the drive and keypad. See image on page 3. The drive wiring connection should be tight.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| <b>Mechanical troubles and noise.</b>                                                           | <p>The pump motor is running but with loud noise.</p> <p>Foreign matter (gravel, metal, etc.) in pump impeller.</p> <p>Cavitation.</p> <p>Squeaking noise, especially evident at pump start-up or slow down.</p> | <p>If suction and discharge piping are not adequately supported, pump assembly will be strained. Do not mount pump on a wooden platform! Securely mount on concrete platform for quietest performance.</p> <p>Disassemble pump, clean impeller, follow pump service instructions for reassembly.</p> <p>Improve suction conditions.</p> <p>Increase pipe size.</p> <p>Decrease number of fittings.</p> <p>Increase discharge pressure.</p> <p>Inspect motor slinger and motor shaft seal behind the slinger (NOT the pump's mechanical seal). Apply lubrication to the motor shaft rubber seals.</p> |
| <b>Pump does not respond to IntelliTouch, EasyTouch, SunTouch, IntelliComm system commands.</b> | <p>Improper automation setup.</p> <p>Communication network inoperative.</p>                                                                                                                                      | <ol style="list-style-type: none"> <li>1. Be sure that the communication cable is connected at both ends.</li> <li>2. Check that the pump local address matches with the address used in the IntelliTouch control system.</li> <li>3. Check that the pump has been assigned a circuit name on the IntelliTouch control system.</li> <li>4. Ensure that the pump display says "DISPLAY NOT ACTIVE".</li> </ol> <p>A defective device on the network can inhibit the proper operation of other network device. Devices should be disconnected sequentially until the network starts working.</p>       |

## REPLACEMENT PARTS



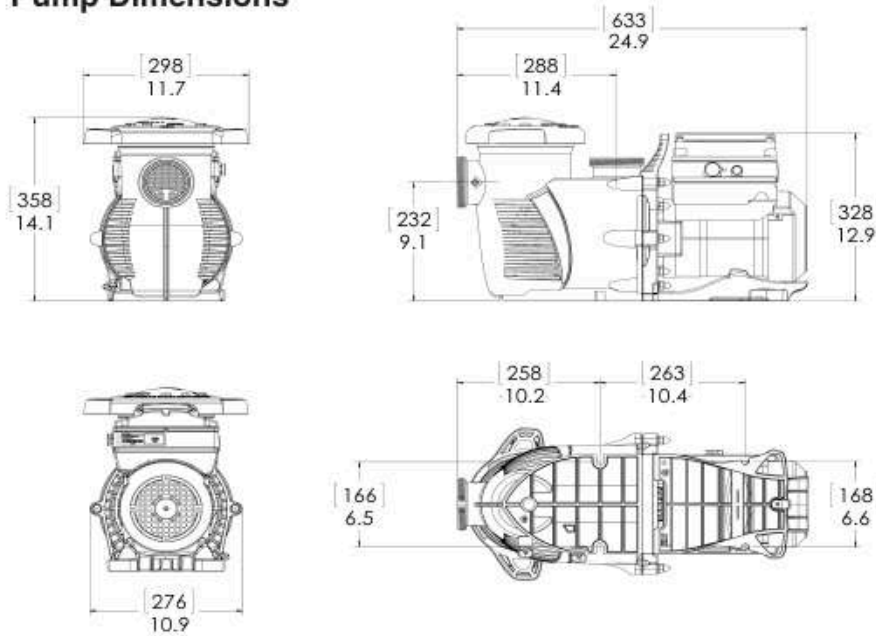
| Item No. | Description                                              | IntelliFloXF Part # | IntelliProXF Part # |
|----------|----------------------------------------------------------|---------------------|---------------------|
| 1        | Drive Kit                                                | 357521Z             | 352032Z             |
| 2        | Drive Hardware Kit                                       | 355685              |                     |
| 3        | Wet End Assembly                                         | 400000              | 401000              |
| 4        | Union Kit w/o Tap                                        | 410020              |                     |
| 5        | Keypad Assembly Kit                                      | 357527Z             | 358527Z             |
| 6        | Drive                                                    | 356896Z             | 356898Z             |
| 7        | Motor                                                    | 350305S             | 350306S             |
| 8        | Motor Support Insert                                     | 070929              | 357160              |
| 9        | Motor Base                                               | 400004Z             | 401004Z             |
| 10       | Acorn Nut (Qty. 10)                                      | 071413              |                     |
| 11       | Lock Washer (Qty. 10)                                    | U43-12SS            |                     |
| 12       | Flat Washer (Qty. 6)                                     | 072184              |                     |
| 13       | Seal Plate                                               | 400002              | 401002              |
| 14       | Mechanical Seal                                          | 17351-0101S         |                     |
| 15       | Seal Plate O-Ring                                        | 351446              |                     |
| 16       | Impeller Assembly                                        | 400015Z             |                     |
| 17       | Impeller Screw Washer                                    | 072172              |                     |
| 18       | Impeller Screw, Plastic-Head (pumps mfg. before 10/7/19) | 37337-6080          |                     |
|          | Impeller Screw, Metal-Head (pumps mfg. after 10/7/19)    | 356073              |                     |

| Item No. | Description                         | IntelliFloXF Part # | IntelliProXF Part # |
|----------|-------------------------------------|---------------------|---------------------|
| 19       | Diffuser                            | 400010              |                     |
| 20       | Diffuser Screws                     | 353323              |                     |
| 21       | Diffuser O-Ring                     | 350336              |                     |
| 22       | Lid/Locking Ring Assembly           | 400006              | 401006              |
| 23       | Strainer Basket                     | 400007Z             |                     |
| 24       | Lid/Locking Ring O-Ring             | 35505-1440          |                     |
| 25       | 2.5" C-Clip Locking Ring (Qty. 2)   | 410001              |                     |
| 26       | 2.5" Union Nut (Qty. 2)             | 411000              |                     |
| 27       | 2.5" Union Adapter w/o Tap (Qty. 2) | 410002              |                     |
| 28       | 2.5" Diamond Seal Kit (Qty. 2)      | 410016Z             |                     |
| 29       | Drain Plug O-Ring (Qty. 2)          | 192115              |                     |
| 30       | Drain Plug (Qty. 2)                 | 071131              | 357161              |
| -        | Keypad Relocation Kit               | 356904Z             | 356905Z             |
| -        | Seal Plate Kit w/ Mechanical Seal   | 400031Z             | 400032Z             |
| -        | 50 Ft. Communication Cable          | 350122              |                     |

(-) Not Shown

## TECHNICAL DATA

### Pump Dimensions



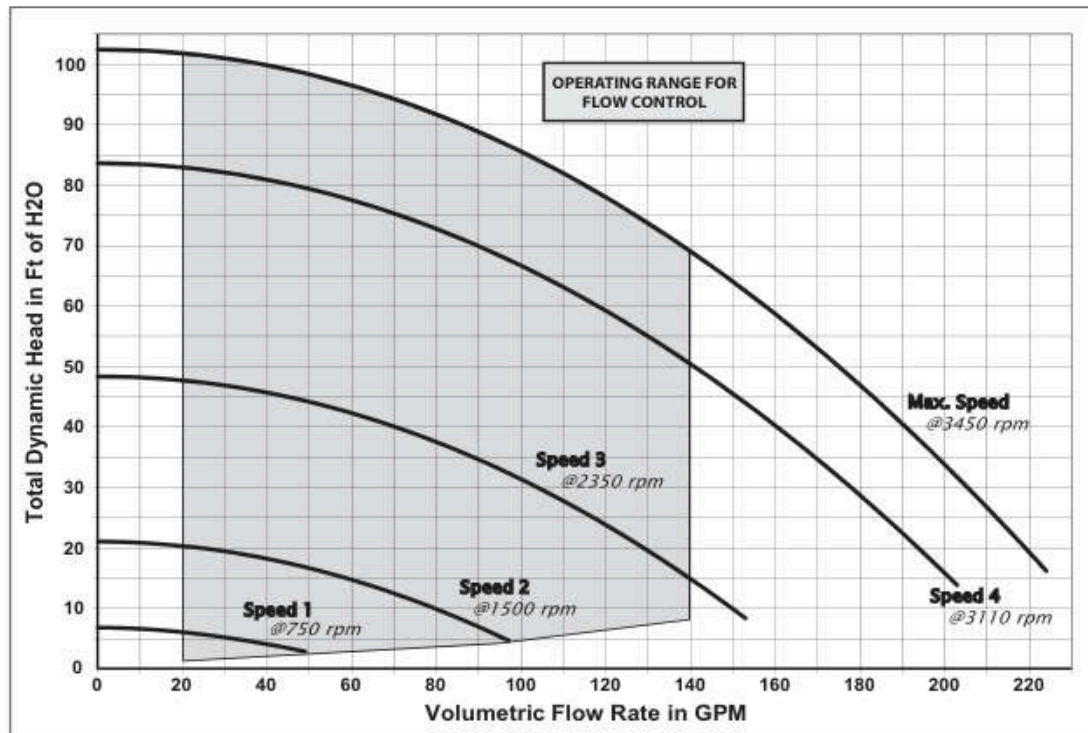
### Electrical Specifications

Circuit Protection: Two-pole 20 AMP device at the Electrical Panel.

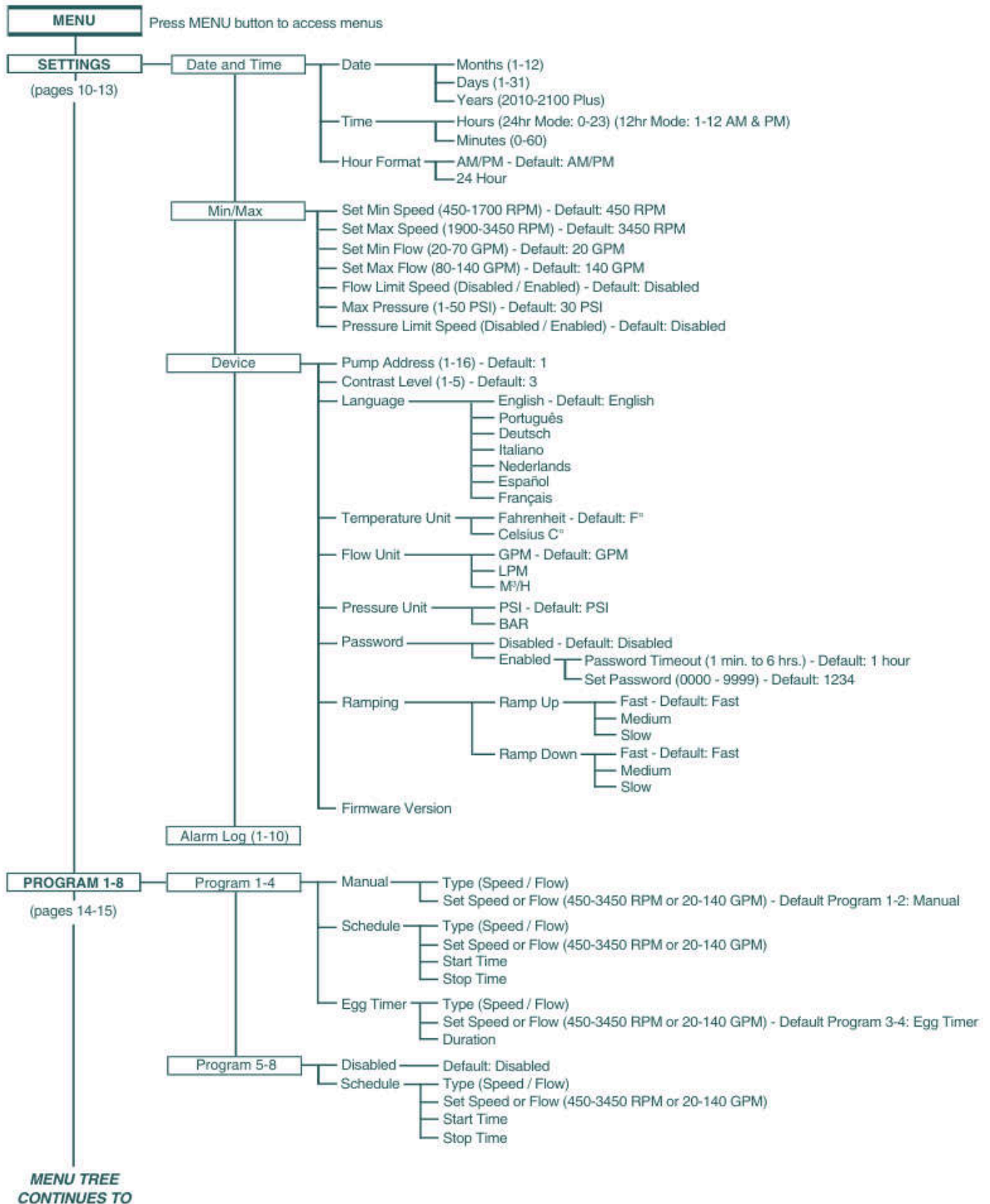
Input: 230 VAC, 50/60 Hz, 3200 Watts Maximum, 1 phase

WEF [5.6](#) THP [3.95](#)

### Pump Performance Curves

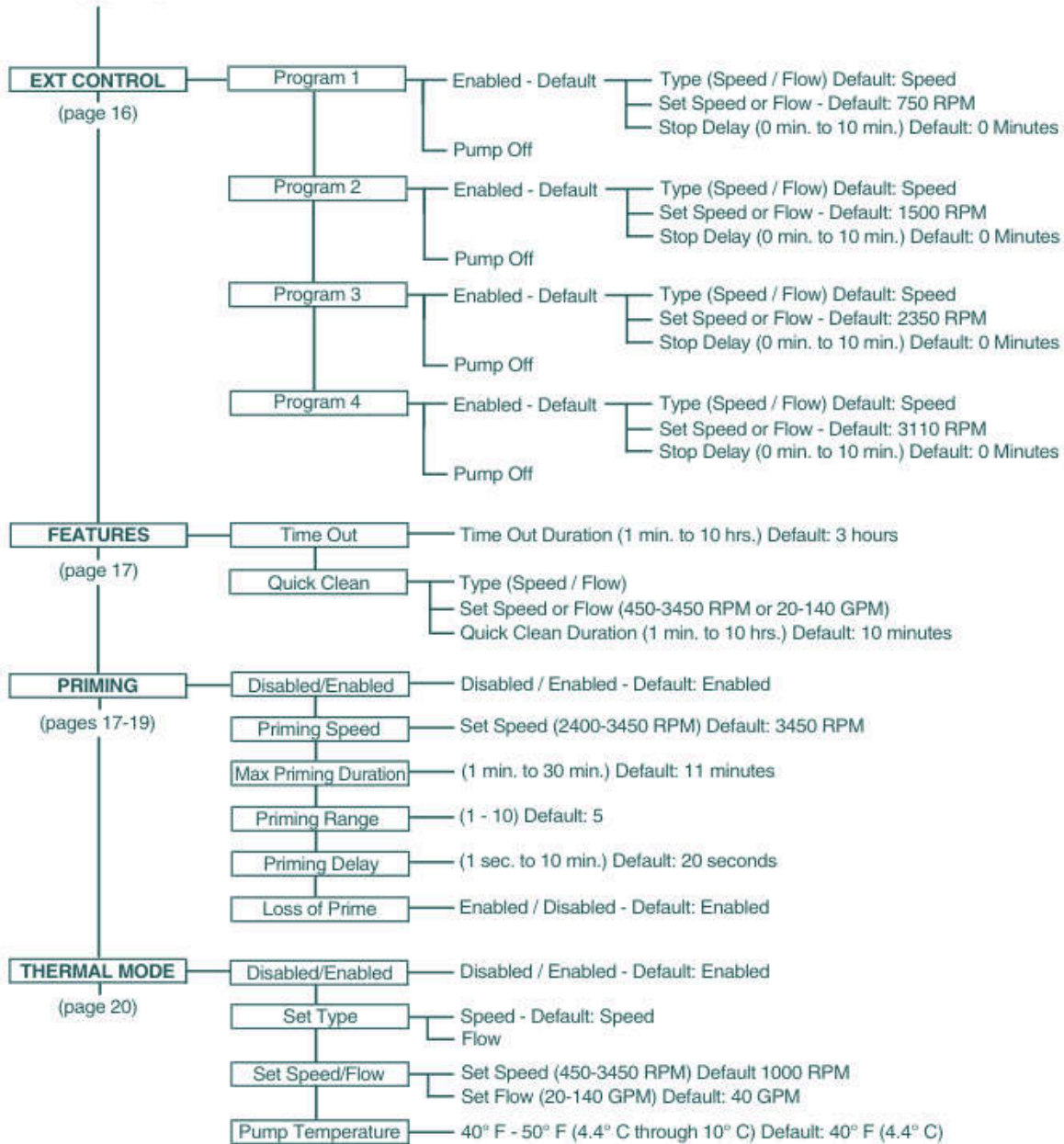


## Control Panel: Pump Menu Quick Reference Guide



## Control Panel: Pump Menu Quick Reference Guide (cont.)

### MENU TREE CONTINUED FROM PREVIOUS PAGE





LIT. PKG. P/N 356655



1620 HAWKINS AVE., SANFORD, NC 27330 • (919) 566-8000  
10951 WEST LOS ANGELES AVE., MOORPARK, CA 93021 • (805) 553-5000

All indicated Pentair trademarks and logos are property of Pentair. Third party registered and unregistered trademarks and logos are the property of their respective owners.

© 2022 Pentair. All rights reserved. [WWW.PENTAIR.COM](http://WWW.PENTAIR.COM)



P/N 356656 REV. G 10/12/22