MITSUBISHI ELECTRIC

SPLIT-TYPE AIR CONDITIONERS

Revision E:
- A warning when opening or closing the valve has been added.

OBH684 REVISED EDITION-D is void.

OUTDOOR UNIT

HFC utilized R410A

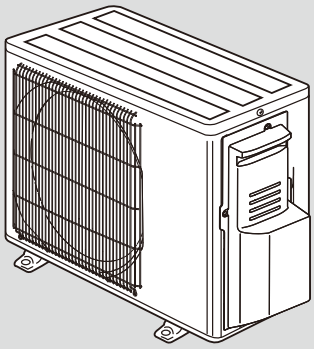
No. OBH684
REVISED EDITION-E

SERVICE MANUAL

Models

MUZ-FH06NA	MUZ-FH06NAH
MUZ-FH09NA	MUZ-FH09NAH
MUZ-FH09NA - 1	MUZ-FH09NAH - 1
MUZ-FH12NA	MUZ-FH12NAH
MUZ-FH12NA - 1	MUZ-FH12NAH - 1
MUZ-FH15NA	MUZ-FH15NAH
MUZ-FH18NA	MUZ-FH18NAH
MUZ-FH18NA2	MUZ-FH18NAH2

Indoor unit service manual
MSZ-FH•NA Series (OBH683)



MUZ-FH06NA MUZ-FH06NAH
MUZ-FH09NA MUZ-FH09NAH
MUZ-FH12NA MUZ-FH12NAH

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PARTS CATALOG (OBB684)

Use the specified refrigerant only

Never use any refrigerant other than that specified.

Doing so may cause a burst, an explosion, or fire when the unit is being used, serviced, or disposed of.
Correct refrigerant is specified in the manuals and on the spec labels provided with our products.
We will not be held responsible for mechanical failure, system malfunction, unit breakdown or accidents caused by failure to follow the instructions.

<Preparation before the repair service>

- Prepare the proper tools.
- Prepare the proper protectors.
- Provide adequate ventilation.
- After stopping the operation of the air conditioner, turn off the power-supply breaker and pull the power plug.
- Discharge the capacitor before the work involving the electric parts.

<Precautions during the repair service>

- Do not perform the work involving the electric parts with wet hands.
- Do not pour water into the electric parts.
- Do not touch the refrigerant.
- Do not touch the hot or cold areas in the refrigeration cycle.
- When the repair or the inspection of the circuit needs to be done without turning off the power, exercise great caution not to touch the live parts.

⚠ WARNING

- **When the refrigeration circuit has a leak, do not execute pump down with the compressor.**
- **When pumping down the refrigerant, stop the compressor before disconnecting the refrigerant pipes. The compressor may burst if air etc. get into it.**
- **When opening or closing the valve below freezing temperatures, refrigerant may spurt out from the gap between the valve stem and the valve body, resulting in injuries.**

Revision A:

- 3. SPECIFICATION has been modified.
  (The values of COP have been modified.)
- 10. TROUBLESHOOTING has been modified.

Revision B:

- MUZ-FH18NA and MUZ-FH18NAH have been added.

Revision C:

- MUZ-FH06NA, MUZ-FH09/12NA- 1, MUZ-FH18NA2, MUZ-FH06NAH, MUZ-FH09/12NAH- 1 and MUZ-FH18NAH2 have been added.

Revision D:

- Capacity corrections have been corrected [7-1. 2), 3)].

Revision E:

- A warning when opening or closing the valve has been added.

1 TECHNICAL CHANGES

MUZ-FH09NA MUZ-FH09NAH
MUZ-FH12NA MUZ-FH12NAH
MUZ-FH15NA MUZ-FH15NAH

1. New model

MUZ-FH18NA MUZ-FH18NAH

1. New model

MUZ-FH06NA MUZ-FH06NAH

1. New model

MUZ-FH09NA → MUZ-FH09NA -1 MUZ-FH09NAH → MUZ-FH09NAH -1

MUZ-FH12NA → MUZ-FH12NA -1 MUZ-FH12NAH → MUZ-FH12NAH -1

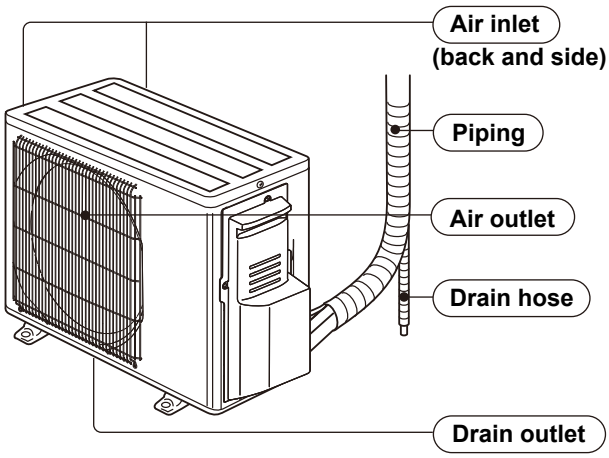
1. Model name has been changed.
2. New service part numbers have been set. (Refer to OBB684, 1-2.)

MUZ-FH18NA → MUZ-FH18NA2 MUZ-FH18NAH → MUZ-FH18NAH2

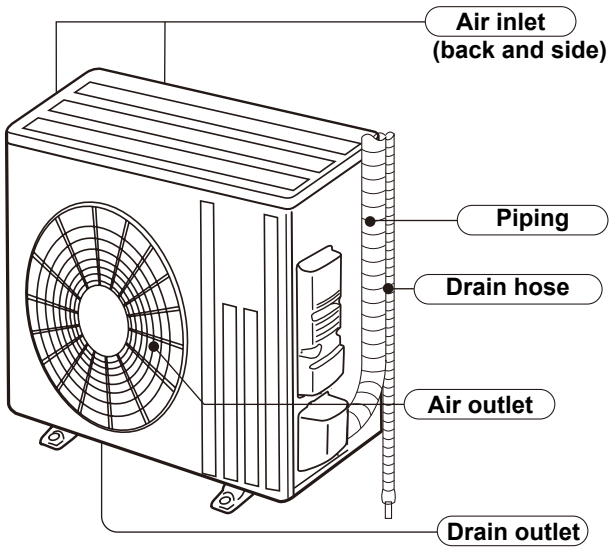
1. Model name has been changed.

2 PART NAMES AND FUNCTIONS

MUZ-FH06NA MUZ-FH06NAH
MUZ-FH09NA MUZ-FH09NAH
MUZ-FH12NA MUZ-FH12NAH



MUZ-FH15NA MUZ-FH15NAH
MUZ-FH18NA MUZ-FH18NAH
MUZ-FH18NA2 MUZ-FH18NAH2



3 SPECIFICATION

Outdoor unit model			MUZ-FH06NA MUZ-FH06NAH	MUZ-FH09NA MUZ-FH09NAH	MUZ-FH12NA MUZ-FH12NAH	MUZ-FH15NA MUZ-FH15NAH	MUZ-FH18NA MUZ-FH18NAH	MUZ-FH18NA2 MUZ-FH18NAH2
Capacity Rated (Minimum~Maximum)	Cooling *1	Btu/h	6,000 (1,700 ~ 9,000)	9,000 (1,700 ~ 12,000)	12,000 (2,500 ~ 13,600)	15,000 (6,450 ~ 19,000)	17,200 (6,450 ~ 21,000)	
	Heating 47 *1	Btu/h	8,700 (1,600 ~ 14,000)	10,900 (1,600 ~ 18,000)	13,600 (3,700 ~ 21,000)	18,000 (5,150 ~ 24,000)	20,300 (5,150 ~ 30,000)	
Capacity Rated (Maximum)	Heating 17 *2	Btu/h	5,900 (10,700)	6,700 (12,200)	8,000(13,600)	11,000 (18,000)	13,700 (20,300)	
Power consumption Rated (Minimum~Maximum)	Cooling *1	W	315 (100 ~ 560)	560 (100 ~ 1,000)	870 (170 ~ 1,150)	1,200 (410 ~ 2,200)	1,430 (410 ~ 2,220)	1,375 (410 ~ 2,220)
	Heating 47 *1	W	545 (110 ~ 1,270)	710 (110 ~ 1,470)	950 (280 ~ 2,300)	1,300 (430 ~ 3,360)	1,720 (430 ~ 3,390)	
Power consumption Rated (Maximum)	Heating 17 *2	W	500 (1,000)	600 (1,440)	720 (1,900)	1,020 (2,480)	1,320 (2,800)	
EER *1 [SEER] *3	Cooling		19.1 [33.1]	16.1 [30.5]	13.8 [26.1]	12.5 [22.0]	12.0 [21.0]	12.5 [21.0]
HSPF IV *4	Heating		**NA:** 13.5	**NA:** 13.5	**NA:** 12.5	**NA:** 12.0	**NA:** 12.0	**NA2:** 12.0
			NAH: 12.5	**NAH:** 12.5	**NAH:** 11.5	**NAH:** 11.0	**NAH:** 11.0	**NAH2:** 11.0
COP	Heating *1		4.68	4.50	4.20	4.06	3.46	
Power supply	V , phase , Hz		208/230, 1 , 60					
Max. fuse size (time delay)		A	15			20		
Min. circuit ampacity		A	11			16		
Fan motor		F.L.A	0.50			0.93		
Compressor	Model		SNB092FQAMT		SNB140FQUMT	SNB172FQKMT		
		R.L.A	8.2			12.0		
		L.R.A	10.3			15.0		
	Refrigeration oil L (Model)		0.35 (FV50S)		0.35 (FV50S)	0.40 (FV50S)		
Refrigerant control			Linear expansion valve					
Sound level *1	Cooling	dB(A)	47	48	49	51	52	
	Heating	dB(A)	48	49	51	55	55	
Defrost method			Reverse cycle					
Dimensions	W	in.	31-1/2			33-1/16		
	D	in.	11-1/4			13		
	H	in.	21-5/8			34-5/8		
Weight		lb.	81		83	124		
External finish			Munsell 3Y 7.8/1.1					
Remote controller			Wireless type					
Control voltage (by built-in transformer)		V DC	12 - 24					
Refrigerant piping			Not supplied					
Refrigerant pipe size (Min. wall thickness)	Liquid	in.	1/4 (0.0315)					
	Gas	in.	3/8 (0.0315)			1/2 (0.0315)		
Connection method	Indoor		Flared					
	Outdoor		Flared					
Between the indoor & outdoor units	Height difference	ft.	40			50		
	Piping length	ft.	65			100		
Refrigerant charge (R410A)			2 lb. 9 oz.			3 lb. 7 oz.		

NOTE: Test conditions are based on AHRI 210/240.

*1: Rating conditions (Cooling) — Indoor: 80˚FDB, 67˚FWB, Outdoor: 95˚FDB, (75˚FWB)
(Heating) — Indoor: 70˚FDB, 60˚FWB, Outdoor: 47˚FDB, 43˚FWB

*2: Rating conditions (Heating) — Indoor: 70˚FDB, 60˚FWB, Outdoor: 17˚FDB, 15˚FWB

Test condition

*3,*4

ARI	Mode	Test	Indoor air condition (°F)		Outdoor air condition (°F)	
			Dry bulb	Wet bulb	Dry bulb	Wet bulb
	SEER (Cooling)	"A-2" Cooling Steady State at rated compressor Speed	80	67	95	(75)
		"B-2" Cooling Steady State at rated compressor Speed	80	67	82	(65)
		"B-1" Cooling Steady State at minimum compressor Speed	80	67	82	(65)
		"F-1" Cooling Steady State at minimum compressor Speed	80	67	67	(53.5)
		"E-V" Cooling Steady State at Intermediate compressor Speed *5	80	67	87	(69)
	HSPF (Heating)	"H1-2" Heating Steady State at rated compressor Speed	70	60	47	43
		"H3-2" Heating at rated compressor Speed	70	60	17	15
		"H0-1" Heating Steady State at minimum compressor Speed	70	60	62	56.5
		"H1-1" Heating Steady State at minimum compressor Speed	70	60	47	43
		"H2-V" Heating at Intermediate compressor Speed *5	70	60	35	33

*5: At Intermediate compressor Speed
= ("Rated compressor speed" - "minimum compressor speed") / 3 + "minimum compressor speed".

OPERATING RANGE

(1) POWER SUPPLY

	Rated voltage	Guaranteed voltage (V)
Outdoor unit	208/230 V 1 phase 60 Hz	Min. 187 208 230 Max. 253

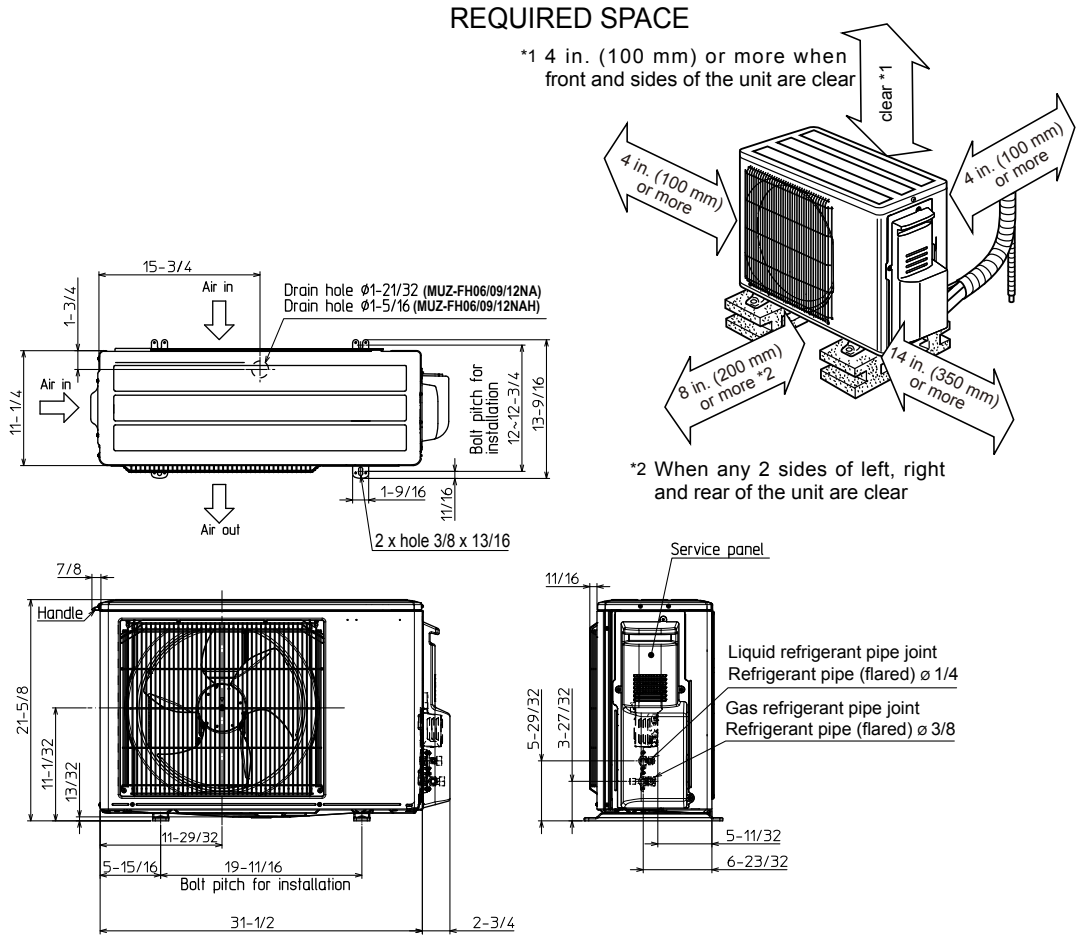
(2) OPERATION

Mode	Condition	Intake air temperature (°F)			
		Indoor		Outdoor	
		DB	WB	DB	WB
Cooling	Standard temperature	80	67	95	—
	Maximum temperature	90	73	115	—
	Minimum temperature	67	57	14	—
	Maximum humidity	78 %		—	
Heating	Standard temperature	70	60	47	43
	Maximum temperature	80	67	75	65
	Minimum temperature	70	60	-13	-14

4 OUTLINES AND DIMENSIONS

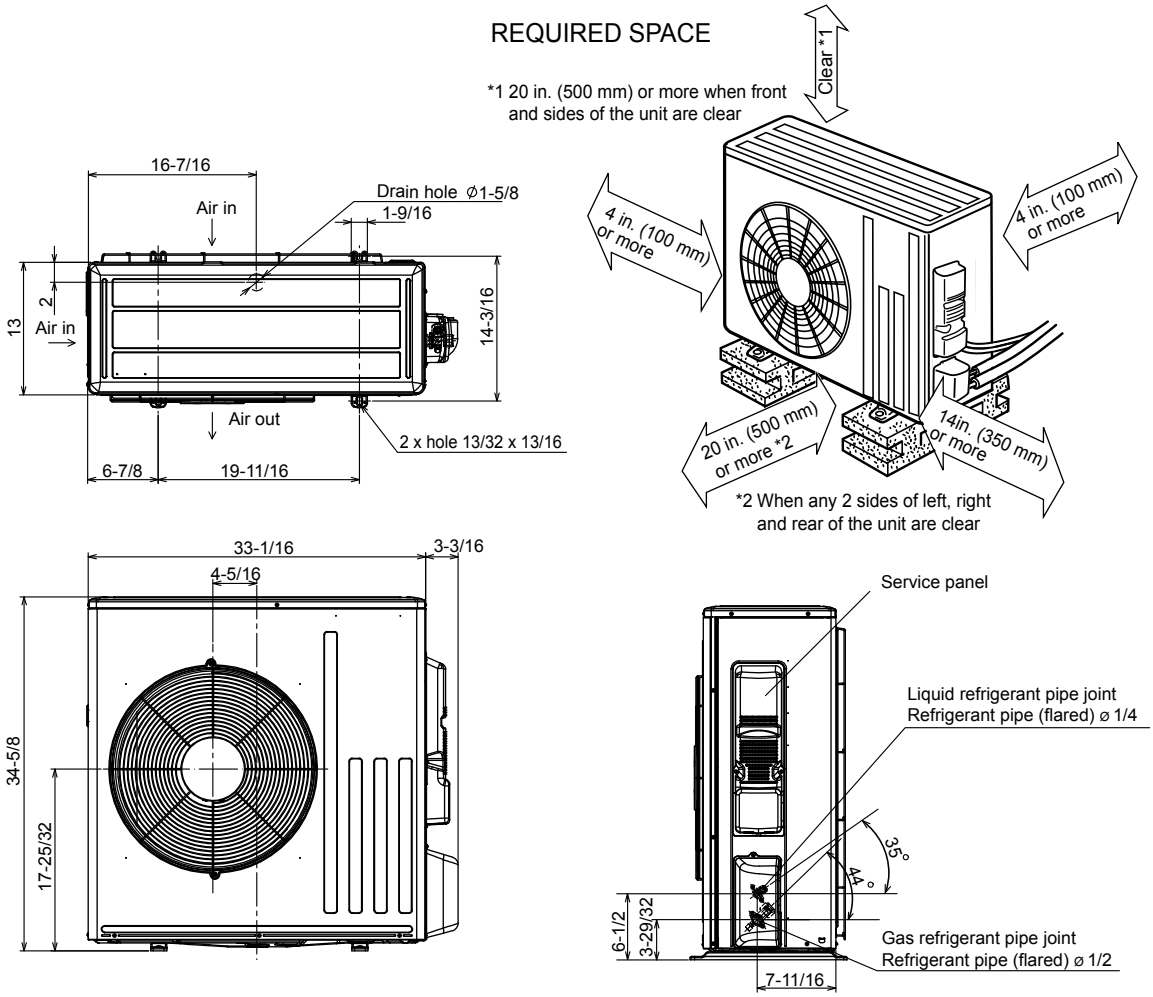
MUZ-FH06NA MUZ-FH06NAH MUZ-FH09NA MUZ-FH09NAH MUZ-FH12NA MUZ-FH12NAH

Unit: inch



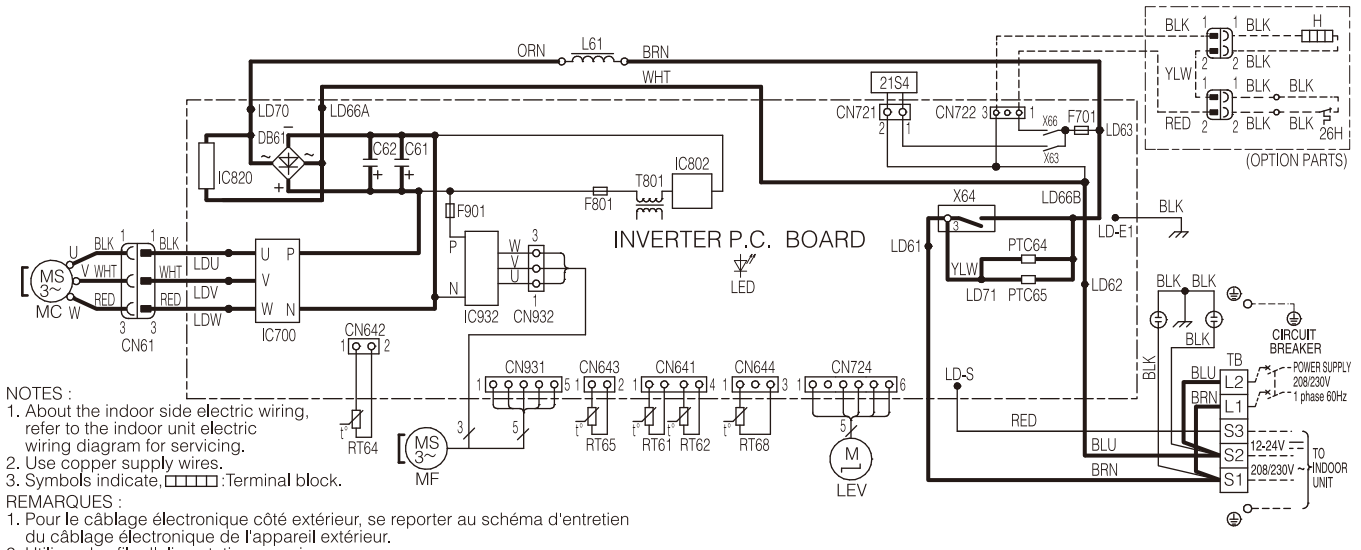
MUZ-FH15NA MUZ-FH15NAH MUZ-FH18NA MUZ-FH18NAH MUZ-FH18NA2 MUZ-FH18NAH2

Unit: inch



5 WIRING DIAGRAM

MUZ-FH06NA MUZ-FH09NA-1 MUZ-FH12NA-1

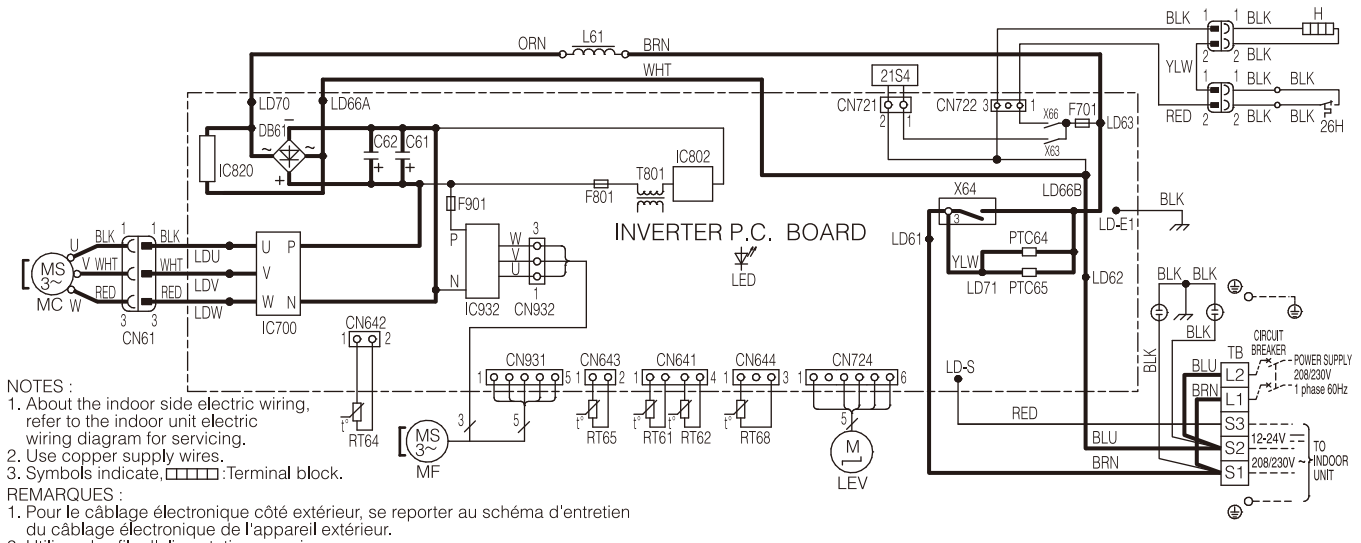


NOTES :
1. About the indoor side electric wiring, refer to the indoor unit electric wiring diagram for servicing.
2. Use copper supply wires.
3. Symbols indicate, ☐☐☐☐ :Terminal block.

REMARQUES :
1. Pour le câblage électronique côté extérieur, se reporter au schéma d'entretien du câblage électronique de l'appareil extérieur.
2. Utiliser des fils d'alimentation en cuivre.
3. Les symboles ont les significations suivantes, ☐☐☐☐ :Borne.

SYMBOL	NAME	SYMBOL	NAME	SYMBOL	NAME
C61,C62	SMOOTHING CAPACITOR	L61	REACTOR	RT68	OUTDOOR HEAT EXCHANGER TEMP. THERMISTOR
DB61	DIODE MODULE	MC	COMPRESSOR		
F701,F801,F901	FUSE (T3. 15AL250V)	MF	FAN MOTOR	TB	TERMINAL BLOCK
H	DEFROST HEATER (OPTION PARTS)	PTC64, PTC65	CIRCUIT PROTECTION	T801	TRANSFORMER
IC700,IC820,IC932	POWER MODULE	RT61	DEFROST THERMISTOR	X63, X64, X66	RELAY
IC802	POWER DEVICE	RT62	DISCHARGE TEMP. THERMISTOR	21S4	REVERSING VALVE COIL
LED	LED	RT64	FIN TEMP. THERMISTOR	26H	HEATER PROTECTOR (OPTION PARTS)
LEV	EXPANSION VALVE COIL	RT65	AMBIENT TEMP. THERMISTOR		

MUZ-FH06NAH MUZ-FH09NAH-1 MUZ-FH12NAH-1



NOTES :
1. About the indoor side electric wiring, refer to the indoor unit electric wiring diagram for servicing.
2. Use copper supply wires.
3. Symbols indicate, ☐☐☐☐ :Terminal block.

REMARQUES :
1. Pour le câblage électronique côté extérieur, se reporter au schéma d'entretien du câblage électronique de l'appareil extérieur.
2. Utiliser des fils d'alimentation en cuivre.
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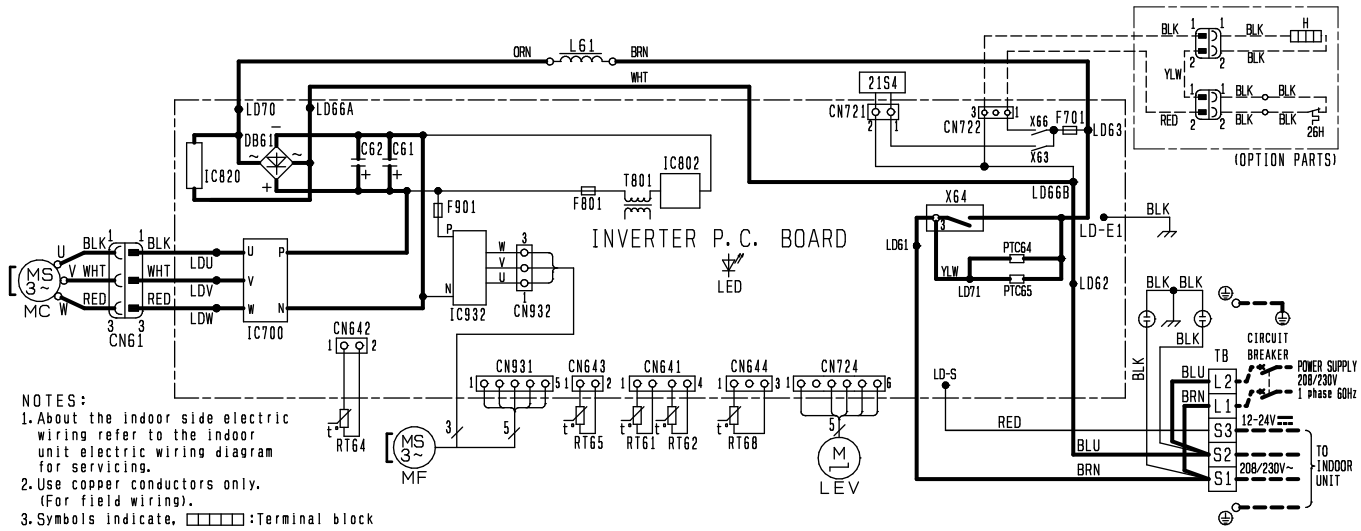
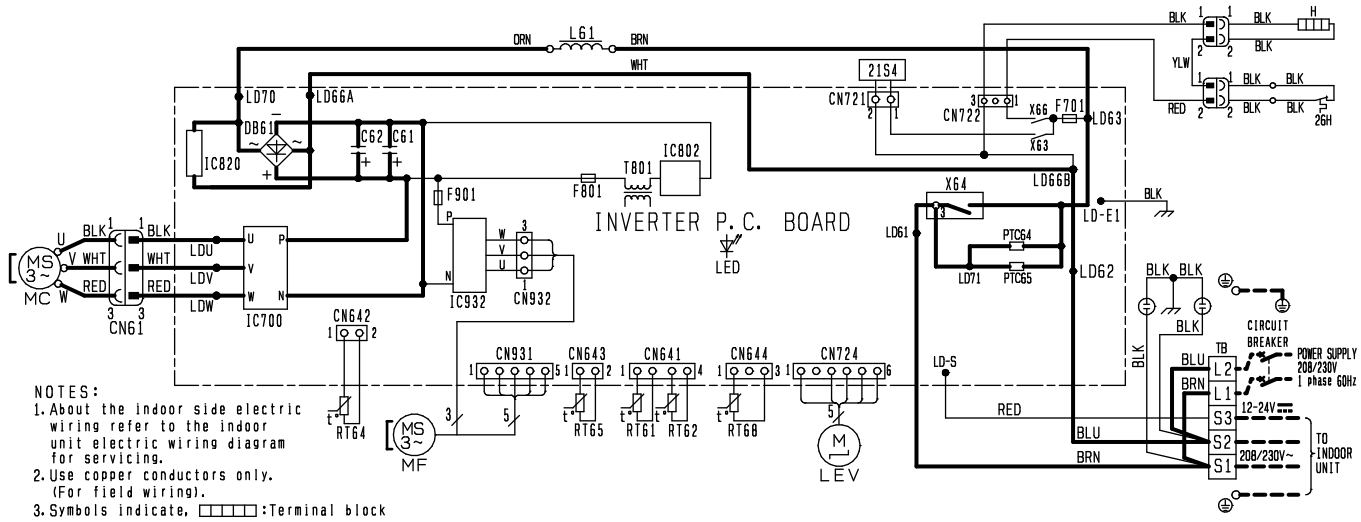
SYMBOL	NAME	SYMBOL	NAME	SYMBOL	NAME
C61,C62	SMOOTHING CAPACITOR	L61	REACTOR	RT68	OUTDOOR HEAT EXCHANGER TEMP. THERMISTOR
DB61	DIODE MODULE	MC	COMPRESSOR		
F701,F801,F901	FUSE (T3. 15AL250V)	MF	FAN MOTOR	TB	TERMINAL BLOCK
H	DEFROST HEATER	PTC64, PTC65	CIRCUIT PROTECTION	T801	TRANSFORMER
IC700,IC820,IC932	POWER MODULE	RT61	DEFROST THERMISTOR	X63, X64, X66	RELAY
IC802	POWER DEVICE	RT62	DISCHARGE TEMP. THERMISTOR	21S4	REVERSING VALVE COIL
LED	LED	RT64	FIN TEMP. THERMISTOR	26H	HEATER PROTECTOR
LEV	EXPANSION VALVE COIL	RT65	AMBIENT TEMP. THERMISTOR		

MUZ-FH09NA MUZ-FH12NA



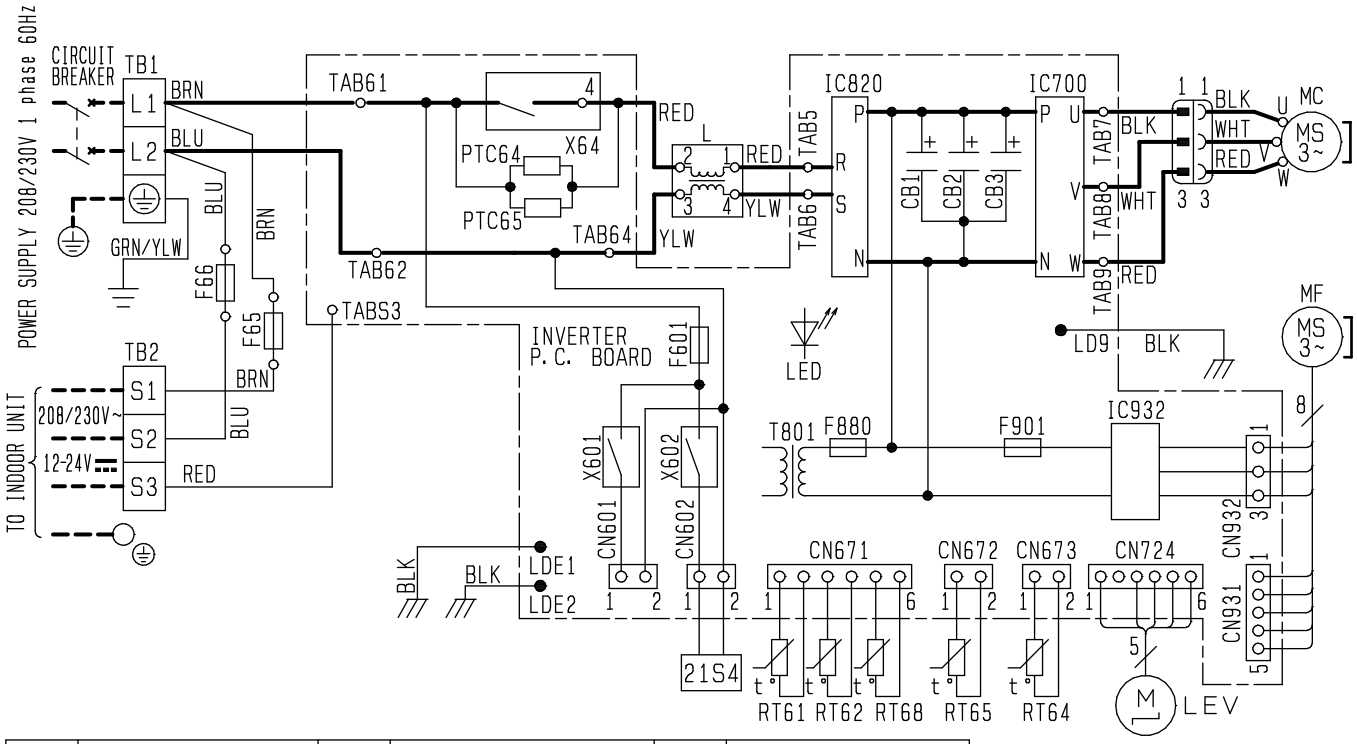
SYMBOL	NAME	SYMBOL	NAME	SYMBOL	NAME
C61, C62	SMOOTHING CAPACITOR	L61	REACTOR	RT68	OUTDOOR HEAT EXCHANGER TEMP. THERMISTOR.
DB61	DIODE MODULE	MC	COMPRESSOR		
F701, F801, F901	FUSE (T3.15AL250V)	MF	FAN MOTOR	TB	TERMINAL BLOCK
H	DEFROST HEATER (OPTION PARTS)	PTC64, PTC65	CIRCUIT PROTECTION	T801	TRANSFORMER
IC700, IC820, IC932	POWER MODULE	RT61	DEFROST THERMISTOR	X63, X64, X66	RELAY
IC802	POWER DEVICE	RT62	DISCHARGE TEMP. THERMISTOR	21S4	REVERSING VALVE COIL
LED	LED	RT64	FIN TEMP. THERMISTOR	26H	HEATER PROTECTOR (OPTION PARTS)
LEV	EXPANSION VALVE COIL	RT65	AMBIENT TEMP. THERMISTOR		

MUZ-FH09NAH MUZ-FH12NAH



SYMBOL	NAME	SYMBOL	NAME	SYMBOL	NAME
C61, C62	SMOOTHING CAPACITOR	L61	REACTOR	RT68	OUTDOOR HEAT EXCHANGER TEMP. THERMISTOR.
DB61	DIODE MODULE	MC	COMPRESSOR		
F701, F801, F901	FUSE (T3.15AL250V)	MF	FAN MOTOR	TB	TERMINAL BLOCK
H	DEFROST HEATER	PTC64, PTC65	CIRCUIT PROTECTION	T801	TRANSFORMER
IC700, IC820, IC932	POWER MODULE	RT61	DEFROST THERMISTOR	X63, X64, X66	RELAY
IC802	POWER DEVICE	RT62	DISCHARGE TEMP. THERMISTOR	21S4	REVERSING VALVE COIL
LED	LED	RT64	FIN TEMP. THERMISTOR	26H	HEATER PROTECTOR
LEV	EXPANSION VALVE COIL	RT65	AMBIENT TEMP. THERMISTOR		

MUZ-FH15NA MUZ-FH18NA

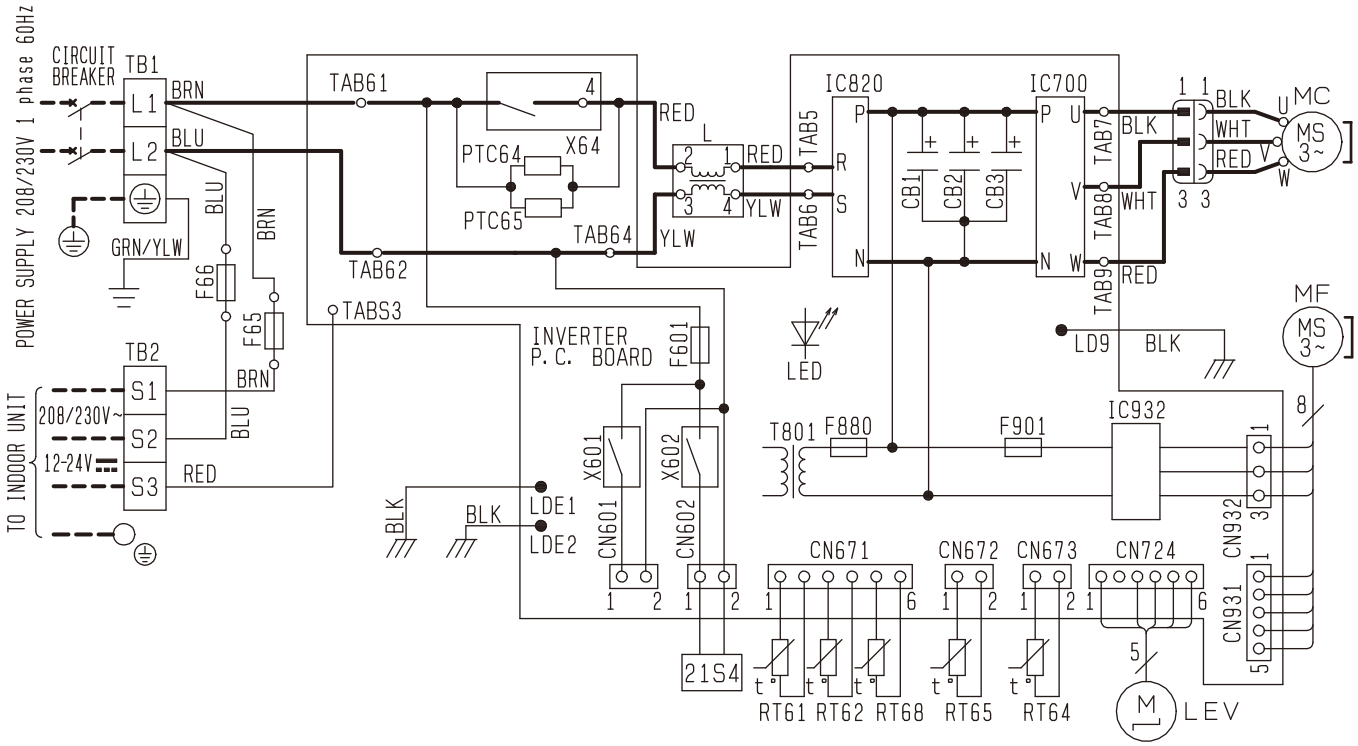


SYMBOL	NAME	SYMBOL	NAME	SYMBOL	NAME
CB1~3	SMOOTHING CAPACITOR	LED	LED	RT65	AMBIENT TEMP. THERMISTOR
F65, F66	FUSE (T6. 3AL250V)	LEV	EXPANSION VALVE COIL	RT68	OUTDOOR HEAT EXCHANGER TEMP. THERMISTOR
F601	FUSE (T3. 15AL250V)	MC	COMPRESSOR		
F880	FUSE (T3. 15AL250V)	MF	FAN MOTOR	TB1, TB2	TERMINAL BLOCK
F901	FUSE (T3. 15AL250V)	PTC64	CIRCUIT PROTECTION	T801	TRANSFORMER
IC700	IGBT Module	PTC65	CIRCUIT PROTECTION	X601	RELAY
IC820	DIODE Module	RT61	DEFROST THERMISTOR	X602	RELAY
IC932	IGBT Module	RT62	DISCHARGE TEMP. THERMISTOR	X64	RELAY
L	REACTOR	RT64	FIN TEMP. THERMISTOR	21S4	REVERSING VALVE COIL

NOTES
1. About the indoor side electric wiring, refer to the indoor unit electric wiring diagram for servicing.
2. Use copper supply wires.
3. Symbols indicate, ☐☐☐:Terminal block

REMARQUES
1. Pour le câblage électronique côté extérieur, se reporter au schéma d'entretien du câblage électronique de l'appareil extérieur.
2. Utiliser des fils d'alimentation en cuivre.
3. Les symboles ont les significations suivantes, ☐☐☐:Borne

MUZ-FH18NA2

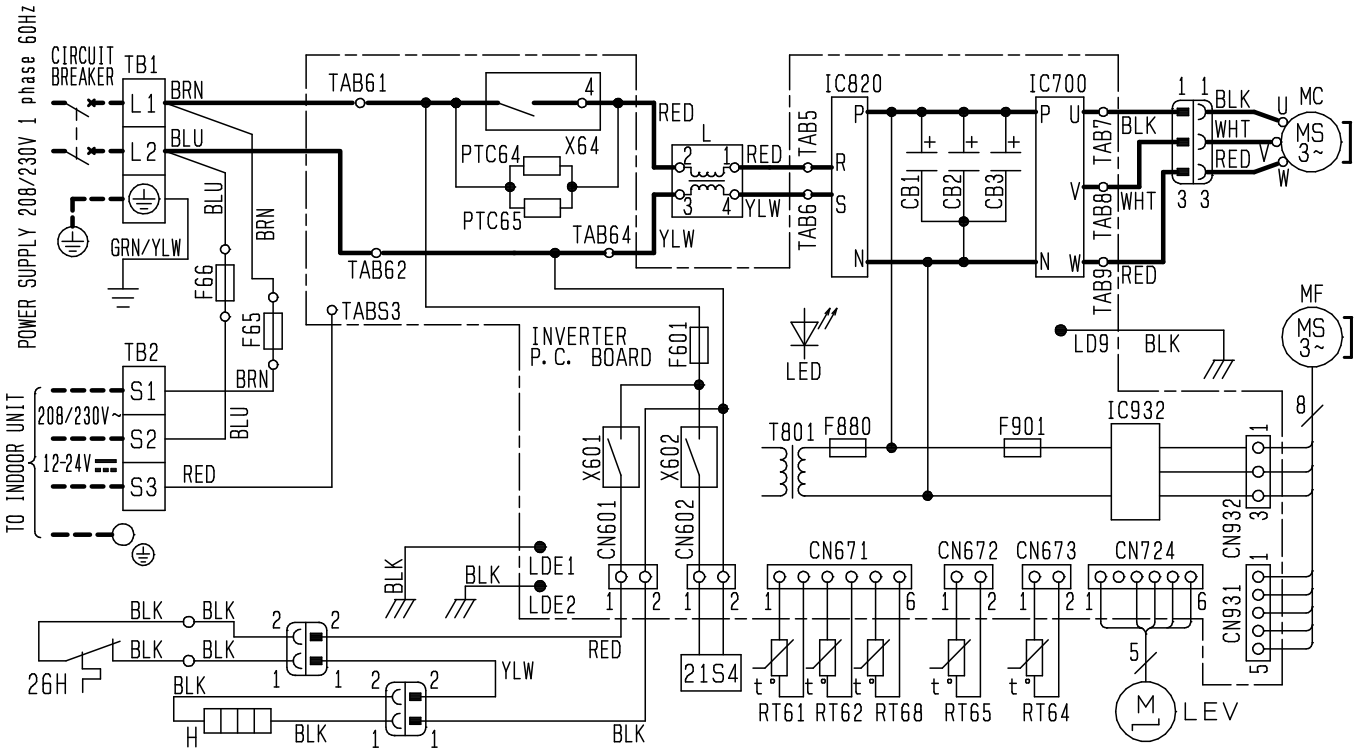


SYMBOL	NAME	SYMBOL	NAME	SYMBOL	NAME
CB1~3	SMOOTHING CAPACITOR	LED	LED	RT65	AMBIENT TEMP. THERMISTOR
F65, F66	FUSE (T6. 3AL250V)	LEV	EXPANSION VALVE COIL	RT68	OUTDOOR HEAT EXCHANGER TEMP. THERMISTOR
F601	FUSE (T3. 15AL250V)	MC	COMPRESSOR		
F880	FUSE (T3. 15AL250V)	MF	FAN MOTOR	TB1, TB2	TERMINAL BLOCK
F901	FUSE (T3. 15AL250V)	PTC64	CIRCUIT PROTECTION	T801	TRANSFORMER
IC700	IGBT Module	PTC65	CIRCUIT PROTECTION	X601	RELAY
IC820	DIODE Module	RT61	DEFROST THERMISTOR	X602	RELAY
IC932	IGBT Module	RT62	DISCHARGE TEMP. THERMISTOR	X64	RELAY
L	REACTOR	RT64	FIN TEMP. THERMISTOR	21S4	REVERSING VALVE COIL

NOTES
1. About the indoor side electric wiring, refer to the indoor unit electric wiring diagram for servicing.
2. Use copper supply wires.
3. Symbols indicate, ☐☐☐:Terminal block
   ⊙⊙⊙:Connector

REMARQUES
1. Pour le câblage électronique côté extérieur, se reporter au schéma d'entretien du câblage électronique de l'appareil extérieur.
2. Utiliser des fils d'alimentation en cuivre.
3. Les symboles ont les significations suivantes, ☐☐☐:Borne ⊙⊙⊙:Connecteur

MUZ-FH15NAH MUZ-FH18NAH



SYMBOL	NAME	SYMBOL	NAME	SYMBOL	NAME
CB1~3	SMOOTHING CAPACITOR	LED	LED	RT68	OUTDOOR HEAT EXCHANGER TEMP. THERMISTOR
F65, F66	FUSE (T6. 3AL250V)	LEV	EXPANSION VALVE COIL		
F601	FUSE (T3. 15AL250V)	MC	COMPRESSOR	TB1, TB2	TERMINAL BLOCK
F880	FUSE (T3. 15AL250V)	MF	FAN MOTOR	T801	TRANSFORMER
F901	FUSE (T3. 15AL250V)	PTC64	CIRCUIT PROTECTION	X601	RELAY
H	DEFROST HEATER	PTC65	CIRCUIT PROTECTION	X602	RELAY
IC700	IGBT Module	RT61	DEFROST THERMISTOR	X64	RELAY
IC820	DIODE Module	RT62	DISCHARGE TEMP. THERMISTOR	21S4	REVERSING VALVE COIL
IC932	IGBT Module	RT64	FIN TEMP. THERMISTOR	26H	HEATER PROTECTOR
L	REACTOR	RT65	AMBIENT TEMP. THERMISTOR		

NOTES
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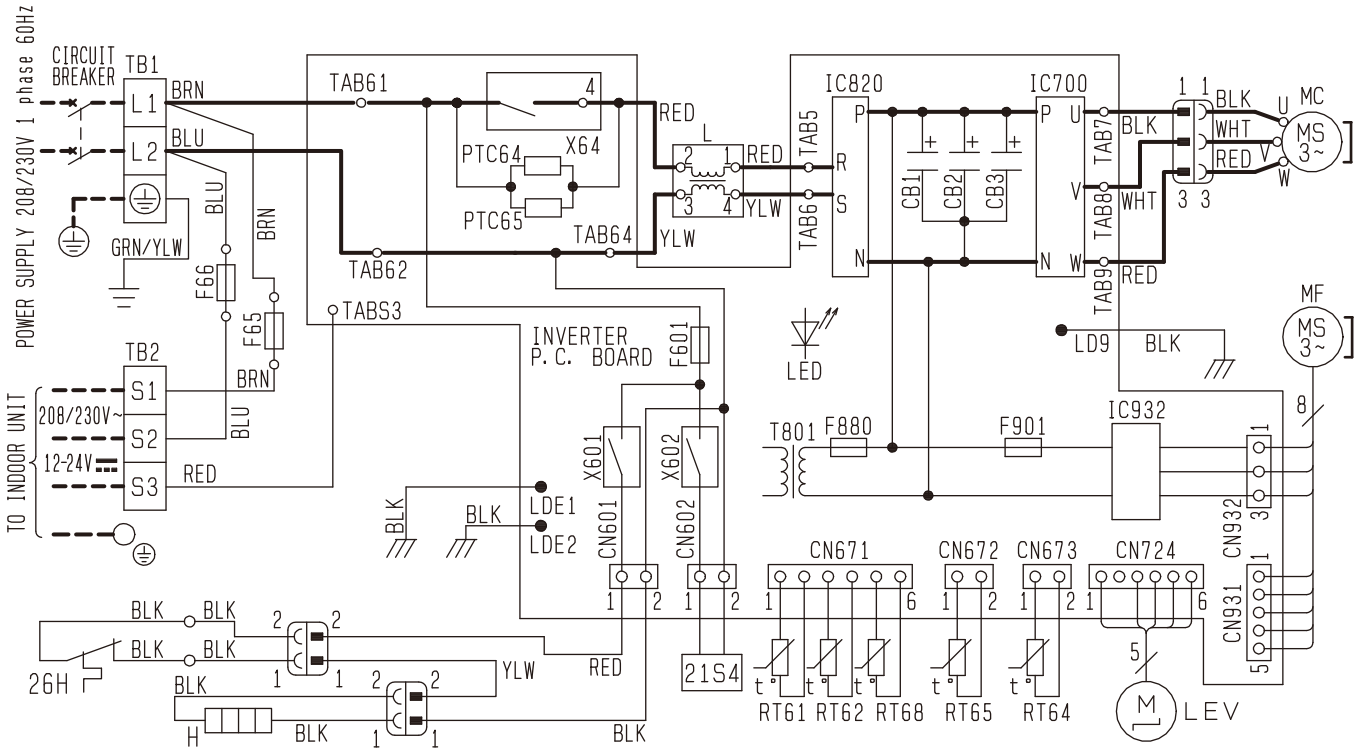
2. Use copper supply wires.
3. Symbols indicate, ☐☐☐:Terminal block

REMARQUES
1. Pour le câblage électronique côté extérieur, se reporter au schéma d'entretien du câblage électronique de l'appareil extérieur.
2. Utiliser des fils d'alimentation en cuivre.
3. Les symboles ont les significations suivantes, ☐☐☐:Borne

MUZ-FH18NAH2



SYMBOL	NAME	SYMBOL	NAME	SYMBOL	NAME
CB1~3	SMOOTHING CAPACITOR	LED	LED	RT68	OUTDOOR HEAT EXCHANGER TEMP. THERMISTOR
F65, F66	FUSE (T6. 3AL250V)	LEV	EXPANSION VALVE COIL		
F601	FUSE (T3. 15AL250V)	MC	COMPRESSOR	TB1, TB2	TERMINAL BLOCK
F880	FUSE (T3. 15AL250V)	MF	FAN MOTOR	T801	TRANSFORMER
F901	FUSE (T3. 15AL250V)	PTC64	CIRCUIT PROTECTION	X601	RELAY
H	DEFROST HEATER	PTC65	CIRCUIT PROTECTION	X602	RELAY
IC700	IGBT Module	RT61	DEFROST THERMISTOR	X64	RELAY
IC820	DIODE Module	RT62	DISCHARGE TEMP. THERMISTOR	21S4	REVERSING VALVE COIL
IC932	IGBT Module	RT64	FIN TEMP. THERMISTOR	26H	HEATER PROTECTOR
L	REACTOR	RT65	AMBIENT TEMP. THERMISTOR		

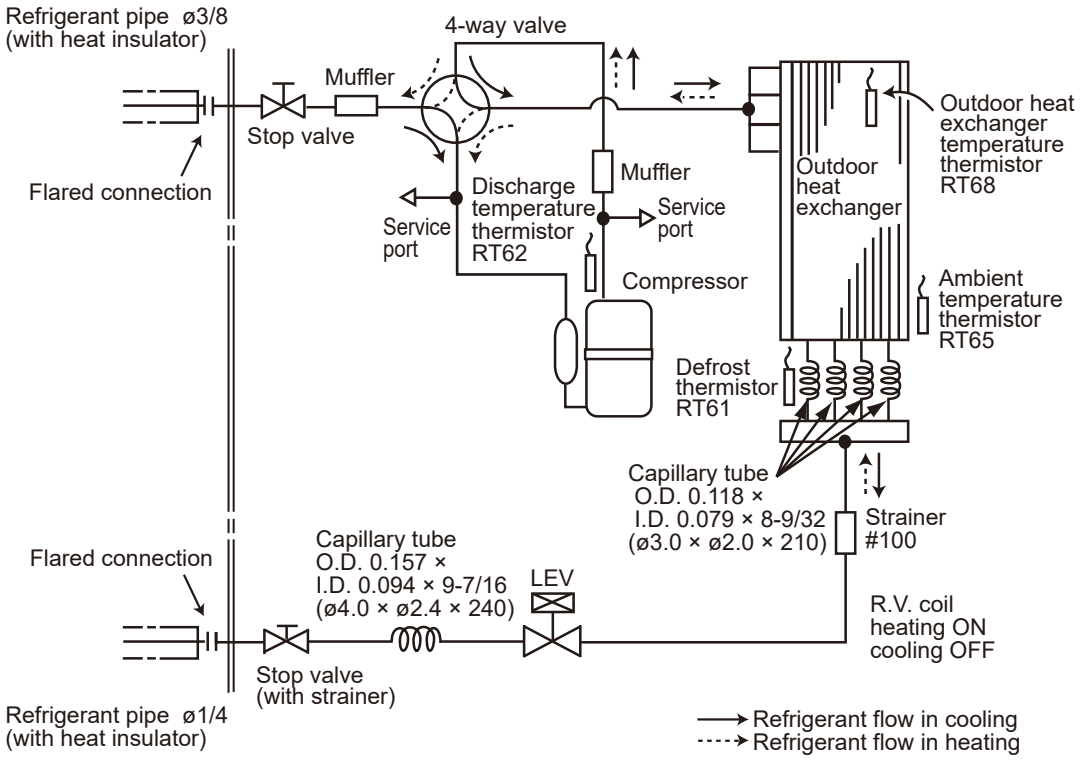
NOTES
1. About the indoor side electric wiring, refer to the indoor unit electric wiring diagram for servicing.
2. Use copper supply wires.
3. Symbols indicate, ☐☐☐:Terminal block
   ⊙⊙⊙:Connector

REMARQUES
1. Pour le câblage électronique côté extérieur, se reporter au schéma d'entretien du câblage électronique de l'appareil extérieur.
2. Utiliser des fils d'alimentation en cuivre.
3. Les symboles ont les significations suivantes, ☐☐☐:Borne ⊙⊙⊙:Connecteur

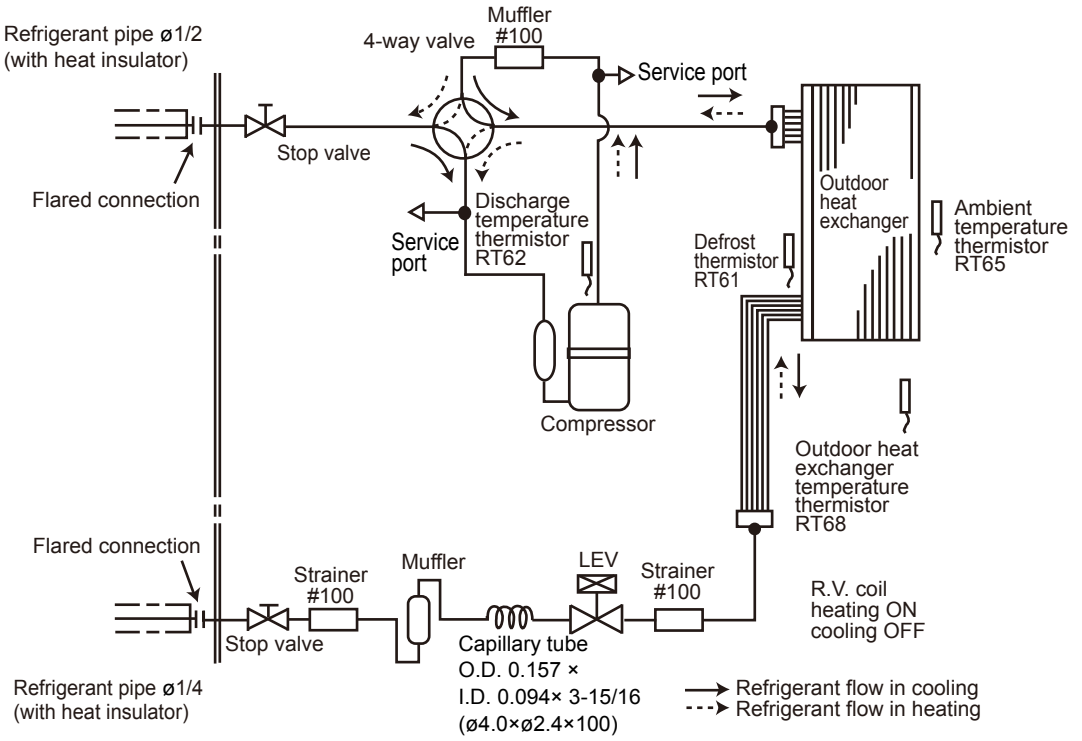
6 REFRIGERANT SYSTEM DIAGRAM

MUZ-FH06NA MUZ-FH06NAH MUZ-FH09NA MUZ-FH09NAH MUZ-FH12NA MUZ-FH12NAH

Unit: inch

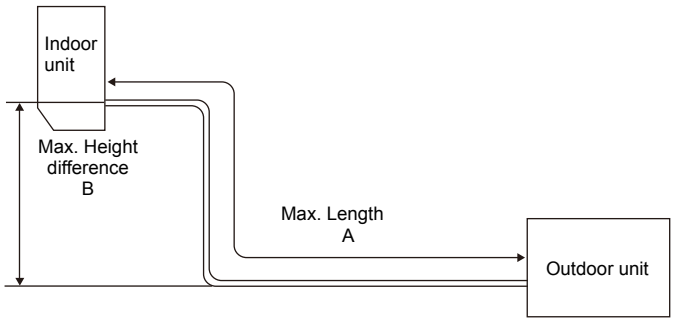


MUZ-FH15NA MUZ-FH15NAH MUZ-FH18NA MUZ-FH18NAH MUZ-FH18NA2 MUZ-FH18NAH2



MAX. REFRIGERANT PIPING LENGTH and MAX. HEIGHT DIFFERENCE

Model	Refrigerant piping: ft.		Piping size O.D: in.	
	Max. Length A	Max. Height difference B	Gas	Liquid
MUZ-FH06NA **MUZ-FH06NAH** **MUZ-FH09NA** **MUZ-FH09NAH** **MUZ-FH12NA** **MUZ-FH12NAH**	65	40	3/8	1/4
MUZ-FH15NA **MUZ-FH15NAH** **MUZ-FH18NA** **MUZ-FH18NAH** **MUZ-FH18NA2** **MUZ-FH18NAH2**	100	50	1/2	1/4



ADDITIONAL REFRIGERANT CHARGE (R410A: oz.)

NOTE: Refrigerant piping exceeding 25 ft. requires additional refrigerant charge according to the calculation.

Model	Outdoor unit precharged	Refrigerant piping length (one way): ft.					
		25	30	40	50	60	65
MUZ-FH06NA **MUZ-FH06NAH** **MUZ-FH09NA** **MUZ-FH09NAH**	2 lb. 9 oz.	0	1.08	3.24	5.40	7.56	8.64

Calculation: X oz. = 1.08/5 oz./ft. × (Refrigerant piping length (ft.) - 25)

NOTE: Refrigerant piping exceeding 25 ft. requires additional refrigerant charge according to the calculation.

Model	Outdoor unit precharged	Refrigerant piping length (one way): ft.					
		25	30	40	50	60	65
MUZ-FH12NA **MUZ-FH12NAH**	2 lb. 9 oz.	0	1.62	4.86	8.10	11.34	12.96

Calculation: X oz. = 1.62/5 oz./ft. × (Refrigerant piping length (ft.) - 25)

NOTE: Refrigerant piping exceeding 25 ft. requires additional refrigerant charge according to the calculation.

Model	Outdoor unit precharged	Refrigerant piping length (one way): ft.								
		25	30	40	50	60	70	80	90	100
MUZ-FH15NA **MUZ-FH15NAH** **MUZ-FH18NA** **MUZ-FH18NAH** **MUZ-FH18NA2** **MUZ-FH18NAH2**	3 lb. 7 oz.	0	1.08	3.24	5.40	7.56	9.72	11.88	14.04	16.20

Calculation: X oz. = 1.08/5 oz./ft. × (Refrigerant piping length (ft.) - 25)

7 DATA

MUZ-FH06NA MUZ-FH06NAH MUZ-FH09NA MUZ-FH09NAH MUZ-FH12NA MUZ-FH12NAH MUZ-FH15NA MUZ-FH15NAH MUZ-FH18NA MUZ-FH18NAH MUZ-FH18NA2 MUZ-FH18NAH2

7-1. PERFORMANCE DATA

1) COOLING CAPACITY

Model	Indoor air	Outdoor intake air DB temperature (˚F)														
	IWB (˚F)	75			85			95			105			115		
		TC	SHC	TPC	TC	SHC	TPC	TC	SHC	TPC	TC	SHC	TPC	TC	SHC	TPC
MUZ-FH06NA MUZ-FH06NAH	71	7.4	6.1	0.28	6.9	5.7	0.31	6.5	5.3	0.33	6.0	5.0	0.35	5.5	4.6	0.36
	67	7.0	6.7	0.26	6.5	6.2	0.29	6.0	5.8	0.32	5.6	5.4	0.33	5.1	4.9	0.35
	63	6.5	7.2	0.25	6.1	6.6	0.28	5.6	6.2	0.30	5.1	5.6	0.32	4.7	5.1	0.33
MUZ-FH09NA MUZ-FH09NAH	71	11.0	8.7	0.50	10.3	8.1	0.55	9.7	7.6	0.59	9.0	7.1	0.62	8.3	6.5	0.64
	67	10.4	9.6	0.47	9.7	8.9	0.52	9.0	8.3	0.56	8.4	7.7	0.59	7.7	7.1	0.62
	63	9.8	10.3	0.45	9.1	9.6	0.50	8.5	8.9	0.53	7.7	8.1	0.57	7.0	7.4	0.59
MUZ-FH12NA MUZ-FH12NAH	71	14.7	10.2	0.77	13.7	9.6	0.85	12.9	9.0	0.91	12.0	8.4	0.96	11.0	7.7	1.00
	67	13.9	11.6	0.73	13.0	10.8	0.80	12.0	10.0	0.87	11.2	9.3	0.92	10.3	8.5	0.97
	63	13.1	12.6	0.70	12.1	11.7	0.77	11.3	10.9	0.83	10.3	9.9	0.89	9.4	9.0	0.92
MUZ-FH15NA MUZ-FH15NAH	71	18.4	10.4	1.07	17.2	9.7	1.17	16.1	9.1	1.26	15.0	8.5	1.33	13.8	7.8	1.38
	67	17.4	12.2	1.01	16.2	11.3	1.11	15.0	10.5	1.20	14.0	9.8	1.27	12.8	9.0	1.33
	63	16.4	13.6	0.96	15.2	12.6	1.06	14.1	11.8	1.15	12.8	10.7	1.22	11.7	9.8	1.27
MUZ-FH18NA MUZ-FH18NAH	71	21.1	11.3	1.27	19.7	10.6	1.39	18.5	9.9	1.50	17.2	9.2	1.58	15.8	8.5	1.64
	67	20.0	13.4	1.20	18.6	12.4	1.32	17.2	11.5	1.43	16.0	10.7	1.52	14.7	9.9	1.59
	63	18.7	15.1	1.14	17.4	14.0	1.27	16.2	13.0	1.37	14.7	11.8	1.46	13.4	10.8	1.52
MUZ-FH18NA2 MUZ-FH18NAH2	71	21.1	11.3	1.22	19.7	10.6	1.34	18.5	9.9	1.44	17.2	9.2	1.52	15.8	8.5	1.58
	67	20.0	13.4	1.16	18.6	12.4	1.27	17.2	11.5	1.38	16.0	10.7	1.46	14.7	9.9	1.53
	63	18.7	15.1	1.10	17.4	14.0	1.22	16.2	13.0	1.31	14.7	11.8	1.40	13.4	10.8	1.46

NOTE: 1. IWB : Intake air wet-bulb temperature TC : Total Capacity (x10^3 Btu/h)
SHC : Sensible Heat Capacity (x10^3 Btu/h) TPC : Total Power Consumption (kW)
2. SHC is based on 80˚F of indoor Intake air DB temperature.

2) COOLING CAPACITY CORRECTIONS

	Refrigerant piping length (one way: ft.)			
	25 (std.)	40	65	100
MUZ-FH06NA MUZ-FH06NAH MUZ-FH09NA MUZ-FH09NAH MUZ-FH12NA MUZ-FH12NAH	1.0	0.988	0.967	-
MUZ-FH15NA MUZ-FH15NAH MUZ-FH18NA MUZ-FH18NAH MUZ-FH18NA2 MUZ-FH18NAH2	1.0	0.985	0.963	0.933

3) HEATING CAPACITY CORRECTIONS

	Refrigerant piping length (one way: ft.)			
	25 (std.)	40	65	100
MUZ-FH06NA MUZ-FH06NAH MUZ-FH09NA MUZ-FH09NAH MUZ-FH12NA MUZ-FH12NAH	1.0	0.977	0.993	-
MUZ-FH15NA MUZ-FH15NAH MUZ-FH18NA MUZ-FH18NAH MUZ-FH18NA2 MUZ-FH18NAH2	1.0	0.977	0.993	0.987

4) HEATING CAPACITY

Model	Indoor air IDB (˚F)	Outdoor intake air WB temperature (˚F)													
		5		15		25		35		43		45		55	
		TC	TPC	TC	TPC	TC	TPC	TC	TPC	TC	TPC	TC	TPC	TC	TPC
MUZ-FH06NA	75	3.8	0.32	5.0	0.41	6.3	0.48	7.5	0.53	8.5	0.56	8.7	0.57	9.9	0.59
	70	4.1	0.31	5.4	0.39	6.5	0.47	7.7	0.52	8.7	0.55	9.0	0.56	10.1	0.58
	65	4.4	0.29	5.5	0.38	6.8	0.45	8.0	0.50	9.0	0.53	9.2	0.54	10.4	0.57
MUZ-FH06NAH	75	3.8	0.45	5.0	0.53	6.3	0.60	7.5	0.53	8.5	0.55	8.7	0.56	9.9	0.58
	70	4.1	0.44	5.4	0.52	6.5	0.59	7.7	0.51	8.7	0.54	9.0	0.55	10.1	0.57
	65	4.4	0.42	5.5	0.50	6.8	0.58	8.0	0.50	9.0	0.53	9.2	0.53	10.4	0.56
MUZ-FH09NA	75	4.8	0.42	6.3	0.53	7.9	0.62	9.4	0.69	10.6	0.73	11.0	0.74	12.4	0.77
	70	5.2	0.40	6.7	0.51	8.2	0.61	9.6	0.67	10.9	0.71	11.2	0.72	12.7	0.75
	65	5.5	0.38	6.9	0.49	8.6	0.59	10.0	0.66	11.2	0.69	11.6	0.70	13.0	0.74
MUZ-FH09NAH	75	4.8	0.55	6.3	0.66	7.9	0.75	9.4	0.69	10.6	0.73	11.0	0.74	12.4	0.77
	70	5.2	0.53	6.7	0.64	8.2	0.74	9.6	0.67	10.9	0.71	11.2	0.72	12.7	0.75
	65	5.5	0.51	6.9	0.62	8.6	0.72	10.0	0.66	11.2	0.69	11.6	0.70	13.0	0.74
MUZ-FH12NA	75	6.0	0.56	7.9	0.71	9.9	0.83	11.8	0.93	13.3	0.97	13.7	0.99	15.5	1.03
	70	6.5	0.54	8.4	0.68	10.2	0.81	12.0	0.90	13.6	0.95	14.0	0.97	15.8	1.01
	65	6.8	0.51	8.6	0.66	10.7	0.78	12.4	0.88	14.0	0.93	14.4	0.94	16.2	0.99
MUZ-FH12NAH	75	6.0	0.69	7.9	0.84	9.9	0.96	11.8	0.93	13.3	0.97	13.7	0.99	15.5	1.03
	70	6.5	0.67	8.4	0.81	10.2	0.94	12.0	0.90	13.6	0.95	14.0	0.97	15.8	1.01
	65	6.8	0.64	8.6	0.79	10.7	0.91	12.4	0.88	14.0	0.93	14.4	0.94	16.2	0.99
MUZ-FH15NA	75	7.9	0.77	10.4	0.97	13.1	1.14	15.6	1.27	17.6	1.33	18.1	1.35	20.5	1.40
	70	8.6	0.73	11.1	0.94	13.5	1.11	15.9	1.24	18.0	1.30	18.5	1.33	21.0	1.38
	65	9.0	0.70	11.3	0.90	14.1	1.07	16.5	1.20	18.5	1.27	19.1	1.29	21.4	1.35
MUZ-FH15NAH	75	7.9	0.90	10.4	1.10	13.1	1.27	15.6	1.27	17.6	1.33	18.1	1.35	20.5	1.40
	70	8.6	0.86	11.1	1.07	13.5	1.24	15.9	1.24	18.0	1.30	18.5	1.33	21.0	1.38
	65	9.0	0.83	11.3	1.03	14.1	1.20	16.5	1.20	18.5	1.27	19.1	1.29	21.4	1.35
MUZ-FH18NA	75	8.9	1.01	11.8	1.28	14.7	1.51	17.6	1.68	19.8	1.76	20.4	1.79	23.1	1.86
	70	9.6	0.97	12.5	1.24	15.2	1.47	18.0	1.63	20.3	1.72	20.9	1.75	23.6	1.82
	65	10.2	0.93	12.8	1.19	15.9	1.42	18.6	1.59	20.9	1.68	21.5	1.70	24.2	1.79
MUZ-FH18NAH	75	8.9	1.14	11.8	1.41	14.7	1.64	17.6	1.68	19.8	1.76	20.4	1.79	23.1	1.86
	70	9.6	1.10	12.5	1.37	15.2	1.60	18.0	1.63	20.3	1.72	20.9	1.75	23.6	1.82
	65	10.2	1.06	12.8	1.32	15.9	1.55	18.6	1.59	20.9	1.68	21.5	1.70	24.2	1.79
MUZ-FH18NA2	75	8.9	1.01	11.8	1.28	14.7	1.51	17.6	1.68	19.8	1.76	20.4	1.79	23.1	1.86
	70	9.6	0.97	12.5	1.24	15.2	1.47	18.0	1.63	20.3	1.72	20.9	1.75	23.6	1.82
	65	10.2	0.93	12.8	1.19	15.9	1.42	18.6	1.59	20.9	1.68	21.5	1.70	24.2	1.79
MUZ-FH18NAH2	75	8.9	1.14	11.8	1.41	14.7	1.64	17.6	1.68	19.8	1.76	20.4	1.79	23.1	1.86
	70	9.6	1.10	12.5	1.37	15.2	1.60	18.0	1.63	20.3	1.72	20.9	1.75	23.6	1.82
	65	10.2	1.06	12.8	1.32	15.9	1.55	18.6	1.59	20.9	1.68	21.5	1.70	24.2	1.79

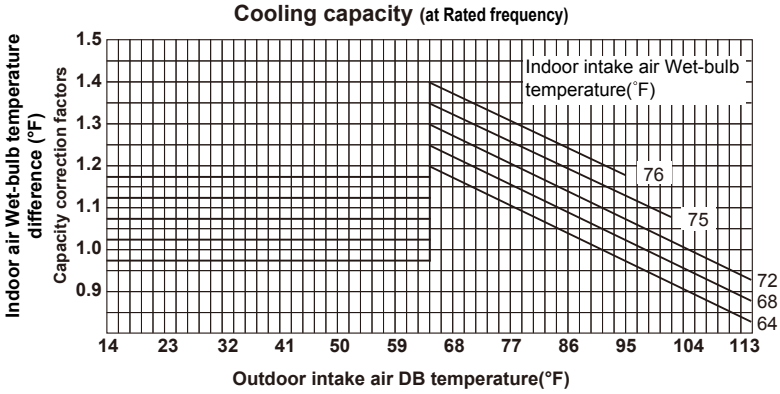
NOTE: 1. IDB : Intake air dry-bulb temperature
TC : Total Capacity (x10^3 Btu/h) TPC : Total Power Consumption (kW)
2. Above data is for heating operation without any frost.

How to operate with fixed operational frequency of the compressor.

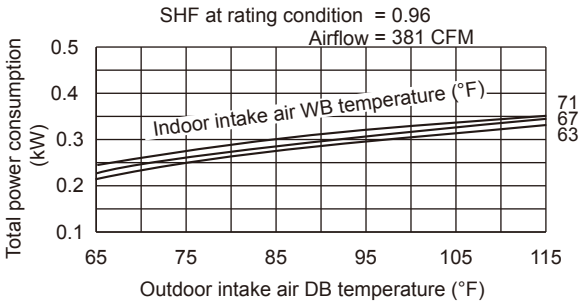
1. Press the EMERGENCY OPERATION switch on the front of the indoor unit, and select either EMERGENCY COOL mode or EMERGENCY HEAT mode before starting to operate the air conditioner.
2. The compressor starts with operational frequency.
3. The fan speed of the indoor unit is High.
4. This operation continues for 30 minutes.
5. In order to release this operation, press the EMERGENCY OPERATION switch twice or once, or press any button on the remote controller.

7-2. PERFORMANCE CURVE

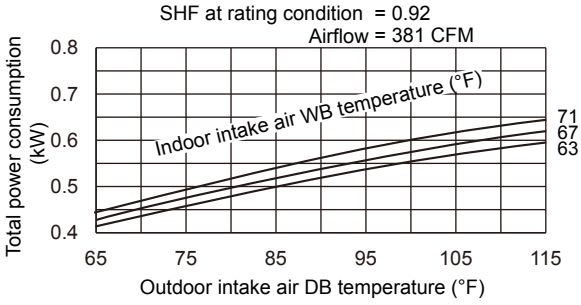
Cooling



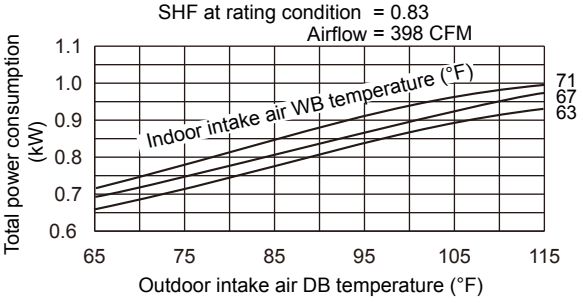
MUZ-FH06NA MUZ-FH06NAH



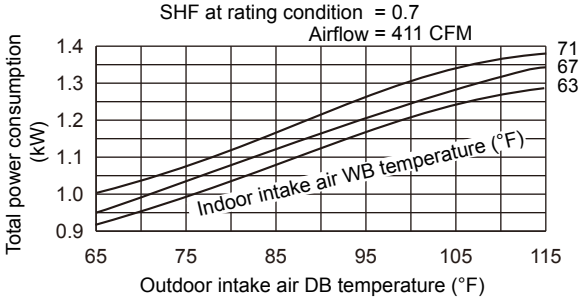
MUZ-FH09NA MUZ-FH09NAH



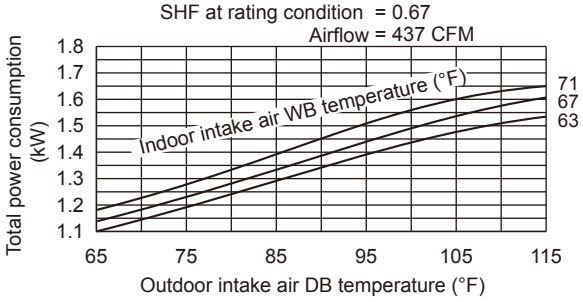
MUZ-FH12NA MUZ-FH12NAH



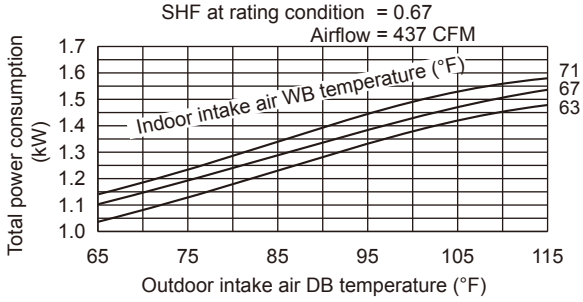
MUZ-FH15NA MUZ-FH15NAH



MUZ-FH18NA MUZ-FH18NAH

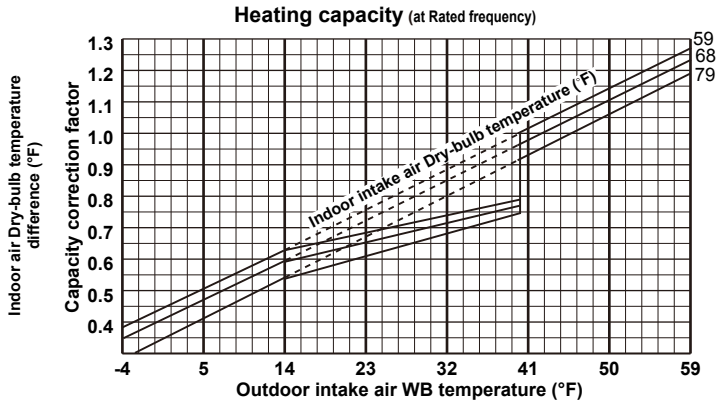


MUZ-FH18NA2 MUZ-FH18NAH2

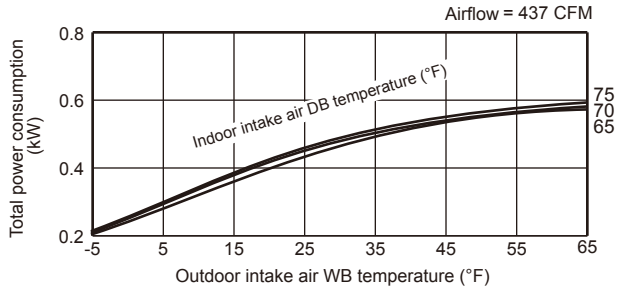


This value of frequency is not the same as the actual frequency in operating. Refer to 7-5 and 7-6 for the relationships between frequency and capacity.

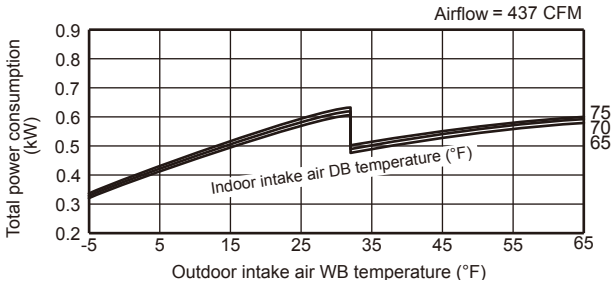
Heating



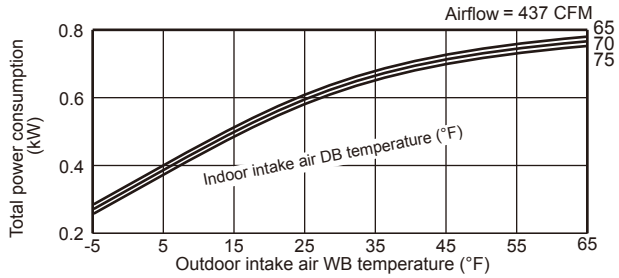
MUZ-FH06NA



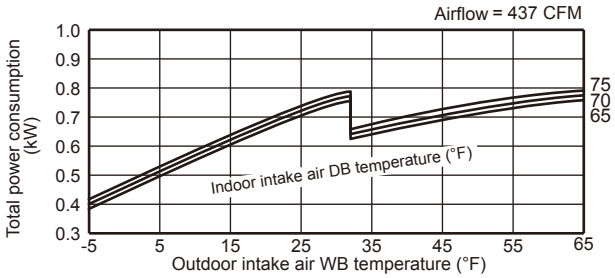
MUZ-FH06NAH



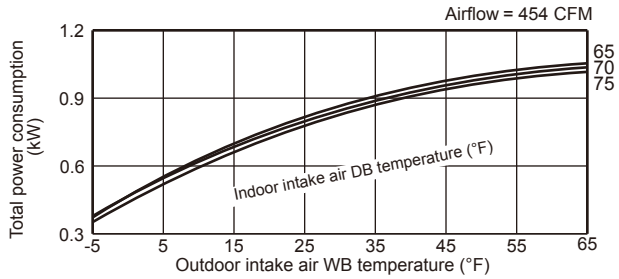
MUZ-FH09NA



MUZ-FH09NAH



MUZ-FH12NA



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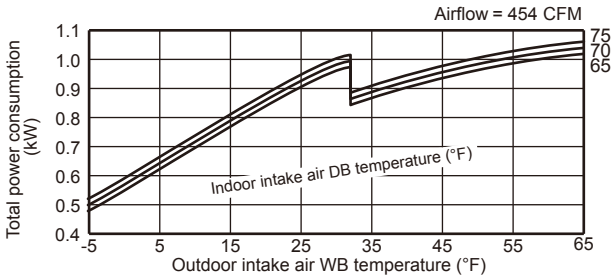

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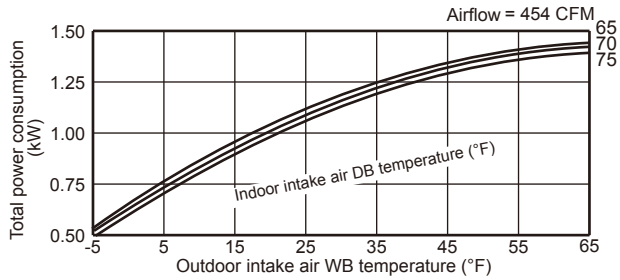

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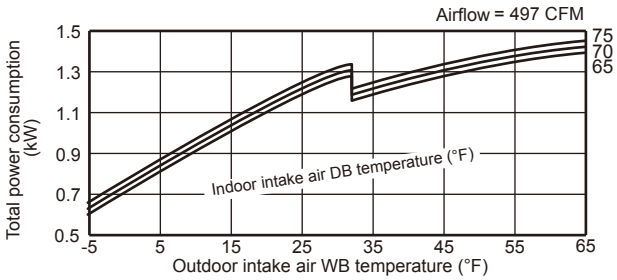
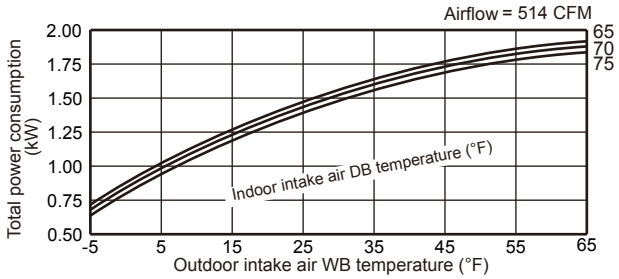


MUZ-FH18NA



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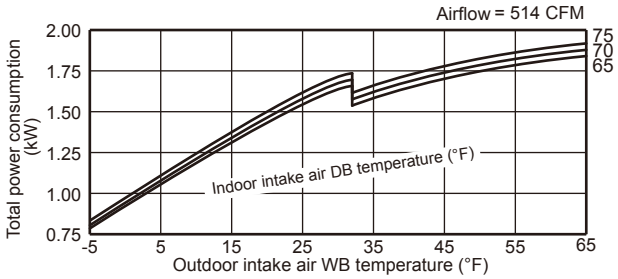
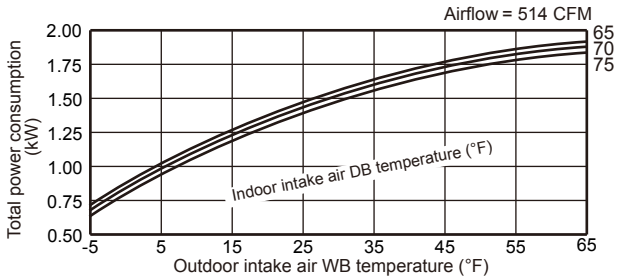
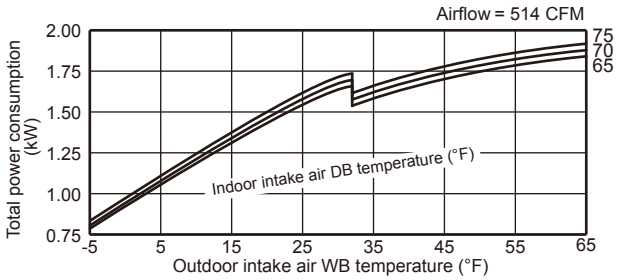


MUZ-FH18NA2



MUZ-FH18NAH2



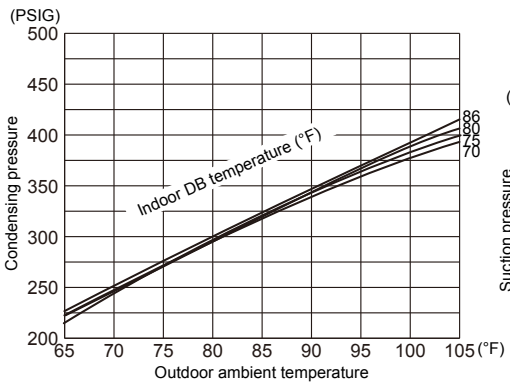
This value of frequency is not the same as the actual frequency in operating. Refer to 7-5 and 7-6 for the relationships between frequency and capacity.

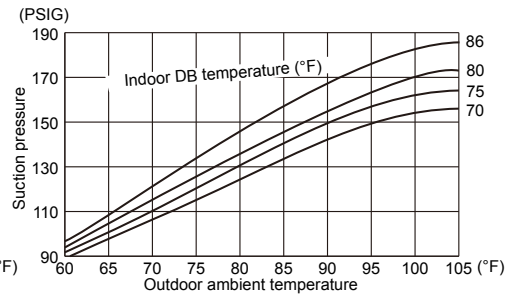
7-3. CONDENSING PRESSURE

Cooling

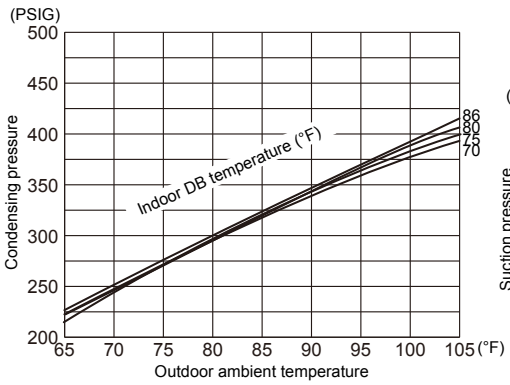
Data are based on the condition of indoor humidity 50 %.
Air flow should be set to High speed.

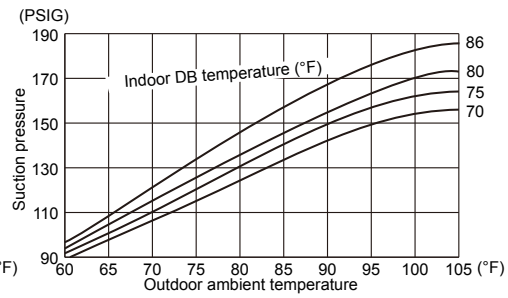
MUZ-FH06NA MUZ-FH06NAH



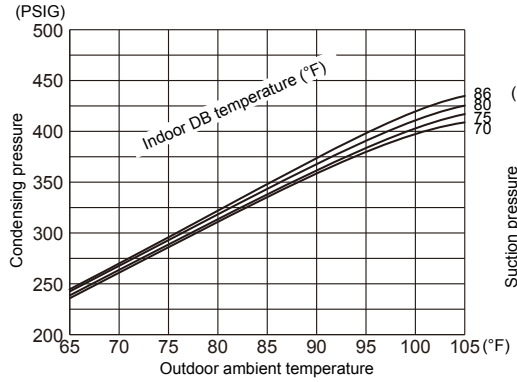


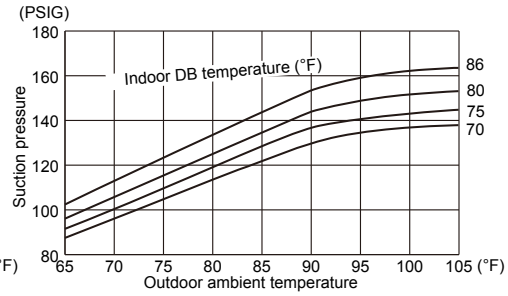
MUZ-FH09NA MUZ-FH09NAH



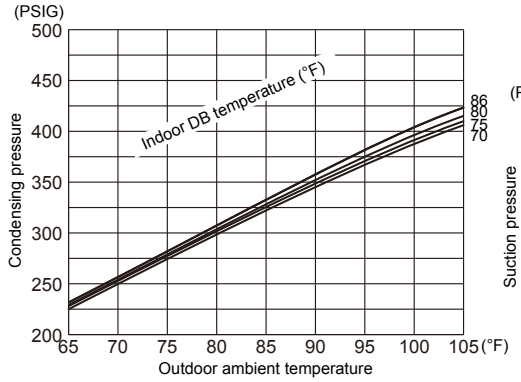


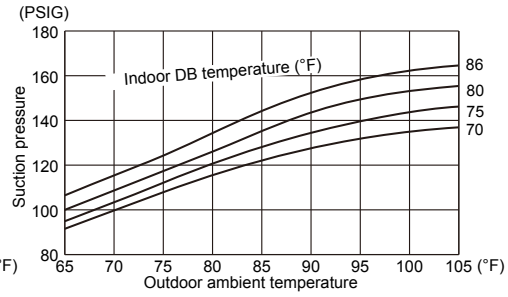
MUZ-FH12NA MUZ-FH12NAH



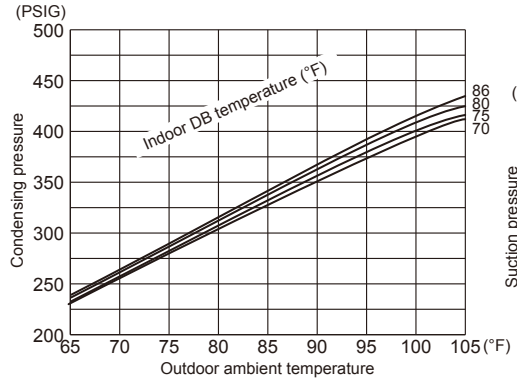


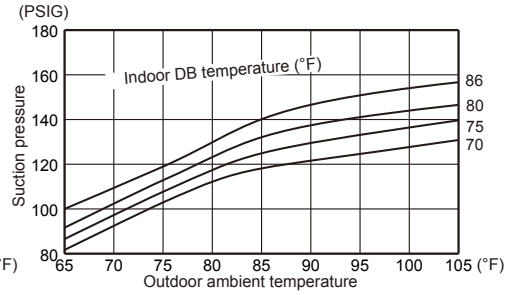
MUZ-FH15NA MUZ-FH15NAH



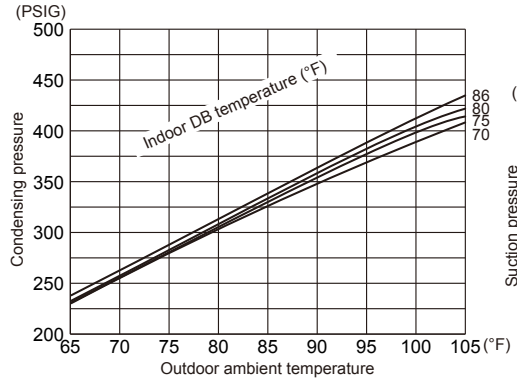


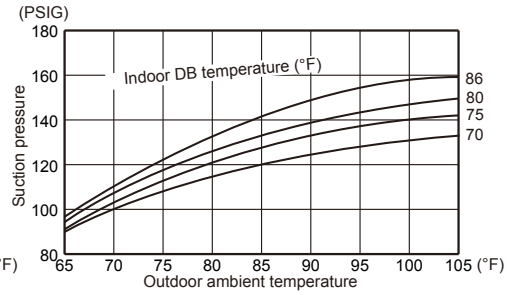
MUZ-FH18NA MUZ-FH18NAH





MUZ-FH18NA2 MUZ-FH18NAH2

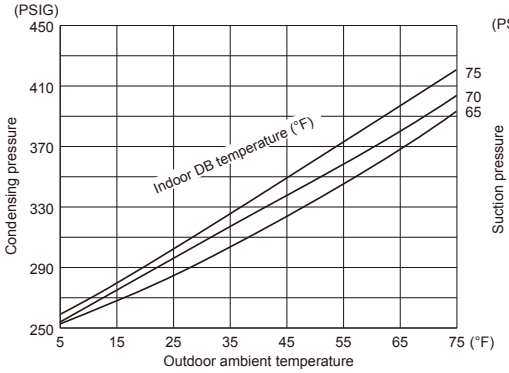


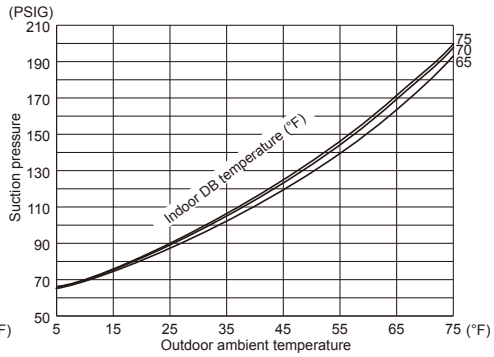


Heating

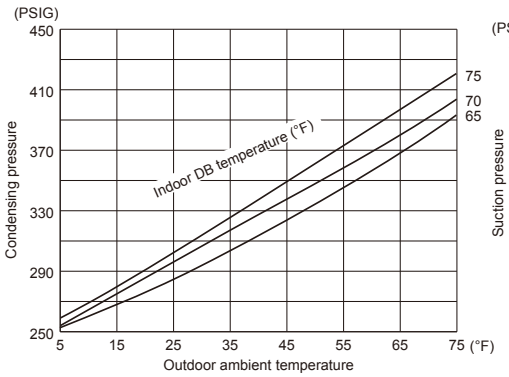
Data are based on the condition of outdoor humidity 75%.
Air flow should be set to High speed.
Data are for heating operation without any frost.

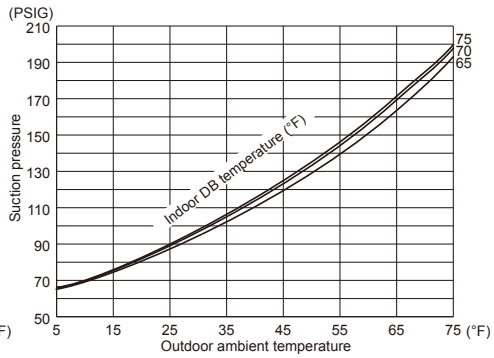
MUZ-FH06NA MUZ-FH06NAH



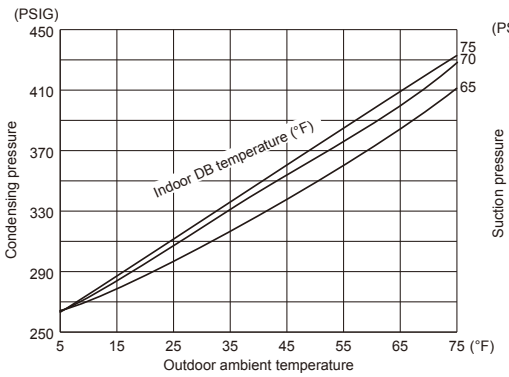


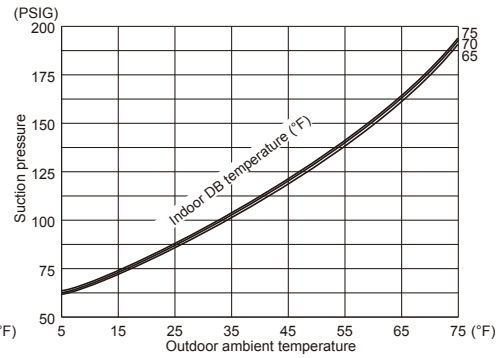
MUZ-FH09NA MUZ-FH09NAH



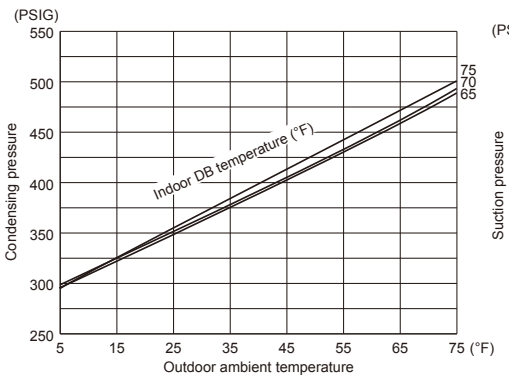


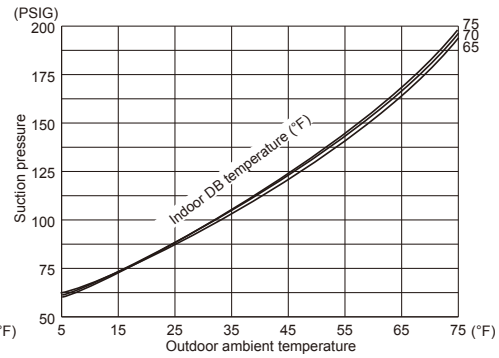
MUZ-FH12NA MUZ-FH12NAH



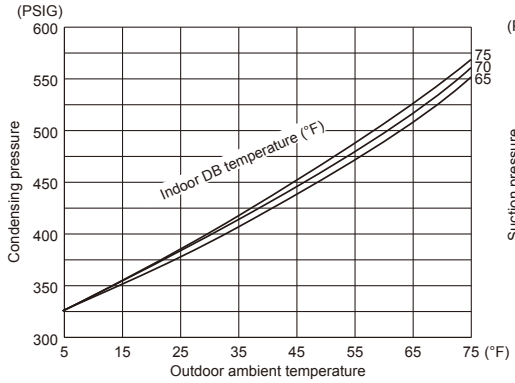


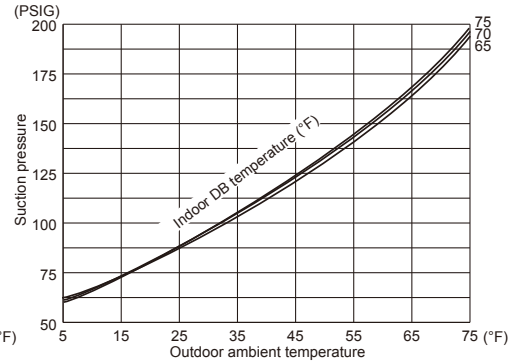
MUZ-FH15NA MUZ-FH15NAH



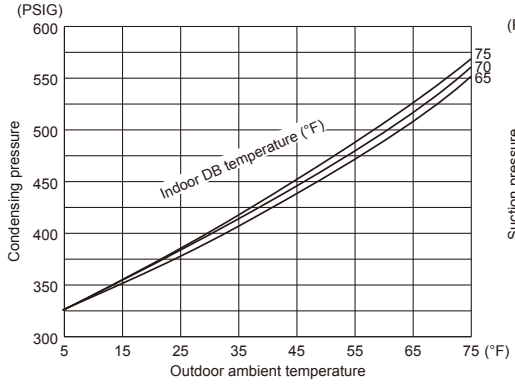


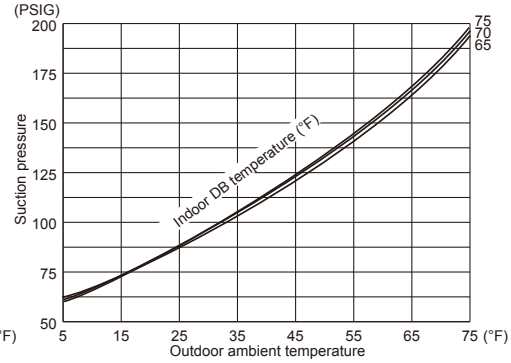
MUZ-FH18NA MUZ-FH18NAH





MUZ-FH18NA2 MUZ-FH18NAH2



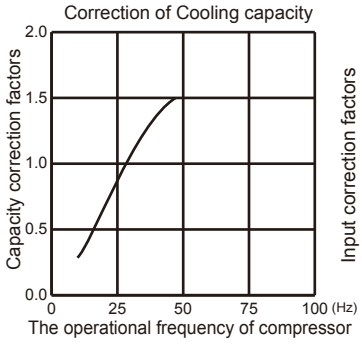


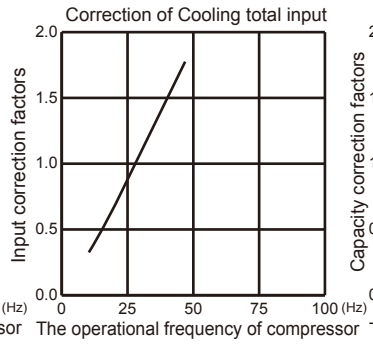
7-4. STANDARD OPERATION DATA

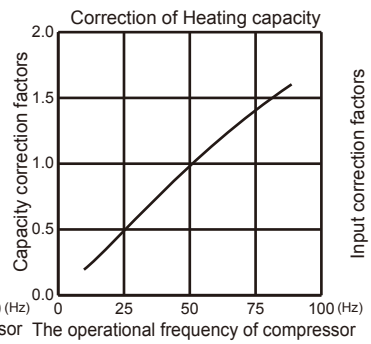
Model				MSZ-FH06NA		MSZ-FH09NA		MSZ-FH12NA		MSZ-FH15NA		MSZ-FH18NA		MSZ-FH18NA2	
Item			Unit	Cooling	Heating	Cooling	Heating	Cooling	Heating	Cooling	Heating	Cooling	Heating	Cooling	Heating
Total	Capacity		Btu/h	6,000	8,700	9,000	10,900	12,000	13,600	15,000	18,000	17,200	20,300	17,200	20,300
	SHF		—	0.96	—	0.92	—	0.83	—	0.70	—	0.67	—	0.69	—
	Input		kW	0.315	0.545	0.560	0.710	0.870	0.950	1.200	1.300	1.430	1.720	1.375	1.72
	Rated frequency		Hz	28	50	47	58.5	46	49	50.5	50	59.5	61	57.0	61
Electrical circuit	Indoor unit			MSZ-FH06NA		MSZ-FH09NA		MSZ-FH12NA		MSZ-FH15NA		MSZ-FH18NA		MSZ-FH18NA2	
	Power supply		V, phase, Hz	208/230, 1, 60											
	Input		kW	0.029		0.029		0.029		0.031		0.033		0.033	
	Fan motor current		A	0.30/0.27		0.30/0.27		0.30/0.27		0.31/0.28		0.34/0.31		0.34/0.31	
	Outdoor unit			MUZ-FH06NA MUZ-FH06NAH		MUZ-FH09NA MUZ-FH09NAH		MUZ-FH12NA MUZ-FH12NAH		MUZ-FH15NA MUZ-FH15NAH		MUZ-FH18NA MUZ-FH18NAH		MUZ-FH18NA2 MUZ-FH18NAH2	
	Power supply		V, phase, Hz	208/230, 1, 60											
	Input		kW	0.243	0.475	0.531	0.681	0.841	0.921	1.169	1.269	1.397	1.687	1.342	1.687
	Comp. current		A	1.22/1.10	2.23/2.02	2.32/2.10	3.01/2.72	3.60/3.26	4.06/3.67	4.46/4.03	4.87/4.40	5.64/5.10	7.04/6.37	5.53/5.00	7.04/6.37
	Fan motor current		A	0.36/0.33	0.34/0.31	0.36/0.33	0.34/0.31	0.41/0.37	0.40/0.36	1.21/1.09	1.24/1.12	1.21/1.09	1.24/1.12	1.21/1.09	1.24/1.12
Refrigerant circuit	Condensing pressure		PSIG	332	297	352	323	374	340	361	391	370	445	367	445
	Suction pressure		PSIG	174	112	153	110	135	106	131	108	125	107	128	107
	Discharge temperature		˚F	136	140	148	145	156	148	152	170	153	189	164	189
	Condensing temperature		˚F	104	96	107	101	112	105	109	115	111	123	109	123
	Suction temperature		˚F	69	44	64	41	56	36	52	45	43	34	59	34
	Comp. shell bottom temperature		˚F	120	120	129	125	137	128	135	147	141	167	154	167
	Ref. pipe length		ft.	25											
	Refrigerant charge (R410A)			2 lb. 9 oz.						3 lb 7 oz.					
Indoor unit	Intake air temperature	DB	˚F	80	70	80	70	80	70	80	70	80	70	80	70
		WB	˚F	67	60	67	60	67	60	67	60	67	60	67	60
	Discharge air temperature	DB	˚F	64	94	58	99	56	101	52	111	50	119	52	119
		WB	˚F	60	—	55	—	54	—	51	—	49	—	51	—
	Fan speed (High)		rpm	1,150	1,280	1,150	1,280	1,190	1,320	1,220	1,420	1,280	1,460	1,330	1,460
	Airflow (High)		CFM	328 (Wet)	437	328 (Wet)	437	342 (Wet)	454	354 (Wet)	497	376 (Wet)	514	395 (Wet)	514
Outdoor unit	Intake air temperature	DB	˚F	95	47	95	47	95	47	95	47	95	47	95	47
		WB	˚F	—	43	—	43	—	43	—	43	—	43	—	43
	Fan speed		rpm	810	900	810	900	810	900	840	810	840	810	840	810
	Airflow		CFM	1,074	1,202	1,074	1,202	1,074	1,202	1,692	1,634	1,692	1,634	1,692	1,634

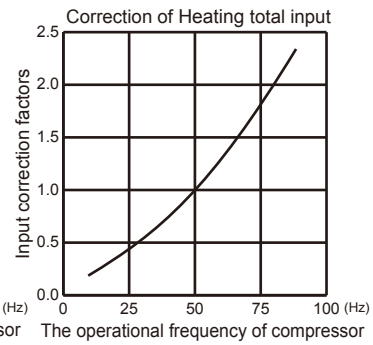
7-5. CAPACITY AND INPUT CORRECTION BY INVERTER OUTPUT FREQUENCY

MUZ-FH06NA MUZ-FH06NAH

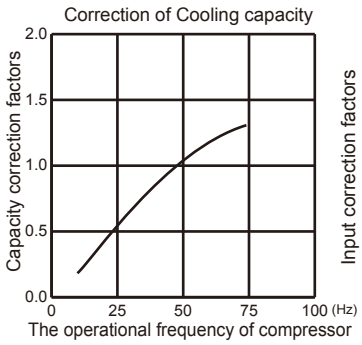


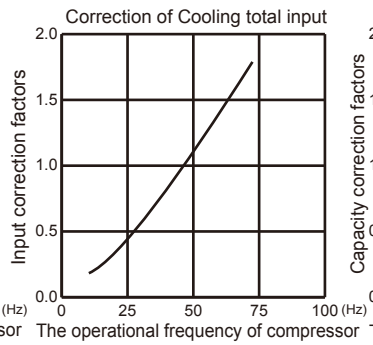


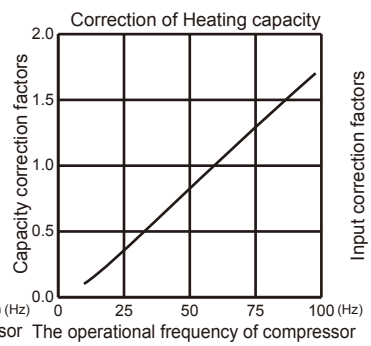


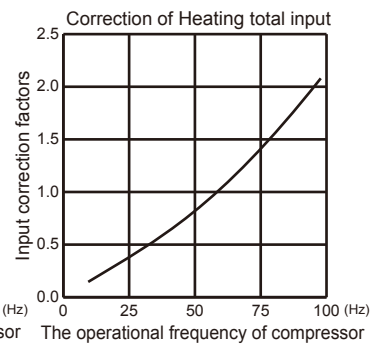


MUZ-FH09NA MUZ-FH09NAH

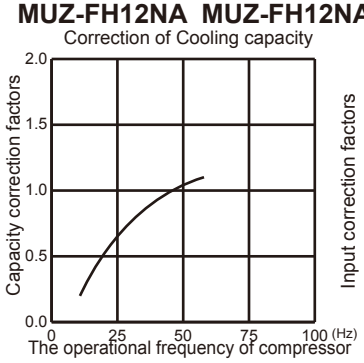


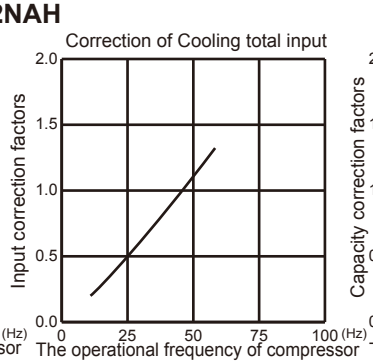


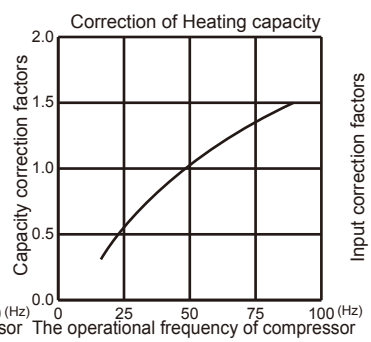


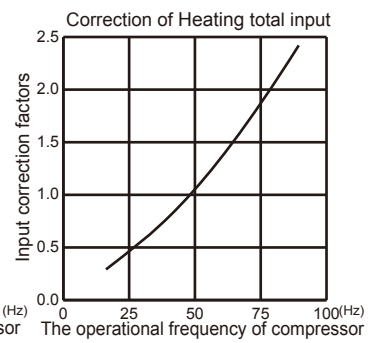


MUZ-FH12NA MUZ-FH12NAH

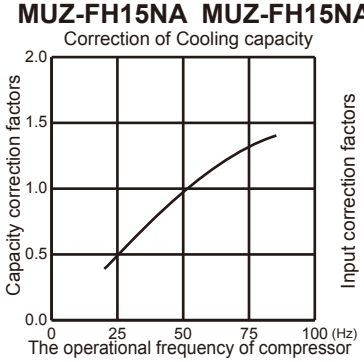


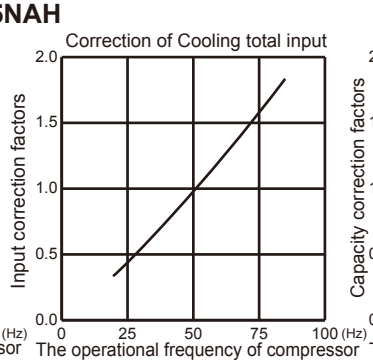


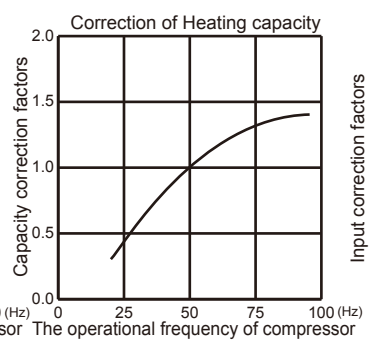


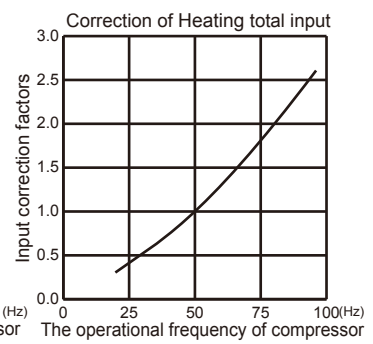


MUZ-FH15NA MUZ-FH15NAH

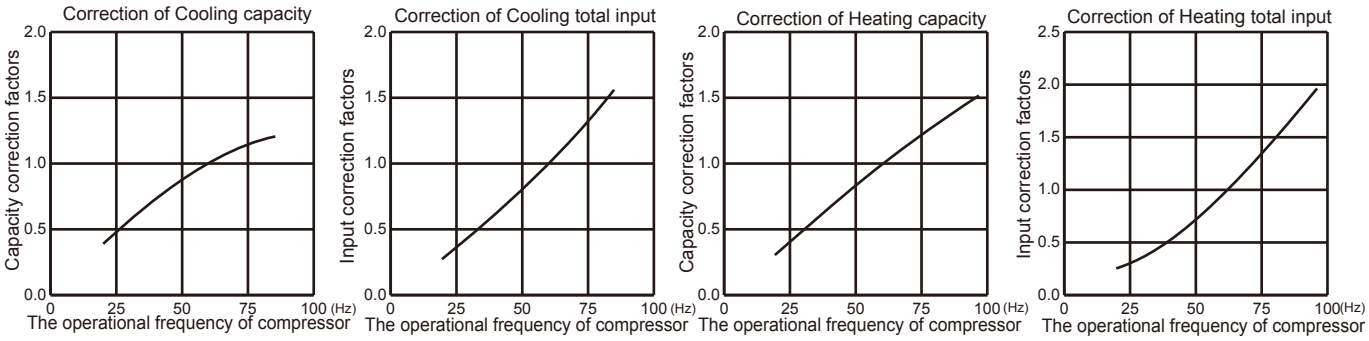




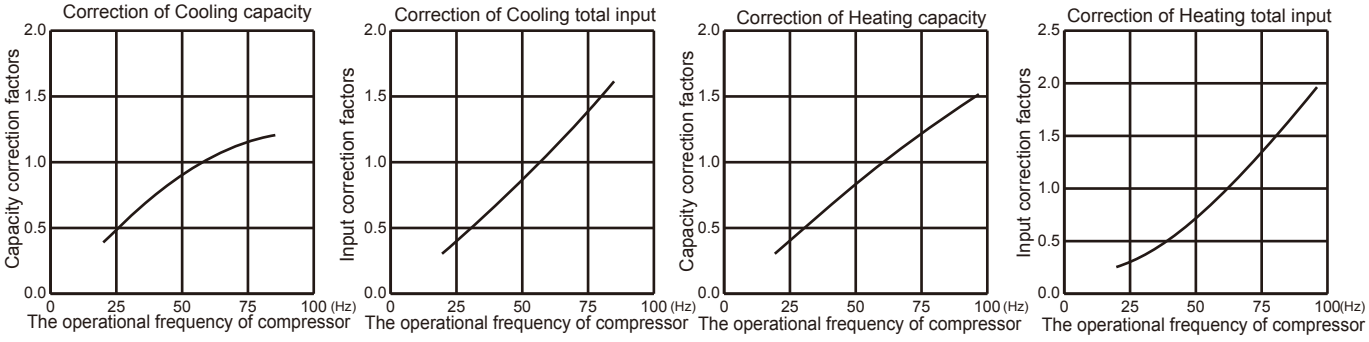




MUZ-FH18NA MUZ-FH18NAH



MUZ-FH18NA2 MUZ-FH18NAH2



7-6. HOW TO OPERATE FIXED-FREQUENCY OPERATION (Test run operation)

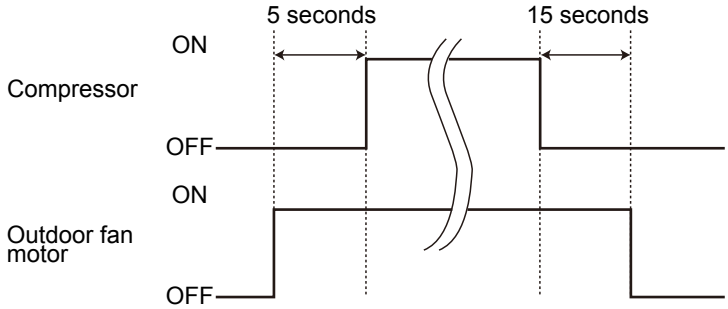
1. Press EMERGENCY OPERATION switch to start COOL or HEAT mode (COOL: Press once, HEAT: Press twice).
2. Test run operation starts and continues to operate for 30 minutes.
3. Compressor operates at rated frequency in COOL mode or 58 Hz in HEAT mode.
4. Indoor fan operates at High speed.
5. After 30 minutes, test run operation finishes and EMERGENCY OPERATION starts (operation frequency of compressor varies).
6. To cancel test run operation (EMERGENCY OPERATION), press EMERGENCY OPERATION switch or any button on remote controller.

8 ACTUATOR CONTROL

MUZ-FH06NA MUZ-FH06NAH MUZ-FH09NA MUZ-FH09NAH MUZ-FH12NA MUZ-FH12NAH MUZ-FH15NA MUZ-FH15NAH MUZ-FH18NA MUZ-FH18NAH MUZ-FH18NA2 MUZ-FH18NAH2

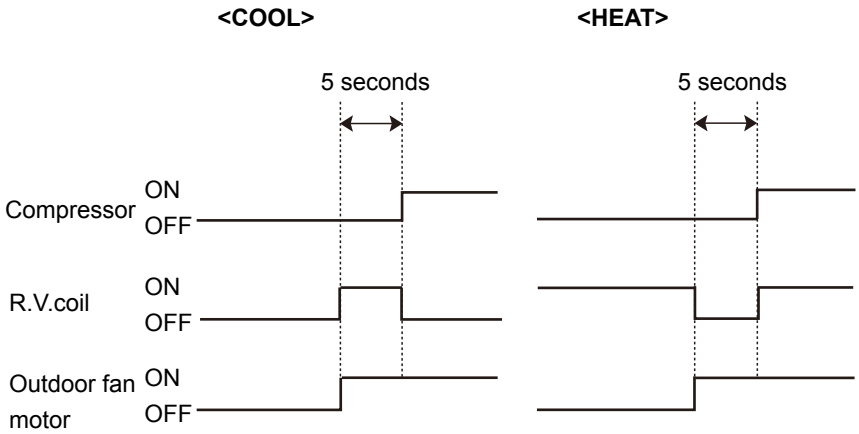
8-1. OUTDOOR FAN MOTOR CONTROL

The fan motor turns ON/OFF, interlocking with the compressor.
[ON] The fan motor turns ON 5 seconds before the compressor starts up.
[OFF] The fan motor turns OFF 15 seconds after the compressor has stopped running.



8-2. R.V. COIL CONTROL

Heating · · · · · · · · · · · · · · · · · ON
Cooling · · · · · · · · · · · · · · · · · OFF
Dry · OFF
NOTE: The 4-way valve reverses for 5 seconds right before start-up of the compressor.



8-3. RELATION BETWEEN MAIN SENSOR AND ACTUATOR

Sensor	Purpose	Actuator					
		Compressor	LEV	Outdoor fan motor	R.V.coil	Indoor fan motor	Defrost heater *
Discharge temperature thermistor	Protection	○	○				
Indoor coil temperature thermistor	Cooling: Coil frost prevention	○					
	Heating: High pressure protection	○	○				
Defrost thermistor	Heating: Defrosting	○	○	○	○	○	
Fin temperature thermistor	Protection	○		○			
Ambient temperature thermistor	Cooling: Low ambient temperature operation	○	○	○			
	Heating: Defrosting (Heater)						○
Outdoor heat exchanger temperature thermistor	Cooling: Low ambient temperature operation	○	○	○			
	Cooling: High pressure protection	○	○	○			

*. **MUZ-FH•NAH** only.

9 SERVICE FUNCTIONS

MUZ-FH06NA MUZ-FH06NAH MUZ-FH09NA MUZ-FH09NAH MUZ-FH12NA MUZ-FH12NAH MUZ-FH15NA MUZ-FH15NAH MUZ-FH18NA MUZ-FH18NAH MUZ-FH18NA2 MUZ-FH18NAH2

9-1. CHANGE IN DEFROST SETTING

Changing defrost finish temperature

<JS> To change the defrost finish temperature, cut/solder the JS wire of the outdoor inverter P.C. board (Refer to 10-6.1.).

Jumper		Defrost finish temperature	
		MUZ-FH06/09/12NA MUZ-FH06/09/12NAH	MUZ-FH15/18NA MUZ-FH18NA2 MUZ-FH15/18NAH MUZ-18NAH2
JS	Soldered (Initial setting)	41°F (5°C)	50°F (10°C)
	None (Cut)	50°F (10°C)	64°F (18°C)

9-2. PRE-HEAT CONTROL SETTING

MUZ-FH06/09/12

When moisture gets into the refrigerant cycle, it may interfere with the start-up of the compressor at low outside temperature. The pre-heat control prevents this interference. The pre-heat control turns ON when the discharge temperature thermistor is 68°F (20°C) or below. When the pre-heat control turns ON, the compressor is energized. (About 50 W)

MUZ-FH15/18

Prolonged low load operation, in which the thermostat is OFF for a long time, at low outside temperature [32°F (0°C) or less] may cause the following troubles. To prevent those troubles, activate the pre-heat control.

1) If moisture gets into the refrigerant cycle and freezes, it may interfer the start-up of the compressor.
2) If liquid refrigerant collects in the compressor, a failure in the compressor may occur.

The pre-heat control turns ON when the compressor temperature is 68°F (20°C) or below. When the pre-heat control turns ON, the compressor is energized. (About 70 W)

Pre-heat control setting

<JK>

ON: To activate the pre-heat control, cut JK wire of the inverter P.C. board.

OFF: To deactivate the pre-heat control, solder JK wire of the inverter P.C. board.

(Refer to 10-6.1)

Jumper		Pre-heat control setting	
		MUZ-FH06/09/12NA MUZ-FH06/09/12NAH	MUZ-FH15/18NA MUZ-FH18NA2 MUZ-FH15/18NAH MUZ-18NAH2
JK	Soldered	Deactivated (Initial setting)	Deactivated
	Cut	Activated	Activated (Initial setting)

NOTE: When the inverter P.C. board is replaced, check the jumper wires, and cut/solder them if necessary.

10 TROUBLESHOOTING

MUZ-FH06NA MUZ-FH06NAH MUZ-FH09NA MUZ-FH09NAH MUZ-FH12NA MUZ-FH12NAH MUZ-FH15NA MUZ-FH15NAH MUZ-FH18NA MUZ-FH18NAH MUZ-FH18NA2 MUZ-FH18NAH2

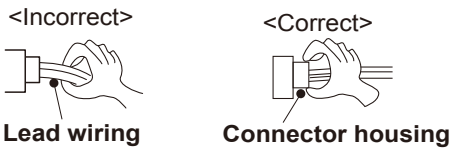
10-1. CAUTIONS ON TROUBLESHOOTING

1. Before troubleshooting, check the following

1) Check the power supply voltage.
2) Check the indoor/outdoor connecting wire for miswiring.

2. Take care of the following during servicing

1) Before servicing the air conditioner, be sure to turn OFF the main unit first with the remote controller, then after confirming the horizontal vane is closed, turn off the breaker and/or disconnect the power plug.
2) Be sure to turn OFF the power supply before removing the front panel, the cabinet, the top panel, and the electronic control P.C. board.
3) When removing the electrical parts, be careful of the residual voltage of smoothing capacitor.
4) When removing the electronic control P.C. board, hold the edge of the board with care NOT to apply stress on the components.
5) When connecting or disconnecting the connectors, hold the connector housing. DO NOT pull the lead wires.



3. Troubleshooting procedure

1) Check if the OPERATION INDICATOR lamp on the indoor unit is blinking on and off to indicate an abnormality. To make sure, check how many times the OPERATION INDICATOR lamp is blinking on and off before starting service work.
2) Before servicing, verify that all connectors and terminals are connected properly.
3) When the electronic control P.C. board seems to be defective, check for disconnection of the copper foil pattern and burnt or discolored components.
4) Refer to 10-2 and 10-3.

10-2. FAILURE MODE RECALL FUNCTION

Outline of the function

This air conditioner can memorize the abnormal condition which has occurred once.

Even though LED indication listed on the troubleshooting check table (10-3.) disappears, the memorized failure details can be recalled.

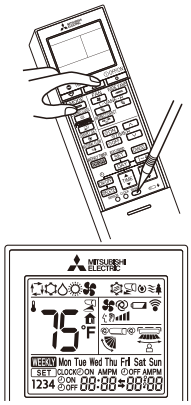
1. Flow chart of failure mode recall function for the indoor/outdoor unit

Operational procedure

The cause of abnormality cannot be found because the abnormality does not recur.

Setting up the failure mode recall function

Turn ON the power supply.
<Preparation of the remote controller>
① While pressing OPERATION SELECT button and TEMP ⊕ button on the remote controller at the same time, press RESET button.
② First, release RESET button.
Hold down the other 2 buttons for another 3 seconds. Make sure that the indicators on the LCD screen shown in the right figure are all displayed. Then release the buttons.



Press STOP/OPERATE (OFF/ON) button of the remote controller (the set temperature is displayed) with the remote controller headed towards the indoor unit. *1

*1. Regardless of normal or abnormal condition, a short beep is emitted once the signal is received.

Does the left lamp of the OPERATION INDICATOR lamp on the indoor unit blink at the interval of 0.5 seconds?
Blinks: Either indoor or outdoor unit is abnormal. Beep is emitted at the same timing as the blinking of the left lamp of the OPERATION INDICATOR lamp. *2

No (OFF) → Indoor unit is normal.
But the outdoor unit might be abnormal because there are some abnormalities that cannot be recalled with this way.
Check if outdoor unit is abnormal according to the detailed outdoor unit failure mode recall function. (Refer to 10-2.2)

Yes (Blinks)

Judgment of indoor/outdoor abnormality

Before blinking, does the left lamp of the OPERATION INDICATOR lamp stay ON for 3 seconds?
When it stays ON for 3 seconds (without beep): The outdoor unit is abnormal.

Yes → The outdoor unit is abnormal.
Check the blinking pattern, and identify the abnormal point by referring to the table of outdoor unit failure mode recall function. (Refer to 10-2.3)
Make sure to check at least 2 consecutive blinking cycles. *3

No → The indoor unit is abnormal.
Check the blinking pattern, and identify the abnormal point by referring to the table of indoor unit failure mode recall function. (Refer to indoor unit service manual.) Make sure to check at least 2 consecutive blinking cycles. *2

Releasing the failure mode recall function

Release the failure mode recall function by the following procedures.
Turn OFF the power supply and turn it ON again.
Press RESET button of the remote controller.

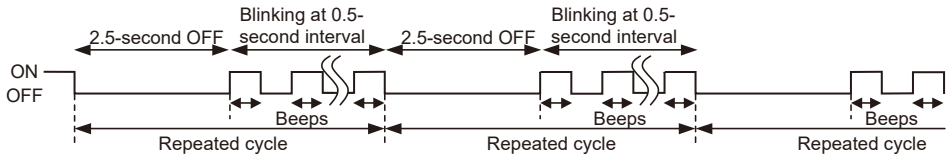
Repair the failure parts.

Deleting the memorized abnormal condition

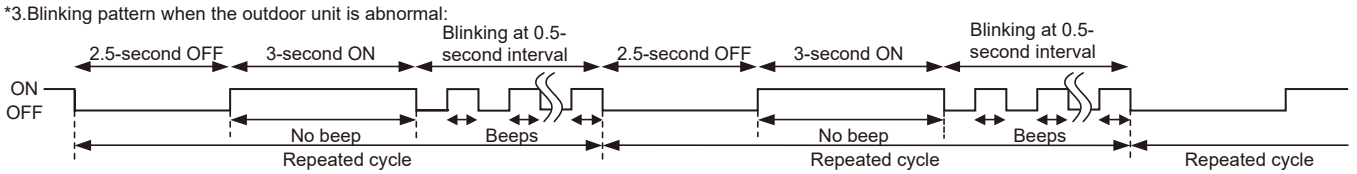
① After repairing the unit, recall the failure mode again according to "Setting up the failure mode recall function" mentioned above.
② Press STOP/OPERATE (OFF/ON) button of the remote controller (the set temperature is displayed) with the remote controller headed towards the indoor unit.
③ Press EMERGENCY OPERATION switch so that the memorized abnormal condition is deleted.
④ Release the failure mode recall function according to "Releasing the failure mode recall function" mentioned above.

NOTE: 1. Make sure to release the failure mode recall function after it is set up, otherwise the unit cannot operate properly.
2. If the abnormal condition is not deleted from the memory, the last abnormal condition is kept memorized.

*2. Blinking pattern when the indoor unit is abnormal:



*3.Blinking pattern when the outdoor unit is abnormal:



2. Flow chart of the detailed outdoor unit failure mode recall function

Operational procedure

The outdoor unit might be abnormal.
Check if outdoor unit is abnormal according to the following procedures.

↓

Make sure that the remote controller is set to the failure mode recall function.

↓

With the remote controller headed towards the indoor unit, press TEMP ⊕ button to adjust the set temperature to 77°F (25°C). *1

*1. Regardless of normal or abnormal condition, 2 short beeps are emitted as the signal is received.

↓

Does the left lamp of the OPERATION INDICATOR lamp on the indoor unit blink at the interval of 0.5 seconds?
Blinks: The outdoor unit is abnormal. Beep is emitted at the same timing as the blinking of the left lamp of the OPERATION INDICATOR lamp. *2

No (OFF) → The outdoor unit is normal. → Release the failure mode recall function according to the left mentioned procedure.

Yes (Blinks) ↓

The outdoor unit is abnormal.
Check the blinking pattern, and identify the abnormal point by referring to the table of outdoor unit failure mode recall function (10-2.3.).
Make sure to check at least 2 consecutive blinking cycles. *2

↓

Releasing the failure mode recall function

Release the failure mode recall function by the following procedures.
Turn OFF the power supply and turn it ON again.
Press RESET button of the remote controller.

↓

Repair the failure parts.

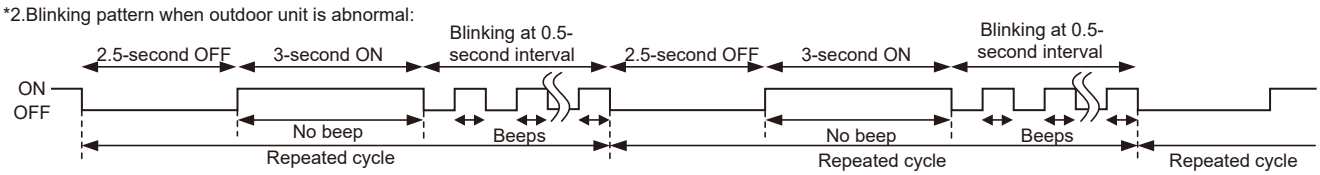
↓

Deleting the memorized abnormal condition

① After repairing the unit, recall the failure mode again according to "Setting up the failure mode recall function" (10-2.1.).
② Press STOP/OPERATE (OFF/ON) button of the remote controller (the set temperature is displayed) with the remote controller headed towards the indoor unit.
③ Press EMERGENCY OPERATION switch so that the memorized abnormal condition is deleted.
④ Release the failure mode recall function according to "Releasing the failure mode recall function" mentioned above.

NOTE: 1. Make sure to release the failure mode recall function after it is set up, otherwise the unit cannot operate properly.
2. If the abnormal condition is not deleted from the memory, the last abnormal condition is kept memorized.

*2.Blinking pattern when outdoor unit is abnormal:



3. Table of outdoor unit failure mode recall function

The left lamp of the OPERATION INDICATOR lamp (Indoor unit)	Abnormal point (Failure mode/protection)	LED indication (Outdoor P.C. board)	Condition	Remedy	Indoor/outdoor unit failure mode recall function	Outdoor unit failure mode recall function
OFF	None (Normal)	—	—	—	—	—
1-time blink 2.5 seconds OFF	Indoor/outdoor communication, receiving error	—	Any signals from the inverter P.C. board cannot be received normally for 3 minutes.	•Refer to 10-5. Ⓜ How to check miswiring and serial signal error.	○	○
	Indoor/outdoor communication, receiving error	—	Although the inverter P.C. board sends signal "0", signal "1" has been received 30 consecutive times.	•Refer to 10-5. Ⓜ How to check miswiring and serial signal error.		
2-time blink 2.5 seconds OFF	Outdoor power system	—	Overcurrent protection cut-out operates 3 consecutive times within 1 minute after the compressor gets started.	•Reconnect connectors. •Refer to 10-5. Ⓐ"How to check inverter/ compressor". •Check stop valve.	○	○
3-time blink 2.5 seconds OFF	Discharge temperature thermistor	1-time blink every 2.5 seconds	Thermistor shorts or opens during compressor running.	•Refer to 10-5.Ⓖ "Check of outdoor thermistors". Defective outdoor thermistors can be identified by checking the blinking pattern of LED.	○	○
	Defrost thermistor					
	Fin temperature thermistor	3-time blink 2.5 seconds OFF				
	P.C. board temperature thermistor	4-time blink 2.5 seconds OFF				
	Ambient temperature thermistor	2-time blink 2.5 seconds OFF				
	Outdoor heat exchanger temperature thermistor	—				
4-time blink 2.5 seconds OFF	Overcurrent	11-time blink 2.5 seconds OFF	Large current flows into the power module (IC700) (**FH06/09/12**)/ IGBT module (IC700) (**FH15/18**).	•Reconnect compressor connector. •Refer to 10-5.Ⓐ"How to check inverter/ compressor". •Check stop valve.	—	○
	Compressor synchronous abnormality (Compressor start-up failure protection)	12-time blink 2.5 seconds OFF	Waveform of compressor current is distorted.	•Reconnect compressor connector. •Refer to 10-5.Ⓐ"How to check inverter/ compressor".	—	○
5-time blink 2.5 seconds OFF	Discharge temperature	—	Temperature of discharge temperature thermistor exceeds 241°F (116°C), compressor stops. Compressor can restart if discharge temperature thermistor reads 212°F (100°C) or less 3 minutes later.	•Check refrigerant circuit and refrigerant amount. •Refer to 10-5.Ⓚ"Check of LEV".	—	○
6-time blink 2.5 seconds OFF	High pressure	—	Temperature indoor coil thermistor exceeds 158°F (70°C) in HEAT mode. Temperature defrost thermistor exceeds 158°F (70°C) in COOL mode.	•Check refrigerant circuit and refrigerant amount. •Check stop valve.	—	○
7-time blink 2.5 seconds OFF	Fin temperature/ P.C. board temperature	7-time blink 2.5 seconds OFF	Temperature of the fin temperature thermistor on the inverter P.C. board exceeds 167 - 187°F (75 - 86°C) (**FH06/09/12**)/167 - 176°F (75 - 80°C) (**FH15/18**), or temperature of P.C. board temperature thermistor on the inverter P.C. board exceeds 162 - 185°F (72 - 85°C) (**FH06/09/12**)/158 - 167°F (70 - 75°C) (**FH15/18**).	•Check around outdoor unit. •Check outdoor unit air passage. •Refer to 10-5.Ⓘ"Check of outdoor fan motor".	—	○
8-time blink 2.5 seconds OFF	Outdoor fan motor	—	Outdoor fan has stopped 3 times in a row within 30 seconds after outdoor fan start-up.	•Refer to 10-5.Ⓘ"Check of outdoor fan motor". Refer to 10-5.Ⓛ"Check of inverter P.C. board".	—	○
9-time blink 2.5 seconds OFF	Nonvolatile memory data	5-time blink 2.5 seconds OFF	Nonvolatile memory data cannot be read properly.	•Replace the inverter P.C. board.	○	○
	Power module (IC700) (**FH09/12**) IGBT module (IC700) (**FH15/18**)	6-time blink 2.5 seconds OFF	The interface short circuit occurs in the output of the power module (IC700) (**FH06/09/12**)/IGBT module (IC700) (**FH15/18**). The compressor winding shorts circuit.	•Refer to 10-5. Ⓐ"How to check inverter/ compressor".		

NOTE: Blinking patterns of this mode differ from the ones of TROUBLESHOOTING CHECK TABLE (10-3.).

The left lamp of the OPERATION INDICATOR lamp (Indoor unit)	Abnormal point (Failure mode/protection)	LED indication (Outdoor P.C. board)	Condition	Remedy	Indoor/outdoor unit failure mode recall function	Outdoor unit failure mode recall function
10-time blink 2.5 seconds OFF	Discharge temperature	—	Temperature of discharge temperature thermistor has been 122°F (50°C) or less for 20 minutes.	•Refer to 10-5.Ⓚ"Check of LEV". •Check refrigerant circuit and refrigerant amount.	—	○
11-time blink 2.5 seconds OFF	DC voltage	8-time blink 2.5 seconds OFF	DC voltage of inverter cannot be detected normally.	•Refer to 10-5.Ⓐ"How to check inverter/ compressor".	—	○
	Each phase current of compressor	9-time blink 2.5 seconds OFF	Each phase current of compressor cannot be detected normally.			
14-time blink or more 2.5 seconds OFF	Stop valve (Closed valve)	14-time blink 2.5 seconds OFF	Closed valve is detected by compressor current.	•Check stop valve.	○	○
	4-way valve/ Pipe temperature	16-time blink 2.5 seconds OFF	The 4-way valve does not work properly. The indoor coil thermistor detects an abnormal temperature.	•Check the 4-way valve. •Replace the inverter P.C. board.		
	Outdoor refrigerant system abnormality	17-time blink 2.5 seconds OFF	A closed valve and air trapped in the refrigerant circuit are detected based on the temperature sensed by the indoor and outdoor thermistors and the current of the compressor.	•Check for a gas leak in a connecting piping etc. •Check the stop valve. •Refer to 10-5. Ⓞ "Check of outdoor refrigerant circuit".	○	○

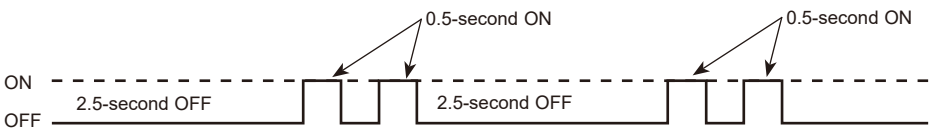
NOTE: Blinking patterns of this mode differ from the ones of TROUBLESHOOTING CHECK TABLE (10-3.).

10-3. TROUBLESHOOTING CHECK TABLE

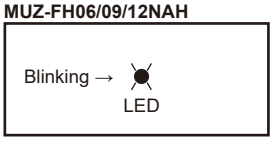
No.	Symptom	LED indication	Abnormal point/ Condition	Condition	Remedy
1	Outdoor unit does not operate.	1-time blink every 2.5 seconds	Outdoor power system	Overcurrent protection cut-out operates 3 consecutive times within 1 minute after the compressor gets started.	•Reconnect connector of compressor. •Refer to 10-5.Ⓐ "How to check inverter/compressor". •Check stop valve.
2			Outdoor thermistors	Discharge temperature thermistor, fin temperature thermistor, defrost thermistor, P.C. board temperature thermistor, outdoor heat exchanger temperature thermistor or ambient temperature thermistor shorts or opens during compressor running.	•Refer to 10-5.Ⓖ "Check of outdoor thermistors".
3			Outdoor control system	Nonvolatile memory data cannot be read properly. (The left lamp of the OPERATION INDICATOR lamp on the indoor unit lights up or blinks 7-time.)	•Replace inverter P.C. board.
4		6-time blink 2.5 seconds OFF	Serial signal	The communication fails between the indoor and outdoor unit for 3 minutes.	•Check connection between the inverter P.C. board and the relay P.C. board. (**FH15/18**) •Refer to 10-5.Ⓜ "How to check miswiring and serial signal error.
5		11-time blink 2.5 seconds OFF	Stop valve/ Closed valve	Closed valve is detected by compressor current.	•Check stop valve.
6		16-time blink 2.5 seconds OFF	4-way valve/ Pipe temperature	The 4-way valve does not work properly. The indoor coil thermistor detects an abnormal temperature.	•Refer to 10-5.Ⓗ "Check of R.V. coil". •Replace the inverter P.C. board.
7		17-time blink 2.5 seconds OFF	Outdoor refrigerant system abnormality	A closed valve and air trapped in the refrigerant circuit are detected based on the temperature sensed by the indoor and outdoor thermistors and the current of the compressor.	•Check for a gas leak in a connecting piping etc. •Check the stop valve. •Refer to 10-5. Ⓞ "Check of outdoor refrigerant circuit".
8	'Outdoor unit stops and restarts 3 minutes later' is repeated.	2-time blink 2.5 seconds OFF	Overcurrent protection	Large current flows into the power module (IC700) (**FH06/09/12**)/ IGBT module (IC700) (**FH15/18**).	•Reconnect connector of compressor. •Refer to 10-5.Ⓐ "How to check inverter/compressor". •Check stop valve.
9		3-time blink 2.5 seconds OFF	Discharge temperature overheat protection	Temperature of discharge temperature thermistor exceeds 241°F (116°C), compressor stops. Compressor can restart if discharge temperature thermistor reads 212°F (100°C) or less 3 minutes later.	•Check refrigerant circuit and refrigerant amount. •Refer to 10-5.Ⓚ "Check of LEV".
10		4-time blink 2.5 seconds OFF	Fin temperature /P.C. board temperature thermistor overheat protection	Temperature of the fin temperature thermistor on the heat sink exceeds 167 - 187°F (75 - 86°C) (**FH06/09/12**)/167 - 176°F (75 - 80°C) (**FH15/18**) or temperature of P.C. board temperature thermistor on the inverter P.C.board exceeds 162 - 185°F (72 - 85°C) (**FH06/09/12**)/158 - 167°F (70 - 75°C) (**FH15/18**).	•Check around outdoor unit. •Check outdoor unit air passage. •Refer to 10-5.Ⓘ "Check of outdoor fan motor".
11		5-time blink 2.5 seconds OFF	High pressure protection	Indoor coil thermistor exceeds 158°F (70°C) in HEAT mode. Defrost thermistor exceeds 158°F (70°C) in COOL mode.	•Check refrigerant circuit and refrigerant amount. •Check stop valve.
12		8-time blink 2.5 seconds OFF	Compressor synchronous abnormality	The waveform of compressor current is distorted.	•Reconnect connector of compressor. •Refer to 10-5.Ⓐ "How to check inverter/compressor".
13		10-time blink 2.5 seconds OFF	Outdoor fan motor	Outdoor fan has stopped 3 times in a row within 30 seconds after outdoor fan start-up.	•Refer to 10-5.Ⓘ "Check of outdoor fan motor. •Refer to 10-5.Ⓛ "Check of inverter P.C. board.
14		12-time blink 2.5 seconds OFF	Each phase current of compressor	Each phase current of compressor cannot be detected normally.	•Refer to 10-5.Ⓐ "How to check inverter/compressor".
15		13-time blink 2.5 seconds OFF	DC voltage	DC voltage of inverter cannot be detected normally.	•It occurs with following case. Instantaneous power voltage drop. (Short time power failure) (**FH15/18**) •Refer to 10-5. Ⓙ "Check of power supply". (**FH15/18**) •Refer to 10-5.Ⓐ "How to check inverter/compressor".

NOTE: 1. The location of LED is illustrated at the right figure. Refer to 10-6.1.
2. LED is lit during normal operation.

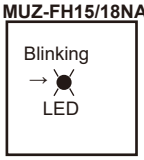
The blinking frequency shows the number of times the LED blinks after every 2.5-second OFF.
(Example) When the blinking frequency is "2".



Inverter P.C. board
MUZ-FH06/09/12NA
MUZ-FH06/09/12NAH



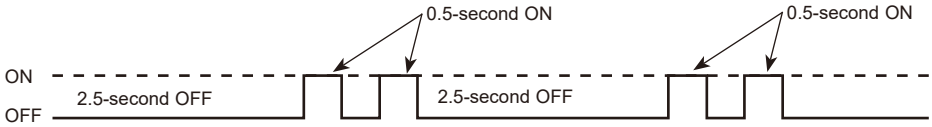
MUZ-FH15/18NA
MUZ-FH15/18NAH



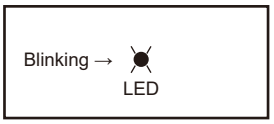
No.	Symptom	LED indication	Abnormal point/ Condition	Condition		Remedy
16	Outdoor unit operates.	1-time blink 2.5 seconds OFF	Frequency drop by current protection	**FH06/09/12**	When the input current exceeds approximately 10A (**FH06/09**)/10.5A (**FH12**), compressor frequency lowers.	The unit is normal, but check the following. •Check if indoor filters are clogged. •Check if refrigerant is short. •Check if indoor/outdoor unit air circulation is short cycled.
				FH15/18	Current from power outlet is nearing breaker capacity.	
17		3-time blink 2.5 seconds OFF	Frequency drop by high pressure protection	Temperature of indoor coil thermistor exceeds 131 °F (55°C) in HEAT mode, compressor frequency lowers.		
			Frequency drop by defrosting in COOL mode	Indoor coil thermistor reads 46°F (8°C) or less in COOL mode, compressor frequency lowers.		
18		4-time blink 2.5 seconds OFF	Frequency drop by discharge temperature protection	Temperature of discharge temperature thermistor exceeds 232°F (111°C), compressor frequency lowers.		•Check refrigerant circuit and refrigerant amount. •Refer to 10-5.Ⓚ "Check of LEV". •Refer to 10-5.Ⓖ "Check of outdoor thermistors".
19		**MUZ-FH06/09/12** 5-time blink 2.5 seconds OFF	Outside temperature thermistor protection	When the outside temperature thermistor shorts or opens, protective operation without that thermistor is performed.		•Refer to 10-5. Ⓖ Check of outdoor thermistors.
20	Outdoor unit operates.	7-time blink 2.5 seconds OFF	Low discharge temperature protection	Temperature of discharge temperature thermistor has been 122°F (50°C) or less for 20 minutes.		•Refer to 10-5.Ⓚ "Check of LEV". •Check refrigerant circuit and refrigerant amount.
21		8-time blink 2.5 seconds OFF	**MUZ-FH06/09/12** PAM protection PAM: Pulse Amplitude Modulation	The overcurrent flows into PFC (Power factor correction :IC820) or the DC voltage reaches 394 V or more, PAM stops and restarts.		This is not malfunction. PAM protection will be activated in the following cases: 1 Instantaneous power voltage drop. (Short time power failure) 2 When the power supply voltage is high.
			MUZ-FH15/18 Zero cross detecting circuit	Zero cross signal cannot be detected.		•It occurs with following cases. 1 Instantaneous power voltage drop. (Short time power failure) 2 Distortion of primary voltage •Refer to 10-5. Ⓙ "Check of power supply".
22		9-time blink 2.5 seconds OFF	Inverter check mode	The connector of compressor is disconnected, inverter check mode starts.		•Check if the connector of the compressor is correctly connected. Refer to 10-5.Ⓐ "How to check inverter/compressor".

NOTE: 1. The location of LED is illustrated at the right figure. Refer to 10-6.1.
2. LED is lit during normal operation.

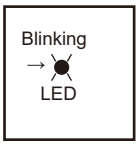
The blinking frequency shows the number of times the LED blinks after every 2.5-second OFF.
(Example) When the blinking frequency is “2”.



Inverter P.C. board
MUZ-FH06/09/12



MUZ-FH15/18



10-4. TROUBLESHOOTING CRITERION OF MAIN PARTS

MUZ-FH06NA MUZ-FH06NAH MUZ-FH09NA MUZ-FH09NAH MUZ-FH12NA MUZ-FH12NAH MUZ-FH15NA MUZ-FH15NAH MUZ-FH18NA MUZ-FH18NAH MUZ-FH18NA2 MUZ-FH18NAH2

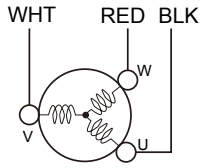
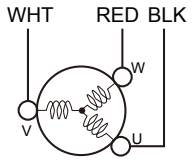
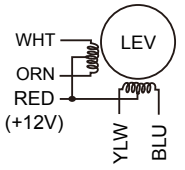
<table>
<tr><th>Part name</th><th>Check method and criterion</th><th>Figure</th></tr>
<tr><td>Defrost thermistor (RT61)

Fin temperature thermistor (RT64)

Ambient temperature thermistor (RT65)

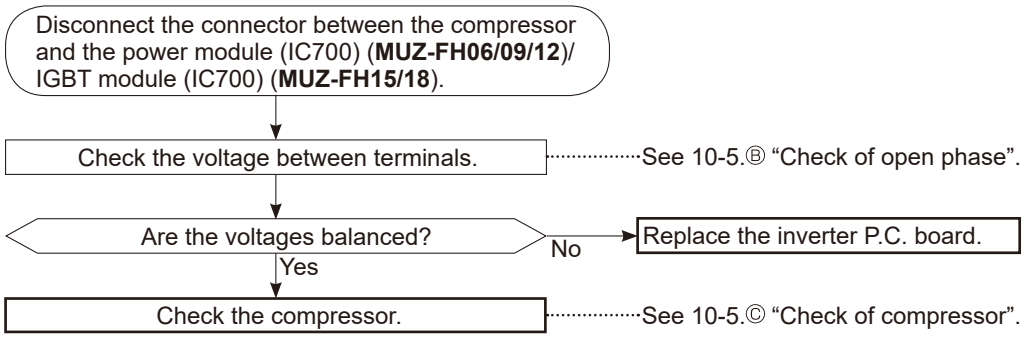
Outdoor heat exchanger temperature thermistor (RT68)</td><td>Measure the resistance with a tester.

Refer to 10-6. “Test point diagram and voltage”, 1. “Inverter P.C. board”, for the chart of thermistor.</td><td></td></tr>
<tr><td>Discharge temperature thermistor (RT62)</td><td>Measure the resistance with a tester. Before measurement, hold the thermistor with your hands to warm it up.

Refer to 10-6. “Test point diagram and voltage”, 1. “Inverter P.C. board”, for the chart of thermistor.</td><td></td></tr>
<tr><td>Compressor</td><td>Measure the resistance between terminals using a tester.
[Temperature: 14 - 104°F (-10 - 40°C)]
<table>
<tr><th></th><th colspan="3">Normal (Ω)</th></tr>
<tr><th></th><th>MUZ-FH06/09</th><th>MUZ-FH12</th><th>MUZ-FH15/18</th></tr>
<tr><td>U-V
U-W
V-W</td><td>1.60 - 2.17</td><td>1.66 - 2.26</td><td>0.87 - 1.18</td></tr>
</table></td><td> 
</td></tr>
<tr><td>Outdoor fan motor</td><td>Measure the resistance between lead wires using a tester.
[Temperature: 14 - 104°F (-10 - 40°C)]
<table>
<tr><th rowspan="2">Color of lead wire</th><th colspan="2">Normal (Ω)</th></tr>
<tr><th>MUZ-FH06/09/12</th><th>MUZ-FH15/18</th></tr>
<tr><td>RED – BLK
BLK – WHT
WHT – RED</td><td>29 - 40</td><td>12 - 16</td></tr>
</table></td><td> 
</td></tr>
<tr><td>R. V. coil (21S4)</td><td>Measure the resistance using a tester.
[Temperature: 14 - 104°F (-10 - 40°C)]
<table>
<tr><th>Normal (kΩ)</th></tr>
<tr><td>0.97 - 1.38</td></tr>
</table></td><td></td></tr>
<tr><td>Expansion valve coil (LEV)</td><td>Measure the resistance using a tester.
[Temperature: 14 - 104°F (-10 - 40°C)]
<table>
<tr><th>Color of lead wire</th><th>Normal (Ω)</th></tr>
<tr><td>RED – ORN</td><td rowspan="4">37 - 54</td></tr>
<tr><td>RED – WHT</td></tr>
<tr><td>RED – BLU</td></tr>
<tr><td>RED – YLW</td></tr>
</table></td><td> 
</td></tr>
<tr><td>Defrost heater</td><td>Measure the resistance using a tester.
[Temperature: 14 - 104°F (-10 - 40°C)]
<table>
<tr><th colspan="2">Normal (Ω)</th></tr>
<tr><th>MUZ-FH06/09/12NAH</th><th>MUZ-FH15/18NAH
MUZ-FH18NAH2</th></tr>
<tr><td>349 - 428</td><td>376 - 461</td></tr>
</table></td><td></td></tr>
</table>

10-5. TROUBLESHOOTING FLOW

Ⓐ How to check inverter/compressor



Ⓑ Check of open phase

- With the connector between the compressor and the power module (IC700) (**MUZ-FH06/09/12**)/IGBT module (IC700) (**MUZ-FH15/18**) disconnected, activate the inverter and check if the inverter is normal by measuring **the voltage balance** between the terminals.

  Output voltage is 50 - 130 V. (The voltage may differ according to the tester.)

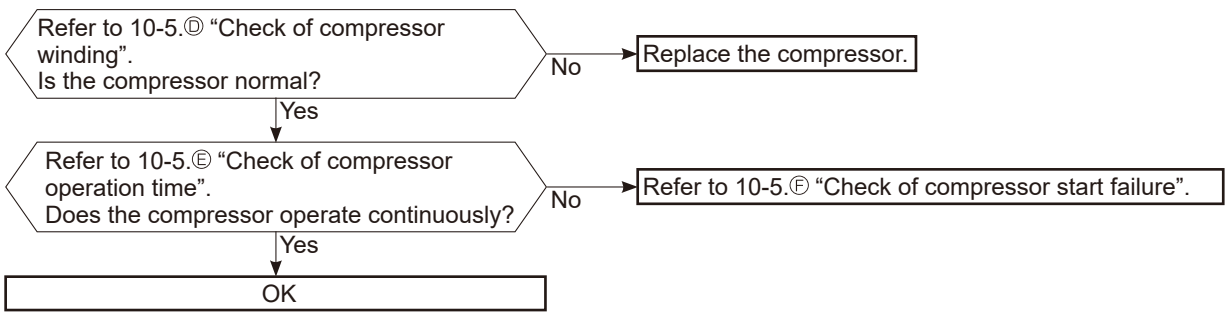
<< Operation method>>
Start cooling or heating operation by pressing EMERGENCY OPERATION switch on the indoor unit. (TEST RUN OPERATION: Refer to 7-6.)

<<Measurement point>>
At 3 points
BLK (U)-WHT (V)
BLK (U)-RED (W)
WHT(V)-RED (W)

* Measure AC voltage between the lead wires at 3 points.

NOTE: 1. Output voltage varies according to power supply voltage.
2. Measure the voltage by analog type tester.
3. During this check, LED of the inverter P.C. board blinks 9 times. (Refer to 10-6.1.)

Ⓒ Check of compressor



Ⓓ Check of compressor winding

●Disconnect the connector between the compressor and the power module (IC700) (**MUZ-FH06/09/12**)/IGBT module (IC700) (**MUZ-FH15/18**), and measure the resistance between the compressor terminals.

<<Measurement point>>

At 3 points
BLK-WHT
BLK-RED
WHT-RED

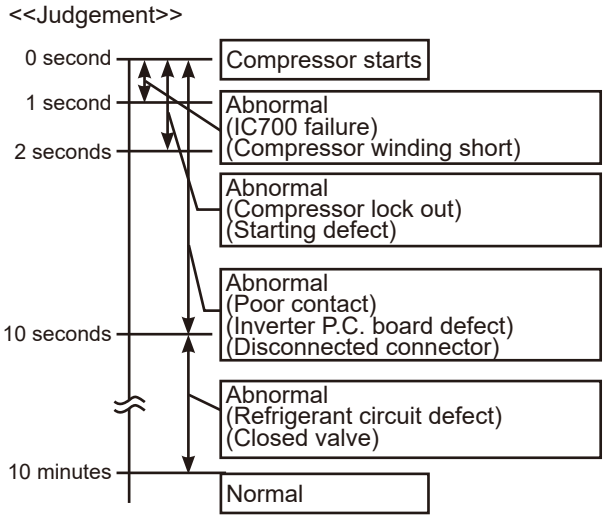
* Measure the resistance between the lead wires at 3 points.

<<Judgement>>

Refer to 10-4.
0 [Ω] ·····Abnormal [short]
Infinite [Ω] ·····Abnormal [open]
NOTE: Be sure to zero the ohmmeter before measurement.

Ⓔ Check of compressor operation time

● Connect the compressor and activate the inverter. Then measure the time until the inverter stops due to overcurrent.
<<Operation method>>
Start heating or cooling operation by pressing EMERGENCY OPERATION switch on the indoor unit. (TEST RUN OPERATION: Refer to 7-6.)
<<Measurement>>
Measure the time from the start of compressor to the stop of compressor due to overcurrent.



Ⓕ Check of compressor start failure

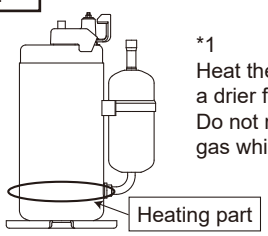
Confirm that ①~④ is normal.
•Electrical circuit check
①. Contact of the compressor connector
②. Output voltage of inverter P.C. board and balance of them (See 10-5.Ⓑ)
③. Direct current voltage between DB61(+) and (-) (**MUZ-FH06/09/12**)/ JP715(+) and JP30(-) (**MUZ-FH15/18**) on the inverter P.C. board
④. Voltage between outdoor terminal block S1-S2

↓

Does the compressor run for 10 seconds or more after it starts?
- Yes → Check the refrigerant circuit. Check the stop valve.
- No ↓

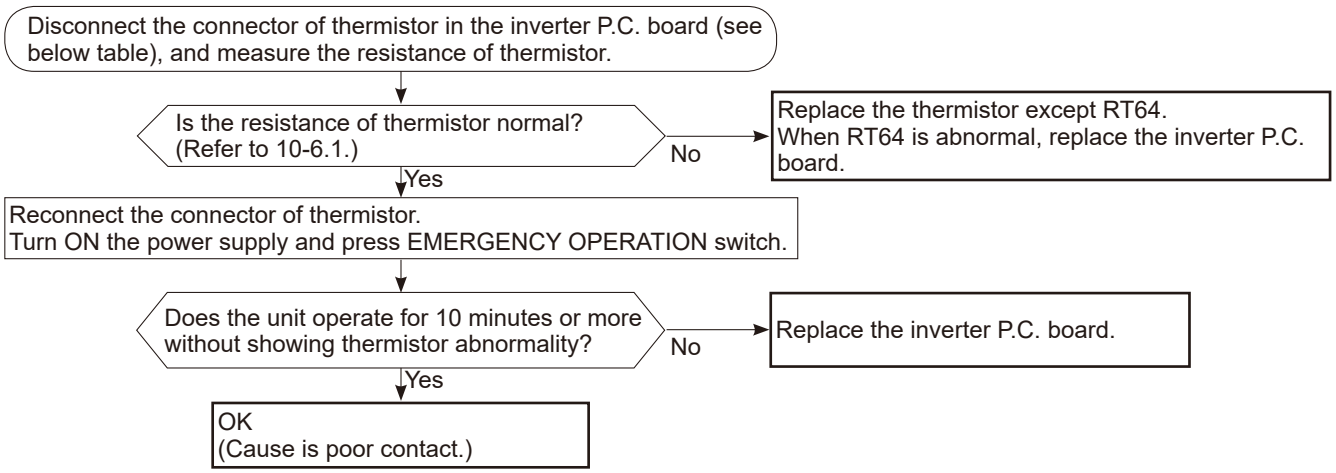
After the compressor is heated with a drier, does the compressor start? *1
- No → Replace the compressor.
- Yes ↓

Compressor start failure. Activate pre-heat control. (Refer to 9-2. "PRE-HEAT CONTROL SETTING")



*1
Heat the compressor with a drier for about 20 minutes. Do not recover refrigerant gas while heating.

Ⓖ Check of outdoor thermistors



MUZ-FH06/09/12

Thermistor	Symbol	Connector, Pin No.	Board
Defrost	RT61	Between CN641 pin1 and pin2	Inverter P.C. board
Discharge temperature	RT62	Between CN641 pin3 and pin4	
Fin temperature	RT64	Between CN642 pin1 and pin2	
Ambient temperature	RT65	Between CN643 pin1 and pin2	
Outdoor heat exchanger temperature	RT68	Between CN644 pin1 and pin3	

MUZ-FH15/18

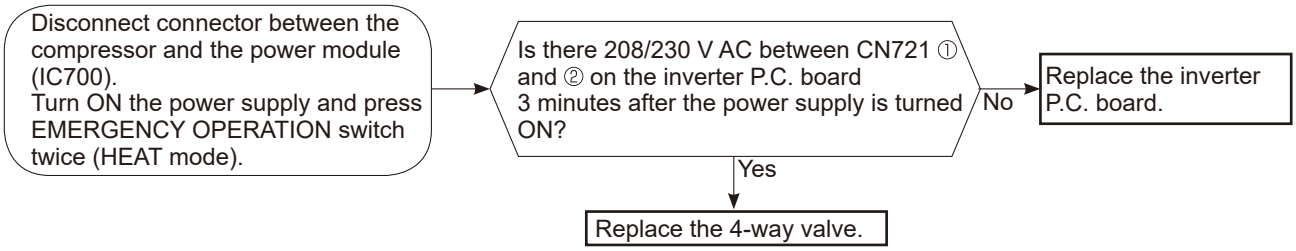
Thermistor	Symbol	Connector, Pin No.	Board
Defrost	RT61	Between CN671 pin1 and pin2	Inverter P.C. board
Discharge temperature	RT62	Between CN671 pin3 and pin4	
Fin temperature	RT64	Between CN673 pin1 and pin2	
Ambient temperature	RT65	Between CN672 pin1 and pin2	
Outdoor heat exchanger temperature	RT68	Between CN671 pin5 and pin6	

Ⓗ Check of R.V. coil

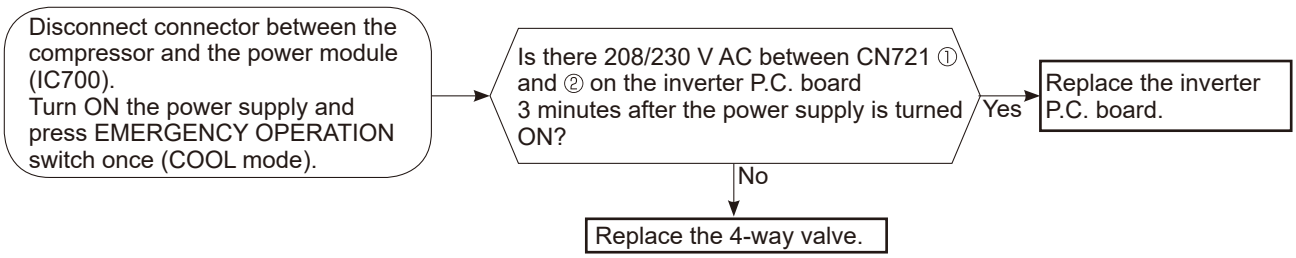
MUZ-FH06/09/12

* First of all, measure the resistance of R.V. coil to check if the coil is defective. Refer to 10-4.
* In case CN721 is disconnected or R.V. coil is open, voltage is generated between the terminal pins of the connector although no signal is being transmitted to R.V. coil.
  Check if CN721 is connected.

Unit operates in COOL mode even if it is set to HEAT mode.



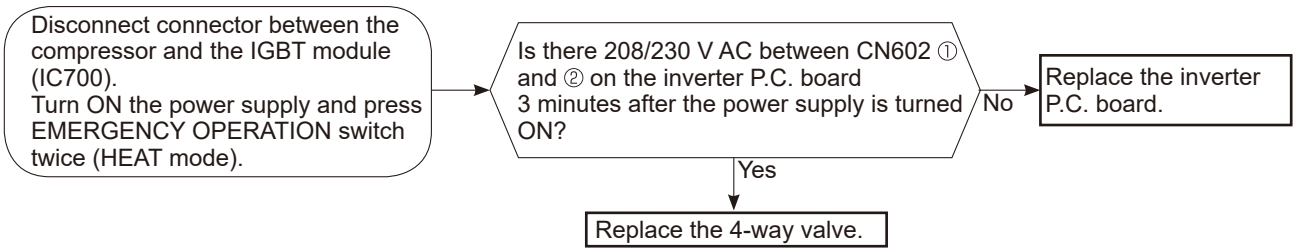
Unit operates in HEAT mode even if it is set to COOL mode.



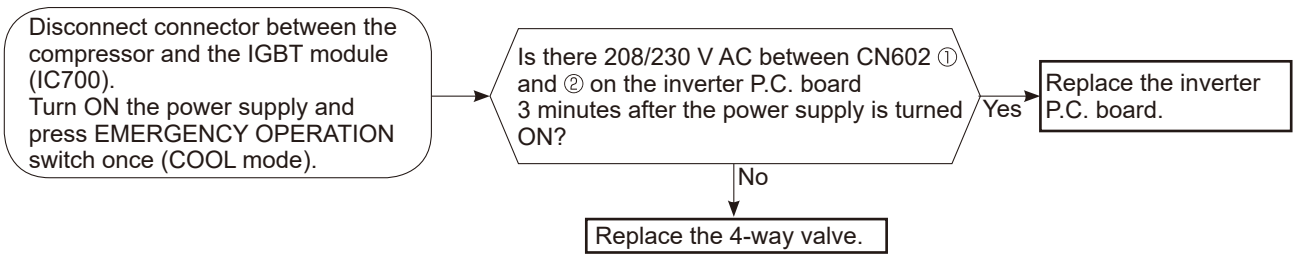
MUZ-FH15/18

* First of all, measure the resistance of R.V. coil to check if the coil is defective. Refer to 10-4.
* In case CN602 is disconnected or R.V. coil is open, voltage is generated between the terminal pins of the connector although no signal is being transmitted to R.V. coil.
  Check if CN602 is connected.

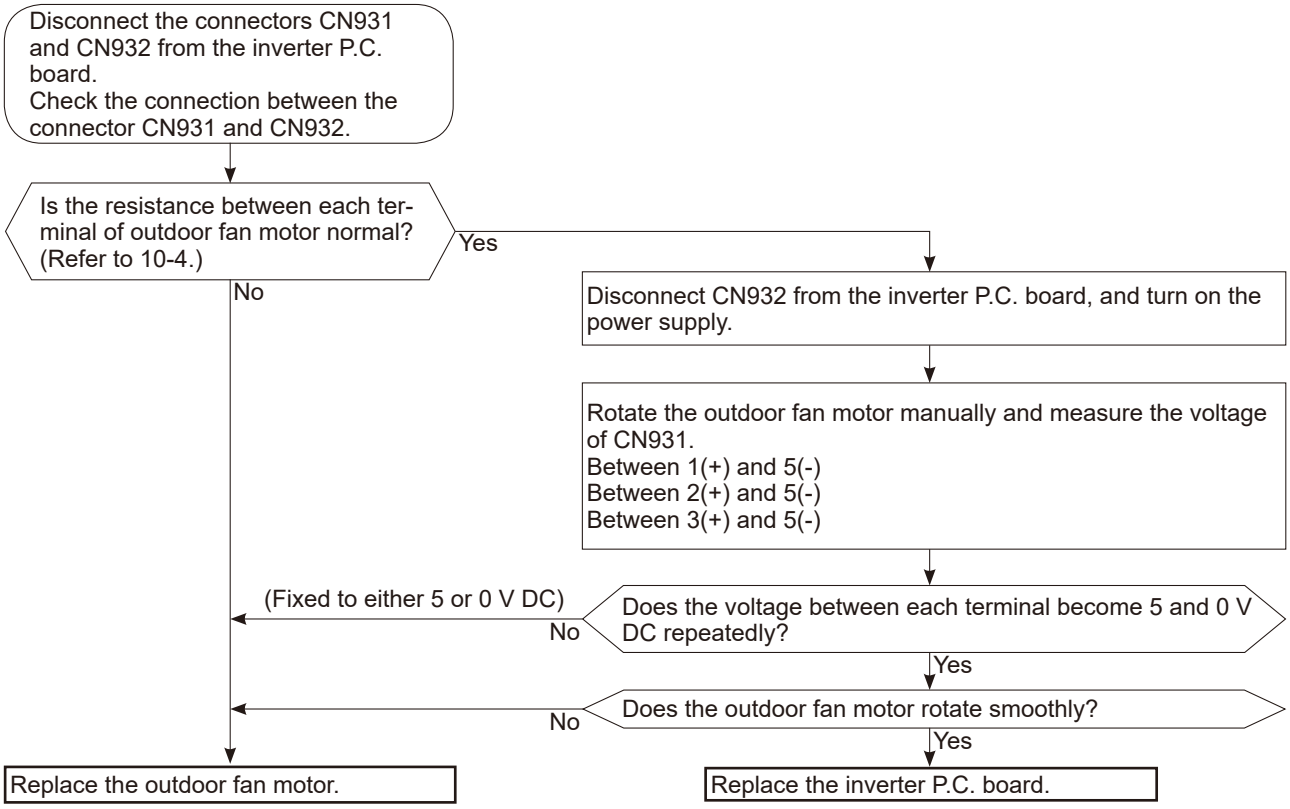
Unit operates in COOL mode even if it is set to HEAT mode.



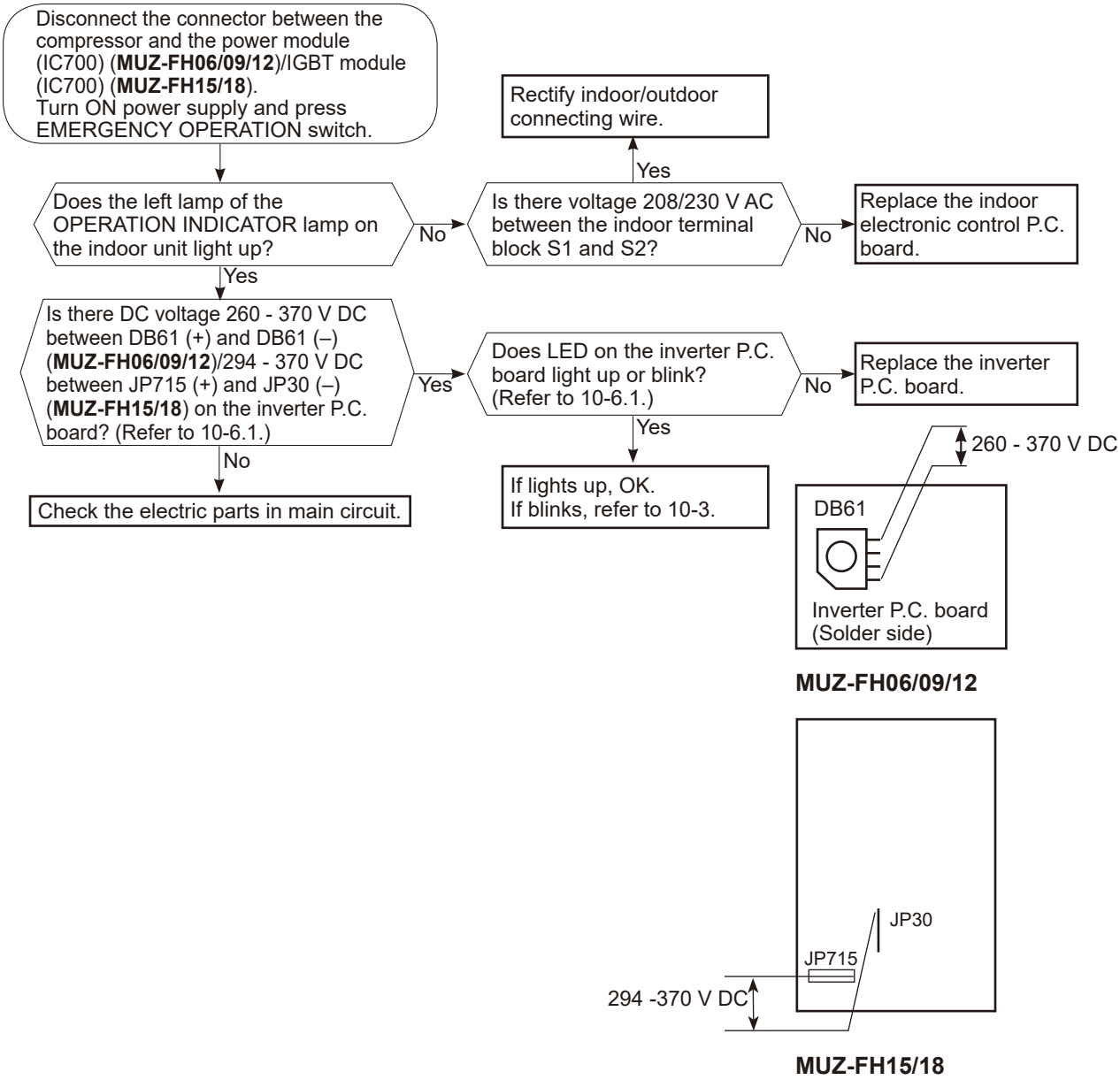
Unit operates in HEAT mode even if it is set to COOL mode.



Ⓘ Check of outdoor fan motor

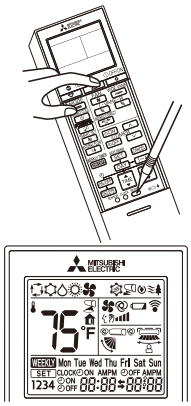


Ⓙ Check of power supply



Ⓚ Check of LEV (Expansion valve)

Turn ON the power supply.
<Preparation of the remote controller>
① While pressing both OPERATION SELECT button and TEMP ⊕ button on the remote controller at the same time, press RESET button.
② First, release RESET button.
Hold down the other 2 buttons for another 3 seconds. Make sure that the indicators on the LCD screen shown in the right figure are all displayed. Then release the buttons.



Press STOP/OPERATE (OFF/ON) button of the remote controller (the set temperature is displayed) with the remote controller headed towards the indoor unit. *1

Expansion valve operates in full-opening direction.

Do you hear the expansion valve "click, click·····"?
Do you feel the expansion valve vibrate when touching it ?
- Yes → OK
- No ↓

Is LEV coil properly fixed to the expansion valve?
- No → Properly fix the LEV coil to the expansion valve.
- Yes ↓

Does the resistance of LEV coil have the characteristics? (Refer to 10-4.)
- No → Replace the LEV coil.
- Yes →

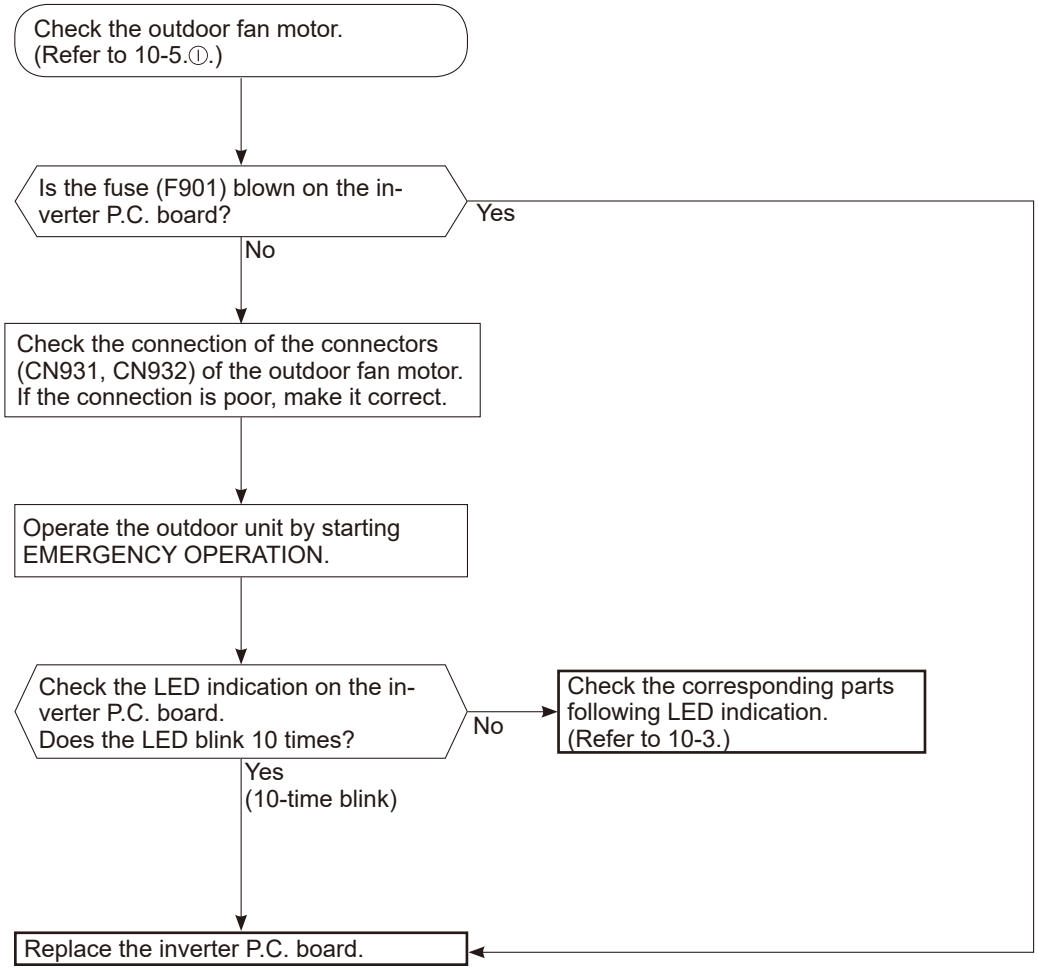
Measure each voltage between connector pins of CN724 on the inverter P.C. board.
1. Pin③(-) — Pin①(+)
2. Pin④(-) — Pin①(+)
3. Pin⑤(-) — Pin①(+)
4. Pin⑥(-) — Pin①(+)

Is there about 3 - 5 V AC between each?
NOTE: Measure the voltage by an analog tester.
- No → Replace the inverter P.C. board.
- Yes → Replace the expansion valve.

*1. Regardless of normal or abnormal condition, a short beep is emitted once the signal is received.

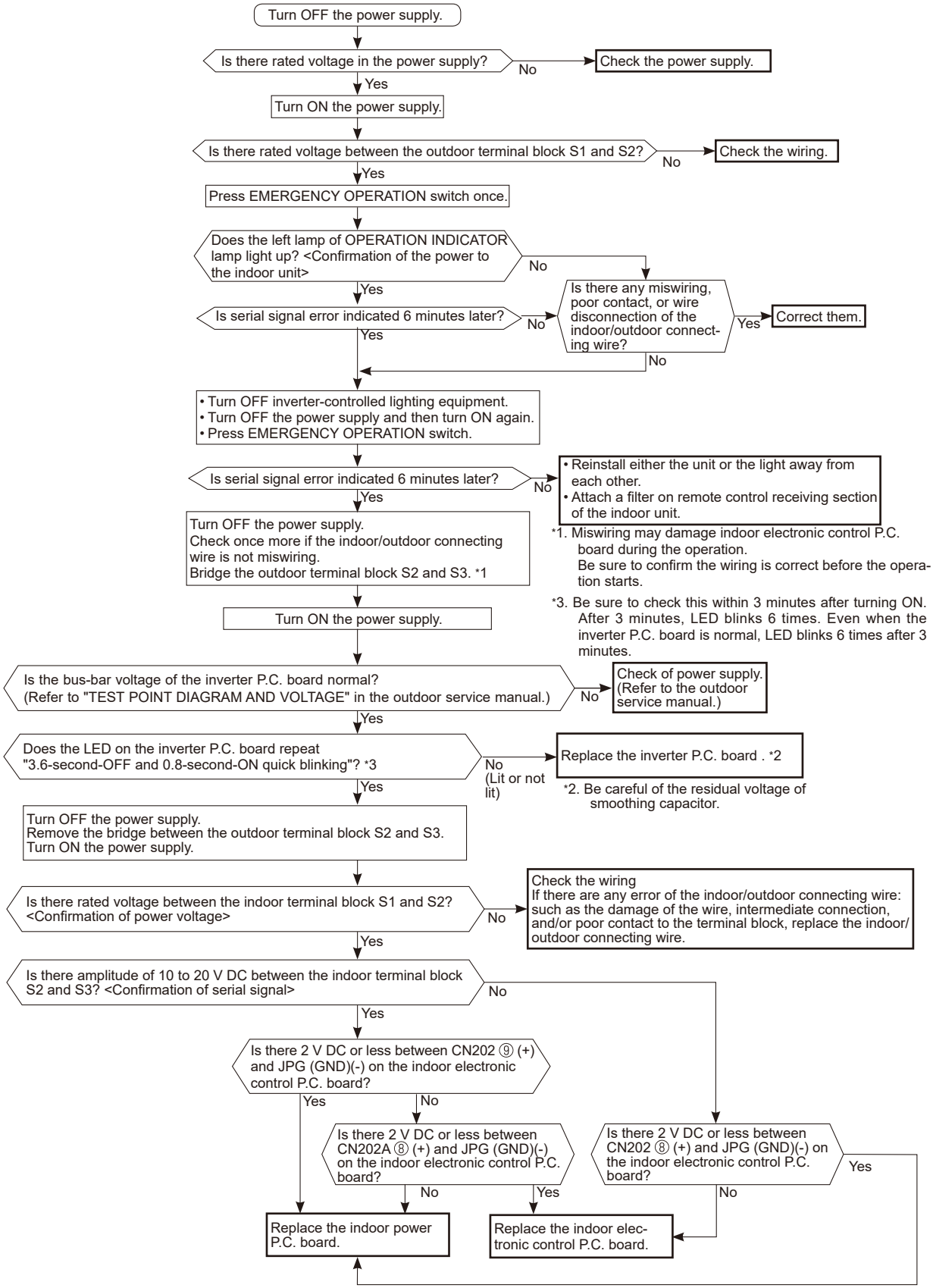
NOTE: After check of LEV, take the following steps.
1. Turn OFF the power supply and turn it ON again.
2. Press RESET button on the remote controller.

Ⓛ Check of inverter P.C. board



Ⓜ How to check miswiring and serial signal error

NOTE: Refer to the indoor unit service manual.



Ⓝ Check of defrost heater

MUZ-FH06NAH MUZ-FH09NAH MUZ-FH12NAH MUZ-FH15NAH MUZ-FH18NAH MUZ-FH18NAH2

Check the following points before checking electric continuity.
1. Does the resistance of ambient temperature thermistor have the characteristics? Refer to 10-6.1.
2. Is the resistance of defrost heater normal? Refer to 10-4.
3. Does the heater protector remain conducted (not open)?
4. Are both ambient temperature thermistor and circuit of defrost heater securely connected to connectors?

In HEAT mode, for more than 5 minutes, let the ambient temperature thermistor continue to read 32°F (0°C) or below, and let the defrost thermistor continue to read 30°F (-1°C) or below.

NOTE: In case both thermistors are more than the above temperature, cool them with cold water etc...

Is there 208/230 V AC between CN722 ① and ③ (**MUZ-FH06/09/12**)/CN601 ① and ② (**MUZ-FH15/18**) on the inverter P.C. board? Refer to 10-6.1.

- Yes → Not the problem of the inverter P.C. board.
- No → Replace the inverter P.C. board.

Ⓞ Check of outdoor refrigerant circuit

Has the operation stopped during pump down?

- Yes → The operation has stopped to prevent the diesel explosion caused by air trapped in the refrigerant circuit. Close the stop valve, and disconnect the power plug or turn the breaker OFF.

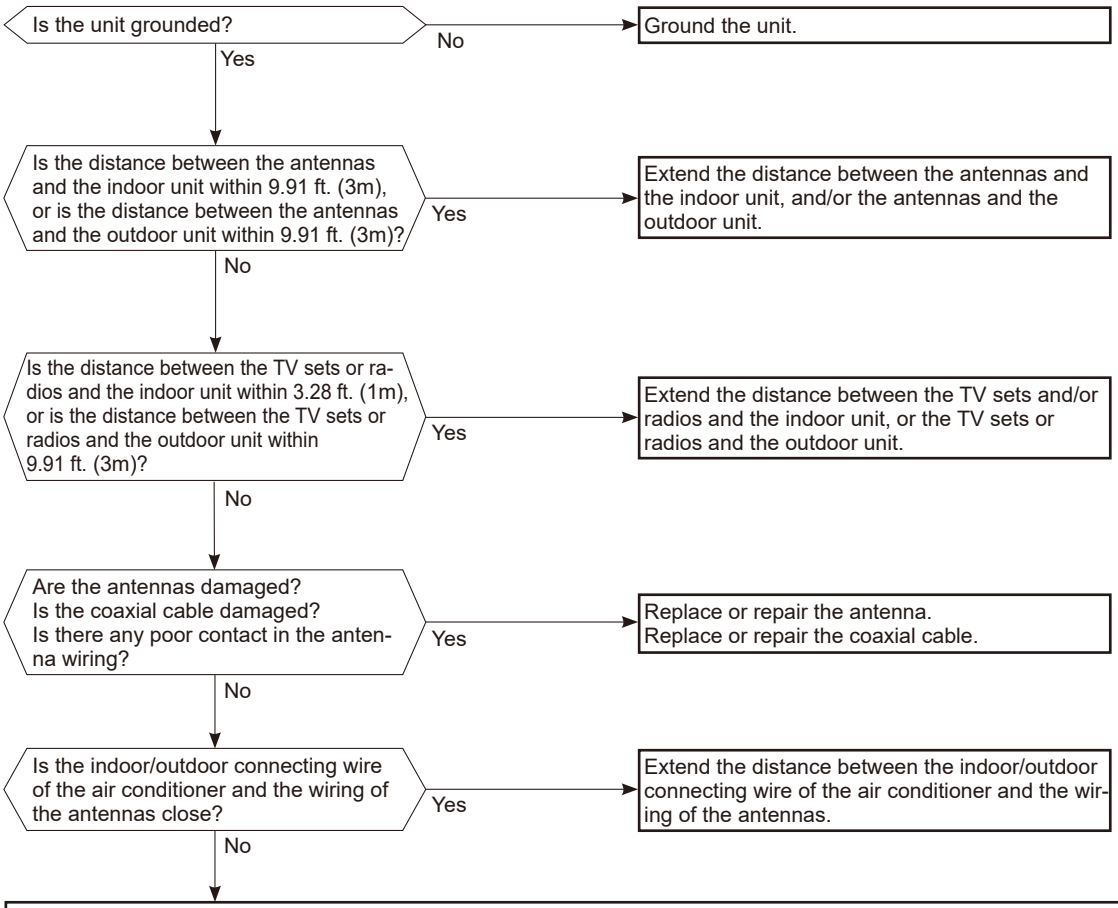
  CAUTION :
  Do not start the operation again to prevent hazards.
- No ↓

Was the operation started with the stop valve closed, and was it opened during operation?

- Yes → The unit occasionally stops when the stop valve is opened or closed during operation. Open the stop valve and start the cooling operation again.
- No ↓

The refrigerant gas amount may be 60% or less than the normal amount. Identify where the gas is leaking from, and fix the leak.

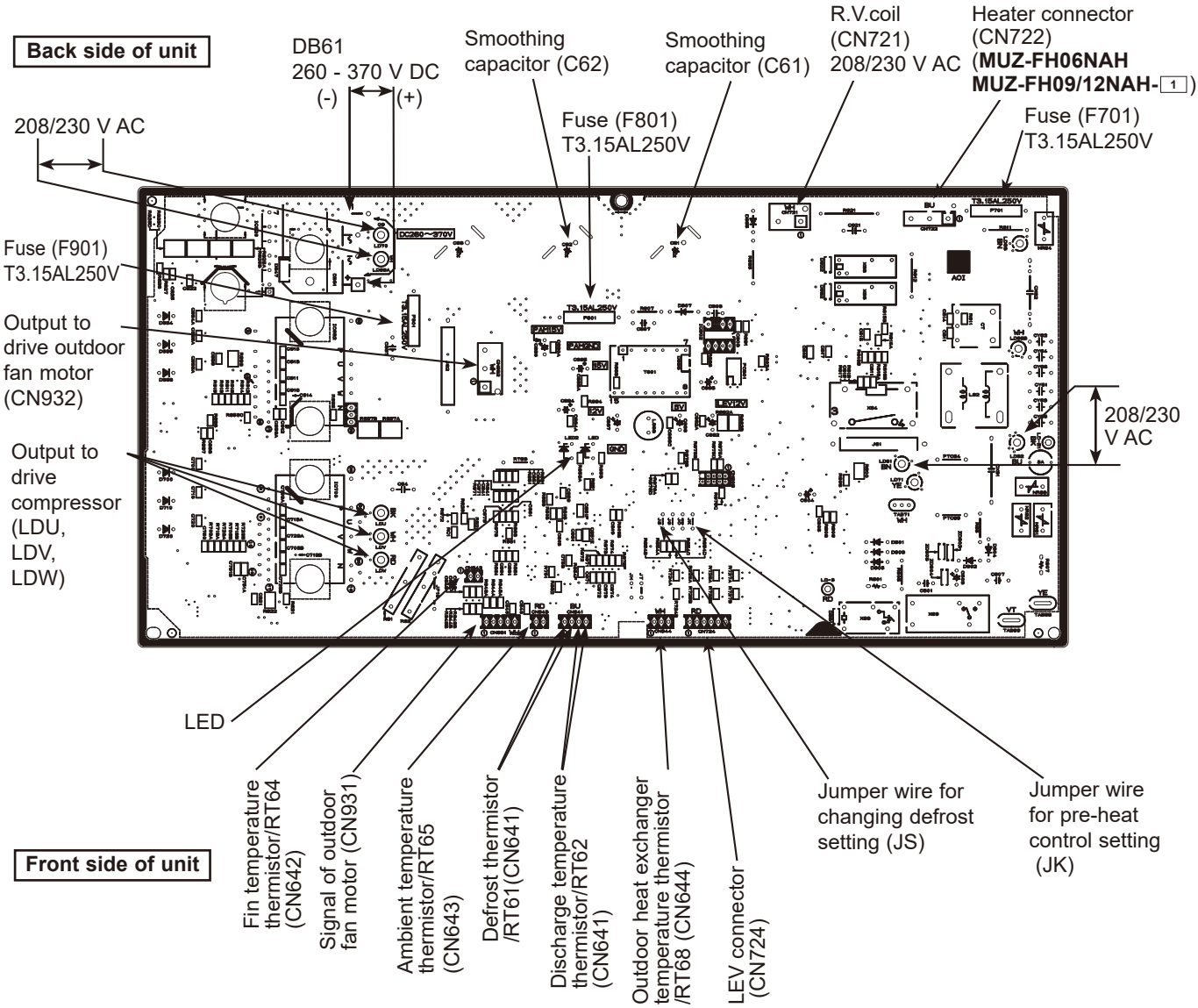
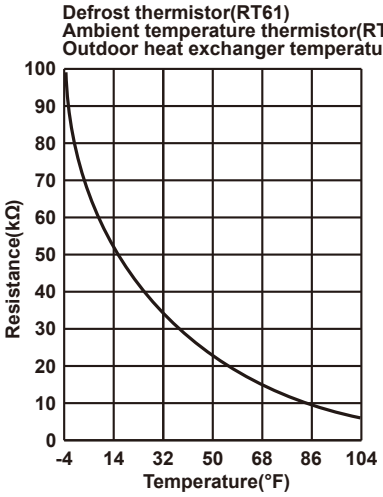
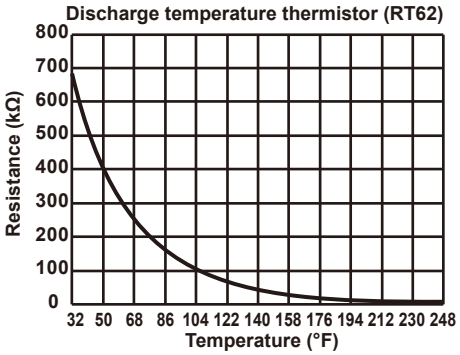
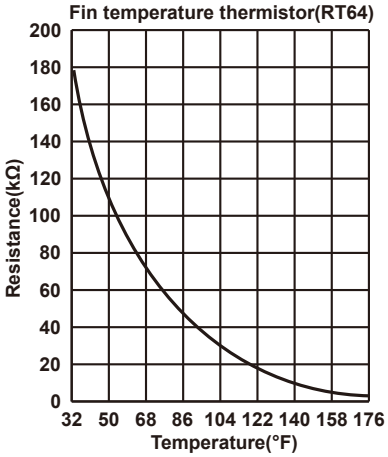
Ⓟ Electromagnetic noise enters into TV sets or radios



Even if all of the above conditions are fulfilled, the electromagnetic noise may enter, depending on the electric field strength or the installation condition (combination of specific conditions such as antennas or wiring).
Check the following before asking for service.

1. Devices affected by the electromagnetic noise
   TV sets, radios (FM/AM broadcast, shortwave)
2. Channel, frequency, broadcast station affected by the electromagnetic noise
3. Channel, frequency, broadcast station unaffected by the electromagnetic noise
4. Layout of:
   indoor/outdoor unit of the air conditioner, indoor/outdoor wiring, ground wire, antennas, wiring from antennas, receiver
5. Electric field intensity of the broadcast station affected by the electromagnetic noise
6. Presence or absence of amplifier such as booster
7. Operation condition of air conditioner when the electromagnetic noise enters in
   1) Turn OFF the power supply once, and then turn ON the power supply. In this situation, check for the electromagnetic noise.
   2) Within 3 minutes after turning ON the power supply, press STOP/OPERATE (OFF/ON) button on the remote controller for power ON, and check for the electromagnetic noise.
   3) After a short time (3 minutes later after turning ON), the outdoor unit starts running. During operation, check for the electromagnetic noise.
   4) Press STOP/OPERATE (OFF/ON) button on the remote controller for power OFF, when the outdoor unit stops but the indoor/outdoor communication still runs on. In this situation, check for the electromagnetic noise.

10-6. TEST POINT DIAGRAM AND VOLTAGE

1. Inverter P.C. board

MUZ-FH06NA **MUZ-FH06NAH** **MUZ-FH09NA-1** **MUZ-FH09NAH-1**
MUZ-FH12NA-1 **MUZ-FH12NAH-1**