

SERVICE MANUAL

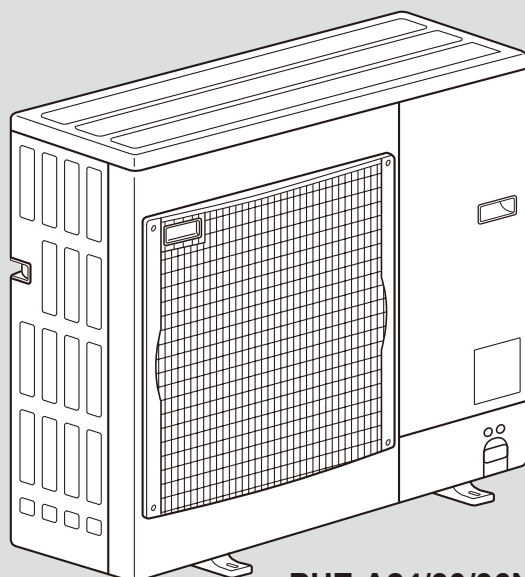
R410A
No. OCH577
REVISED EDITION-A
Outdoor unit
[Model Name]
PUZ-A18NHA6
PUZ-A24NHA6
PUZ-A30NHA6
PUZ-A36NHA6
PUZ-A42NHA6
PUZ-A18NHA6-BS
PUZ-A24NHA6-BS
PUZ-A30NHA6-BS
PUZ-A36NHA6-BS
PUZ-A42NHA6-BS
PUY-A12NHA6
PUY-A18NHA6
PUY-A24NHA6
PUY-A30NHA6
PUY-A36NHA6
PUY-A42NHA6
PUY-A12NHA6-BS
PUY-A18NHA6-BS
PUY-A24NHA6-BS
PUY-A30NHA6-BS
PUY-A36NHA6-BS
PUY-A42NHA6-BS
[Service Ref.]
PUZ-A18NHA6
PUZ-A24NHA6
PUZ-A30NHA6
PUZ-A36NHA6
PUZ-A42NHA6
PUZ-A18NHA6-BS
PUZ-A24NHA6-BS
PUZ-A30NHA6-BS
PUZ-A36NHA6-BS
PUZ-A42NHA6-BS
PUY-A12NHA6
PUY-A18NHA6
PUY-A24NHA6
PUY-A30NHA6
PUY-A36NHA6
PUY-A42NHA6
PUY-A12NHA6-BS
PUY-A18NHA6-BS
PUY-A24NHA6-BS
PUY-A30NHA6-BS
PUY-A36NHA6-BS
PUY-A42NHA6-BS
Revision:

- Updated the table in "1. REFERENCE MANUAL" in REVISED EDITION-A.
- Some descriptions have been modified.

- Please void OCH577.

Notes:

- This manual describes service data of the outdoor units only.
- RoHS compliant products have <G> mark on the spec name plate.


PUZ-A24/30/36NHA6
PUY-A24/30/36NHA6

CONTENTS

1. REFERENCE MANUAL	2
2. SAFETY PRECAUTION	2
3. FEATURES	6
4. SPECIFICATIONS	7
5. DATA	9
6. OUTLINES AND DIMENSIONS	13
7. WIRING DIAGRAM	16
8. WIRING SPECIFICATIONS	20
9. REFRIGERANT SYSTEM DIAGRAM	23
10. TROUBLESHOOTING	26
11. EASY MAINTENANCE FUNCTION	91
12. FUNCTION SETTING	95
13. MONITORING THE OPERATION DATA BY THE REMOTE CONTROLLER	105
14. DISASSEMBLY PROCEDURE	114

PARTS CATALOG (OCB577)


1

REFERENCE MANUAL

INDOOR UNIT

Model name	Service Ref.	Service manual No.
PLA-A12/18/24/30/36/42BA6	PLA-A12/18/24/30/36/42BA6	OCH581 OCB581
PCA-A24/30/36/42KA6	PCA-A24/30/36/42KA6.TH	OCH585 OCB585
PCA-A24/30/36KA4 PCA-A42KA5	PCA-A24/30/36KA4.TH PCA-A42KA5.TH	OCH501 OCB501
PKA-A12/18HA6	PKA-A12/18HA6	OCH580 OCB580
PKA-A24/30/36KA6	PKA-A24/30/36KA6.TH	OCH584 OCB584
PEA-A12/18AA6	PEA-A12/18AA6	HWE0807
PEAD-A24/30/36/42AA5	PEAD-A24/30/36/42AA5	HWE14030

2

SAFETY PRECAUTION

2-1. ALWAYS OBSERVE FOR SAFETY

Before obtaining access to terminal, all supply circuits must be disconnected.

Preparation before the repair service.

- Prepare the proper tools.
- Prepare the proper protectors.
- Provide adequate ventilation.
- After stopping the operation of the air conditioner, turn off the power-supply breaker.
- Discharge the condenser before the work involving the electric parts.

Precautions during the repair service.

- Do not perform the work involving the electric parts with wet hands.
- Do not pour water into the electric parts.
- Do not touch the refrigerant.
- Do not touch the hot or cold areas in the refrigerating cycle.
- When the repair or the inspection of the circuit needs to be done without turning off the power, exercise great caution not to touch the live parts.

2-2. CAUTIONS RELATED TO NEW REFRIGERANT

Cautions for units utilizing refrigerant R410A

Use new refrigerant pipes.

In case of using the existing pipes for R22, be careful with the following:

- Be sure to clean the pipes and make sure that the insides of the pipes are clean.
- Change flare nut to the one provided with this product. Use a newly flared pipe.
- Avoid using thin pipes.

Make sure that the inside and outside of refrigerant piping is clean and it has no contaminants such as sulfur, oxides, dirt, shaving particles, etc, which are hazard to refrigerant cycle. In addition, use pipes with specified thickness.

Contamination inside refrigerant piping can cause deterioration of refrigerant oil, etc.

Store the piping to be used indoors during installation and both ends of the piping sealed until just before brazing. (Leave elbow joints, etc. in their packaging.)

If dirt, dust or moisture enters into refrigerant cycle, that can cause deterioration of refrigerant oil or malfunction of compressor.

The refrigerant oil applied to flare and flange connections must be ester oil, ether oil or alkylbenzene oil in a small amount.

If large amount of mineral oil enters, that can cause deterioration of refrigerant oil, etc.

Charge refrigerant from liquid phase of gas cylinder.

If the refrigerant is charged from gas phase, composition change may occur in refrigerant and the efficiency will be lowered.

Do not use refrigerant other than R410A.

If other refrigerant (R22, etc.) is used, chlorine in refrigerant can cause deterioration of refrigerant oil, etc.

Use a vacuum pump with a reverse flow check valve.

Vacuum pump oil may flow back into refrigerant cycle and that can cause deterioration of refrigerant oil, etc.

Use the following tools specifically designed for use with R410A refrigerant.

The following tools are necessary to use R410A refrigerant.

Tools for R410A	
Gauge manifold	Flare tool
Charge hose	Size adjustment gauge
Gas leak detector	Vacuum pump adaptor
Torque wrench	Electronic refrigerant charging scale

Handle tools with care.

If dirt, dust or moisture enters into refrigerant cycle, that can cause deterioration of refrigerant oil or malfunction of compressor.

Do not use a charging cylinder.

If a charging cylinder is used, the composition of refrigerant will change and the efficiency will be lowered.

Ventilate the room if refrigerant leaks during operation. If refrigerant comes into contact with a flame, poisonous gases will be released.

Use the specified refrigerant only.

Never use any refrigerant other than that specified.

Doing so may cause a burst, an explosion, or fire when the unit is being used, serviced, or disposed of. Correct refrigerant is specified in the manuals and on the spec labels provided with our products. We will not be held responsible for mechanical failure, system malfunction, unit breakdown or accidents caused by failure to follow the instructions.

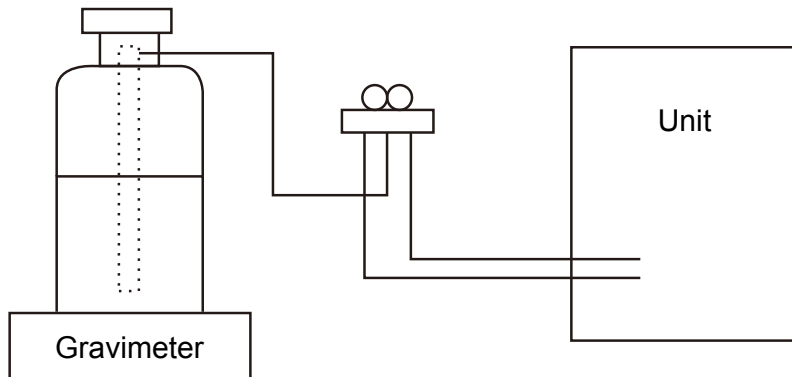
[1] Cautions for service

- (1) Perform service after recovering the refrigerant left in unit completely.
- (2) Do not release refrigerant in the air.
- (3) After completing service, charge the cycle with specified amount of refrigerant.
- (4) When performing service, install a filter drier simultaneously.
Be sure to use a filter drier for new refrigerant.

[2] Additional refrigerant charge

When charging directly from cylinder

- Check that cylinder for R410A on the market is a syphon type.
- Charging should be performed with the cylinder of syphon stood vertically. (Refrigerant is charged from liquid phase.)



[3] Service tools

Use the below service tools as exclusive tools for R410A refrigerant.

No.	Tool name	Specifications
①	Gauge manifold	· Only for R410A · Use the existing fitting specifications. · Use high-tension side pressure of 5.3MPa·G or over.
②	Charge hose	· Only for R410A · Use pressure performance of 5.09MPa·G or over.
③	Electronic scale	—
④	Gas leak detector	· Use the detector for R134a, R407C or R410A
⑤	Adaptor for reverse flow check	· Attach on vacuum pump.
⑥	Refrigerant charge base	—
⑦	Refrigerant cylinder	· Only for R410A · Top of cylinder (Pink) · Cylinder with syphon
⑧	Refrigerant recovery equipment	—

2-3. CAUTIONS FOR REFRIGERANT PIPING WORK

New refrigerant R410A is adopted for replacement inverter series. Although the refrigerant piping work for R410A is same as for R22, exclusive tools are necessary so as not to mix with different kind of refrigerant. Furthermore as the working pressure of R410A is 1.6 times higher than that of R22, their sizes of flared sections and flare nuts are different.

① Thickness of pipes

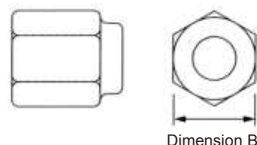
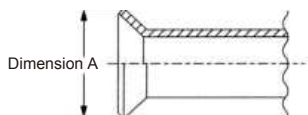
Since the working pressure of R410A is higher compared to R22, be sure to use refrigerant piping with thickness shown below. (Never use pipes of 7/256 in [0.7 mm] or below.)

Diagram below: Piping diameter and thickness

Nominal dimensions (in)	Outside diameter (mm)	Thickness : in [mm]	
		R410A	R22
1/4	6.35	1/32 [0.8]	1/32 [0.8]
3/8	9.52	1/32 [0.8]	1/32 [0.8]
1/2	12.70	1/32 [0.8]	1/32 [0.8]
5/8	15.88	5/128 [1.0]	5/128 [1.0]
3/4	19.05	—	5/128 [1.0]

② Dimensions of flare cutting and flare nut

The component molecules in HFC refrigerant are smaller compared to conventional refrigerants. In addition to that, R410A is a refrigerant, which has higher risk of leakage because its working pressure is higher than that of other refrigerants. Therefore, to enhance air tightness and strength, flare cutting dimension of copper pipe for R410A has been specified separately from the dimensions for other refrigerants as shown below. The dimension B of flare nut for R410A also has partly been changed to increase strength as shown below. Set copper pipe correctly referring to copper pipe flaring dimensions for R410A below. For 1/2 and 5/8 inch pipes, the dimension B changes. Use torque wrench corresponding to each dimension.



Flare cutting dimensions

Nominal dimensions (in)	Outside diameter (mm)	Dimension A (± 0.4)	
		R410A (in [mm])	R22 (mm)
1/4	6.35	11/32-23/64 [9.1]	9.0
3/8	9.52	1/2-33/64 [13.2]	13.0
1/2	12.70	41/64-21/32 [16.6]	16.2
5/8	15.88	49/64-25/32 [19.7]	19.4
3/4	19.05	—	23.3

Flare nut dimensions

Nominal dimensions (in)	Outside diameter (mm)	Dimension B	
		R410A (in [mm])	R22 (mm)
1/4	6.35	43/64 [17.0]	17.0
3/8	9.52	7/8 [22.0]	22.0
1/2	12.70	1-3/64 [26.0]	24.0
5/8	15.88	1-9/64 [29.0]	27.0
3/4	19.05	—	36.0

③ Tools for R410A (The following table shows whether conventional tools can be used or not.)

Tools and materials	Use	R410A tools	Can R22 tools be used?
Gauge manifold	Air purge, refrigerant charge	Tool exclusive for R410A	×
Charge hose	and operation check	Tool exclusive for R410A	×
Gas leak detector	Gas leak check	Tool for HFC refrigerant	×
Refrigerant recovery equipment	Collection of refrigerant	Tool exclusive for R410A	×
Refrigerant cylinder	Refrigerant charge	Tool exclusive for R410A	×
Applied oil	Apply to flared section	Ester oil, ether oil and alkylbenzene oil (minimum amount)	×
Safety charger	Prevent compressor malfunction when charging refrigerant by spraying liquid refrigerant	Tool exclusive for R410A	×
Charge valve	Prevent gas from blowing out when detaching charge hose	Tool exclusive for R410A	×
Vacuum pump	Vacuum drying and air purge	Tools for other refrigerants can be used if equipped with adapter for reverse flow check	△ (Usable if equipped with adapter for reverse flow)
Flare tool	Flaring work of piping	Tools for other refrigerants can be used by adjusting flaring dimension	△ (Usable by adjusting flaring dimension)
Bender	Bend the pipes	Tools can be used for other refrigerants	○
Pipe cutter	Cut the pipes	Tools can be used for other refrigerants	○
Welder and nitrogen gas cylinder	Weld the pipes	Tools can be used for other refrigerants	○
Refrigerant charging scale	Refrigerant charge	Tools can be used for other refrigerants	○
Vacuum gauge or thermistor vacuum gauge and vacuum valve	Check the degree of vacuum. (Vacuum valve prevents back flow of oil and refrigerant to thermistor vacuum gauge)	Tools can be used for other refrigerants	○
Charging cylinder	Refrigerant charge	Tool exclusive for R410A	×

× : Prepare a new tool. (Use the new tool as the tool exclusive for R410A.)

△ : Tools for other refrigerants can be used under certain conditions.

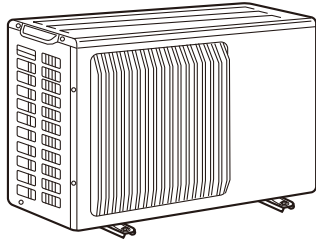
○ : Tools for other refrigerants can be used.

2-4. LOW AMBIENT COOLING

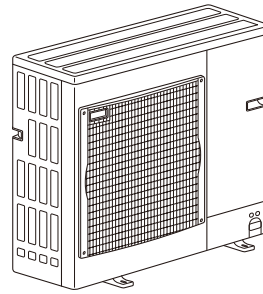
Precautions for low ambient cooling

- If the outdoor temperature is 23°F or lower during cooling operation, install an optional air guide to prevent wind from blowing into the outdoor unit.
- Install the outdoor unit in a location where wind will not blow onto the back of the unit.
- To prevent damage to the parts, be sure to install the unit, turn on the main power, and perform service in an environment where the ambient temperature is 0 °F or higher.
- In order to protect the compressor and electrical components, do not turn off the circuit breaker if the unit is installed in an environment where the ambient temperature is 0°F or lower.
- It needs at least 4hr standby to operation in order to warm the electrical parts.

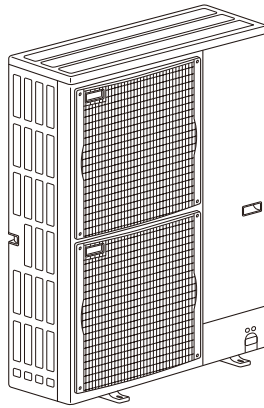
Note: During cooling operation under low ambient temperature, the bottom fan motor of A42N stops occasionally. This is an intended feature, not a malfunction.



PUZ-A18NHA6
PUZ-A18NHA6-BS
PUY-A12/18NHA6
PUY-A12/18NHA6-BS



PUZ-A24/30/36NHA6
PUZ-A24/30/36NHA6-BS
PUY-A24/30/36NHA6
PUY-A24/30/36NHA6-BS



PUZ-A42NHA6
PUZ-A42NHA6-BS
PUY-A42NHA6
PUY-A42NHA6-BS

CHARGELESS SYSTEM

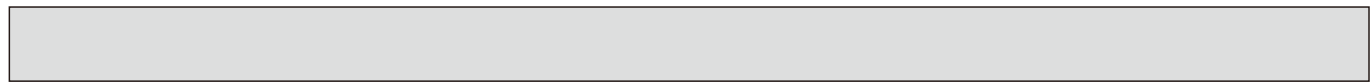
PRE-CHARGED REFRIGERANT IS SUPPLIED FOR PIPING LENGTH AT SHIPMENT.

(Maximum 100 ft [30 m] (A42)/ Maximum 70 ft [21 m] (A12–36))

The refrigerant circuit with LEV(Linear Expansion Valve) and accumulator always control the optimal refrigerant level regardless of the length (A42: 100 ft [30 m] maximum/ A12–36: 70 ft [20 m] maximum and 16 ft [5 m] minimum) of piping. The additional refrigerant charging work during installation often causes problems.

It is completely eliminated by chargeless system. This unique system improves the quality and reliability of the work done. It also helps to speed up the installation time.

Service Ref.			PUZ-A18NHA6 PUZ-A18NHA6-BS	PUZ-A24NHA6 PUZ-A24NHA6-BS	PUZ-A30NHA6 PUZ-A30NHA6-BS	PUZ-A36NHA6 PUZ-A36NHA6-BS	PUZ-A42NHA6 PUZ-A42NHA6-BS
Power supply	Phase		Single				
	Cycle		60 Hz				
	Voltage		208/230 V				
MCA		A	13	18	25	25	26
MOCP		A	20	30	40	40	40
Breaker size		A	15	25	30	30	30
External finish			Munsell 3Y 7.8/1.1				
Heat exchanger			Plate fin coil				
Defrost method			Reverse cycle				
Crankcase heater		kW	-				
Compressor			Hermetic				
	Model		SNB130FQCM1	TNB220FLHM	TNB220FLHM	TNB220FLHM	ANB33FCTMT
	Motor output	kW	0.9	1.3	1.3	1.3	2.5
	R.L.A.		12	12	12	12	20
	L.R.A.		14	14	17.5	17.5	27.5
	Starter type		Inverter				
Fan	Fan(drive) × No.		Propeller fan × 1	Propeller fan × 1	Propeller fan × 1	Propeller fan × 1	Propeller fan × 2
	Fan motor output	kW	0.040	0.075	0.075	0.075	0.086 + 0.086
	Fan motor	F.L.A.	0.35	0.75	0.75	0.75	0.40 + 0.40
	Airflow	m³/min	34	55	55	55	100
		CFM	1200	1940	1940	1940	3530
Sound level	Cooling	dB	48	48	48	48	51
	Heating	dB	47	50	50	50	55
Protection devices			HP switch Comp.shell thermo	HP switch Comp.shell thermo	HP switch Comp.shell thermo	HP switch Comp.shell thermo	HP switch Comp.shell thermo
Dimension	W	mm	800	950	950	950	950
	D	mm	300+23	330+30	330+30	330+30	330+30
	H	mm	600	943	943	943	1350
	W	in	31-1/2	37-12/32	37-12/32	37-12/32	37-12/32
	D	in	11-13/16 + 7/8	13 + 1-3/16	13 + 1-3/16	13 + 1-3/16	13 + 1-3/16
	H	in	23-5/8	37-1/8	37-1/8	37-1/8	53-5/32
Weight		kg	41	75	75	75	114
		lb	91	165	165	165	251
Refrigerant			R410A				
	Charged	kg	1.7	3.0	3.0	3.0	4.5
		lb	3 + 12/16	6 + 10/16	6 + 10/16	6 + 10/16	10
	Control		Linear expansion valve				
	Oil Charged	Model	Ether (FV50S)				
		L	0.65	0.87	0.87	0.87	1.4
Refrigerant piping	Pipe size OD	mm	6.35	9.52	9.52	9.52	9.52
	Liquid	in	1/4	3/8	3/8	3/8	3/8
	Pipe size OD	mm	12.7	15.88	15.88	15.88	15.88
	Gas	in	1/2	5/8	5/8	5/8	5/8
	Connection method Indoor		Flared				
	Connection method Outdoor		Flared				
	Height difference IU - OU	m	Maximum 30				
		ft	Maximum 100				
	Piping length	m	Maximum 30	Maximum 50	Maximum 50	Maximum 50	Maximum 50
		ft	Maximum 100	Maximum 165	Maximum 165	Maximum 165	Maximum 165



Service Ref.			PUY-A12NHA6 PUY-A12NHA6-BS	PUY-A18NHA6 PUY-A18NHA6-BS	PUY-A24NHA6 PUY-A24NHA6-BS	PUY-A30NHA6 PUY-A30NHA6-BS	PUY-A36NHA6 PUY-A36NHA6-BS	PUY-A42NHA6 PUY-A42NHA6-BS
Power supply	Phase		Single					
	Cycle		60 Hz					
	Voltage		208/230 V					
MCA	A		13	13	18	25	25	26
MOCP	A		15	20	30	40	40	40
Breaker size	A		15	15	25	30	30	30
External finish			Munsell 3Y 7.8/1.1					
Heat exchanger			Plate fin coil					
Defrost method			-					
Crankcase heater		kW	-					
Compressor			Hermetic					
	Model		SNB130FQCM1	SNB130FQCM1	TNB220FLHM	TNB220FLHM	TNB220FLHM	ANB33FCTMT
	Motor output	kW	0.9	0.9	1.3	1.3	1.3	2.5
	R.L.A.		12	12	12	12	12	20
	L.R.A.		14	14	14	17.5	17.5	27.5
	Starter type		Inverter					
Fan	Fan (drive) × No.		Propeller fan × 1	Propeller fan × 1	Propeller fan × 1	Propeller fan × 1	Propeller fan × 1	Propeller fan × 2
	Fan motor output	kW	0.040	0.040	0.075	0.075	0.075	0.086 + 0.086
	Fan motor	F.L.A.	0.35	0.35	0.75	0.75	0.75	0.40 + 0.40
	Airflow	m ³ /min	34	34	55	55	55	100
		CFM	1200	1200	1940	1940	1940	3530
Sound level	Cooling	dB	46	48	48	48	48	51
	Heating	dB	-	-	-	-	-	-
Protection devices			HP switch Comp.shell thermo	HP switch Comp.shell thermo	HP switch Comp.shell thermo	HP switch Comp.shell thermo	HP switch Comp.shell thermo	HP switch Comp.shell thermo
Dimension	W	mm	800	800	950	950	950	950
	D	mm	300+23	300+23	330+30	330+30	330+30	330+30
	H	mm	600	600	943	943	943	1350
	W	in	31-1/2	31-1/2	37-12/32	37-12/32	37-12/32	37-12/32
	D	in	11-13/16 + 7/8	11-13/16 + 7/8	13 + 1-3/16	13 + 1-3/16	13 + 1-3/16	13 + 1-3/16
	H	in	23-5/8	23-5/8	37-1/8	37-1/8	37-1/8	53-5/32
Weight		kg	37	40	74	74	74	112
		lb	82	89	163	163	163	247
Refrigerant			R410A					
Charged	kg		1.3	1.7	3.0	3.0	3.0	4.5
	lb		2 + 14/16	3 + 12/16	6 + 10/16	6 + 10/16	6 + 10/16	10
Control			Linear expansion valve					
Oil			Ether (FV50S)					
Charged	Model							
	L		0.65	0.65	0.87	0.87	0.87	1.4
	oz		20	20	28	28	28	45
Refrigerant piping	Pipe size OD	mm	6.35	6.35	9.52	9.52	9.52	9.52
	Liquid	in	1/4	1/4	3/8	3/8	3/8	3/8
	Pipe size OD	mm	12.7	12.7	15.88	15.88	15.88	15.88
	Gas	in	1/2	1/2	5/8	5/8	5/8	5/8
Connection method Indoor			Flared					
Connection method Outdoor			Flared					
Height difference IU - OU	m		Maximum 30	Maximum 30	Maximum 30	Maximum 30	Maximum 30	Maximum 30
	ft		Maximum 100	Maximum 100	Maximum 100	Maximum 100	Maximum 100	Maximum 100
Piping length	m		Maximum 50	Maximum 50	Maximum 69	Maximum 69	Maximum 69	Maximum 69
	ft		Maximum 165	Maximum 165	Maximum 225	Maximum 225	Maximum 225	Maximum 225

5-1. REFILLING REFRIGERANT CHARGE (R410A: oz, kg)

Service Ref.	Piping length (one way)																				Factory charged
	50 ft	60 ft	70 ft	80 ft	90 ft	100 ft	110 ft	120 ft	130 ft	140 ft	150 ft	160 ft	165 ft	170 ft	180 ft	190 ft	200 ft	210 ft	220 ft	225 ft	
	15 m	18 m	21 m	24 m	27 m	30 m	33 m	37 m	40 m	43 m	46 m	49 m	50 m	52 m	55 m	58 m	61 m	64 m	67 m	69 m	
PUY-A12NHA6 PUY-A12NHA6-BS	42 oz 1.2 kg	44 oz 1.2 kg	46 oz 1.3 kg	47 oz 1.3 kg	48 oz 1.4 kg	49 oz 1.4 kg	50 oz 1.4 kg	51 oz 1.4 kg	52 oz 1.5 kg	53 oz 1.5 kg	54 oz 1.5 kg	55 oz 1.6 kg	56 oz 1.6 kg	—	—	—	—	—	—	—	46 oz 1.3 kg
PUY-A18NHA6 PUY-A18NHA6-BS	56 oz 1.6 kg	58 oz 1.6 kg	60 oz 1.7 kg	61 oz 1.7 kg	62 oz 1.8 kg	63 oz 1.8 kg	64 oz 1.8 kg	65 oz 1.8 kg	66 oz 1.9 kg	67 oz 1.9 kg	68 oz 1.9 kg	69 oz 2.0 kg	70 oz 2.0 kg	—	—	—	—	—	—	—	60 oz 1.7 kg
PUY-A24NHA6 PUY-A24NHA6-BS	94 oz 2.7 kg	100 oz 2.8 kg	106 oz 3.0 kg	109 oz 3.1 kg	112 oz 3.2 kg	115 oz 3.3 kg	118 oz 3.3 kg	121 oz 3.4 kg	124 oz 3.5 kg	127 oz 3.6 kg	130 oz 3.7 kg	133 oz 3.8 kg	134.5 oz 3.8 kg	136 oz 3.9 kg	139 oz 3.9 kg	142 oz 4.0 kg	145 oz 4.1 kg	148 oz 4.2 kg	151 oz 4.3 kg	154 oz 4.4 kg	106 oz 3.0 kg
PUY-A30NHA6 PUY-A30NHA6-BS	94 oz 2.7 kg	100 oz 2.8 kg	106 oz 3.0 kg	109 oz 3.1 kg	112 oz 3.2 kg	115 oz 3.3 kg	118 oz 3.3 kg	121 oz 3.4 kg	124 oz 3.5 kg	127 oz 3.6 kg	130 oz 3.7 kg	133 oz 3.8 kg	134.5 oz 3.8 kg	136 oz 3.9 kg	139 oz 3.9 kg	142 oz 4.0 kg	145 oz 4.1 kg	148 oz 4.2 kg	151 oz 4.3 kg	154 oz 4.4 kg	106 oz 3.0 kg
PUY-A36NHA6 PUY-A36NHA6-BS	94 oz 2.7 kg	100 oz 2.8 kg	106 oz 3.0 kg	109 oz 3.1 kg	112 oz 3.2 kg	115 oz 3.3 kg	118 oz 3.3 kg	121 oz 3.4 kg	124 oz 3.5 kg	127 oz 3.6 kg	130 oz 3.7 kg	133 oz 3.8 kg	134.5 oz 3.8 kg	136 oz 3.9 kg	139 oz 3.9 kg	142 oz 4.0 kg	145 oz 4.1 kg	148 oz 4.2 kg	151 oz 4.3 kg	154 oz 4.4 kg	106 oz 3.0 kg
PUY-A42NHA6 PUY-A42NHA6-BS	132 oz 3.7 kg	136 oz 3.9 kg	142 oz 4.0 kg	148 oz 4.2 kg	154 oz 4.4 kg	160 oz 4.5 kg	163 oz 4.6 kg	166 oz 4.7 kg	169 oz 4.8 kg	172 oz 4.8 kg	175 oz 4.9 kg	178 oz 5.0 kg	179.5 oz 5.1 kg	181 oz 5.1 kg	184 oz 5.2 kg	187 oz 5.3 kg	190 oz 5.4 kg	193 oz 5.4 kg	196 oz 5.5 kg	199 oz 5.6 kg	160 oz 4.5 kg
PUZ-A18NHA6 PUZ-A18NHA6-BS	56 oz 1.6 kg	58 oz 1.6 kg	60 oz 1.7 kg	62 oz 1.8 kg	64 oz 1.8 kg	66 oz 1.9 kg	—	—	—	—	—	—	—	—	—	—	—	—	—	—	60 oz 1.7 kg
PUZ-A24NHA6 PUZ-A24NHA6-BS	94 oz 2.7 kg	100 oz 2.8 kg	106 oz 3.0 kg	112 oz 3.2 kg	118 oz 3.3 kg	124 oz 3.5 kg	130 oz 3.7 kg	136 oz 3.9 kg	142 oz 4.0 kg	148 oz 4.2 kg	154 oz 4.4 kg	160 oz 4.5 kg	166 oz 4.7 kg	—	—	—	—	—	—	—	106 oz 3.0 kg
PUZ-A30NHA6 PUZ-A30NHA6-BS	94 oz 2.7 kg	100 oz 2.8 kg	106 oz 3.0 kg	112 oz 3.2 kg	118 oz 3.3 kg	124 oz 3.5 kg	130 oz 3.7 kg	136 oz 3.9 kg	142 oz 4.0 kg	148 oz 4.2 kg	154 oz 4.4 kg	160 oz 4.5 kg	166 oz 4.7 kg	—	—	—	—	—	—	—	106 oz 3.0 kg
PUZ-A36NHA6 PUZ-A36NHA6-BS	94 oz 2.7 kg	100 oz 2.8 kg	106 oz 3.0 kg	112 oz 3.2 kg	118 oz 3.3 kg	124 oz 3.5 kg	130 oz 3.7 kg	136 oz 3.9 kg	142 oz 4.0 kg	148 oz 4.2 kg	154 oz 4.4 kg	160 oz 4.5 kg	166 oz 4.7 kg	—	—	—	—	—	—	—	106 oz 3.0 kg
PUZ-A42NHA6 PUZ-A42NHA6-BS	132 oz 3.7 kg	136 oz 3.9 kg	142 oz 4.0 kg	148 oz 4.2 kg	154 oz 4.4 kg	160 oz 4.5 kg	166 oz 4.7 kg	172 oz 4.9 kg	178 oz 5.0 kg	184 oz 5.2 kg	190 oz 5.4 kg	196 oz 5.6 kg	202 oz 5.7 kg	—	—	—	—	—	—	—	160 oz 4.5 kg

For pipes longer than 70 or 100 ft, additional charge is required.

5-2. COMPRESSOR TECHNICAL DATA

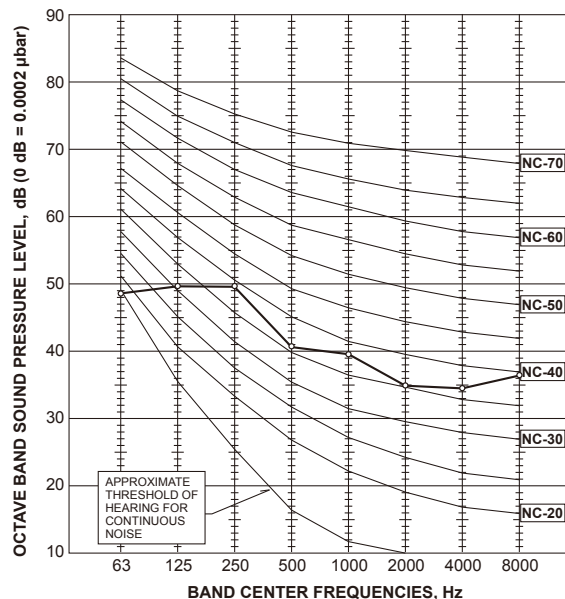
(at 68°F [20°C])

Service Ref.		PUZ-A18NHA6 PUZ-A18NHA6-BS PUY-A12/18NHA6 PUY-A12/18NHA6-BS	PUZ-A24/30/36NHA6 PUZ-A24/30/36NHA6-BS PUY-A24/30/36NHA6 PUY-A24/30/36NHA6-BS	PUZ-A42NHA6 PUZ-A42NHA6-BS PUY-A42NHA6 PUY-A42NHA6-BS
Compressor model		SNB130FQCM1	TNB220FLHM	ANB33FCTMT
Winding Resistance (Ω)	U-V	0.640	0.880	0.302
	U-W	0.640	0.880	0.302
	W-V	0.640	0.880	0.302

5-3. NOISE CRITERION CURVES

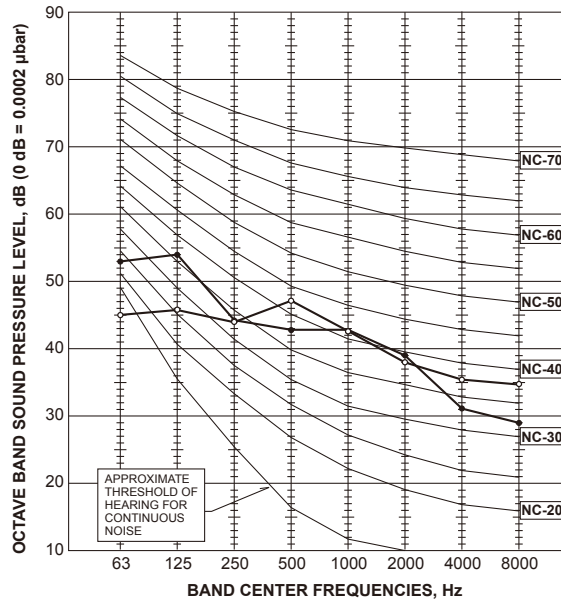
PUY-A12NHA6 PUY-A12NHA6-BS

MODE	SPL(dB)	LINE
COOLING	46	○—○



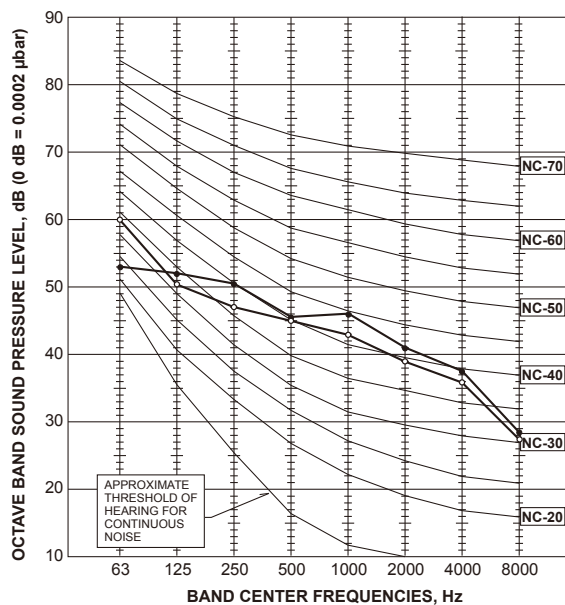
PUY-A18NHA6 PUY-A18NHA6-BS PUZ-A18NHA6 PUZ-A18NHA6-BS

MODE	SPL(dB)	LINE
COOLING	48	○—○
HEATING	47	●—●



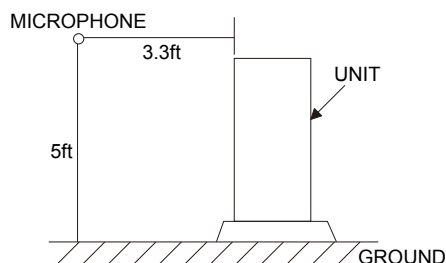
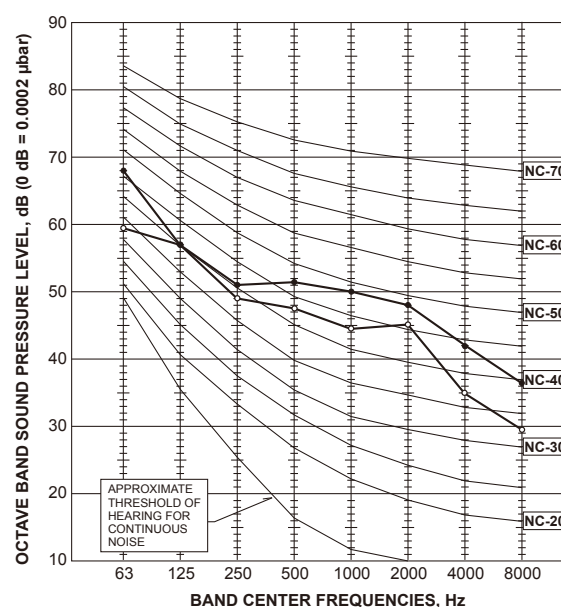
PUY-A24/30/36NHA6 PUY-A24/30/36NHA6-BS PUZ-A24/30/36NHA6 PUZ-A24/30/36NHA6-BS

MODE	SPL(dB)	LINE
COOLING	48	○—○
HEATING	50	●—●



PUY-A42NHA6 PUY-A42NHA6-BS PUZ-A42NHA6 PUZ-A42NHA6-BS

MODE	SPL(dB)	LINE
COOLING	51	○—○
HEATING	55	●—●



5-4. STANDARD OPERATION DATA

5-4-1. Heat pump

Representative matching			PKA-A18HA6		PKA-A24KA6		PKA-A30KA6		PKA-A36KA6		PLA-A42BA6	
Mode			COOLING	HEATING	COOLING	HEATING	COOLING	HEATING	COOLING	HEATING	COOLING	HEATING
Total	Capacity	BTU/h	18,000	19,000	24,000	26,000	30,000	32,000	34,200	37,000	42,000	45,000
	Input	W	2,240	1,970	2,270	2,330	4,130	3,150	5,030	3,610	4,600	4,450
Electrical circuit	Indoor unit model		PKA-A18HA6		PKA-A24KA6		PKA-A30KA6		PKA-A36KA6		PLA-A42BA6	
	Phase		Single		Single		Single		Single		Single	
	Cycle		60 Hz		60 Hz		60 Hz		60 Hz		60 Hz	
	Voltage		230 V		230 V		230 V		230 V		230 V	
	Current		0.33 A		0.36 A		0.36 A		0.57 A		1.00 A	0.94 A
	Outdoor unit model		PUZ-A18NHA6		PUZ-A24NHA6		PUZ-A30NHA6		PUZ-A36NHA6		PUZ-A42NHA6	
	Phase		Single		Single		Single		Single		Single	
	Cycle		60 Hz		60 Hz		60 Hz		60 Hz		60 Hz	
	Voltage		230 V		230 V		230 V		230 V		230 V	
	Current		9.8 A	8.8 A	9.4 A	10.4 A	18.1 A	14.0 A	21.7 A	15.6 A	20.4 A	21.5 A
Refrigerant circuit	Discharge pressure	MPa	3.01	3.03	2.78	2.89	3.08	3.04	3.23	2.95	2.83	2.93
	Suction pressure	MPa	0.77	0.64	0.92	0.68	0.77	0.64	0.74	0.63	0.82	0.69
	Discharge temperature	°C	80.1	83.7	73.9	77.9	81.2	81.4	88.1	80.7	73.4	80.3
	Condensing temperature	°C	49.9	50.8	46.9	48.5	50.8	50.8	52.8	49.3	47.5	47.5
	Suction temperature	°C	3.8	-1.1	12.1	0.4	3.3	-1.5	2.3	-2.0	4.9	0.3
	Ref. Pipe length	m	7.6	7.6	7.6	7.6	7.6	7.6	7.6	7.6	7.6	7.6
	Discharge pressure	PSIG	437	439	403	419	447	441	468	428	410	425
	Suction pressure	PSIG	112	93	133	99	117	93	107	91	120	100
	Discharge temperature	°F	176	183	165	172	178	179	191	177	164	177
	Condensing temperature	°F	122	123	116	119	123	123	127	121	118	118
	Suction temperature	°F	39	34	54	33	38	29	36	28	40	33
	Ref. Pipe length	ft	25	25	25	25	25	25	25	25	25	25
Indoor side	Intake air temperature DB	°C	26.7	21.1	26.7	21.1	26.7	21.1	26.7	21.1	26.7	21.1
	Intake air temperature WB	°C	19.4	15.6	19.4	15.6	19.4	15.6	19.4	15.6	19.4	15.6
	Discharge air temperature DB	°C	11.3	45.4	14.1	39.2	12.3	43.4	12.3	42.9	12.9	41.9
Outdoor side	Intake air temperature DB	°C	35	8.3	35	8.3	35	8.3	35	8.3	35	8.3
	Intake air temperature WB	°C	23.9	6.1	23.9	6.1	23.9	6.1	23.9	6.1	23.9	6.1
Indoor side	Intake air temperature DB	°F	80	70	80	70	80	70	80	70	80	70
	Intake air temperature WB	°F	67	60	67	60	67	60	67	60	67	60
	Discharge air temperature DB	°F	52	114	57	103	54	110	54	109	55	107
Outdoor side	Intake air temperature DB	°F	95	47	95	47	95	47	95	47	95	47
	Intake air temperature WB	°F	75	43	75	43	75	43	75	43	75	43
SHF			0.68	—	0.77	—	0.70	—	0.70	—	0.71	—
BF			0.08	—	0.09	—	0.09	—	0.09	—	0.15	—

5-4-2. Cooling only

Representative matching			PKA-A12HA6	PKA-A18HA6	PKA-A24KA6	PKA-A30KA6	PKA-A36KA6	PLA-A42BA6
Mode			COOLING	COOLING	COOLING	COOLING	COOLING	COOLING
Total	Capacity	BTU/h	12,000	18,000	24,000	30,000	34,200	42,000
	Input	W	1,190	2,240	2,270	4,130	5,030	4,600
Electrical circuit	Indoor unit model		PKA-A12HA6	PKA-A18HA6	PKA-A24KA6	PKA-A30KA6	PKA-A36KA6	PLA-A42BA6
	Phase		Single	Single	Single	Single	Single	Single
	Cycle		60 Hz	60 Hz	60 Hz	60 Hz	60 Hz	60 Hz
	Voltage		230 V	230 V	230 V	230 V	230 V	230 V
	Current		0.33 A	0.33 A	0.36 A	0.36 A	0.57 A	1.00 A
	Outdoor unit model		PUY-A12NHA6	PUY-A18NHA6	PUY-A24NHA6	PUY-A30NHA6	PUY-A36NHA6	PUY-A42NHA6
	Phase		Single	Single	Single	Single	Single	Single
	Cycle		60 Hz	60 Hz	60 Hz	60 Hz	60 Hz	60 Hz
	Voltage		230 V	230 V	230 V	230 V	230 V	230 V
	Current		5.3 A	9.8 A	9.4 A	18.1 A	21.7 A	20.4 A
Refrigerant circuit	Discharge pressure	MPa	2.87	3.01	2.78	3.08	3.23	2.83
	Suction pressure	MPa	1.00	0.77	0.92	0.77	0.74	0.82
	Discharge temperature	°C	69.0	80.1	73.9	81.2	88.1	73.4
	Condensing temperature	°C	48.6	49.9	46.9	50.8	52.8	47.5
	Suction temperature	°C	12.5	3.8	12.1	3.3	2.3	4.9
	Ref. Pipe length	m	7.6	7.6	7.6	7.6	7.6	7.6
	Discharge pressure	PSIG	416	437	403	447	468	410
	Suction pressure	PSIG	145	112	133	117	107	120
	Discharge temperature	°F	156	176	165	178	191	164
	Condensing temperature	°F	119	122	116	123	127	118
	Suction temperature	°F	55	39	54	38	36	40
	Ref. Pipe length	ft	25	25	25	25	25	25
Indoor side	Intake air temperature DB	°C	26.7	26.7	26.7	26.7	26.7	26.7
	Intake air temperature WB	°C	19.4	19.4	19.4	19.4	19.4	19.4
	Discharge air temperature DB	°C	14.6	11.3	14.1	12.3	12.3	12.9
Outdoor side	Intake air temperature DB	°C	35	35	35	35	35	35
	Intake air temperature WB	°C	23.9	23.9	23.9	23.9	23.9	23.9
Indoor side	Intake air temperature DB	°F	80	80	80	80	80	80
	Intake air temperature WB	°F	67	67	67	67	67	67
	Discharge air temperature DB	°F	58	52	57	54	54	55
Outdoor side	Intake air temperature DB	°F	95	95	95	95	95	95
	Intake air temperature WB	°F	75	75	75	75	75	75
SHF			0.81	0.68	0.77	0.70	0.70	0.71
BF			0.08	0.08	0.09	0.09	0.09	0.15

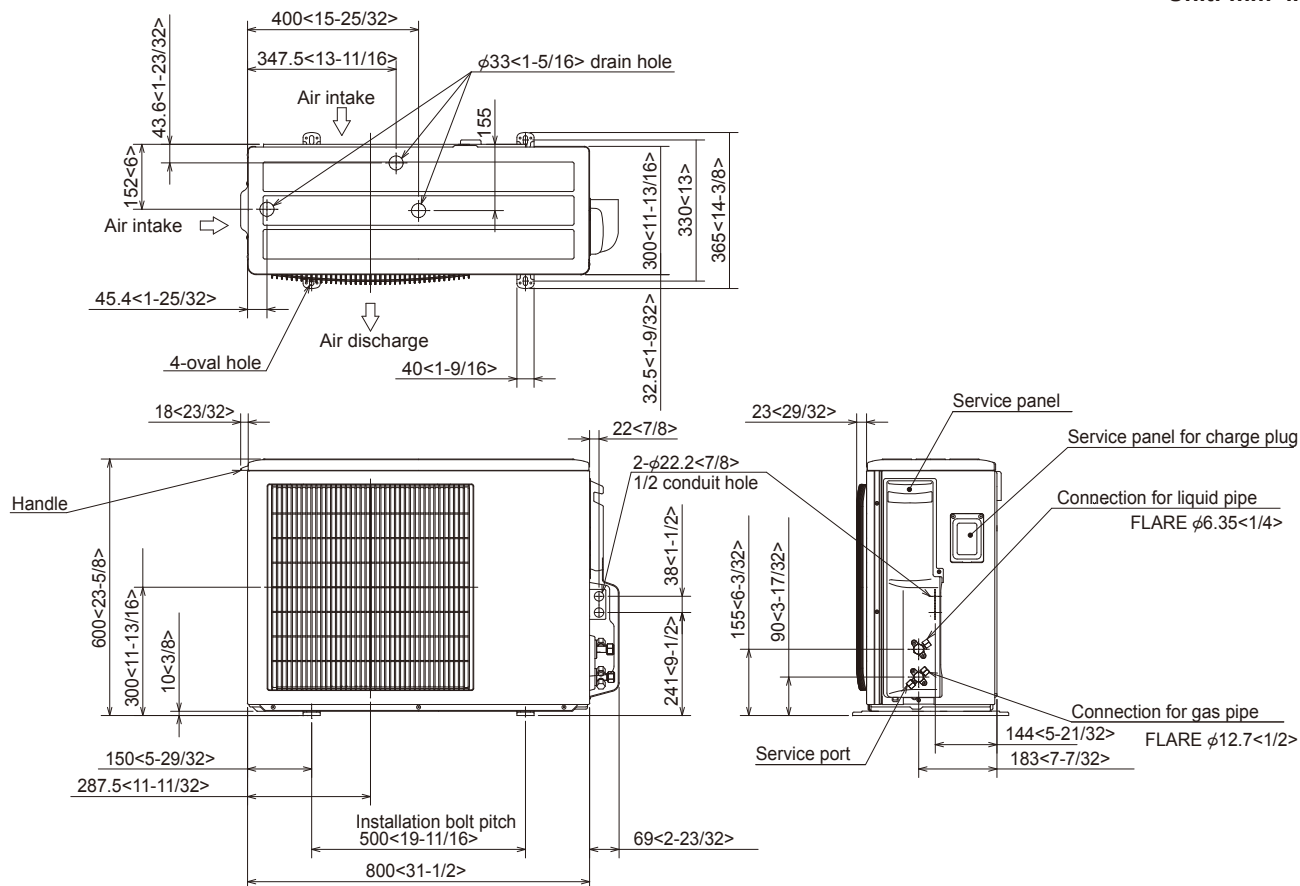
PUZ-A18NHA6

PUZ-A18NHA6-BS

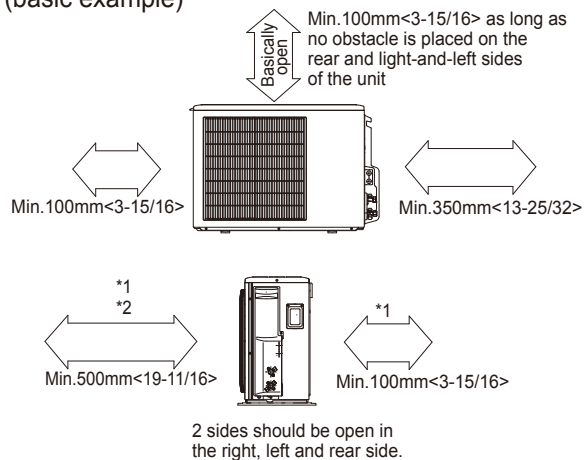
PUY-A12/18NHA6

PUY-A12/18NHA6-BS

Unit: mm<in>

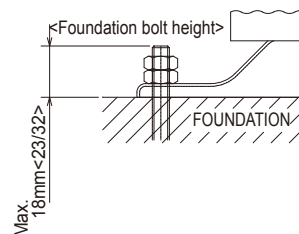


Free space around the outdoor unit (basic example)



FOUNDATION BOLTS

Please secure the unit firmly with 4 foundation M10 < W3/8 > bolts. (Bolts, washers and nut must be purchased locally.)



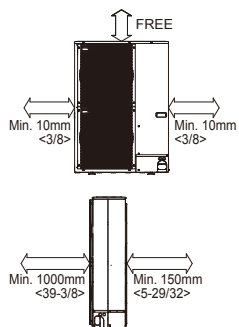
PIPING-WIRING DIRECTION

Piping and wiring connection can be made from the rear direction only.

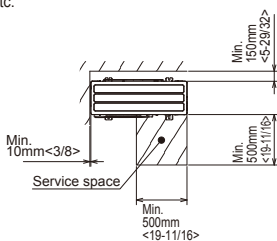
Minimum installation space for outdoor unit

- *1 In the place where short cycle tends to occur, cooling and heating capacity and power consumption might get lowered 10%. Air outlet guide (optional PAC-SG58SG-E) will help them improve.
- *2 If air discharges to the wall, the surface might get stained.

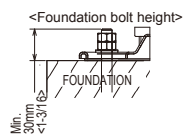
The diagram below shows a basic example.
Explanation of particular details are given in the installation manuals etc.



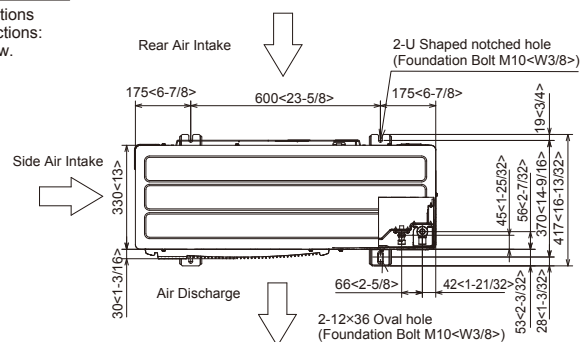
Dimensions of space needed for service access are shown in the below diagram.



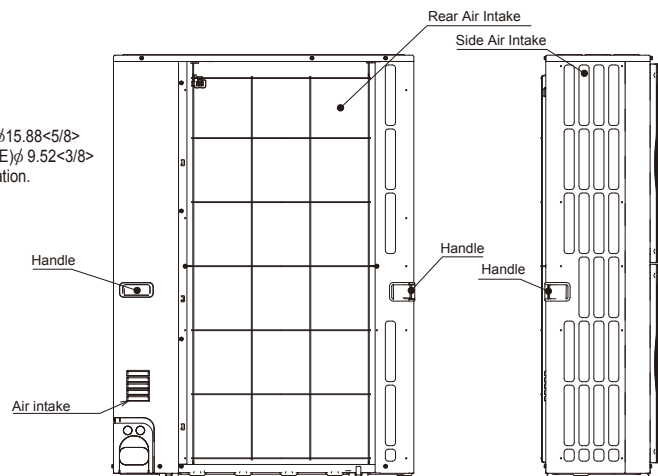
Please secure the unit firmly with 4 foundation (M10<W3/8>) bolts. (Bolts and washers must be purchased locally.)



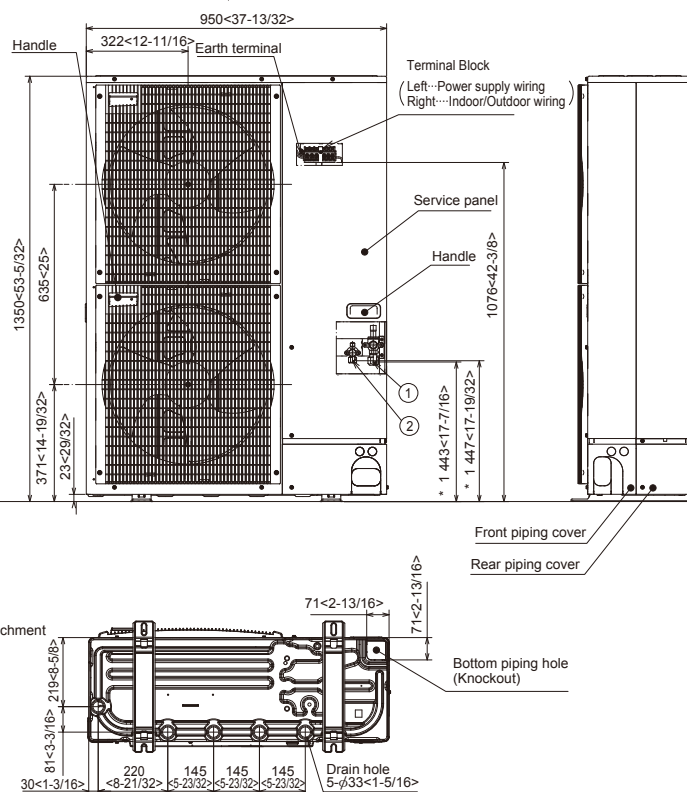
Piping and wiring connections can be made from 4 directions: front, right, rear and below.



①...Refrigerant GAS pipe connection (FLARE)φ15.88<5/8>
②...Refrigerant LIQUID pipe connection (FLARE)φ 9.52<3/8>
*1 ...Indication of STOP VALVE connection location.

[illegible]

When installing the conduit, set the attachment to the inner side of each panel.



Unit: mm<in>

PUZ-A42NHA6	PUZ-A42NHA6-BS
PUY-A42NHA6	PUY-A42NHA6-BS

PUZ-A18NHA6

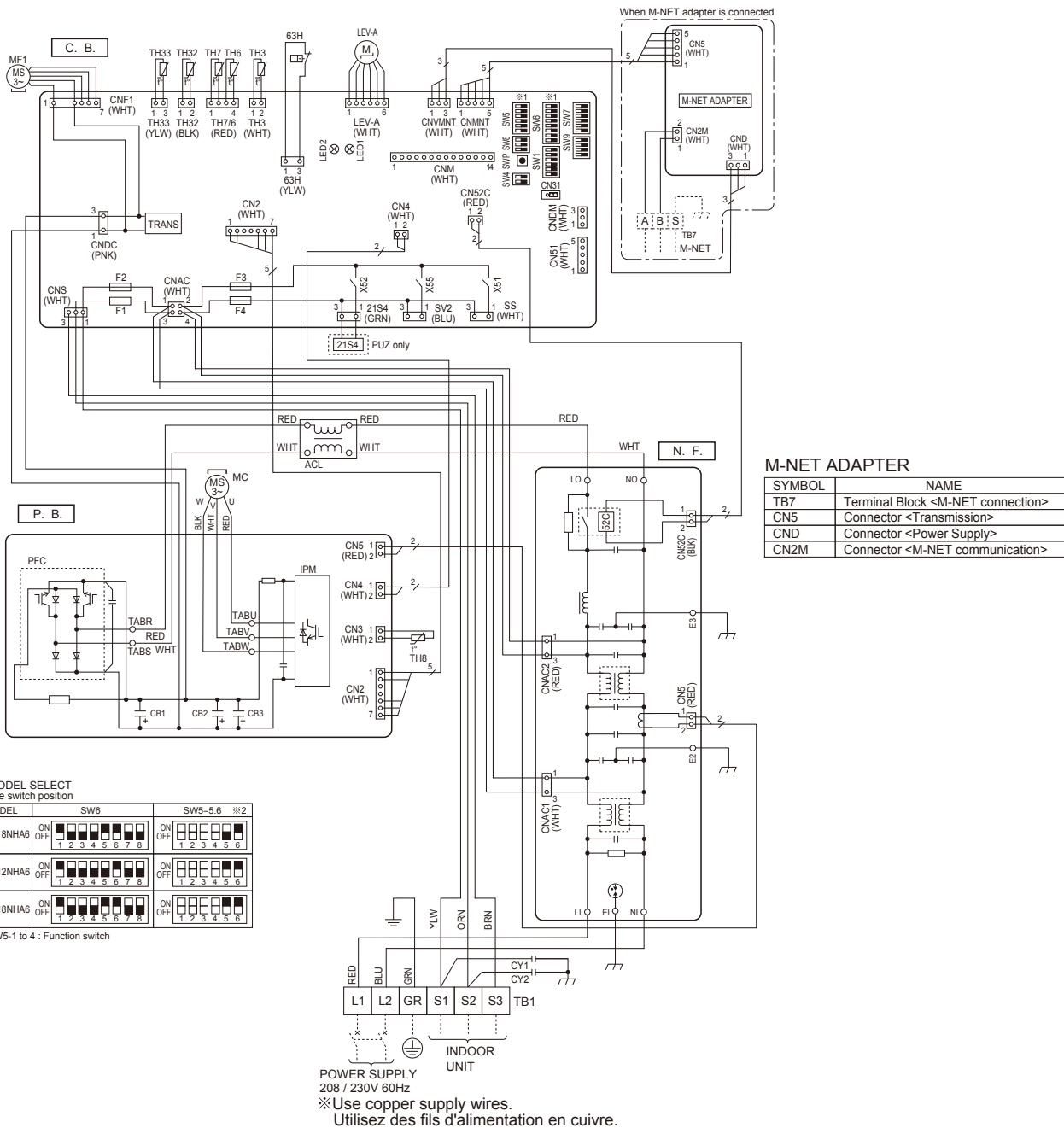
PUZ-A18NHA6-BS

PUY-A12/18NHA6

PUY-A12/18NHA6-BS

[LEGEND]

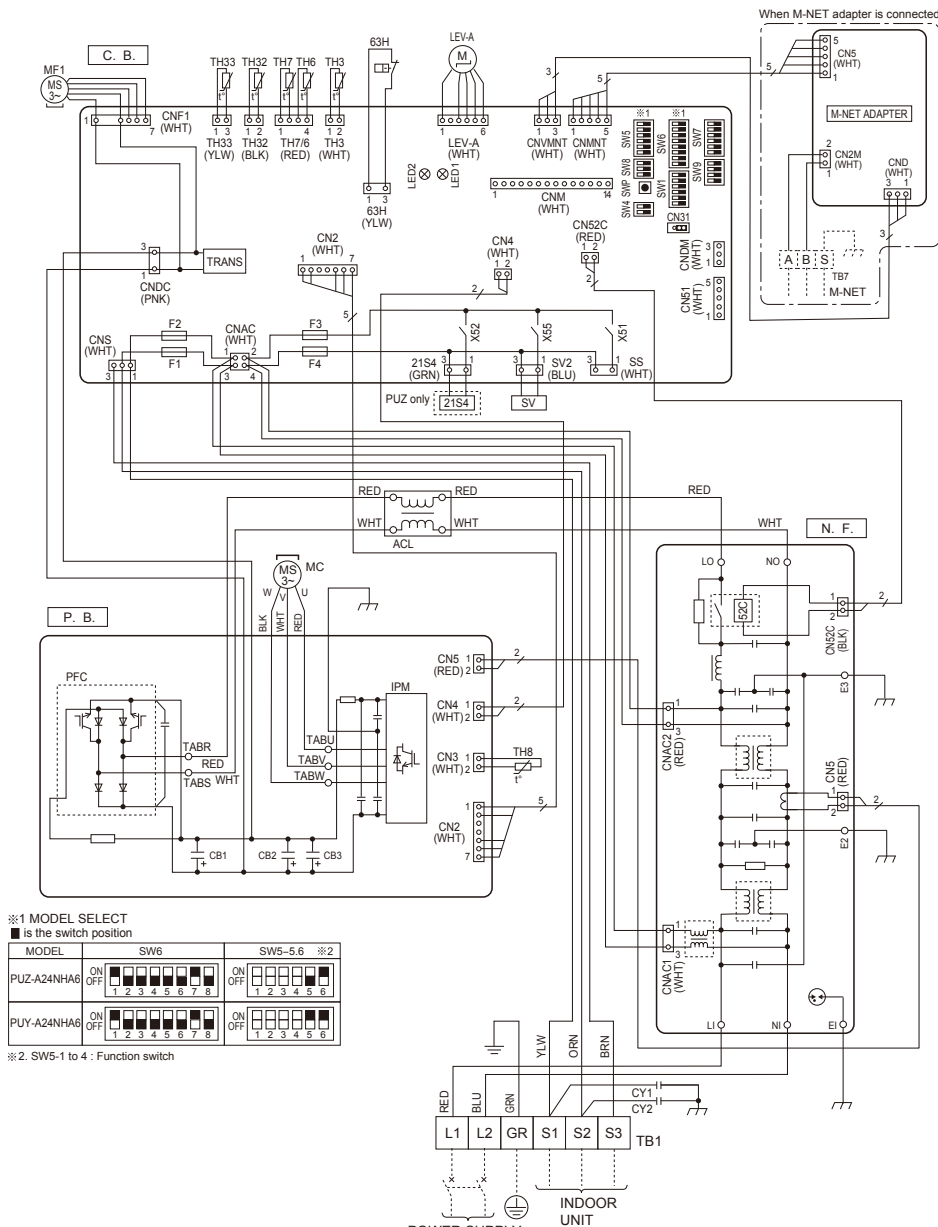
SYMBOL	NAME	SYMBOL	NAME	SYMBOL	NAME
TB1	Terminal Block<Power Supply, Indoor/Outdoor>	PFC	Converter	LED1,LED2	LED<Operation Inspection Indicators>
MC	Motor for Compressor	IPM	Power Module	F1,F2,F3,F4	Fuse<T6.3AL250V>
MF1	Fan Motor	CB1,CB2,CB3	Main Smoothing Capacitor	SWP	Switch<Pump Down>
21S4	Solenoid Valve (Four-Way Valve)	N.F.	Noise Filter Circuit Board	CN31	Connector<Emergency Operation>
63H	High Pressure Switch	LI/LO	Connection Terminal<L1-Phase>	SS	Connector<Connection for Option>
TH3	Thermistor<Liquid>	NI/NO	Connection Terminal<L2-Phase>	CNM	Connector<Connection for Option>
TH6	Thermistor<2-Phase Pipe>	E1,E2,E3	Connection Terminal<Ground>	CNMNT	Connector<Connected to Optional M-NET Adapter Board>
TH7	Thermistor<Ambient>	52C	52C Relay	CNVMNT	Connector<Connected to Optional M-NET Adapter Board>
TH8	Thermistor<Heat Sink>	C.B.	Controller Circuit Board	CNDM	Connector<Connection for Option>
TH32	Thermistor<Comp. Surface>	SW1	Switch<Manual Defrost, Defect History, Record Reset, Refrigerant Address>	CN51	Connector<Connection for Option>
TH33	Thermistor<Thrustion>	SW4	Switch<Test Operation>	X51,X52,X55	Relay
LEV-A	Linear Expansion Valve	SW5	Switch<Model Select, Function Switch>		
ACL	Reactor	SW6	Switch<Model Select>		
CY1,CY2	Capacitor	SW7	Switch<Function Switch>		
P.B.	Power Circuit Board	SW8	Switch<Function Switch>		
TABR/S	Connection Terminal<L1/L2-Phase>	SW9	Switch<Function Switch>		
TABU/VW	Connection Terminal<U/V/W-Phase>				



PUZ-A24NHA6 PUZ-A24NHA6-BS PUY-A24NHA6 PUY-A24NHA6-BS

[LEGEND]

SYMBOL	NAME	SYMBOL	NAME	SYMBOL	NAME
TB1	Terminal Block<Power Supply, Indoor/Outdoor>	TABU/V/W	Connection Terminal<U/V/W-Phase>	SW9	Switch<Function Switch>
MC	Motor for Compressor	PFC	Converter	LED1,LED2	LED<Operation Inspection Indicators>
MF1	Fan Motor	IPM	Power Module	F1,F2,F3,F4	Fuse<T6.3AL250V>
21S4	Solenoid Valve (Four-Way Valve)	CB1,CB2,CB3	Main Smoothing Capacitor	SWP	Switch<Pump Down>
63H	High Pressure Switch	N.F.	Noise Filter Circuit Board	CN31	Connector<Emergency Operation>
SV	Solenoid Valve (Bypass Valve)	L/L/O	Connection Terminal<L1-Phase>	SS	Connector<Connection for Option>
TH3	Thermistor<Liquid>	N/I/O	Connection Terminal<L2-Phase>	CNM	Connector<Connection for Option>
TH6	Thermistor<2-Phase Pipe>	E1,E2,E3	Connection Terminal<Ground>	CNMNT	Connector
TH7	Thermistor<Ambient>	52C	52C Relay	<Connected to Optional M-NET Adapter Board>	
TH8	Thermistor<Heat sink>	C.B.	Controller Circuit Board	CNMVMT	Connector
TH32	Thermistor<Comp. Surface>	SW1	Switch<Manual Defrost, Defect History, Record Reset, Refrigerant Address>	<Connected to Optional M-NET Adapter Board>	
TH33	Thermistor<Suction>	SW4	Switch<Test Operation>	CNDM	Connector<Connection for Option>
LEV-A	Linear Expansion Valve	SW5	Switch<Model Select, Function Switch>	CN51	Connector<Connection for Option>
ACL	Reactor	SW6	Switch<Model Select>	X51,X52,X55	Relay
CY1,CY2	Capacitor	SW7	Switch<Function Switch>		
P.B.	Power Circuit Board	SW8	Switch<Function Switch>		
TABR/S	Connection Terminal<L1/L2-Phase>				



M-NET ADAPTER

SYMBOL	NAME
TB7	Terminal Block<M-NET connection>
CN5	Connector<Transmission>
CND	Connector<Power Supply>
CN2M	Connector<M-NET communication>

※1 MODEL SELECT
■ is the switch position

MODEL	SW6	SW5-5.6 ※2
PUZ-A24NHA6	ON OFF 1 2 3 4 5 6 7 8	ON OFF 1 2 3 4 5 6
PUY-A24NHA6	ON OFF 1 2 3 4 5 6 7 8	ON OFF 1 2 3 4 5 6

※2. SW5-1 to 4 : Function switch

POWER SUPPLY
208 / 230V 60Hz
※Use copper supply wires.
Utilisez des fils d'alimentation en cuivre.

PUZ-A30/36NHA6

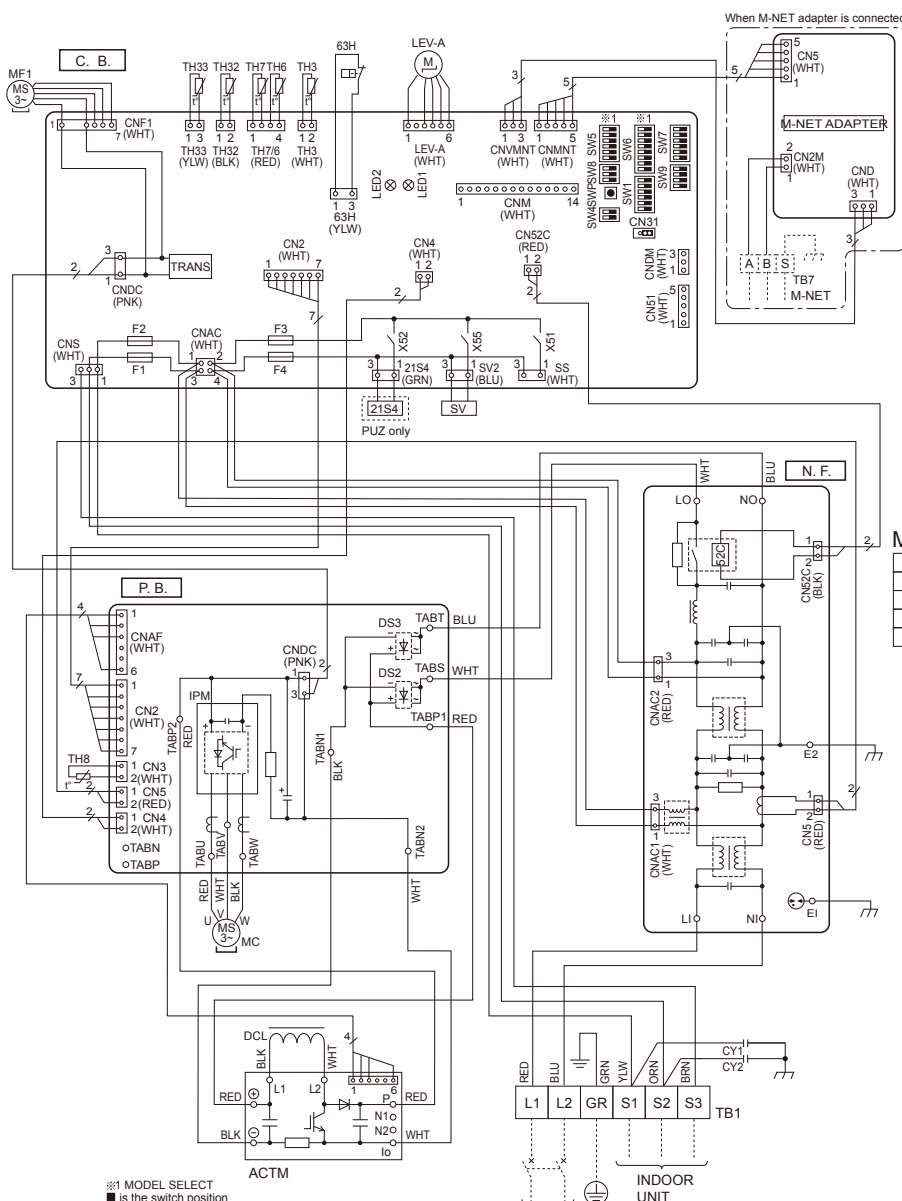
PUZ-A30/36NHA6-BS

PUY-A30/36NHA6

PUY-A30/36NHA6-BS

[LEGEND]

SYMBOL	NAME	SYMBOL	NAME	SYMBOL	NAME
TB1	Terminal Block<Power Supply, Indoor/Outdoor>	P.B.	Power Circuit Board	SW4	Switch<Test Operation>
MC	Motor for Compressor	TABU/U/W	Connection Terminal<U/V/W-Phase>	SW5	Switch<Model Select, Function Switch>
MF1	Fan Motor	TABS/T	Connection Terminal<L1/L2-Phase>	SW6	Switch<Model Select>
21S4	Solenoid Valve (Four-Way Valve)	TABP1/P2	Connection Terminal<DC Voltage>	SW7	Switch<Function Switch>
SV	Solenoid Valve (Bypass Valve)	TABN1/N2	Connection Terminal<DC Voltage>	SW8	Switch<Function Switch>
63H	High Pressure Switch	DS2, DS3	Diode Bridge	SW9	Switch<Function Switch>
TH3	Thermistor<Liquid>	IPM	Power Module	SWP	Switch<Pump Down>
TH6	Thermistor<2-Phase Pipe>	N.F.	Noise Filter Circuit Board	CN31	Connector<Emergency Operation>
TH7	Thermistor<Ambient>	LI/L0	Connection Lead<L1-Phase>	LED1,LED2	LED<Operation Inspection Indicators>
TH8	Thermistor<Heat Sink>	NI/NO	Connection Lead<L2-Phase>	SS	Connector<Connection for Option>
TH32	Thermistor<Comp. Surface>	EI, E2	Connection Terminal<Ground>	CNM	Connector<Connection for Option>
TH33	Thermistor<Suction>	52C	52C Relay	CNMNT	Connector<Connected to Optional M-NET Adapter Board>
LEV-A	Linear Expansion Valve	C.B.	Controller Circuit Board	CNMNT	Connector<Connected to Optional M-NET Adapter Board>
DCL	Reactor	F1,F2,F3,F4	Fuse<T6.3AL250V>	CNDM	Connector<Connection for Option>
CY1, CY2	Capacitor	SW1	Switch<Manual Defrost, Defect History, Record Reset, Refrigerant Address>	CN51	Connector<Connection for Option>
ACTM	Active Filter Module			X51,X52,X55	Relay



M-NET ADAPTER

SYMBOL	NAME
TB7	Terminal Block<M-net connection>
CN5	Connector<Transmission>
CND	Connector<Power Supply>
CN2M	Connector<M-NET communication>

※1 MODEL SELECT
■ is the switch position

MODEL	SW6	SW5-5.6	※2
PUZ-A30NHA6	ON OFF	ON OFF	1 2 3 4 5 6 7 8
PUZ-A36NHA6	ON OFF	ON OFF	1 2 3 4 5 6 7 8
PUY-A30NHA6	ON OFF	ON OFF	1 2 3 4 5 6 7 8
PUY-A36NHA6	ON OFF	ON OFF	1 2 3 4 5 6 7 8

※2. SW5-1 to 4 : Function switch

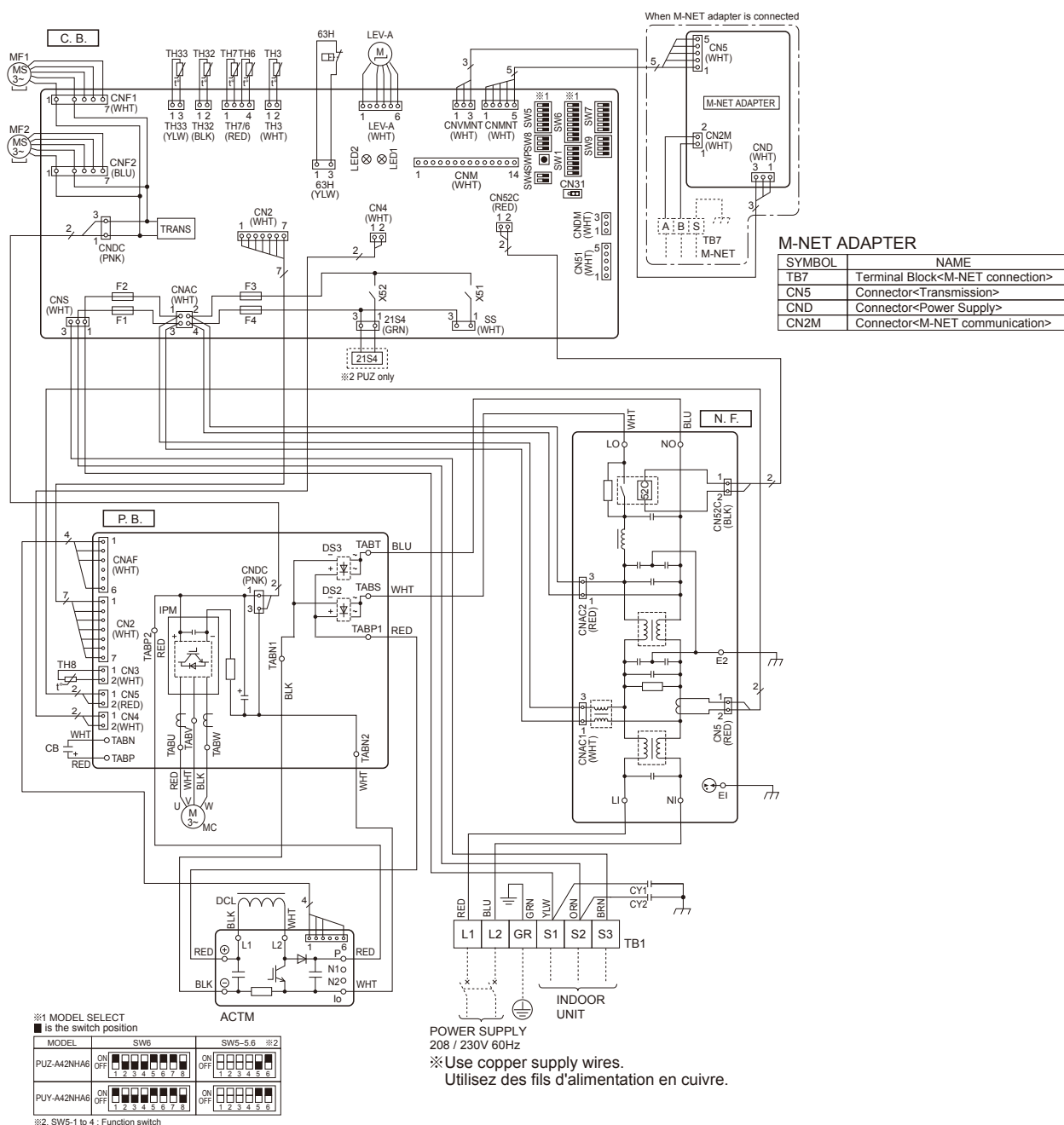
POWER SUPPLY
208 / 230V 60Hz

※Use copper supply wires.
Utilisez des fils d'alimentation en cuivre.

PUZ-A42NHA6 PUZ-A42NHA6-BS PUY-A42NHA6 PUY-A42NHA6-BS

[LEGEND]

SYMBOL	NAME	SYMBOL	NAME	SYMBOL	NAME
TB1	Terminal Block<Power Supply, Indoor/Outdoor >	P.B.	Power Circuit Board	SW4	Switch<Test Operation>
MC	Motor for Compressor	TABU/V/W	Connection Terminal<U/V/W-Phase>	SW5	Switch<Model Select, Function Switch>
MF1,MF2	Fan Motor	TABS/T	Connection Terminal<L1/L2-Phase>	SW6	Switch<Model Select>
21S4	Solenoid Valve (Four-Way Valve)	TABP1/P2/P	Connection Terminal<DC Voltage>	SW7	Switch<Function Switch>
63H	High Pressure Switch	TABN1/N2/N	Connection Terminal<DC Voltage>	SW8	Switch<Function Switch>
TH3	Thermistor<Liquid>	DS2, DS3	Diode Bridge	SW9	Switch<Function Switch>
TH6	Thermistor<2-Phase Pipe>	IPM	Power Module	SWP	Switch<Pump Down>
TH7	Thermistor<Ambient>	N.F.	Noise Filter Circuit Board	CN31	Connector<Emergency Operation>
TH8	Thermistor<Heat Sink>	LI/L0	Connection Lead<L1-Phase>	LED1,LED2	LED<Operation Inspection Indicators>
TH32	Thermistor<Comp. Surface>	NI/NO	Connection Lead<L2-Phase>	SS	Connector<Connection for Option>
TH33	Thermistor<Suction>	E1, E2	Connection Terminal<Ground>	CNM	Connector<Connection for Option>
LEV-A	Linear Expansion Valve	52C	52C Relay	CNMNT	Connector<Connected to Optional M-NET Adapter Board>
DCL	Reactor	C.B.	Controller Circuit Board	CNMNT	Connector<Connected to Optional M-NET Adapter Board>
CY1, CY2	Capacitor	F1,F2,F3,F4	Fuse<T6.3AL250V>	CNDM	Connector<Connection for Option>
ACTM	Active Filter Module	SW1	Switch<Manual Defrost, Defect History, Record Reset, Refrigerant Address>	CN51	Connector<Connection for Option>
CB	Main Smoothing Capacitor			X51,X52	Relay

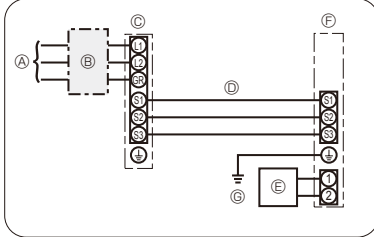


8-1. INDOOR UNIT POWER SUPPLIED FROM OUTDOOR UNIT (A-control application)

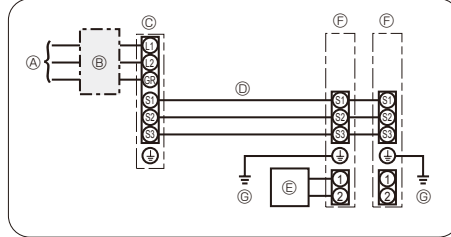
The following connection patterns are available.

The outdoor unit power supply patterns vary on models.

1:1 System



Simultaneous twin system



- Ⓐ Outdoor unit power supply
- Ⓑ Wiring circuit breaker or isolating switch
- Ⓒ Outdoor unit
- Ⓓ Indoor unit/outdoor unit connecting cords
- Ⓔ Remote controller
- Ⓕ Indoor unit
- Ⓖ Indoor unit earth

Note: Affix a label A that is included with the manuals near each wiring diagram for the indoor and outdoor units.

Indoor unit model	PLA-A12, 18, 24, 30 PCA-A24, 30, PKA	PLA-A36, 42 PCA-A36, 42	PEAD-A24, 30, 36, 42	PEA-A12, 18
Indoor unit power supply	—	—	—	—
Minimum circuit ampacity	1 A	2 A	2.63, 2.73, 3.30, 3.50 A	1 A
Maximum rating of overcurrent protective device	15 A	15 A	15 A	15 A

Outdoor unit model	A12	A18	A24	A30	A36	A42
Outdoor unit power supply	Single, 208/230 V, 60 Hz	Single, 208/230 V, 60 Hz	Single, 208/230 V, 60 Hz	Single, 208/230 V, 60 Hz	Single, 208/230 V, 60 Hz	Single, 208/230 V, 60 Hz
Breaker size	15 A	15 A	25 A	30 A	30 A	30 A
Minimum circuit ampacity	13 A	13 A	18 A	25 A	25 A	26 A
Maximum rating of overcurrent protective device	15 A	20 A	30 A	40 A	40 A	40 A
Wiring Wire No. x size	Outdoor unit power supply	2 × Min. AWG 14	2 × Min. AWG 14	2 × Min. AWG 12	2 × Min. AWG 10	2 × Min. AWG 10
	Outdoor unit power supply earth	1 × Min. AWG 14	1 × Min. AWG 14	1 × Min. AWG 12	1 × Min. AWG 10	1 × Min. AWG 10
	Indoor unit-Outdoor unit	*2 3 × AWG 16 (polar)	3 × AWG 16 (polar)	3 × AWG 16 (polar)	3 × AWG 16 (polar)	3 × AWG 16 (polar)
	Indoor unit earth	*2 1 × Min. AWG 16	1 × Min. AWG 16	1 × Min. AWG 16	1 × Min. AWG 16	1 × Min. AWG 16
Circuit rating	Remote controller-Indoor unit	*3 2 × AWG 22 (Non-polar)	2 × AWG 22 (Non-polar)	2 × AWG 22 (Non-polar)	2 × AWG 22 (Non-polar)	2 × AWG 22 (Non-polar)
	Outdoor unit L1-L2	*4 208/230 V AC	208/230 V AC	208/230 V AC	208/230 V AC	208/230 V AC
	Indoor unit-Outdoor unit S1-S2	*4 208/230 V AC	208/230 V AC	208/230 V AC	208/230 V AC	208/230 V AC
	Indoor unit-Outdoor unit S2-S3	*4 24 V DC	24 V DC	24 V DC	24 V DC	24 V DC
	Remote controller-Indoor unit	*4 12 V DC	12 V DC	12 V DC	12 V DC	12 V DC

*1. A breaker with at least 3 mm contact separation in each pole shall be provided. Use earth leakage breaker (NV).

The breaker shall be provided to ensure disconnection of all active phase conductor of the supply.

Make sure that the current leakage breaker is one compatible with higher harmonics.

Always use a current leakage breaker that is compatible with higher harmonics as this unit is equipped with an inverter.

The use of an inadequate breaker can cause the incorrect operation of inverter.

*2. Maximum 147 ft [45 m]

If AWG13 is used, maximum 164 ft [50 m].

If AWG13 is used and S3 is separated, maximum 262 ft [80 m].

*3. The 30 ft [10 m] wire is attached in the remote controller accessory. Maximum 1500 ft

*4. The figures are NOT always against the ground.

S3 terminal has 24 V DC against S2 terminal. However between S3 and S1, these terminals are NOT electrically insulated by the transformer or other device.

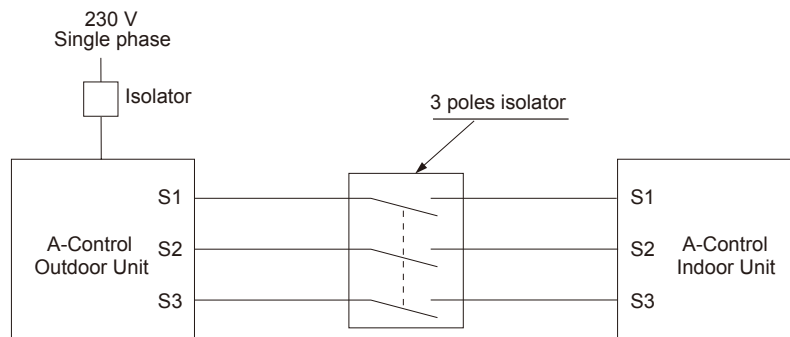
⚠ Caution: Be sure to install N-Line. Without N-Line, it could cause damage to the unit.

Notes: 1. Wiring size must comply with the applicable local and national code.

2. Use copper supply wires.

3. Use wires rated 600 V or more for the power supply cables and the indoor/outdoor unit connecting cables.

4. Install an earth longer than other cables.



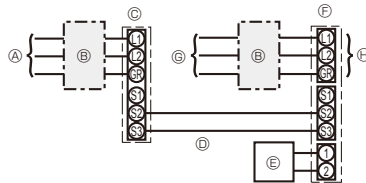
In case of A-control wiring, there is high voltage potential on the S3 terminal caused by electrical circuit design that has no electrical insulation between power line and communication signal line. Therefore, please turn off the main power supply when servicing. And do not touch the S1, S2, S3 terminals when the power is energized. If isolator should be used between indoor unit and outdoor unit, please use 3-pole type.

8-2. SEPARATE INDOOR UNIT/OUTDOOR UNIT POWER SUPPLIES

The following illustrations show available connection patterns.
The outdoor unit power supply patterns vary on models.

1:1 System

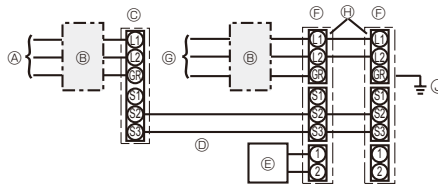
The optional indoor power supply terminal kit is required.



- A Outdoor unit power supply
- B Wiring circuit breaker or isolating switch
- C Outdoor unit
- D Indoor unit/outdoor unit connecting cords
- E Remote controller
- F Indoor unit
- G Indoor unit power supply
- H Option

Affix a label B that is included with the manuals near each wiring diagram for the indoor and outdoor units.

Simultaneous twin system



- A Outdoor unit power supply
- B Wiring circuit breaker or isolating switch
- C Outdoor unit
- D Indoor unit/outdoor unit connecting cords
- E Remote controller
- F Indoor unit
- G Indoor unit power supply
- H Option
- J Indoor unit earth

Affix a label B that is included with the manuals near each wiring diagram for the indoor and outdoor units.

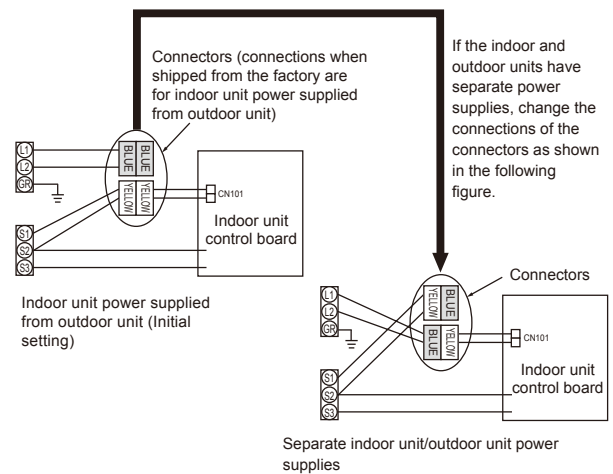
If the indoor and outdoor units have separate power supplies, refer to the table below.
Change the indoor unit electrical box wiring referring to the figure in the right and the DIP switch settings of the outdoor unit control board.

	Indoor unit specifications								
Indoor unit electrical box connector connection change	Required								
Label affixed near each wiring diagram for the indoor and outdoor units	Required								
Outdoor unit DIP switch settings (when using separate indoor unit/outdoor unit power supplies only)	<table><tr><td>ON</td><td></td><td></td><td>3</td></tr><tr><td>OFF</td><td>1</td><td>2</td><td></td></tr></table> (SW8)	ON			3	OFF	1	2	
ON			3						
OFF	1	2							

Note:

There are three types of label; A, B and C.

Affix the appropriate label to the units according to the wiring method.



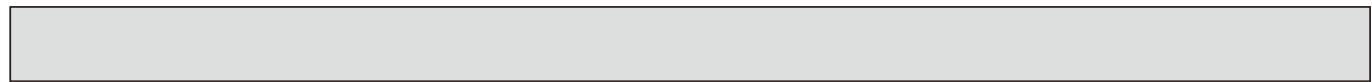
Indoor unit model	PLA-A12, 18, 24, 30 PKA, PCA-A24, 30	PLA-A36, 42 PCA-A36, 42	PEAD-A24, 30, 36, 42	PEA-A12, 18
Indoor unit power supply	Single 208/230 V, 60 Hz	Single 208/230 V, 60 Hz	Single 208/230 V, 60 Hz	Single 208/230 V, 60 Hz
Minimum circuit ampacity	1 A	2 A	2.63, 2.73, 3.30, 3.50 A	1 A
Maximum rating of overcurrent protective device	15 A	15 A	15 A	15 A
Wiring Wire No. × size	Indoor unit power supply	2 × Min. AWG16	2 × Min. AWG16	2 × Min. AWG16
	Indoor unit power supply earth	1 × Min. AWG16	1 × Min. AWG16	1 × Min. AWG16
	Indoor unit-Outdoor unit	2 × AWG22 (polar)	2 × AWG22 (polar)	3 × 1.5 (polar)
	Indoor unit earth	—	—	1 × Min. 1.5
	Remote controller-Indoor unit	2 × AWG22 (Non-polar)	2 × AWG22 (Non-polar)	2 × 0.3 (Non-polar)
Circuit rating	Indoor unit L1-L2	208/230 V AC	208/230 V AC	208/230 V AC
	Indoor unit-Outdoor unit S1-S2	—	—	—
	Indoor unit-Outdoor unit S2-S3	24 V DC	24 V DC	24 V DC
	Remote controller-Indoor unit	12 V DC	12 V DC	12 V DC

*1. Maximum 393 ft [120 m]

*2. The 30 ft [10 m] wire is attached in the remote controller accessory. Maximum 1,500 ft [500 m]

*3. The figures are NOT always against the ground.

- Notes:
1. Wiring size must comply with the applicable local and national code.
 2. Use copper supply wires.
 3. Use wires rated 300 V or more for the power supply cables.
 4. Install an earth longer than other cables.



8-3. INDOOR - OUTDOOR CONNECTING CABLE

Outdoor power supply	Wire No. × Size		
	Max. 147 ft [45 m]	Max. 164 ft [50 m]	Max. 262 ft [80 m]
Indoor unit-Outdoor unit	3 × AWG16(polar)	3 × AWG13(polar)	3 × AWG13(polar) and S3 separated

Note: The maximum cable length may vary depending on the condition of installation, humidity or materials, etc.

Indoor/Outdoor separate power supply	Wire No. × Size	
	Max. 393 ft [120 m]	
Indoor unit-Outdoor unit	2 × Min. AWG22	

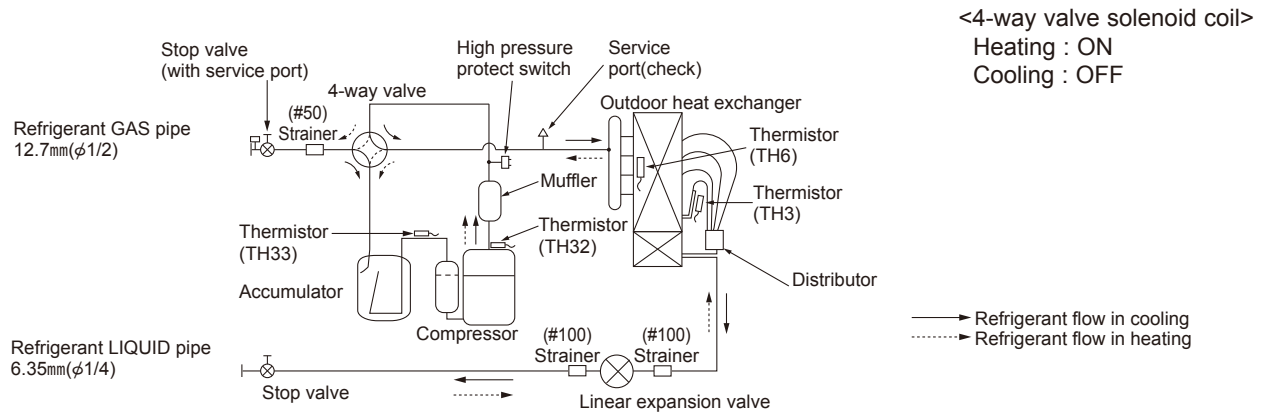
Note: The optional indoor power supply terminal kit is necessary.

Be sure to connect the indoor-outdoor connecting cables directly to the units (no intermediate connections). Intermediate connections can lead to communication errors if water enters the cables and causes insufficient insulation to ground or a poor electrical contact at the intermediate connection point.

PUZ-A18NHA6

PUZ-A18NHA6-BS

Unit: mm (in)



PUZ-A24NHA6

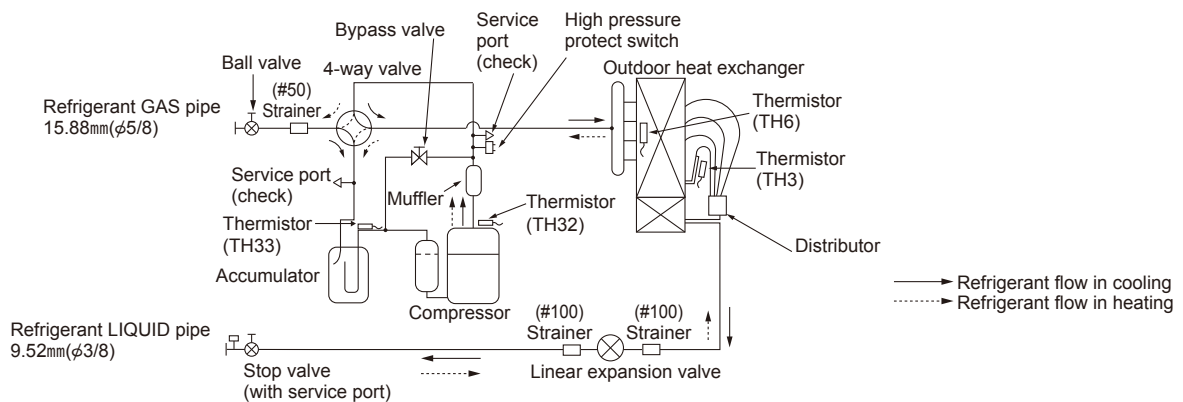
PUZ-A24NHA6-BS

PUZ-A30NHA6

PUZ-A30NHA6-BS

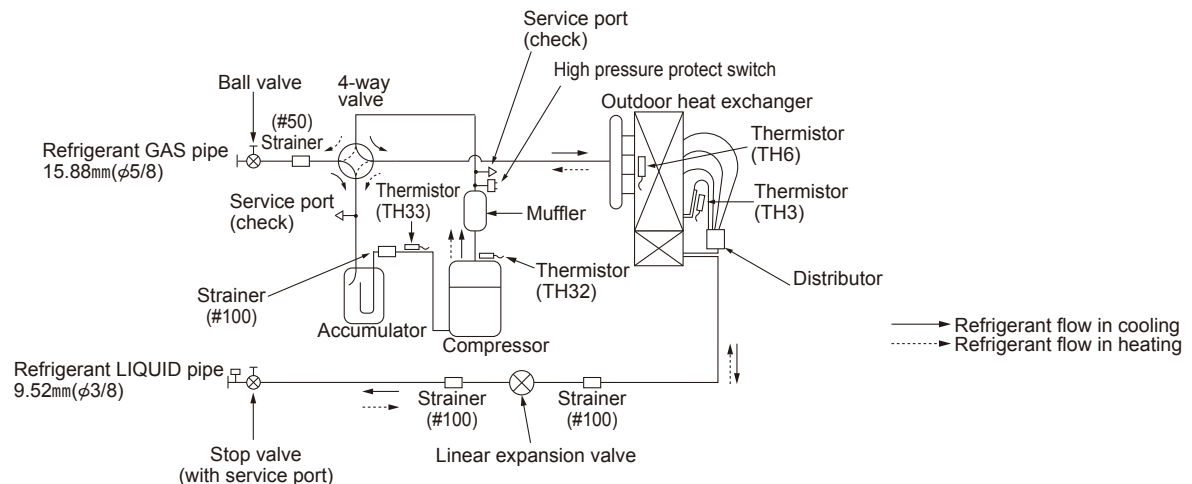
PUZ-A36NHA6

PUZ-A36NHA6-BS



PUZ-A42NHA6

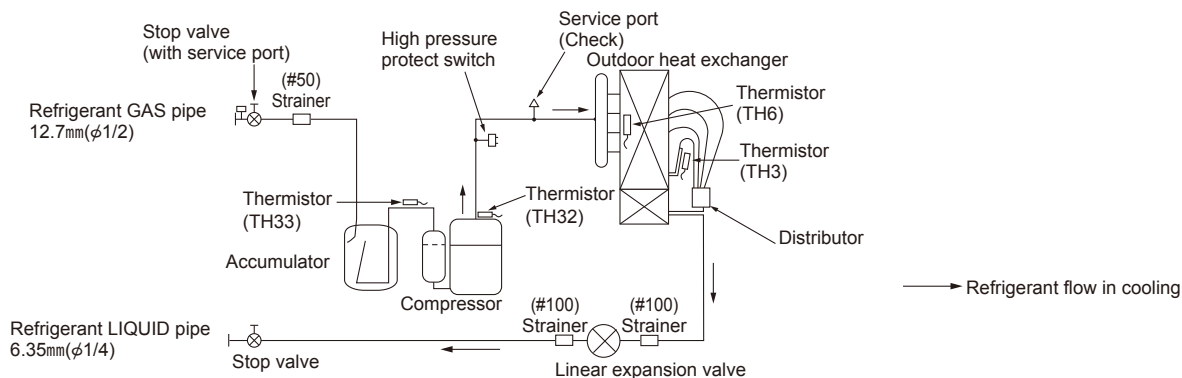
PUZ-A42NHA6-BS



PUY-A12NHA6
PUY-A18NHA6

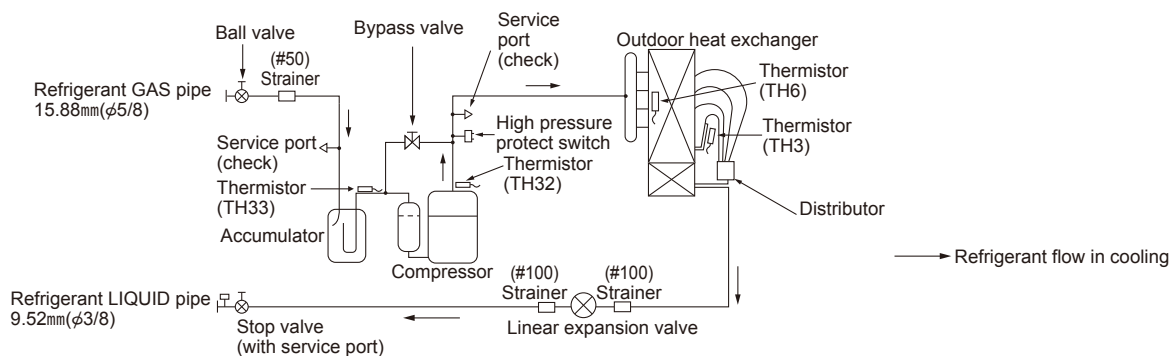
PUY-A12NHA6-BS
PUY-A18NHA6-BS

Unit: mm (in)



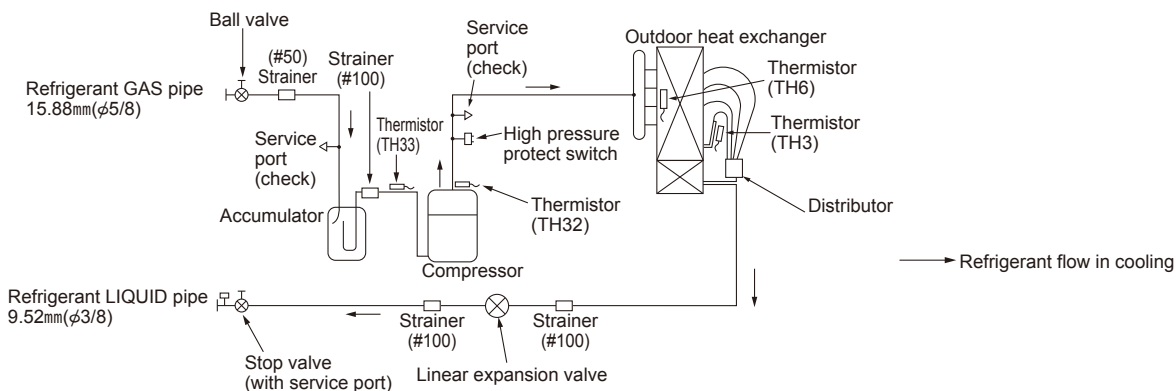
PUY-A24NHA6
PUY-A30NHA6
PUY-A36NHA6

PUY-A24NHA6-BS
PUY-A30NHA6-BS
PUY-A36NHA6-BS



PUY-A42NHA6

PUY-A42NHA6-BS



1. Refrigerant collecting (pump down)

Perform the following procedures to collect the refrigerant when moving the indoor unit or the outdoor unit.

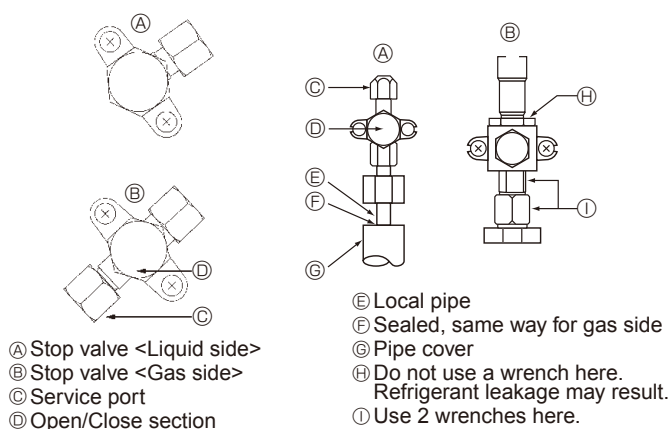
- ① Supply power (circuit breaker).
 - When power is supplied, make sure that "CENTRALLY CONTROLLED" is not displayed on the remote controller. If "CENTRALLY CONTROLLED" is displayed, the refrigerant collecting (pump down) cannot be completed normally.
 - Start-up of the indoor-outdoor communication takes about 3 minutes after the power (circuit breaker) is turned on. Start the pump-down operation 3 to 4 minutes after the power (circuit breaker) is turned ON.
- ② After the liquid stop valve is closed, set SW1-1 on the control board of the outdoor unit to ON. The compressor (outdoor unit) and ventilators (indoor and outdoor units) start operating and refrigerant collecting operation begins. LED1 and LED2 on the control board of the outdoor unit are lit.
 - Only set SW1-1 to ON if the unit is stopped. However, even if the unit is stopped and SW1-1 is set to ON less than three minutes after the compressor stops, the refrigerant collecting operation cannot be performed. Wait until compressor has been stopped for three minutes and then set SW1-1 to ON again.
- ③ Because the unit automatically stops in about two to three minutes when the refrigerant collecting operation is completed (LED1 off, LED2 lit), be sure to quickly close the gas stop valve. If LED1 is lit and LED2 is off and the outdoor unit is stopped, refrigerant collection is not properly performed. Open the liquid stop valve completely, and then repeat step ② after three minutes have passed.
 - If the refrigerant collecting operation has been completed normally (LED1 off, LED2 lit), the unit will remain stopped until the power supply is turned off.
- ④ Turn off the power supply (circuit breaker).
 - Note that when the extension piping is very long with large refrigerant amount, it may not be possible to perform a pump-down operation.

⚠ Warning:

When pumping down the refrigerant, stop the compressor before disconnecting the refrigerant pipes. The compressor may burst if air etc. get into it.

2. Refrigerant pipe airtight testing method

- (1) Connect the testing tools.
 - Make sure the stop valves ① ② are closed and do not open them.
 - Add pressure to the refrigerant lines through the service port ③ of the liquid stop valve ④.
- (2) Do not add pressure to the specified pressure all at once; add pressure little by little.
 - ① Pressurize to 0.5 MPa (5 kgf/cm²G), wait 5 minutes, and make sure the pressure does not decrease.
 - ② Pressurize to 1.5 MPa (15 kgf/cm²G), wait 5 minutes, and make sure the pressure does not decrease.
 - ③ Pressurize to 4.15 MPa (41.5 kgf/cm²G) and measure the surrounding temperature and refrigerant pressure.
- (3) If the specified pressure holds for about one day and does not decrease, the pipes have passed the test and there are no leaks.
 - If the surrounding temperature changes by 1°C, the pressure will change by about 0.03 MPa (0.3 kgf/cm²G). Make the necessary corrections.
- (4) If the pressure decreases in steps (2) or (3), there is a gas leak. Look for the source of the gas leak.



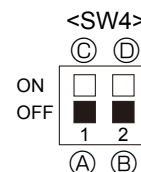
3. Start and finish of test run

- Operation from the indoor unit
Execute the test run using the installation manual for the indoor unit.
- Operation from the outdoor unit
By using the DIP switch SW4 on the control board of outdoor unit, test run can be started and finished, and its operation mode (cooling/heating) can be set up.
 - ① Set the operation mode (cooling/heating) using SW4-2.
 - ② Turn on SW4-1 to start test run with the operation mode set by SW4-2.
 - ③ Turn off SW4-1 to finish the test run.

- There may be a faint knocking sound around the machine room after power is supplied, but this is not a problem with the product because the linear expansion valve is just moving to adjust opening pulse.
- There may be a knocking sound around the machine room for several seconds after compressor starts operating. But this is not a problem with product because the check valve itself generates the sound because pressure difference is small in the refrigerant circuit.

Note:

The operation mode cannot be changed by SW4-2 during test run. (To change test run mode, stop the unit by SW4-1, change the operation mode and restart the test run by SW4-1.)



- ① Stop ② Operation
 ③ Cooling ④ Heating
 (PUZ only)

10-1. TROUBLESHOOTING

<Check code displayed by self-diagnosis and actions to be taken for service (summary)>

Present and past check codes are logged, and they can be displayed on the wired remote controller and control board of outdoor unit. Actions to be taken for service, which depends on whether or not the trouble is reoccurring in the field, are summarized in the table below. Check the contents below before investigating details.

Unit conditions at service	Check code	Actions to be taken for service (summary)
The trouble is reoccurring.	Displayed	Judge what is wrong and take a corrective action according to "10-4. SELF-DIAGNOSIS ACTION TABLE".
	Not displayed	Conduct trouble shooting and ascertain the cause of the trouble according to "10-5. TROUBLESHOOTING OF PROBLEMS".
The trouble is not reoccurring.	Logged	①Consider the temporary defects such as the work of protection devices in the refrigerant circuit including compressor, poor connection of wiring, noise , etc. Re-check the symptom, and check the installation environment, refrigerant amount, weather when the trouble occurred, matters related to wiring, etc. ②Reset check code logs and restart the unit after finishing service. ③There is no abnormality concerning of parts such as electrical component, controller board, remote controller, etc.
	Not logged	①Re-check the abnormal symptom. ②Conduct troubleshooting and ascertain the cause of the trouble according to "10-5. TROUBLESHOOTING OF PROBLEMS". ③Continue to operate unit for the time being if the cause is not ascertained. ④There is no abnormality concerning of parts such as electrical component, controller board, remote controller, etc.

10-2. CHECK POINT UNDER TEST RUN

(1) Before test run

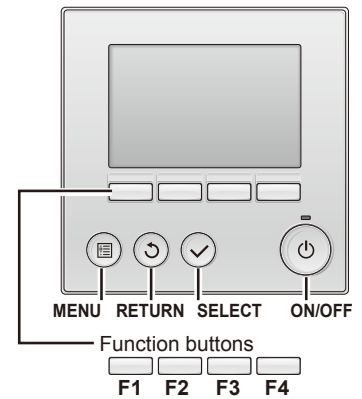
- After installation of indoor and outdoor units, piping work and electric wiring work, re-check that there is no refrigerant leakage, loosened connections and incorrect polarity.
- Measure impedance between the ground and the power supply terminal block (L1, L2) on the outdoor unit by 500V Megger and check that it is 1.0MΩ or over.

Note: Do not use 500V Megger to indoor/outdoor connecting wire terminal block (S1, S2, S3) and remote controller terminal block (1, 2). This may cause malfunction.

- Make sure that test run switch (SW4) is set to OFF before turning on power supply.
- Turn on power supply 12 hours before test run in order to protect compressor.
- For specific models which requires higher ceiling settings or auto-recovery feature from power failure, make proper changes of settings referring to the description of "12. FUNCTION SETTING".

Make sure to read operation manual before test run. (Especially items to secure safety.)

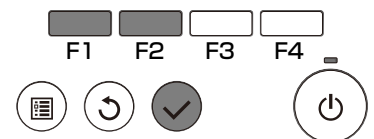
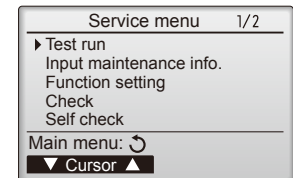
10-2-1. Test run for wired remote controller <PAR-30MAA> <PAR-31MAA>



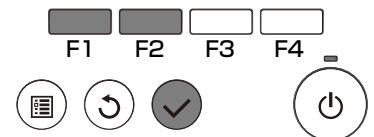
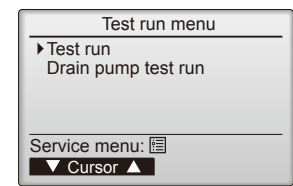
- ① Select "Service" from the Main menu, and press the button.



Select "Test run" with the **F1** or **F2** button, and press the button.



- ② Select "Test run" with the **F1** or **F2** button, and press the button.



Test run operation

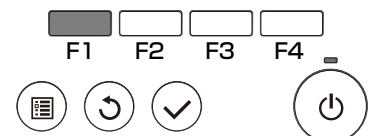
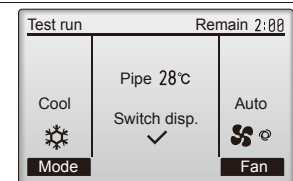
Press the **F1** button to go through the operation modes in the order of "Cool and Heat".

Cool mode: Check the cold air blows out.
Heat mode: Check the heat blows out.

Check the operation of the outdoor unit fan.



Press the button and open the Vane setting screen.



Auto vane check

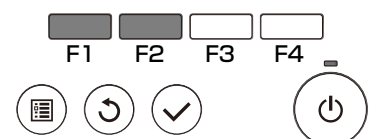
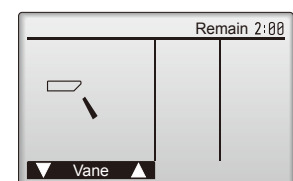
Check the auto vane with the **F1** **F2** buttons.



Press the button to return to "Test run operation".



Press the button.



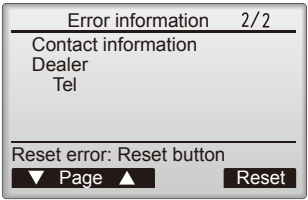
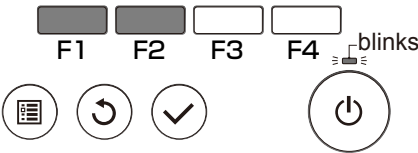
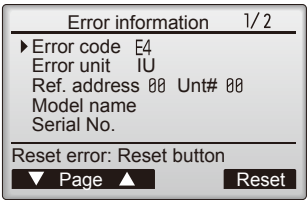
When the test run is completed, the "Test run menu" screen will appear.
The test run will automatically stop after 2 hours.

<Error information>

When an error occurs, the following screen will appear.
Check the error status, stop the operation, and consult your dealer.

- ① Check code, error unit, refrigerant address, unit model name, and serial number will appear.
The model name and serial number will appear only if the information has been registered.

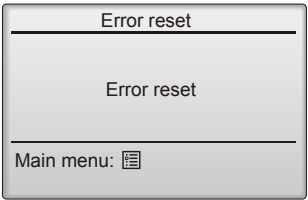
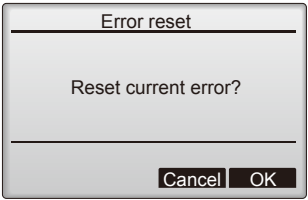
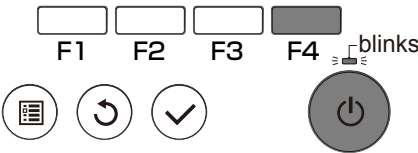
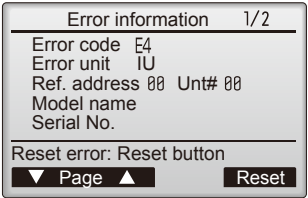
Press the **F1** or **F2** button to go to the next page.



Contact information (dealer's phone number) will appear if the information has been registered.

- ② Press the **F4** button or the  button to reset the error that is occurring.

Errors cannot be reset while the ON/OFF operation is prohibited.

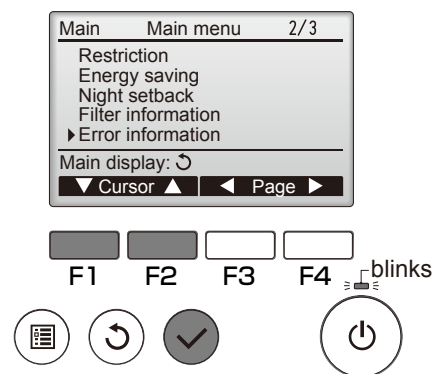


Select "OK" with the **F4** button.

Navigating through the screens
• To go back to the Main menu  button

<Checking the error information>

While no errors are occurring, page 2/2 of the error information can be viewed by selecting "Error information" from the Main menu.
Errors cannot be reset from this screen.

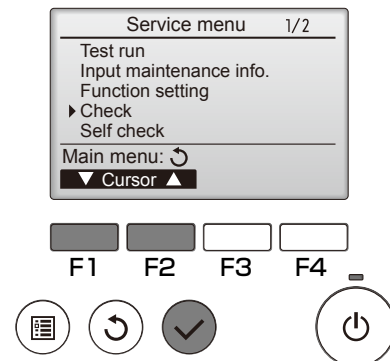


<Error history>

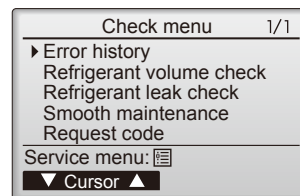
- ① Select "Service" from the Main menu, and press the button.



Select "Check" with the **F1** or **F2** button, and press the button.



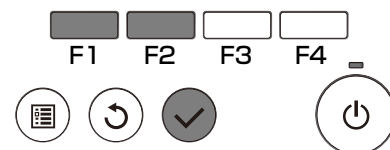
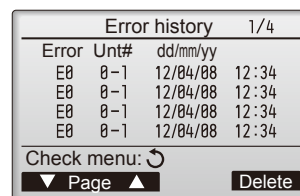
- ② Select "Error history" with the **F1** or **F2** button, and press the button.



Error history

- ③ Select "Error history" from the Check menu, and press the button to view up to 16 error history records.

4 records are shown per page, and the top record on the first page indicates the latest error record.



Deleting the error history

- ④ To delete the error history, press the **F4** button (Delete) on the screen that shows error history.

A confirmation screen will appear asking if you want to delete the error history.

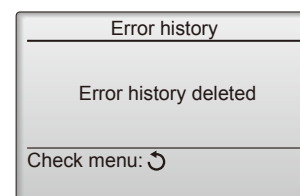
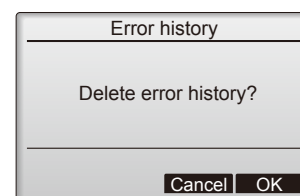


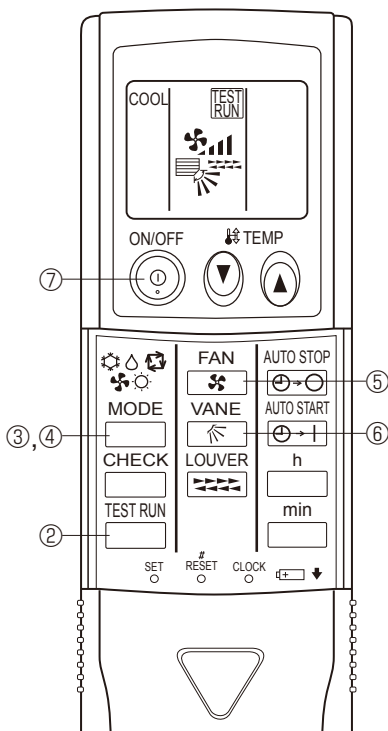
Press the **F4** button (OK) to delete the history.



"Error history deleted" will appear on the screen.

Press the button to go back to the Check menu screen.





Test run [for IR wireless remote controller]

Measure an impedance between the power supply terminal block on the outdoor unit and ground with a 500 V Megger and check that it is equal to or greater than 1.0 MΩ.

- ① Turn on the main power to the unit.
- ② Press the  button twice continuously.
(Start this operation from the turned off status of remote controller display.)
-  and current operation mode are displayed.
- ③ Press the  () button to activate **COOL**  mode, then check whether cool air blows out from the unit.
- ④ Press the  () button to activate **HEAT**  mode, then check whether warm air blows out from the unit.
- ⑤ Press the  button and check whether strong air blows out from the unit.
- ⑥ Press the  button and check whether the auto vane operates properly.
- ⑦ Press the ON/OFF button to stop the test run.

Note:

- Point the remote controller towards the indoor unit receiver while following steps ② to ⑦.
- It is not possible to run in FAN, DRY or AUTO mode.

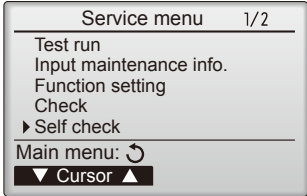
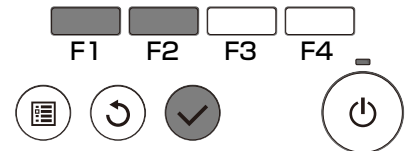
10-3. HOW TO PROCEED "SELF-DIAGNOSIS"

10-3-1. Self-diagnosis <PAR-30MAA> <PAR-31MAA>

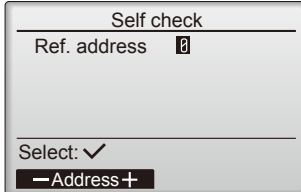
- ① Select "Service" from the Main menu, and press the  button.



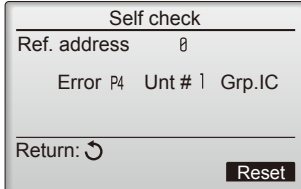
Select "Self check" with the **[F1]** or **[F2]** button, and press the  button.

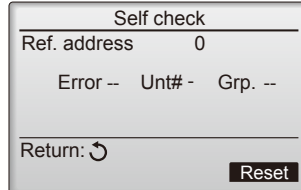
- ② With the **[F1]** or **[F2]** button, enter the refrigerant address, and press the  button.



- ③ Check code, unit number, attribute will appear.
"-" will appear if no error history is available.



When there is no error history



- ④ Resetting the error history.

Press the **[F4]** button (Reset) on the screen that shows the error history.

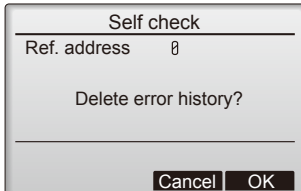
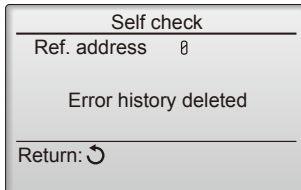


A confirmation screen will appear asking if you want to delete the error history.



Press the **[F4]** button (OK) to delete the error history.

If deletion fails, "Request rejected" will appear.
"Unit not exist" will appear if no indoor units that are correspond to the entered address are found.

Navigating through the screens

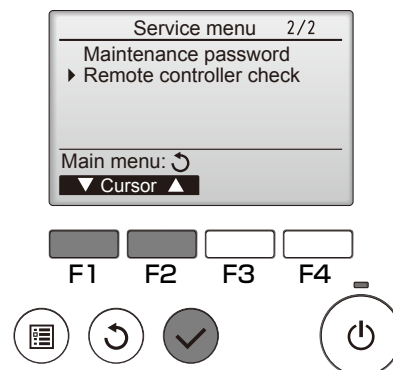
- To go back to the Main menu  button
- To return to the previous screen  button

10-3-2. Remote controller check <PAR-30MAA> <PAR-31MAA>

If operations cannot be completed with the remote controller, diagnose the remote controller with this function.

- ① Select "Service" from the Main menu, and press the  button.

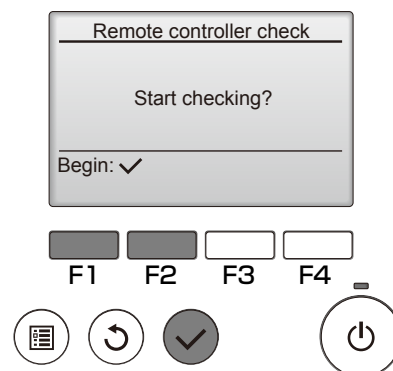
Select "Remote controller check" with the **[F1]** or **[F2]** button, and press the  button.



- ② Select "Remote controller check" from the Service menu, and press the  button to start the remote controller check and see the check results.

To cancel the remote controller check and exit the "Remote controller check" menu screen, press the  or the  button.

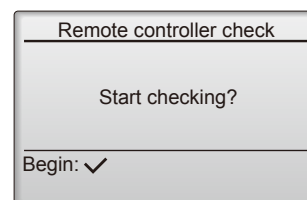
The remote controller will not reboot itself.



- ③
- OK: No problems are found with the remote controller. Check other parts for problems.
 - E3, 6832: There is noise on the transmission line, or the indoor unit or another remote controller is faulty. Check the transmission line and the other remote controllers.
 - NG (ALL0, ALL1): Send-receive circuit fault. The remote controller needs replacing.
 - ERC: The number of data errors is the discrepancy between the number of bits in the data transmitted from the remote controller and that of the data that was actually transmitted over the transmission line. If data errors are found, check the transmission line for external noise interference.

If the  button is pressed after the remote controller check results are displayed, remote controller check will end, and the remote controller will automatically reboot itself.

Remote controller check results screen



Check the remote controller display and see if anything is displayed (including lines). Nothing will appear on the remote controller display if the correct voltage (8.5–12 V DC) is not supplied to the remote controller. If this is the case, check the remote controller wiring and indoor units.

10-4. SELF-DIAGNOSIS ACTION TABLE

<Abnormalities detected when the power is turned on>

Note: Refer to indoor unit section for code P and code E.

Check code	Abnormal point and detection method	Case	Judgment and action
None	—	① No voltage is supplied to terminal block (TB1) of outdoor unit. a) Power supply breaker is turned off. b) Contact failure or disconnection of power supply terminal c) Open phase (L1 or L2 phase) ② Electric power is not charged to power supply terminal of outdoor power circuit board. a) Contact failure of power supply terminal b) Open phase on the outdoor power circuit board A12–A24N: Disconnection of connector R or S A30–A42N: Disconnection of connector TABT or TABS ③ Electric power is not supplied to outdoor controller circuit board. a) Disconnection of connector (CNDC) ④ Disconnection of reactor (DCL or ACL) ⑤ Disconnection of outdoor noise filter circuit board or parts failure in outdoor noise filter circuit board As for A30–A42N type, it is especially needed to check the resistance RS1 on the noise filter circuit board. ⑥ Defective outdoor power circuit board ⑦ Defective outdoor controller circuit board	① Check following items. a) Power supply breaker b) Connection of power supply terminal block (TB1) c) Connection of power supply terminal block (TB1) ② Check following items. a) Connection of power supply terminal block (TB1) b) Connection of terminal on outdoor power circuit board A12–A24N: Disconnection of connector R or S Refer to "10-9. TEST POINT DIAGRAM". A30–A42N: Disconnection of connector TABT or TABS Refer to "10-9. TEST POINT DIAGRAM". ③ Check connection of the connector (CNDC) on the outdoor controller circuit board. Check connection of the connector, LD1 and LD2 for A12–A24N and CNDC for A30–A36N, on the outdoor power circuit board. Refer to "10-9. TEST POINT DIAGRAM". ④ Check connection of reactor. (DCL or ACL) A12–A24N: Check connection of "LO" and "NO" on the outdoor noise filter circuit board. Check connection of "R" and "S" on the outdoor power circuit board. A30–A42N: Check connection of "L1" and "L2" on the active filter module. (ACTM) Refer to "10-9. TEST POINT DIAGRAM". ⑤ a) Check connection of outdoor noise filter circuit board. b) Replace outdoor noise filter circuit board. Refer to "10-9. TEST POINT DIAGRAM". ⑥ Replace outdoor power circuit board. ⑦ Replace controller board (When items above are checked but the units cannot be repaired).

Check code	Abnormal point and detection method	Case	Judgment and action
F5 (5201)	63H connector open Abnormal if 63H connector circuit is open for 3 minutes continuously after power supply. 63H: High-pressure switch	① Disconnection or contact failure of 63H connector on outdoor controller circuit board ② Disconnection or contact failure of 63H ③ 63H is working due to defective parts. ④ Defective outdoor controller circuit board	① Check connection of 63H connector on outdoor controller circuit board. Refer to "10-9. TEST POINT DIAGRAM". ② Check the 63H side of connecting wire. ③ Check continuity by tester. Replace the parts if the parts are defective. ④ Replace outdoor controller circuit board.
EA (6844)	Miswiring of indoor/outdoor unit connecting wire 1. Outdoor controller circuit board can automatically check the number of connected indoor units. Abnormal if the number cannot be checked automatically due to miswiring of indoor/outdoor unit connecting wire, etc. after power is turned on for 4 minutes. 2. Abnormal if outdoor controller circuit board recognizes excessive number of indoor units.	① Contact failure or miswiring of indoor/outdoor unit connecting wire ② Diameter or length of indoor/outdoor unit connecting wire is out of specified capacity. ③ Excessive number of indoor units are connected to 1 indoor unit. (4 units or more) ④ Defective transmitting receiving circuit of outdoor controller circuit board ⑤ Defective transmitting receiving circuit of indoor controller board ⑥ Defective indoor power board ⑦ 2 or more outdoor units have refrigerant address "0" . (In case of group control) ⑧ Noise has entered into power supply or indoor / outdoor unit connecting wire.	① Check disconnection or looseness or polarity of indoor/outdoor unit connecting wire of indoor and outdoor units. ② Check diameter and length of indoor/outdoor unit connecting wire. Total wiring length: 262 ft [80 m] (including wiring connecting each indoor unit and between indoor and outdoor unit) Also check if the connection order of flat cable is S1, S2, S3. ③ Check the number of indoor units that are connected to one outdoor unit. (If EA is detected) ④–⑥ Turn the power off once, and on again to check. Replace outdoor controller circuit board, indoor controller board or indoor power board if abnormality occurs again.
Eb (6845)	Miswiring of indoor/outdoor unit connecting wire (converse wiring or disconnection) Outdoor controller circuit board can automatically set the unit number of indoor units. Abnormal if the indoor unit number cannot be set within 4 minutes after power on because of miswiring (converse wiring or disconnection) of indoor/outdoor unit connecting wire.	① Contact failure or miswiring of indoor/outdoor unit connecting wire ② Diameter or length of indoor/outdoor unit connecting wire is out of specified capacity. ④ Defective transmitting receiving circuit of outdoor controller circuit board ⑤ Defective transmitting receiving circuit of indoor controller board ⑥ Defective indoor power board ⑦ 2 or more outdoor units have refrigerant address "0" . (In case of group control) ⑧ Noise has entered into power supply or indoor/outdoor unit connecting wire.	⑦ Check if refrigerant addresses (SW1-3 to SW1-6 on outdoor controller circuit board) are overlapping in case of group control system. ⑧ Check transmission path, and remove the cause. Note: The descriptions above, ①–⑧, are for EA, Eb and EC.
EC (6846)	Start-up time over The unit cannot finish start-up process within 4 minutes after power on.	① Contact failure of indoor/outdoor unit connecting wire ② Diameter or length of indoor/outdoor unit connecting wire is out of specified capacity. ⑦ 2 or more outdoor units have refrigerant address "0" . (In case of group control) ⑧ Noise has entered into power supply or indoor/outdoor unit connecting wire.	

<Abnormalities detected while unit is operating>

Check code	Abnormal point and detection method	Case	Judgment and action
U1 (1302)	High pressure (High-pressure switch 63H operated) Abnormal if high-pressure switch 63H worked (*) during compressor operation. *602 PSIG [4.15 MPa] 63H: High-pressure switch	① Short cycle of indoor unit ② Clogged filter of indoor unit ③ Decreased airflow caused by dirt of indoor fan ④ Dirt of indoor heat exchanger ⑤ Locked indoor fan motor ⑥ Malfunction of indoor fan motor ⑦ Defective operation of stop valve (Not full open) ⑧ Clogged or broken pipe ⑨ Locked outdoor fan motor ⑩ Malfunction of outdoor fan motor ⑪ Short cycle of outdoor unit ⑫ Dirt of outdoor heat exchanger ⑬ Decreased airflow caused by defective inspection of outside temperature thermistor (It detects lower temperature than actual temperature.) ⑭ Disconnection or contact failure of connector (63H) on outdoor controller board ⑮ Disconnection or contact failure of 63H connection ⑯ Defective outdoor controller board ⑰ Defective action of linear expansion valve ⑱ Malfunction of fan driving circuit	①–⑥ Check indoor unit and repair the defect. ⑦ Check if stop valve is fully open. ⑧ Check piping and repair the defect. ⑨–⑫ Check outdoor unit and repair the defect. ⑬ Check the inspected temperature of outside temperature thermistor on LED display. (SW2 on A-Control Service Tool : Refer to "10-10. FUNCTION OF SWITCHES, CONNECTORS AND JUMPERS".) ⑭–⑯ Turn the power off and check F5 is displayed when the power is on again. When F5 is displayed, refer to "Judgment and action" for F5. ⑰ Check linear expansion valve. Refer to "10-6. HOW TO CHECK THE PARTS" and "10-7. HOW TO CHECK THE COMPONENTS". ⑱ Replace outdoor controller board.
U2 (TH32: 1132)	High discharge temperature High comp. surface temperature (1) Abnormal if discharge temperature thermistor (TH32) exceeds 257°F [125°C] or 230°F [110°C] continuously for 5 minutes. Abnormal if condenser/evaporator temperature thermistor (TH5) exceeds 104°F [40°C] during defrosting and discharge temperature thermistor (TH32) exceeds 230°F [110°C]. (2) Abnormal if discharge superheat (Cooling: TH32–TH5 Heating: TH32–TH6) increases. All the conditions in A or B are detected simultaneously for 10 minutes continuously after 6 minutes past from compressor start-up (including the thermostat indication or recovery from defrosting). <Condition A> • Heating mode • When discharge superheat is less than 126°F [70°C]. • When the TH6 temp is more than the value obtained by TH7–9°F [5°C]. • When the condensing temp of TH5 is less than 95°F [35°C]. <Condition B> • During comp. operation (Cooling and Heating) • When discharge superheat is less than 144°F [80°C] in cooling. • When discharge super heat is less than 162°F [90°C] in heating. • When condensing temp of TH6 is more than –40°F [–40°C] (In cooling only).	① Overheated compressor operation caused by shortage of refrigerant ② Defective operation of stop valve ③ Defective thermistor ④ Defective outdoor controller board ⑤ Defective action of linear expansion valve	① Check intake superheat. Check leakage of refrigerant. Charge additional refrigerant. ② Check if stop valve is fully open. ③④ Turn the power off and check if U3 is displayed when the power is on again. When U3 is displayed, refer to "Judgment and action" for U3. ⑤ Check linear expansion valve. Refer to "10-6. HOW TO CHECK THE PARTS" and "10-7. HOW TO CHECK THE COMPONENTS".

Check code	Abnormal point and detection method	Case	Judgment and action																												
U3 (5104)	Open/short circuit of outdoor unit temperature thermistor (TH32) Abnormal if open (37°F [3°C] or less) or short (422°F [217°C] or more) is detected during compressor operation. (Detection is inoperative for 10 minutes of compressor starting process and for 10 minutes after and during defrosting.) TH32: Thermistor <Comp. surface>	① Disconnection or contact failure of connectors (TH32) on the outdoor controller circuit board ② Defective thermistor ③ Defective outdoor controller circuit board	① Check connection of connector (TH32) on the outdoor controller circuit board. Check breaking of the lead wire for TH32. Refer to "10-9. TEST POINT DIAGRAM". ② Check resistance value of TH32 or temperature by microprocessor. (Thermistor/TH32: Refer to "10-6. HOW TO CHECK THE PARTS".) (SW2 on A-Control Service Tool: Refer to "10-10. FUNCTION OF SWITCHES, CONNECTORS AND JUMPERS".) ③ Replace outdoor controller board.																												
U4 (TH3:5105) (TH6:5107) (TH7:5106) (TH8:5110) (TH33:5133)	Open/short of outdoor unit thermistors (TH3, TH6, TH7, TH8 and TH33) Abnormal if open or short is detected during compressor operation. Open detection of thermistors TH3 and TH6 is inoperative for 10 seconds to 10 minutes after compressor starting and 10 minutes after and during defrosting. Note: Check which unit has abnormality in its thermistor by switching the mode of SW2. (PAC-SK52ST) (Refer to "10-10. FUNCTION OF SWITCHES, CONNECTORS AND JUMPERS".)	① Disconnection or contact failure of connectors { Outdoor controller circuit board: TH3, TH6/TH7, TH33 Outdoor power circuit board: CN3 ② Defective thermistor ③ Defective outdoor controller circuit board	① Check connection of connector (TH3, TH6/TH7, TH33) on the outdoor controller circuit board. Check connection of connector (CN3) on the outdoor power circuit board. Check breaking of the lead wire for thermistor (TH3, TH6, TH7, TH8, TH33). Refer to "10-9. TEST POINT DIAGRAM". ② Check resistance value of thermistor (TH3, TH6, TH7, TH8, TH33) or check temperature by microprocessor. (Thermistor / TH3, TH6, TH7, TH8, TH33 : Refer to "10-6. HOW TO CHECK THE PARTS".) (SW2 on A-Control Service Tool: Refer to "10-10. FUNCTION OF SWITCHES, CONNECTORS AND JUMPERS".) ③ Replace outdoor controller circuit board. Note: Emergency operation is available in case of abnormalities of TH3, TH6, TH7 and TH33. Refer to "10-8. EMERGENCY OPERATION".																												
<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th colspan="2">Thermistors</th><th>Open detection</th><th>Short detection</th></tr> <tr> <th>Symbol</th><th>Name</th><th></th><th></th></tr> </thead> <tbody> <tr> <td>TH3</td><td>Thermistor <Liquid></td><td>-58°F [-50°C] or below</td><td>194°F [90°C] or above</td></tr> <tr> <td>TH6</td><td>Thermistor <2-phase pipe></td><td>-58°F [-50°C] or below</td><td>194°F [90°C] or above</td></tr> <tr> <td>TH7</td><td>Thermistor <Ambient></td><td>-58°F [-50°C] or below</td><td>194°F [90°C] or above</td></tr> <tr> <td>TH8</td><td>Thermistor <Heat sink></td><td>-54°F [-48°C] or below</td><td>216°F [102°C] or above</td></tr> <tr> <td>TH33</td><td>Thermistor <Suction></td><td>-58°F [-50°C] or below</td><td>194°F [90°C] or above</td></tr> </tbody> </table>				Thermistors		Open detection	Short detection	Symbol	Name			TH3	Thermistor <Liquid>	-58°F [-50°C] or below	194°F [90°C] or above	TH6	Thermistor <2-phase pipe>	-58°F [-50°C] or below	194°F [90°C] or above	TH7	Thermistor <Ambient>	-58°F [-50°C] or below	194°F [90°C] or above	TH8	Thermistor <Heat sink>	-54°F [-48°C] or below	216°F [102°C] or above	TH33	Thermistor <Suction>	-58°F [-50°C] or below	194°F [90°C] or above
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TH33	Thermistor <Suction>	-58°F [-50°C] or below	194°F [90°C] or above																												
U5 (4230)	Temperature of heat sink Abnormal if heat sink thermistor (TH8) detects temperature indicated below. A12, 18, 42N 183°F [84°C] A24, 30, 36N 177°F [81°C]	① The outdoor fan motor is locked. ② Failure of outdoor fan motor ③ Air flow path is clogged. ④ Rise of ambient temperature ⑤ Defective thermistor ⑥ Defective input circuit of outdoor power circuit board ⑦ Failure of outdoor fan drive circuit	①② Check outdoor fan. ③ Check airflow path for cooling. ④ Check if there is something which causes temperature rise around outdoor unit. (Upper limit of ambient temperature is 114°F [46°C].) Turn off power, and on again to check if U5 is displayed within 30 minutes. If U4 is displayed instead of U5, follow the action to be taken for U4. ⑤ Check resistance value of thermistor (TH8) or temperature by microprocessor. (Thermistor/TH8: Refer to "10-6. HOW TO CHECK THE PARTS".) (SW2 on A-Control Service Tool: Refer to "10-10. FUNCTION OF SWITCHES, CONNECTORS AND JUMPERS".) ⑥ Replace outdoor power circuit board. ⑦ Replace outdoor controller circuit board.																												
U6 (4250)	Power module Check abnormality by driving power module in case overcurrent is detected. (UF or UP error condition)	① Outdoor stop valve is closed. ② Decrease of power supply voltage ③ Looseness, disconnection or converse of compressor wiring connection ④ Defective compressor ⑤ Defective outdoor power circuit board	① Open stop valve. ② Check facility of power supply. ③ Correct the wiring (U·V·W phase) to compressor. Refer to "10-9. TEST POINT DIAGRAM" (Outdoor power circuit board). ④ Check compressor referring to "10-6. HOW TO CHECK THE PARTS". ⑤ Replace outdoor power circuit board.																												

Check code	Abnormal point and detection method		Case	Judgment and action
U8 (4400)	Outdoor fan motor Abnormal if the rotational frequency of fan motor is not detected during DC fan motor operation. Fan motor rotational frequency is abnormal if; • 100 rpm or below detected continuously for 15 seconds at 68°F [20°C] or more outside air temperature. • 50 rpm or below or 1500 rpm or more detected continuously for 1 minute.		① Failure in the operation of the DC fan motor ② Failure in the outdoor circuit controller board	① Check or replace DC fan motor. ② Check the voltage of the outdoor circuit controller board during operation. ③ Replace outdoor controller circuit board. (when the failure is still indicated even after performing the action ① above.)
U9 (4220)	Detailed codes	To find out the detail history (latest) about U9 error, turn ON SW2-1, 2-2 and 2-6. Refer to "10-10. FUNCTION OF SWITCHES, CONNECTORS AND JUMPERS".		
	01	Overvoltage error • Increase in DC bus voltage to A12, 18, 24N: 420 V A30, 36, 42N: 400 V	① Abnormal increase in power source voltage ② Disconnection of compressor wiring ③ Defective outdoor power circuit board ④ Compressor has a ground fault.	① Check the field facility for the power supply. ② Correct the wiring (U-V-W phase) to compressor. Refer to "10-9. TEST POINT DIAGRAM" (Outdoor power circuit board). ③ Replace outdoor power circuit board. ④ Check compressor for electrical insulation. Replace compressor.
	02	Undervoltage error • Instantaneous decrease in DC bus voltage to 200 V	① Decrease in power source voltage, instantaneous stop. ② Disconnection or loose connection of CN52C on the outdoor power circuit board / controller circuit board ③ Defective converter drive circuit in outdoor power circuit board ④ Defective 52C drive circuit in outdoor power circuit board ⑤ Disconnection or loose connection of CN2 on the outdoor power circuit board / controller circuit board ⑥ Power circuit failure on DC supply for 18 V DC output on outdoor controller circuit board	① Check the field facility for the power supply. ② Check CN52C wiring. ③ Replace outdoor power circuit board. ④ Replace outdoor power circuit board. ⑤ Check CN2 wiring. ⑥ Replace outdoor controller circuit board.
	04	Input current sensor error/ L1-phase open error • Decrease in input current through outdoor unit to 0.1 A only if operation frequency is more than or equal to 40 Hz or compressor current is more than or equal to 6 A.	① Defective input current detection circuit in outdoor power circuit board ② Defective outdoor controller circuit board	① Replace outdoor power circuit board. ② Replace outdoor controller circuit board.
	08	Abnormal power synchronous signal • No input of power synchronous signal to power circuit board • Power synchronous signal of 44 Hz or less, or 65 Hz or more is detected on power circuit board.	① Disconnection or loose connection of earth wiring ② Defective power synchronous signal circuit in outdoor controller circuit board ③ Defective power synchronous signal circuit in outdoor power circuit board	① Check earth wiring. ② Replace outdoor controller circuit board. ③ Replace outdoor power circuit board.
	10	PFC error (Overvoltage/ Undervoltage/Overcurrent) (A12-24N only) • PFC detected any of the following: a) Increase of DC bus voltage to 420 V. b) Decrease in PFC control voltage to 12 V DC or lower. c) Increase in input current to 47 A peak.	① Distortion of power source voltage, noise superimposition ② Disconnection or loose connection of CN2 on the outdoor power circuit board/controller circuit board ③ Defective PFC module of outdoor power circuit board	① Check the field facility for the power supply. ② Check CN2 wiring. ③ Replace outdoor power circuit board.

Check Code	Abnormal point and detection method		Case	Judgment and action
U9 (4220)	Detailed codes	PFC/IGBT error (Undervoltage) • When compressor is running, DC bus voltage stays at 310 V or lower for consecutive 10 seconds	① Incorrect switch settings on the outdoor controller circuit board for model select ② Defective outdoor power circuit board ③ Defective outdoor controller circuit board	① Correction of a model select ② Replace outdoor power circuit board. ③ Replace outdoor controller circuit board.
	20			
UF (4100)	Compressor overcurrent interruption (When compressor locked) Abnormal if overcurrent of DC bus or compressor is detected within 30 seconds after compressor starts operating.		① Stop valve is closed. ② Decrease of power supply voltage ③ Looseness, disconnection or converse of compressor wiring connection ④ Defective compressor ⑤ Defective outdoor power board ⑥ DIP Switch setting for selecting model is incorrect on the outdoor power circuit board.	① Open stop valve. ② Check facility of power supply. ③ Correct the wiring (U·V·W phase) to compressor. Refer to "10-9. TEST POINT DIAGRAM". (Outdoor power circuit board). ④ Check compressor. Refer to "10-6. HOW TO CHECK THE PARTS". ⑤ Replace outdoor power circuit board. ⑥ Check that the DIP Switch setting is correct on the outdoor power circuit board by referring to "Model Select" in "1) Function of SWITCHES, CONNECTORS AND JUMPERS".
UH (5300)	Current sensor error • It is abnormal for 38A the input current or 10 seconds continuous 34A or more.		① Defective circuit of current sensor on outdoor power circuit board ② Decrease of power supply voltage	① Replace outdoor power circuit board. ② Check the facility of power supply.
UL (1300)	Abnormal low pressure (63L worked) Abnormal if 63L is worked (under -4 PSIG [-0.03 MPa]) during compressor operation. 63L: Low-pressure switch (A42N only)		① Stop valve of outdoor unit is closed during operation. ② Disconnection or loose connection of connector (63L) on outdoor controller board ③ Disconnection or loose connection of 63L ④ Defective outdoor controller board ⑤ Leakage or shortage of refrigerant ⑥ Malfunction of linear expansion valve	① Check stop valve. ②-④ Turn the power off and on again to check if F3 is displayed on restarting. If F3 is displayed, follow the F3 processing direction. ⑤ Correct to proper amount of refrigerant. ⑥ Check linear expansion valve. Refer to "10-6. HOW TO CHECK THE PARTS".
UP (4210)	Compressor overcurrent interruption Abnormal if overcurrent DC bus or compressor is detected after compressor starts operating for 30 seconds.		① Stop valve of outdoor unit is closed. ② Decrease of power supply voltage ③ Looseness, disconnection or converse of compressor wiring connection ④ Defective fan of indoor/outdoor units ⑤ Short cycle of indoor/outdoor units ⑥ Defective input circuit of outdoor controller board ⑦ Defective compressor	① Open stop valve. ② Check facility of power supply. ③ Correct the wiring (U·V·W phase) to compressor. Refer to "10-9. TEST POINT DIAGRAM" (Outdoor power circuit board). ④ Check indoor/outdoor fan. ⑤ Solve short cycle. ⑥ Replace outdoor controller circuit board. ⑦ Check compressor. Refer to "10-6. HOW TO CHECK THE PARTS". Note: Before the replacement of the outdoor controller circuit board, disconnect the wiring to compressor from the outdoor power circuit board and check the output voltage among phases, U, V, W, during test run. No defect on board if voltage among phases (U-V, V-W and W-U) is same. Make sure to perform the voltage check with same performing frequency.

Check code	Abnormal point and detection method	Case	Judgment and action
E0 or E4 (6831, 6834)	Remote controller transmission error (E0)/signal receiving error (E4) ① Abnormal if main or sub remote controller cannot receive normally any transmission from indoor unit of refrigerant address "0" for 3 minutes. (Check code : E0) ② Abnormal if sub-remote controller could not receive for any signal for 2 minutes. (Check code: E0) ① Abnormal if indoor controller board cannot receive any data normally from remote controller board or from other indoor controller board for 3 minutes. (Check code: E4) ② Indoor controller board cannot receive any signal from remote controller for 2 minutes. (Check code: E4)	① Contact failure at transmission wire of remote controller ② All remote controllers are set as "sub" remote controller. In this case, E0 is displayed on remote controller, and E4 is displayed at LED (LED1, LED2) on the outdoor controller circuit board. ③ Miswiring of remote controller ④ Defective transmitting receiving circuit of remote controller ⑤ Defective transmitting receiving circuit of indoor controller board of refrigerant address "0". ⑥ Noise has entered into the transmission wire of remote controller.	① Check disconnection or looseness of indoor unit or transmission wire of remote controller. ② Set one of the remote controllers "main". If there is no problem with the action above. ③ Check wiring of remote controller. • Total wiring length: max. 500 m [1640ft] (Do not use cable × 3 or more.) • The number of connecting indoor units: max. 16 units • The number of connecting remote controller: max. 2 units If the cause of trouble is not in above ①—③, ④ Diagnose remote controllers. a) When "RC OK" is displayed, remote controllers have no problem. Turn the power off, and on again to check. If abnormality generates again, replace indoor controller board. b) When "RC NG" is displayed, replace remote controller. c) When "RC E3" or "ERC 00-66" is displayed, noise may be causing abnormality. Note: If the unit is not normal after replacing indoor controller board in group control, indoor controller board of address "0" may be abnormal.
E1 or E2 (6832, 6833)	Remote controller control board ① Abnormal if data cannot be normally read from the nonvolatile memory of the remote controller control board. (Check code: E1) ② Abnormal if the clock function of remote controller cannot be normally operated. (Check code: E2)	① Defective remote controller	① Replace remote controller.
E3 or E5 (6201, 6203)	Remote controller transmission error (E3)/signal receiving error (E5) ① Abnormal if remote controller could not find blank of transmission path for 6 seconds and could not transmit. (Check code: E3) ② Remote controller receives transmitted data at the same time, compares the data, and when detecting it, judges different data to be abnormal 30 continuous times. (Check code: E3) ① Abnormal if indoor controller board could not find blank of transmission path. (Check code: E5) ② Indoor controller board receives transmitted data at the same time, compares the data, and when detecting it, judges different data to be abnormal 30 continuous times. (Check code: E5)	① 2 remote controller are set as "main." (In case of 2 remote controllers) ② Remote controller is connected with 2 indoor units or more. ③ Repetition of refrigerant address ④ Defective transmitting receiving circuit of remote controller ⑤ Defective transmitting receiving circuit of indoor controller board ⑥ Noise has entered into transmission wire of remote controller.	① Set a remote controller to main, and the other to sub. ② Remote controller is connected with only one indoor unit. ③ The address changes to a separate setting. ④—⑥ Diagnose remote controller. a) When "RC OK" is displayed, remote controllers have no problem. Turn the power off, and on again to check. When becoming abnormal again, replace indoor controller board. b) When "RC NG" is displayed, replace remote controller. c) When "RC E3" or "ERC 00-66" is displayed, noise may be causing abnormality.
E6 (6840)	Indoor/outdoor unit communication error (Signal receiving error) ① Abnormal if indoor controller board could not receive any signal normally for 6 minutes after turning the power on. ② Abnormal if indoor controller board could not receive any signal normally for 3 minutes. ③ Consider the unit as abnormal under the following condition; When 2 or more indoor units are connected to an outdoor unit, indoor controller board could not receive a signal for 3 minutes from outdoor controller circuit board, a signal which allows outdoor controller circuit board to transmit signals.	① Contact failure, short circuit or miswiring (converse wiring) of indoor/outdoor unit connecting wire ② Defective transmitting receiving circuit of outdoor controller circuit board ③ Defective transmitting receiving circuit of indoor controller board ④ Noise has entered into indoor/outdoor unit connecting wire. ⑤ Defective fan motor ⑥ Defective rush current resistor	Note: Check LED display on outdoor controller circuit board. (Connect A-Control service tool (PAC-SG50ST)) Refer to EA–EC item if LED displays EA–AC. ① Check disconnecting or looseness of indoor/outdoor unit connecting wire of indoor unit or outdoor unit. Check all the units in case of twin indoor unit system. ②—④ Turn the power off, and on again to check. If abnormality generates again, replace indoor controller board or outdoor controller circuit board. ⑤ Turn the power off, and detach fan motor from connector (CNF1,2). Then turn the power on again. If abnormality is not displayed, replace fan motor. If abnormality is displayed, replace outdoor controller circuit board. ⑥ Check RS1 on outdoor noise filter board with tester. If open is detected, replace the board. Note: Other indoor controller board may have defect in case of twin indoor unit system.

Check code	Abnormal point and detection method	Case	Judgment and action
E8 (6840)	Indoor/outdoor unit communication error (Signal receiving error) (Outdoor unit) (1) Abnormal if outdoor controller circuit board could not receive anything normally for 3 minutes.	① Contact failure of indoor/outdoor unit connecting wire ② Defective communication circuit of outdoor controller circuit board ③ Defective communication circuit of indoor controller board ④ Noise has entered into indoor/outdoor unit connecting wire.	① Check disconnection or looseness of indoor/outdoor unit connecting wire of indoor or outdoor units. ②—④ Turn the power off, and on again to check. Replace indoor controller board or outdoor controller circuit board if abnormality is displayed again.
E9 (6841)	Indoor/outdoor unit communication error (Transmitting error) (Outdoor unit) (1) Abnormal if "0" receiving is detected 30 times continuously though outdoor controller circuit board has transmitted "1". (2) Abnormal if outdoor controller circuit board could not find blank of transmission path for 3 minutes.	① Indoor/outdoor unit connecting wire has contact failure. ② Defective communication circuit of outdoor controller circuit board ③ Noise has entered power supply. ④ Noise has entered indoor/outdoor unit connecting wire.	① Check disconnection or looseness of indoor/outdoor unit connecting wire. ②—④ Turn the power off, and on again to check. Replace outdoor controller circuit board if abnormality is displayed again.
EF (6607 or 6608)	Non defined check code This code is displayed when non defined check code is received.	① Noise has entered transmission wire of remote controller. ② Noise has entered indoor/outdoor unit connecting wire. ③ Outdoor unit is not a power-inverter models.	①② Turn the power off, and on again to check. Replace indoor controller board or outdoor controller circuit board if abnormality is displayed again. ③ Replace outdoor unit with power-inverter type outdoor unit.
Ed (0403)	Serial communication error 1. Abnormal if serial communication between outdoor controller circuit board and outdoor power circuit board is defective.	① Breaking of wire or contact failure of connector CN2 between the outdoor controller circuit board and the outdoor power circuit board ② Breaking of wire or contact failure of connector CN4 between the outdoor controller circuit board and the outdoor power circuit board ③ Defective communication circuit of outdoor power circuit board ④ Defective communication circuit of outdoor controller circuit board for outdoor power circuit board	①② Check connection of each connector CN2 and CN4 between the outdoor controller circuit board and the outdoor power circuit board. ③ Replace outdoor power circuit board. ④ Replace outdoor controller circuit board.
	2. Abnormal if communication between outdoor controller circuit board and M-NET board is not available.	① Breaking of wire or contact failure of connector between outdoor controller circuit board and M-NET board ② Contact failure of M-NET board power supply line ③ Noise has entered into M-NET transmission wire.	① Check disconnection, looseness, or breaking of connection wire between outdoor controller circuit board (CNMNT) and M-NET board (CN5). ② Check disconnection, looseness, or breaking of connection wire between outdoor controller circuit board (CNMNT) and M-NET board (CND). ③ Check M-NET transmission wiring method.

Check code	Abnormal point and detection method	Case	Judgment and action
P8	Pipe temperature <Cooling mode> Detected as abnormal when the pipe temperature is not in the cooling range 3 minutes after compressor start and 6 minutes after the liquid or condenser/evaporator pipe is out of cooling range. Note 1: It takes at least 9 minutes to detect. Note 2: Abnormality P8 is not detected in drying mode. Cooling range: Indoor pipe temperature (TH2 or TH5) – intake temperature (TH1) $\leq -5.4^{\circ}\text{F}$ [-3°C] TH: Lower temperature between liquid pipe temperature and condenser/evaporator temperature <Heating mode> When 10 seconds have passed after the compressor starts operation and the hot adjustment mode has finished, the unit is detected as abnormal when condenser/evaporator pipe temperature is not in heating range within 20 minutes. Note 3: It takes at least 27 minutes to detect abnormality. Note 4: It excludes the period of defrosting (Detection restarts when defrosting mode is over) Heating range: 5.4°F [3°C] $\leq$ (Condenser/evaporator temperature (TH5) – intake temperature (TH1))	① Slight temperature difference between indoor room temperature and pipe <liquid or condenser/evaporator> temperature thermistor • Shortage of refrigerant • Disconnected holder of pipe <liquid or condenser/evaporator> thermistor • Defective refrigerant circuit ② Converse connection of extension pipe (on plural units connection) ③ Converse wiring of indoor/outdoor unit connecting wire (on plural units connection) ④ Defective detection of indoor room temperature and pipe <condenser/evaporator> temperature thermistor ⑤ Stop valve is not opened completely.	①—④ Check pipe <liquid or condenser/evaporator> temperature with room temperature display on remote controller and outdoor controller circuit board. Pipe <liquid or condenser/evaporator> temperature display is indicated by setting SW2 of outdoor controller circuit board as follows. (Conduct temperature check with outdoor controller circuit board after connecting 'A-Control Service Tool (PAC-SK52ST)'). Temperature display of indoor liquid pipe Indoor 1 Temperature display of indoor condenser/evaporator pipe Indoor 1 Temperature display of indoor liquid pipe Indoor 2 Temperature display of indoor condenser/evaporator pipe Indoor 2 A-Control Service Tool SW2 setting ②③ Check converse connection of extension pipe or converse wiring of indoor/outdoor unit connecting wire.

<M-NET communication error>

Note: "Indoor unit" in the text indicates M-NET board in outdoor unit.

Check Code	Abnormal point and detection method	Case	Judgment and action
A0 (6600)	Address duplicate definition This error is displayed when transmission from the units of same address is detected. Note: The address and attribute displayed at remote controller indicate the controller that detected abnormality.	① There are 2 or more same address of controller of outdoor unit, indoor unit, FRESH MASTER, or LOSSNAY. ② Noise has entered into transmission signal and signal was transformed.	Search the unit with same address as abnormality occurred. If the same address is found, turn off the power supply of outdoor unit and indoor unit and FRESH MASTER or LOSSNAY at the same time for 2 minutes or more after the address is corrected, and turn the power on again. Check transmission waveform or noise on transmission wire.
A2 (6602)	Hardware error of transmission processor Transmission processor intended to transmit "0", but "1" appeared on transmission wire. Note: The address and attribute display at remote controller indicate the controller that detected abnormality.	① Error is detected if waveform is transformed when wiring works of transmission wire of outdoor unit, indoor unit, FRESH MASTER or LOSSNAY are done, or polarity is changed with the power on and transmission data collide each other. ② Defective transmitting receiving circuit of transmission processor ③ Transmission data is changed by the noise on transmission.	① If the works of transmission wire is done with the power on, turn off the power supply of outdoor unit and indoor unit and FRESH MASTER or LOSSNAY at the same time for 2 minutes or more, and turn the power on again. ② Check transmission waveform or noise on transmission wire.
A3 (6603)	BUS BUSY 1. Overtime error by collision damage Abnormal if transmitting signal is not possible for 8–10 minutes continuously because of collision of transmission. 2. Data could not reach transmission wire for 8–10 minutes continuously because of noise, etc. Note: The address and attribute displayed at remote controller indicate the controller that detected abnormality.	① Transmission processor could not transmit signal because short cycle voltage of noise and the like have entered into transmission wire continuously. ② Transmission quantity has increased and transmission is not possible because there was wiring mistake of terminal block for transmission wire (TB3) and terminal block for central control (TB7) in outdoor unit. ③ Transmission are mixed with others and occupation rate on transmission wire rose because of defective repeater (a function to connector or disconnect transmission of control and central control system) of outdoor unit, then abnormality is detected.	① Check if transmission wire of indoor unit, FRESH MASTER, LOSSNAY, or remote controller is not connected to terminal block for central control (TB7) of outdoor unit. ② Check if transmission wire of indoor unit, FRESH MASTER or LOSSNAY is not connected to terminal block for transmission wire of outdoor unit. ③ Check if terminal block for transmission wire (TB3) and terminal block for central control (TB7) are not connected. ④ Check transmission waveform or noise on transmission wire.

Check code	Abnormal point and detection method	Case	Judgment and action
A6 (6606)	Communication error with communication processor Defective communication between unit processor and transmission processor Note: The address and attribute display at remote controller indicate the controller that detected abnormality.	① Data of transmission processor or unit processor is not transmitted normally because of accidental trouble such as noise or lightning surge. ② Address forwarding from unit processor is not transmitted normally because of defective transmission processor hardware.	Turn off the power supply of outdoor unit and indoor unit and FRESH MASTER or LOSSNAY at the same time for 2 minutes or more, and turn the power on again. System returns to normal if abnormality was accidental malfunction. If the same abnormality generates again, abnormality-generated controller may be defective.
A7 (6607)	NO ACK signal 1. Transmitting side controller detects abnormal if a message was transmitted but there is no reply (ACK) that a message was received. Transmitting side detects abnormality every 30 seconds, 6 times continuously. Note: The address and attribute displayed at remote controller indicate the controller that did not reply (ACK).	Common factor that has no relation with abnormality source. ① The unit of former address does not exist as address switch has changed while the unit was energized. ② Extinction of transmission wire voltage and signal is caused by over-range transmission wire. • Maximum distance..... 656 ft [200 m] • Remote controller line.. (39ft [12 m]) ③ Extinction of transmission wire voltage and signal is caused by type-unmatched transmission wire. Type..... With shield wire- CVVS, CPEVS With normal wire (no shield)- VCTF, VCTFK, CVV CVS, VVR, VVF, VCT Diameter.....1.25 mm ² [AWG16] or more ④ Extinction of transmission wire voltage and signal is caused by over-numbered units. ⑤ Accidental malfunction of abnormality-detected controller (noise, lightning surge) ⑥ Defective of abnormality generated controller	Always try the followings when the error "A7" occurs. ① Turn off the power supply of outdoor unit and indoor unit and FRESH MASTER or LOSSNAY at the same time for 2 minutes or more, and turn the power on again. If malfunction was accidental, the unit returns to normal. ② Check address switch of abnormality generated address. ③ Check disconnection or looseness of abnormality generated or abnormality detected transmission wire (terminal block and connector) ④ Check if tolerance range of transmission wire is not exceeded. ⑤ Check if type of transmission wire is correct or not. If the cause of trouble is in ①–⑤ above, repair the defective, then turn off the power supply of outdoor unit and indoor unit and FRESH MASTER or LOSSNAY at the same time for 2 minutes or more, and turn the power on again. • If the cause of trouble is not in ①–⑤ above in single refrigerant system (one outdoor unit), controller of displayed address or attribute is defective. • If the cause of trouble is not in ①–⑤ above in different refrigerant system (2 or more outdoor units), judge with ⑥. ⑥ If address of abnormality source is the address that should not exist, there is the unit that memorizes nonexistent address information. Delete useless address information with manual setting function of remote controller. Only the system FRESH MASTER or LOSSNAY are connected to, or the system that is equipped with group setting of different refrigerant system.
	2. If displayed address or attribute is outdoor unit, Indoor unit detects abnormality when indoor unit transmitted to outdoor unit and there was no reply (ACK).	① Contact failure of transmission wire of outdoor unit or indoor unit ② Disconnection of transmission connector (CN2M) of outdoor unit ③ Defective transmitting receiving circuit of outdoor unit or indoor unit	If the cause of trouble is not any of ①–⑥ above, replace the controller board of displayed address or attribute. If the unit does not return to normal, multi-controller board of outdoor unit may be defective (repeater circuit). Replace multi-controller board one by one to check if the unit returns to normal.
	3. If displayed address or attribute is indoor unit, remote controller detects abnormality when remote controller transmitted to indoor unit and there was no reply (ACK).	① During group operation with indoor unit of multi- refrigerant system, if remote controller transmit to indoor unit while outdoor unit power supply of one refrigerant system is turned off or within 2 minutes of restart, abnormality is detected. ② Contact failure of transmission wire of remote controller or indoor unit ③ Disconnection of transmission connector (CN2M) of indoor unit ④ Defective transmitting receiving circuit of indoor unit or remote controller	

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From the previous page.

Check code	Abnormal point and detection method	Case	Judgment and action
A7 (6607)	4. If displayed address or attribute is remote controller, Indoor unit detects abnormality when indoor unit transmitted to remote controller and there was no reply (ACK).	① During group operation with indoor unit of multi- refrigerant system, if indoor unit transmit to remote controller while outdoor unit power supply of one refrigerant system is turned off or within 2 minutes of restart, abnormality is detected. ② Contact failure of transmission wire of remote controller or indoor unit ③ Disconnection of transmission connector (CN2M) of indoor unit ④ Defective transmitting receiving circuit of indoor unit or remote controller	Same as mentioned in “A7” of the previous page.
	5. If displayed address or attribute is FRESH MASTER, Indoor unit detects abnormality when indoor unit transmitted to FRESH MASTER and there was no reply (ACK).	① During sequential operation of indoor unit and FRESH MASTER of other refrigerant system, if indoor unit transmits to FRESH MASTER while outdoor unit power supply of same refrigerant system with FRESH MASTER is turned off or within 2 minutes of restart, abnormality is detected. ② Contact failure of transmission wire of indoor unit or FRESH MASTER ③ Disconnection of transmission connector (CN2M) of indoor unit or FRESH MASTER ④ Defective transmitting receiving circuit of indoor unit or FRESH MASTER	
	6. If displayed address or attribute is LOSSNAY, Indoor unit detects abnormality when indoor unit transmitted to LOSSNAY and there was no reply (ACK).	① If the power supply of LOSSNAY is turned off, indoor unit detects abnormality when it transmits to LOSSNAY. ② During sequential operation of indoor unit and LOSSNAY of other refrigerant system, if indoor unit transmits to LOSSNAY while outdoor unit power supply of same refrigerant system with LOSSNAY is turned off or within 2 minutes of restart, abnormality is detected. ③ Contact failure of transmission wire of indoor unit of LOSSNAY ④ Disconnection of transmission connector (CN2M) of indoor unit ⑤ Defective transmitting receiving circuit of indoor unit or LOSSNAY	
	7. If displayed address or attribute is non-existent,	① The unit of former address does not exist as address switch has changed while the unit was energized. ② Abnormality is detected when indoor unit transmitted because the address of FRESH MASTER and LOSSNAY are changed after sequential operation of FRESH MASTER and LOSSNAY by remote controller.	

Check code	Abnormal point and detection method	Case	Judgment and action
A8 (6608)	M-NET NO RESPONSE Abnormal if a message was transmitted and there were reply (ACK) that message was received, but response command does not return. Transmitting side detects abnormality every 30 seconds, 6 times continuously. Note: The address and attribute displayed at remote controller indicate the controller that did not reply (ACK).	① Transmitting condition is repeated fault because of noise and the like. ② Extension of transmission wire voltage and signal is caused by over-range transmission wire. • Maximum distance..... 656 ft [200 m] • Remote controller line(39 ft [12 m]) ③ Extension of transmission wire voltage and signal is caused by type-unmatched transmission wire. Type..... With shield wire- CVVS, CPEVS With normal wire (no shield)- VCTF, VCTFK, CVV CVS, VVR, VVF, VCT Diameter.....1.25 mm ² [AWG16] or more ④ Accidental malfunction of abnormality-generated controller	① Check transmission waveform or noise on transmission wire. ② Turn off the power supply of outdoor unit and indoor unit and FRESH MASTER or LOSSNAY at the same time for 2 minutes or more, and turn the power on again. If malfunction was accidental, the unit returns to normal. If the same abnormality generates again, controller of displayed address and attribute may be defective.

10-5. TROUBLESHOOTING OF PROBLEMS

Phenomena	Factor	Countermeasure
1. Remote controller display does not work.	① 12 V DC is not supplied to remote controller. (Power supply display ● is not indicated on LCD.) ② 12–15 V DC is supplied to remote controller, however, no display is indicated. • "PLEASE WAIT" is not displayed. • "PLEASE WAIT" is displayed.	① Check LED2 on indoor controller board. (1) When LED2 is lit. Check the remote controller wiring for breaking or contact failure. (2) When LED2 is blinking. Check short circuit of remote controller wiring. (3) When LED2 is not lit. Refer to phenomena No.3 below. ② Check the following. • Failure of remote controller if "PLEASE WAIT" is not displayed • Refer to phenomena No.2 below if "PLEASE WAIT" is displayed.
2. "PLEASE WAIT" display is remained on the remote controller.	① At longest 2 minutes after the power supply "PLEASE WAIT" is displayed to start up. ② Communication error between the remote controller and indoor unit ③ Communication error between the indoor and outdoor unit ④ Outdoor unit protection device connector is open.	① Normal operation ② Self-diagnosis of remote controller ③ "PLEASE WAIT" is displayed for 6 minutes at most in case of indoor/outdoor unit communication error. Check LED3 on indoor controller board. (1) When LED3 is not blinking. Check indoor/outdoor connecting wire for miswiring. (Converse wiring of S1 and S2, or break of S3 wiring.) (2) When LED3 is blinking. Indoor/outdoor connecting wire is normal. ④ Check LED display on outdoor controller circuit board. Refer to "10-10. FUNCTION OF SWITCHES, CONNECTORS AND JUMPERS". Check protection device connector (63L and 63H) for contact failure. Refer to "10-9. TEST POINT DIAGRAM".
3. When pressing the remote controller operation switch the OPERATION display is appeared but it will be turned off soon.	① After cancelling to select function from the remote controller, the remote controller operation switch will not be accepted for approx. 30 seconds.	① Normal operation

Phenomena	Factor	Countermeasure
4. Even controlling by the IR wireless remote controller no beep is heard and the unit does not start operating. Operation display is indicated on IR wireless remote controller.	① The pair number settings of the IR wireless remote controller and indoor controller board are mismatched.	① Check the pair number settings.
5. When operating by the IR wireless remote controller, beep sound is heard, however, unit does not start operating.	① No operation for 2 minutes at most after the power supply ON. ② Hand-held remote controller operation is prohibited. • Remote controlling adaptor is connected to CN32 on the indoor controller board. • Hand-held remote controller operation is prohibited by centralized controller etc. since it is connected to MELANS. ③ Refer to factor of phenomena No.2 on previous page.	① Normal operation ② Normal operation ③ Check the details of phenomena No.2 on previous page.
6. Remote controller display works normally and the unit performs cooling operation, however, the capacity cannot be fully obtained. (The air does not cool well.)	① Refrigerant shortage ② Filter clogging ③ Heat exchanger clogging ④ Air duct short cycle	① If refrigerant leaks, discharging temperature rises and LEV opening increases. Inspect leakage by checking the temperature and opening. Check pipe connections for gas leakage. ② Open intake grille and check the filter. Clean the filter by removing dirt or dust on it. ③ If the filter is clogged, indoor pipe temperature rises and discharging pressure increases. Check if heat exchanger is clogged by inspecting discharging pressure. Clean the heat exchanger. ④ Remove the blockage.
7. Remote controller display works normally and the unit performs heating operation, however, the capacity cannot be fully obtained.	① Linear expansion valve fault Opening cannot be adjusted well due to linear expansion valve fault. ② Refrigerant shortage ③ Lack of insulation for refrigerant piping ④ Filter clogging ⑤ Heat exchanger clogging ⑥ Air duct short cycle ⑦ Bypass circuit of outdoor unit fault	① Discharging temperature and indoor heat exchanger temperature does not rise. Inspect the failure by checking discharging pressure. Replace linear expansion valve. ② If refrigerant leaks, discharging temperature rises and LEV opening increases. Inspect leakage by checking the temperature and opening. Check pipe connections for gas leakage. ③ Check the insulation. ④ Open intake grill and check the filter. Clean the filter by removing dirt or dust on it. ⑤ If the filter is clogged, indoor pipe temperature rises and discharging pressure increases. Check if heat exchanger is clogged by inspecting discharging pressure. Clean the heat exchanger. ⑥ Remove the blockage. ⑦ Check refrigerant system during operation.
8. ① For 3 minutes after temperature adjuster turns off, the compressor will not start operating even if temperature adjuster is turned on. ② For 3 minutes after temperature adjuster turns on, the compressor will not stop operating even if temperature adjuster is turned off. (Compressor stops operating immediately when turning off by the remote controller.)	①② Normal operation (For protection of compressor)	①② Normal operation

Symptoms: “PLEASE WAIT” is kept being displayed on the remote controller.

Diagnosis flow	Cause	Inspection method and troubleshooting
<pre> graph TD Start([Start]) --> Step1[Check the display time of "PLEASE WAIT" after turning on the main power.] Step1 --> D1{How long is "PLEASE WAIT" kept being displayed on the remote controller?} D1 -- "2 minutes or less" --> Cause1[• "PLEASE WAIT" will be displayed during the start-up diagnosis after turning on the main power.] D1 -- "2 to 6 minutes" --> D2{Are any check codes displayed on the remote controller?} D2 -- NO --> Cause1 D2 -- YES --> Step2[Check the LED display of the outdoor controller circuit board.] Step2 --> D3{Are any check codes displayed on the LED?} D3 -- YES --> Cause2[• Miswiring of indoor/outdoor connecting wire • Breaking of indoor/outdoor connecting wire (S3) • Defective indoor controller board • Defective outdoor controller circuit board] D3 -- NO --> Cause3[• Defective indoor controller board • Defective remote controller] D1 -- "6 minutes or more" --> Cause3 </pre>	• “PLEASE WAIT” will be displayed during the start-up diagnosis after turning on the main power. • Miswiring of indoor/outdoor connecting wire • Breaking of indoor/outdoor connecting wire (S3) • Defective indoor controller board • Defective outdoor controller circuit board • Defective indoor controller board • Defective remote controller	• Normal The start-up diagnosis will be over in around 2 minutes. • Refer to “Self-diagnosis action table” in order to solve the trouble. • In case of communication errors, the display of remote controller may not match the LED display of the outdoor unit.

Symptoms: Nothing is displayed on the remote controller. ①

LED display of the indoor controller board
LED1 : ○
LED2 : ○
LED3 : ○

Diagnosis flow	Cause	Inspection method and troubleshooting
Check the voltage between S1 and S2 on the terminal block (TB4) of the indoor unit. 198 to 253 V AC? NO Check the voltage among L1 and L2 on the terminal block (TB1) of the outdoor power circuit board. 198 to 253 V AC? NO YES Check the voltage between S1 and S2 on the terminal block (TB1) of the outdoor unit which is used to connect the indoor unit and the outdoor unit. 198 to 253 V AC? NO YES Check the voltage of indoor controller board (CN2D). 12 to 16 V DC? YES NO Check the voltage of the unit after removing the indoor power board (CN2S). 12 to 16 V DC ? YES NO	• Troubles concerning power supply • Bad wiring of the outdoor controller board • The fuses on the outdoor controller circuit board are blown. • Bad wiring of the outdoor controller board • The fuses on the outdoor controller circuit board are blown. • Defective indoor controller board • Miswiring, breaking or poor connection of indoor/outdoor connecting wire • Defective indoor power board	• Check the power wiring to the outdoor unit. • Check the breaker. • Check the wiring of the outdoor unit. • Check if the wiring is bad. Check if the fuses are blown. The fuses on the outdoor controller circuit board will be blown when the indoor /outdoor connecting wire short-circuits. • Check if miswiring, breaking or poor contact is causing this problem. Indoor/outdoor connecting wire is polarized 3-core type. Connect the indoor unit and the outdoor unit by wiring each pair of S1, S2 and S3 on the both side of indoor/outdoor terminal blocks. • Replace the indoor controller board. • Check if there is miswiring or breaking of wire. • Replace the indoor power board.

Symptoms: Nothing is displayed on the remote controller. ②

LED display of the indoor controller board

LED1 : 

LED2 : 

LED3 :  or 

Diagnosis flow	Cause	Inspection method and troubleshooting
Check the voltage between S1 and S2 on the terminal block (TB4) of the indoor unit. 198 to 253 V AC? NO YES Check the status of the indoor controller board LED3 display. Not lighting. Blinking Check the looseness or disconnection of the indoor/outdoor connecting wire. Are there looseness or disconnection of the indoor/outdoor connecting wire? YES NO Check the refrigerant address of the outdoor unit. (SW1-3 to 1-6) Is the refrigerant address "0"? NO YES Check the LED display of the outdoor unit after turning on the main power again. Is anything displayed? Not displayed. Displayed. Is "EA" or "Eb" displayed? NO YES Is "E8" displayed? YES NO Can the unit be restarted? Can all the indoor unit be operated? NO YES Check the voltage between S2 and S3 on the terminal block of the outdoor unit. 17 to 28 V DC? NO YES	• Breaking or poor contact of the indoor/outdoor connecting wire • Normal Only the unit which has the refrigerant address "0" supplies power to the remote controller. • Defective outdoor controller circuit board • Defective outdoor controller circuit board • Defective indoor controller board • Influence of electromagnetic noise • Defective outdoor power circuit board • Defective indoor power board	• Fix the breaking or poor contact of the indoor/outdoor connecting wire. • Set the refrigerant address to "0". In case of the multiple grouping system, recheck the refrigerant address again. • Replace the outdoor controller circuit board. • Replace the outdoor controller circuit board. • Replace the indoor controller board of the indoor unit which does not operate. • Not abnormal. There may be the influence of electromagnetic noise. Check the transmission wire and get rid of the causes. • Replace the outdoor power circuit board. • Replace the indoor power board.

Symptoms: Nothing is displayed on the remote controller. ③

LED display of the indoor controller board
 LED1 : 
 LED2 :  or 
 LED3 : 

Diagnosis flow	Cause	Inspection method and troubleshooting
Check the voltage of the terminal block (TB6) of the remote controller. 10 to 16 V DC? YES NO Check the status of the LED2. Lighting Blinking Check the status of the LED2 after disconnecting the remote controller wire from the terminal block (TB5) of the indoor unit. Check the status of the LED2. Lighting Blinking	• Defective remote controller • Breaking or poor contact of the remote controller wire • The remote controller wire short-circuits • Defective indoor controller board	• Replace the remote controller. • Check if there is breaking or poor contact of the remote controller wire. Check the voltage of the terminal block (TB5) connecting the remote controller wire. If it is not between 10 and 16 V DC, the indoor controller board must be defective. • Check if the remote controller wire is short-circuited. • Replace the indoor controller board.

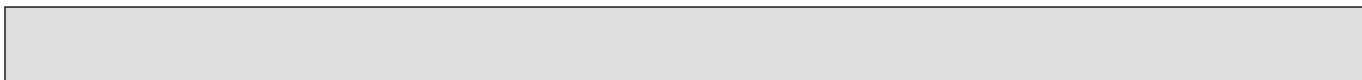
• Before repair

Frequent calling from customers

Phone Calls From Customers		How to Respond	Note
Unit does not operate at all.	① The operating display of remote controller does not come on.	① Check if power is supplied to air conditioner. Nothing appears on the display unless power is supplied.	
	② Unit cannot be restarted for a while after it's stopped.	② Wait around 3 minutes to restart unit. The air conditioner is in a state of being protected by the microprocessor's directive. Once the compressor is stopped, the unit cannot be restarted for 3 minutes. This control is also applied when the unit is turned on and off by remote controller or thermostat.	
	③ Check code appears and blinks on the display of remote controller.	③ Check code will be displayed if any protection devices of the air conditioner are actuated. What is check code? -----	Refer to "SELF-DIAGNOSIS ACTION TABLE". ▶ Check if servicing is required for the error.
Remote controller	① "PLEASE WAIT" is displayed on the screen.	① Wait around 2 minutes. An automatic startup test will be conducted for 2 minutes when power is supplied to the air conditioner. "PLEASE WAIT" will be kept being displayed while that time.	
	② "FILTER" is displayed on the screen.	② This indicates that it is time to clean the air filters. Clean the air filters. Press the FILTER button on the remote controller twice to clear "FILTER" from the display. See the operation manual that came with the product for how to clean the filters.	Display time of "FILTER" depends on the model. Long life filter: 2500 hrs. Standard filter: 100 hrs.
	③ "STANDBY" is displayed on the screen.	③ This is displayed when the unit starts HEAT operation, when the thermostat puts the compressor in operation mode, or when the outdoor unit ends DEFROST operation and returns to HEAT operation. The display will automatically disappear around 10 minutes later. While "STANDBY" is displayed on the remote controller, the airflow amount will be restricted because the indoor unit's heat exchanger is not fully heated up. In addition to that, the up/down vane will be automatically set to horizontal blow in order to prevent cold air from directly blowing out to human body. The up/down vane will return to the setting specified by the remote controller when "STANDBY" is released.	
	④ "DEFROST" is displayed on the screen. (No air comes out of the unit.)	④ The outdoor unit gets frosted when the outside temperature is low and the humidity is high. "DEFROST" indicates the DEFROST operation is being performed to melt this frost. The DEFROST operation ends in around 10 minutes (at most 15 minutes). During the DEFROST operation, the indoor unit's heat exchanger becomes cold, so the blower is stopped. The up/down vane will be automatically set to horizontal blow in order to prevent cold air from directly blowing out to human body. The display will turn into "STANDBY" when DEFROST operation ends.	

Phone Calls From Customers		How to Respond	Note
The room cannot be cooled or heated sufficiently.		① Check the set temperature of remote controller. The outdoor unit cannot be operated if the set temperature is not appropriate. The outdoor unit operates in the following modes. COOL: When the set temperature is lower than the room temperature. HEAT: When the set temperature is higher than the room temperature.	
		② Check if filters are not dirty and clogged. If filters are clogged, the airflow amount will be reduced and the unit capacity will be lowered. See the instruction manual that came with the product for how to clean the filters.	
		③ Check there is enough space around the air conditioner. If there are any obstacles in the air intake or air outlet of indoor/outdoor units, they block the airflow direction so that the unit capacity will be lowered.	
Sound comes out from the air conditioner.	① A gas escaping sound is heard sometimes.	① This is not a malfunction. This is the sound which is heard when the flow of refrigerant in the air conditioner is switched.	
	② A cracking sound is heard sometimes.	② This is not a malfunction. This is the sound which is heard when internal parts of units expand or contract when the temperature changes.	
	③ A buzzing sound is heard sometimes.	③ This is not a malfunction. This is the sound which is heard when the outdoor unit starts operating.	
	④ A ticking sound is heard from the outdoor unit sometimes.	④ This is not a malfunction. This is the sound which is heard when the fan of the outdoor unit is controlling the airflow amount in order to keep the optimum operating condition.	
	⑤ A sound, similar to water flowing, is heard from the unit.	⑤ This is not a malfunction. This is the sound which is heard when the refrigerant is flowing inside the indoor unit.	
Something is wrong with the blower.....	① The fan speed does not match the setting of the remote controller during DRY operation.(No air comes out sometimes during DRY operation.)	① This is not a malfunction. During the DRY operation, the blower's ON/OFF is controlled by the microprocessor to prevent overcooling and to ensure efficient dehumidification. The fan speed cannot be set by the remote controller during DRY operation.	
	② The fan speed does not match the setting of the remote controller in HEAT operation.	② This is not a malfunction. 1) When the HEAT operation starts, to prevent the unit from blowing cold air, the fan speed is gradually increased from 0 to the set speed, in proportion to the temperature rise of the discharged air. 2) When the room temperature reaches the set temperature and the outdoor unit stops, the unit starts the LOW AIR operation. 3) During the HEAT operation, the DEFROST operation is performed to defrost the outdoor unit. During the DEFROST operation, the fan is stopped to prevent cold air coming out of the indoor unit.	The up/down vane will be automatically set to horizontal blow in these cases listed up on the left (1)–3)). After a while, the up/down vane will be automatically moved according to the setting of the remote controller.

Phone Calls From Customers		How to Respond	Note
Something is wrong with the blower.....	③ Air blows out for a while after HEAT operation is stopped.	③ This is not a malfunction. The blower is operating just for cooling down the heated-up air conditioner. This will be done within 1 minute. This control is conducted only when the HEAT operation is stopped with the electric heater ON.	However, this control is also applied to the models which has no electric heater.
Something is wrong with the airflow direction....	① The airflow direction is changed during COOL operation.	① If the up/down vane is set to downward in COOL operation, it will be automatically set to horizontal blow by the microprocessor in order to prevent water from dropping down. “1 Hr.” will be displayed on the remote controller if the up/down vane is set to downward with the fan speed set to be less than “LOW”.	
	② The airflow direction is changed during HEAT operation. (The airflow direction cannot be set by remote controller.)	② In HEAT operation, the up/down vane is automatically controlled according to the temperature of the indoor unit's heat exchanger. In the following cases written below, the up/down vane will be set to horizontal blow, and the setting cannot be changed by remote controller. 1) At the beginning of the HEAT operation 2) While the outdoor unit is being stopped by thermostat or when the outdoor unit gets started to operate. 3) During DEFROST operation The airflow direction will be back to the setting of remote controller when the above situations are released.	“STANDBY” will be displayed on the remote controller in case of 1) and 2). “DEFROST” will be displayed on the screen in case of 3).
	③ The airflow direction does not change. (Up/down vane, left/right louver)	③ 1) Check if the vane is set to a fixed position. (Check if the vane motor connector is removed.) 2) Check if the air conditioner has a function for switching the air direction. 3) If the air conditioner doesn't have that function, “NOT AVAILABLE” will be displayed on the remote controller when “AIR DIRECTION” or “LOUVER” button is pressed.	
The air conditioner starts operating even though any buttons on the remote controller are not pressed.		① Check if you set ON/OFF timer. The air conditioner starts operating at the time designated if ON timer has been set before.	
		② Check if any operations are ordered by distant control system or the central remote controller. While “CENTRALLY CONTROLLED INDICATOR” is displayed on the remote controller, the air conditioner is under the control of external directive.	There might be a case that “CENTRALLY CONTROLLED INDICATOR” will not be displayed.
		③ Check if power is recovered from power failure (black out). The units will automatically start operating when power is recovered after power failure (black out) occurs. This function is called “auto recovery feature from power”.	
The air conditioner stops even though any buttons on the remote controller are not pressed.		① Check if you set ON/OFF timer. The air conditioner stops operating at the time designated if OFF timer has been set before. ② Check if any operations are ordered by distant control system or the central remote controller. While “CENTRALLY CONTROLLED INDICATOR” is displayed on the remote controller, the air conditioner is under the control of external directive.	There might be a case that “CENTRALLY CONTROLLED INDICATOR” will not be displayed.



Phone Calls From Customers	How to Respond	Note
A white mist is expelled from the indoor unit.	This is not a malfunction. This may occur when the operation gets started in the room of high humidity.	
Water or moisture is expelled from the outdoor unit.	COOL: when pipes or piping joints are cooled, they get sweated and water drips down. HEAT: water drips down from the heat exchanger. Note: Use optional parts "Drain Socket" and "Drain pan" if these water needs to be collected and drained out for once.	
The display of IR wireless remote controller gets dim or does not come on. The indoor unit does not receive a signal from remote controller at a long distance.	Batteries are being exhausted. Replace them and press the reset button of remote controller.	

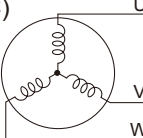
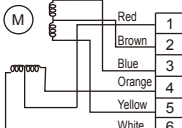
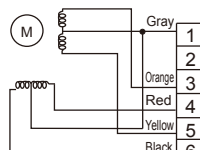
10-6. HOW TO CHECK THE PARTS

PUZ-A18/24/30/36/42NHA6

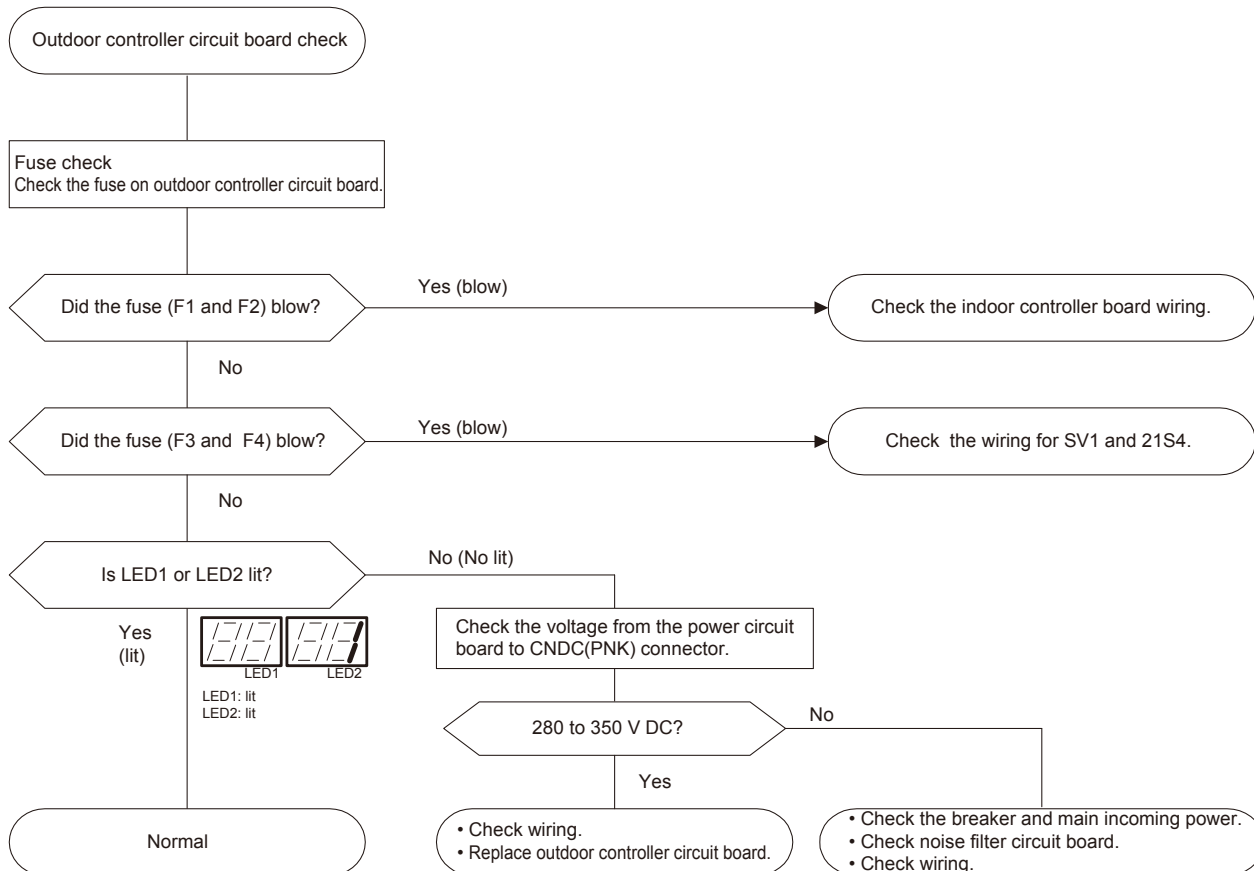
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PUY-A12/18/24/30/36/42NHA6

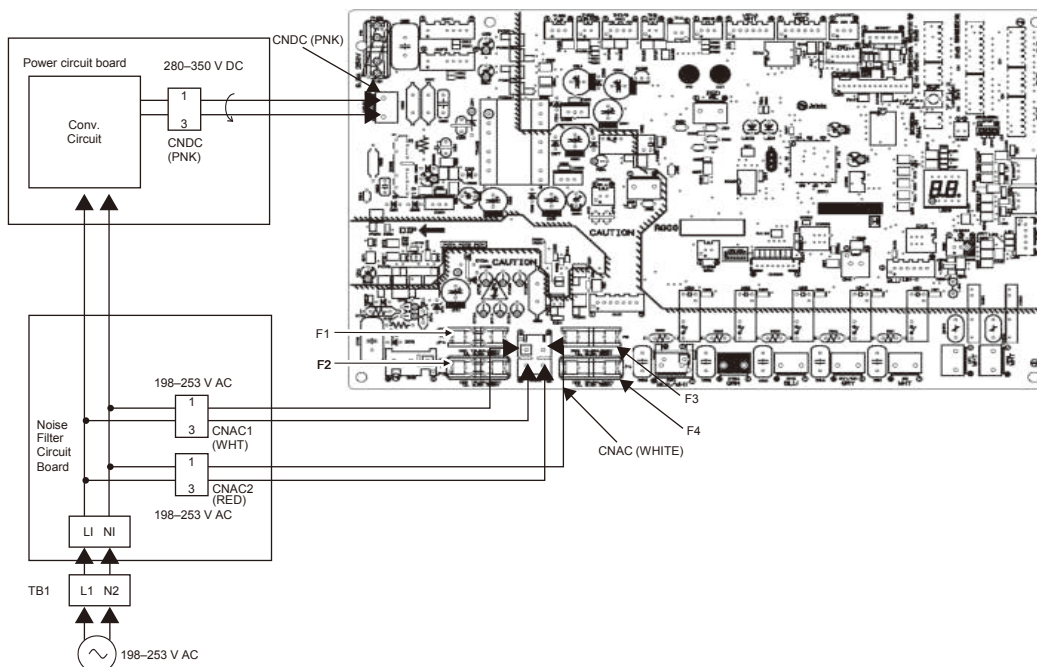
PUY-A12/18/24/30/36/42NHA6-BS

Parts name	Check points			
Thermistor (TH3) <Liquid> Thermistor (TH6) < 2-phase pipe> Thermistor (TH7) <Ambient> Thermistor (TH8) <Heat sink> Thermistor (TH32) <Comp. Surface> Thermistor (TH33) <Suction>	Disconnect the connector then measure the resistance with a tester. (At the ambient temperature 50 to 86°F [10 to 30°C])			
		Normal	Abnormal	
	TH32	160 to 410 kΩ	Open or short	
	TH3	4.3 to 9.6 kΩ		
	TH6			
	TH7			
	TH33	39 to 105 kΩ		
	TH8			
Fan motor (MF1,MF2)	Refer to “10-6-8. Check method of DC fan motor (fan motor/ outdoor controller circuit board)”.			
Solenoid valve coil <4-way valve> (21S4)	Measure the resistance between the terminals with a tester. (At the ambient temperature 68°F [20°C])			
	Normal			Abnormal
	A18–36		A42	
	1500 ± 150 Ω		2350 ± 170 Ω	
	Open or short			
Motor for compressor (MC)	Measure the resistance between the terminals with a tester. (Winding temperature 68°F [20°C])			
	Normal			Abnormal
	A12, 18	A24, 30, 36	A42	Open or short
	0.320 Ω	0.880 Ω	0.266 Ω	
Linear expansion valve (LEV-A) For A12, 18	Disconnect the connector then measure the resistance with a tester. (Winding temperature 68°F [20°C])			
	Normal			Abnormal
	Red - White	Red - Orange	Brown - Yellow	Brown - Blue
	46 ± 4 Ω			Open or short
Linear expansion valve (LEV-A) For A24–42	Disconnect the connector then measure the resistance with a tester. (Winding temperature 68°F [20°C])			
	Normal			Abnormal
	Gray - Black	Gray - Red	Gray - Yellow	Gray - Orange
	46 ± 3 Ω			Open or short
Solenoid valve coil <Bypass valve> (SV) For A24–36 only	Measure the resistance between the terminals with a tester. (At the ambient temperature 68°F [20°C])			
	Normal		Abnormal	
	1450 ± 150 Ω		Open or short	

10-6-1. Check method of outdoor controller circuit board **PUZ-A18/24/30/36/42NHA6 PUZ-A18/24/30/36/42NHA6-BS** **PUY-A12/18/24/30/36/42NHA6 PUY-A12/18/24/30/36/42NHA6-BS**



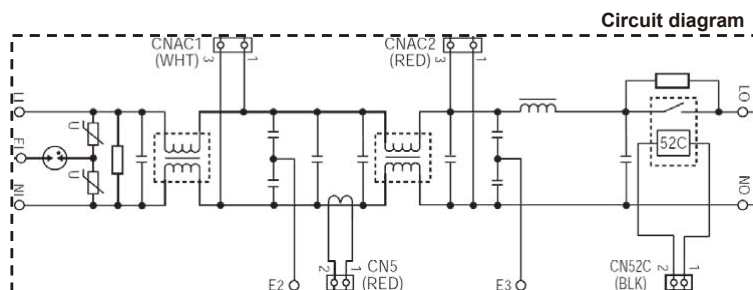
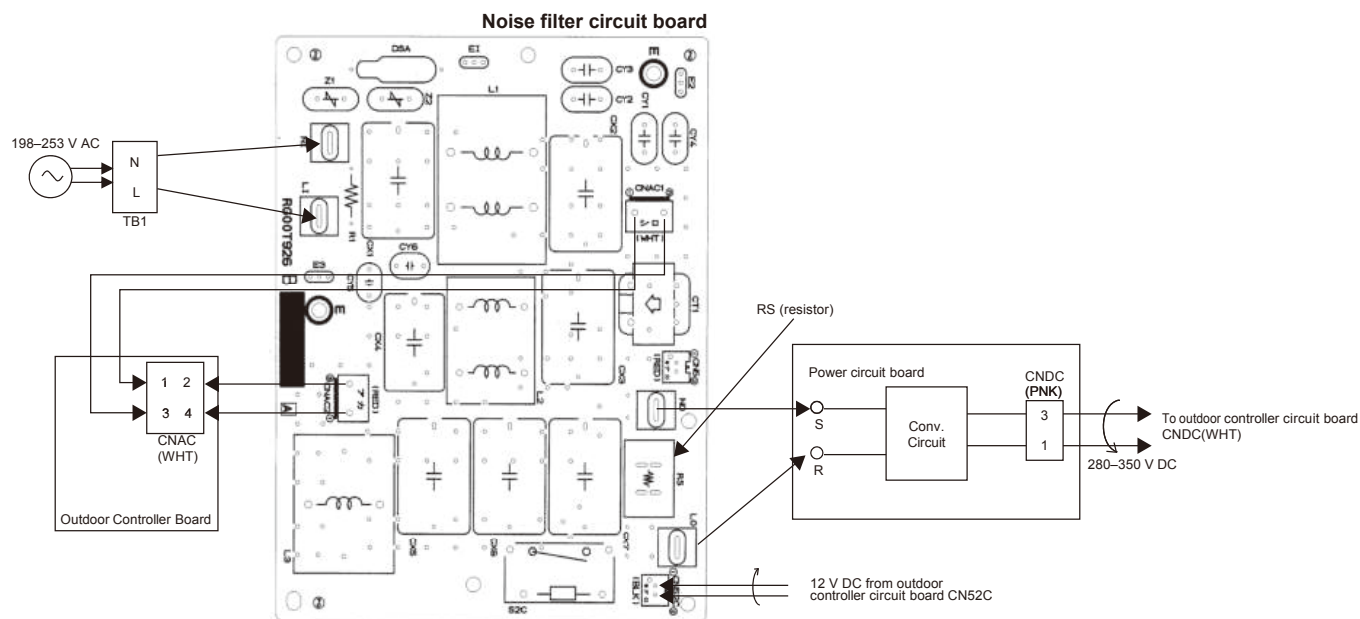
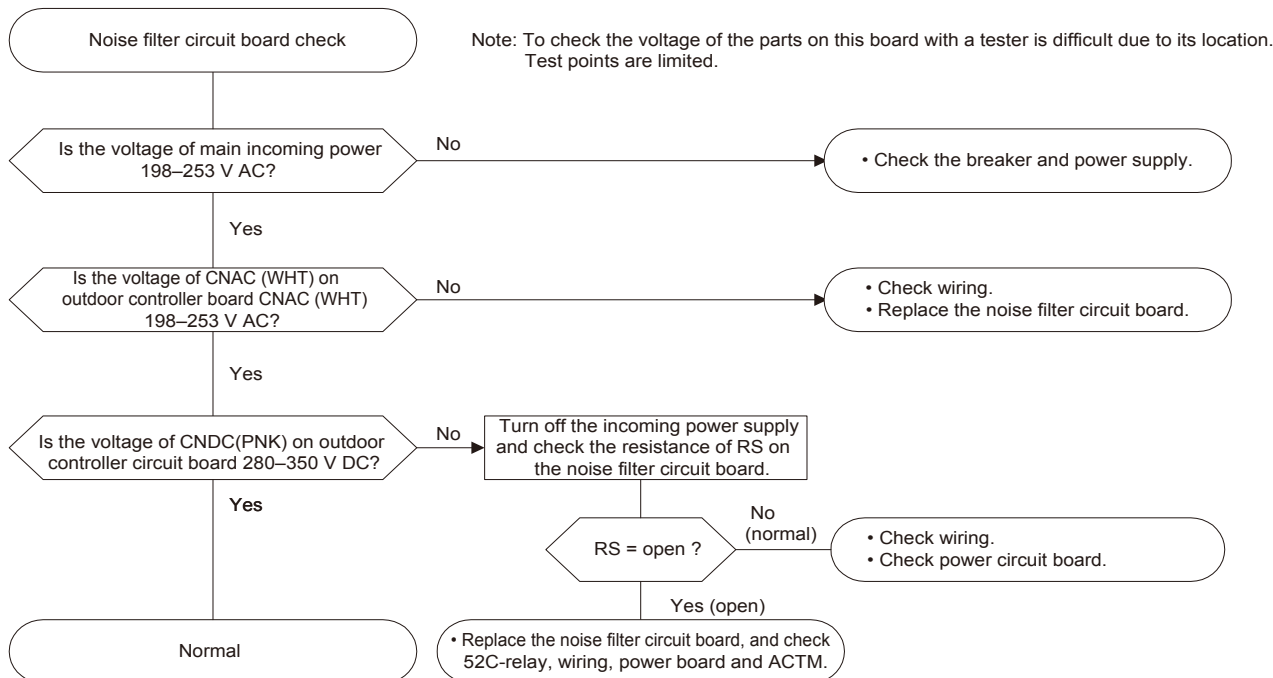
Outdoor controller circuit board



10-6-2. Check method of noise filter circuit board

PUZ-A18NHA6 PUY-A12/18NHA6

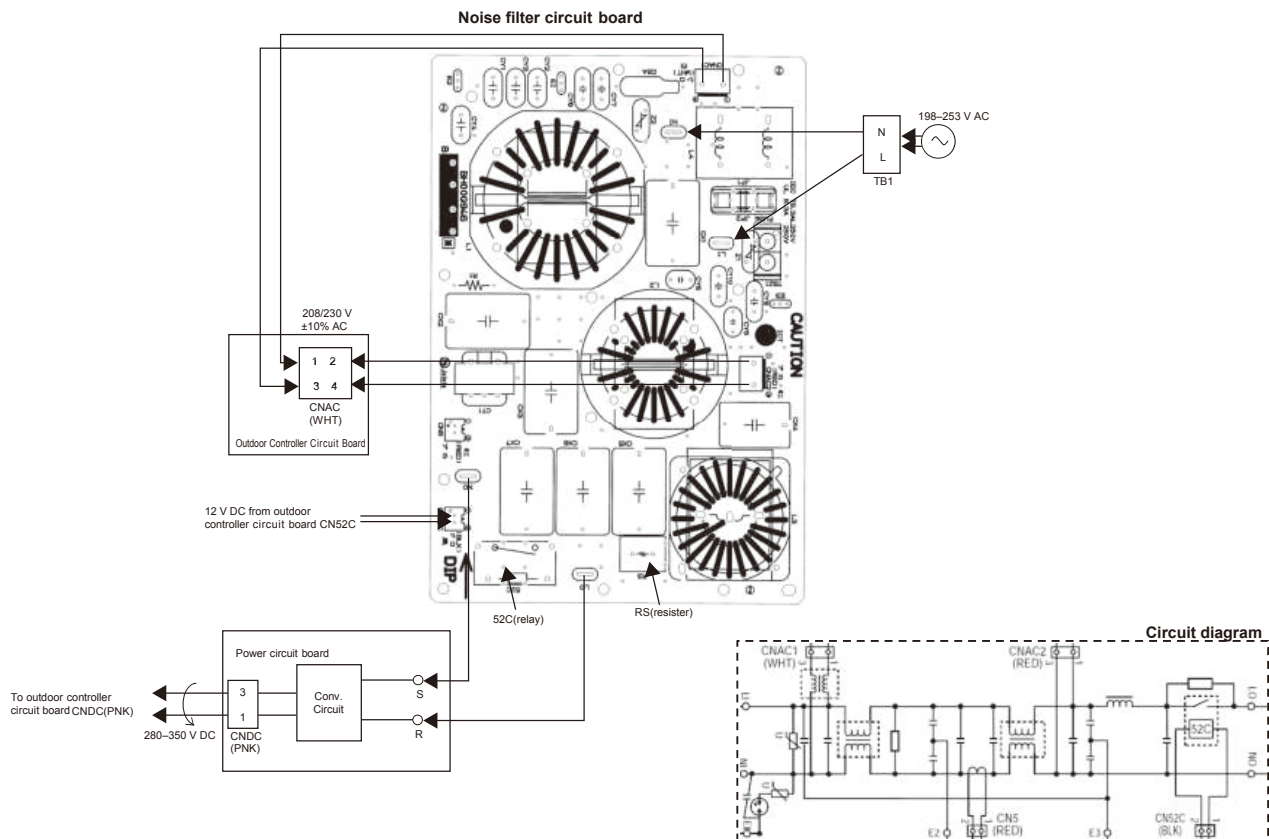
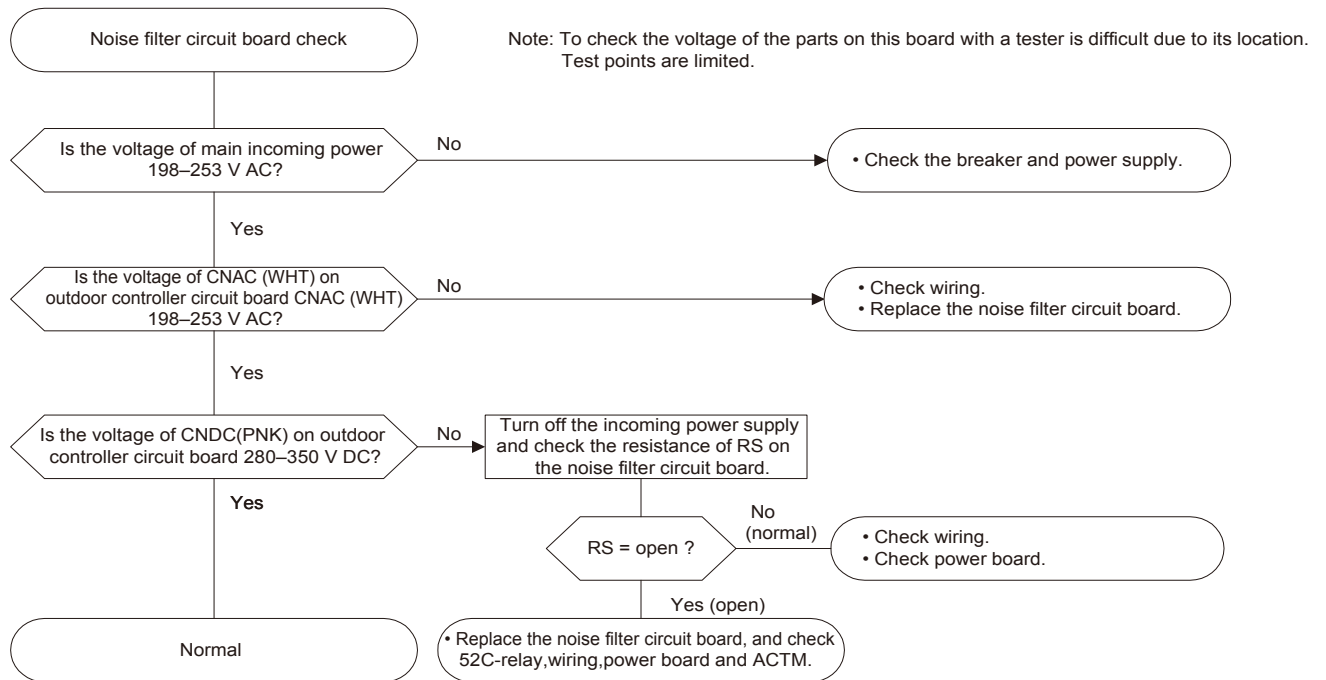
PUZ-A18NHA6-BS PUY-A12/18NHA6-BS



10-6-3. Check method of noise filter circuit board

PUZ-A24NHA6
PUY-A24NHA6

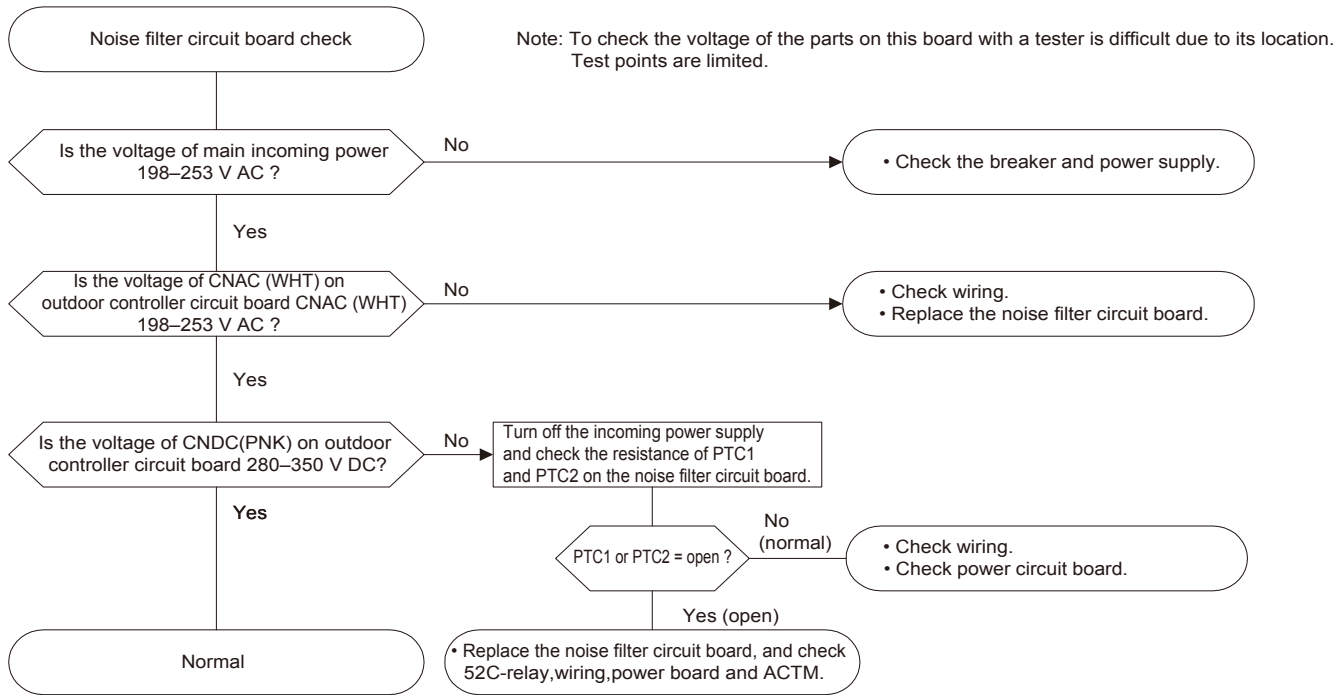
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PUY-A24NHA6-BS



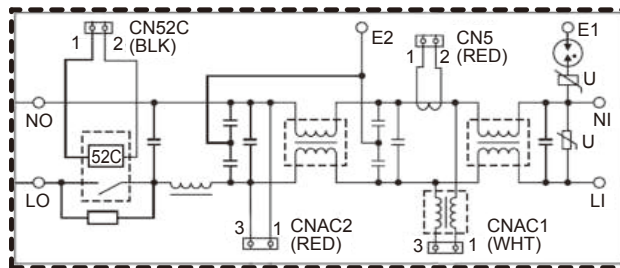
10-6-4. Check method of noise filter circuit board

PUZ-A30/36/42NHA6
PUY-A30/36/42NHA6

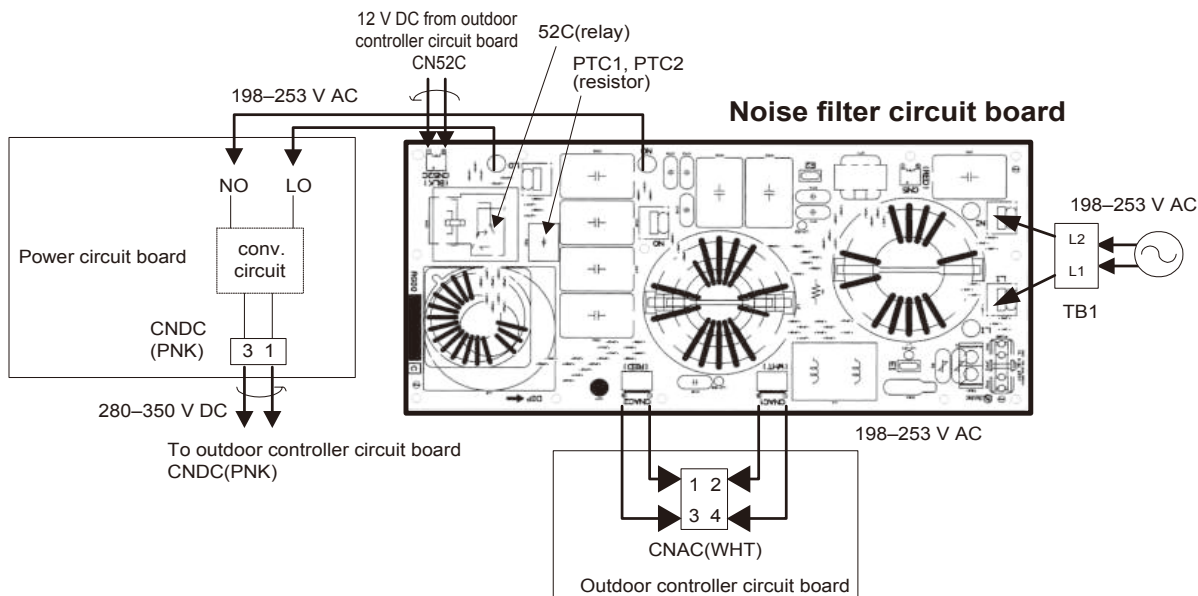
PUZ-A30/36/42NHA6-BS
PUY-A30/36/42NHA6-BS



Circuit diagram



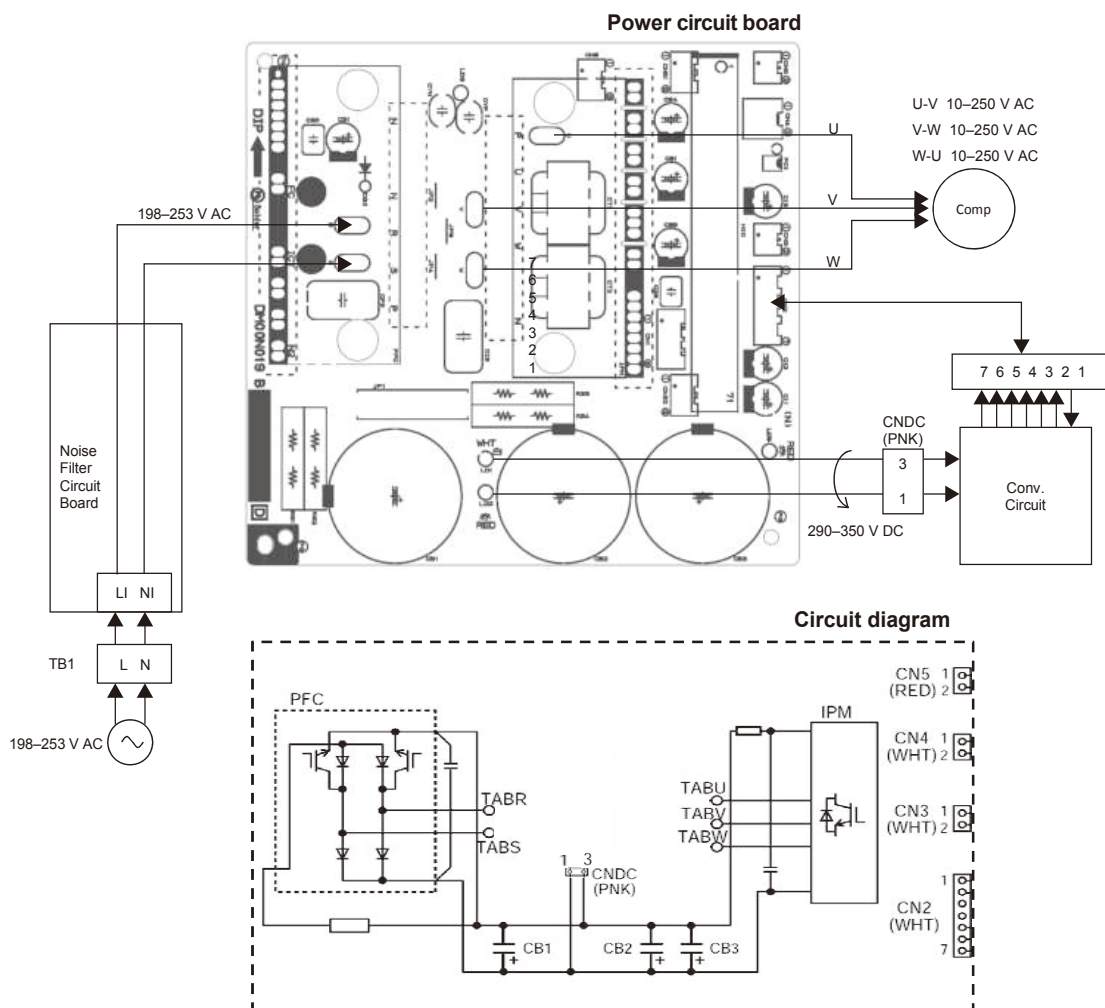
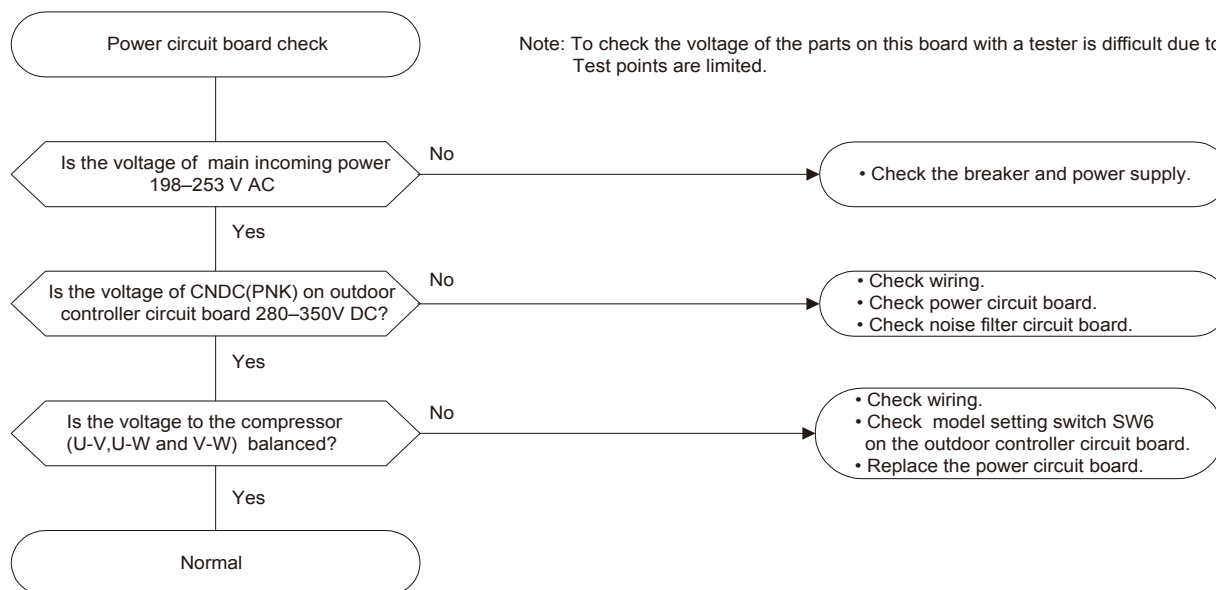
Noise filter circuit board



10-6-5. Check method of power circuit board

PUZ-A18/24NHA6
PUY-A12/18/24NHA6

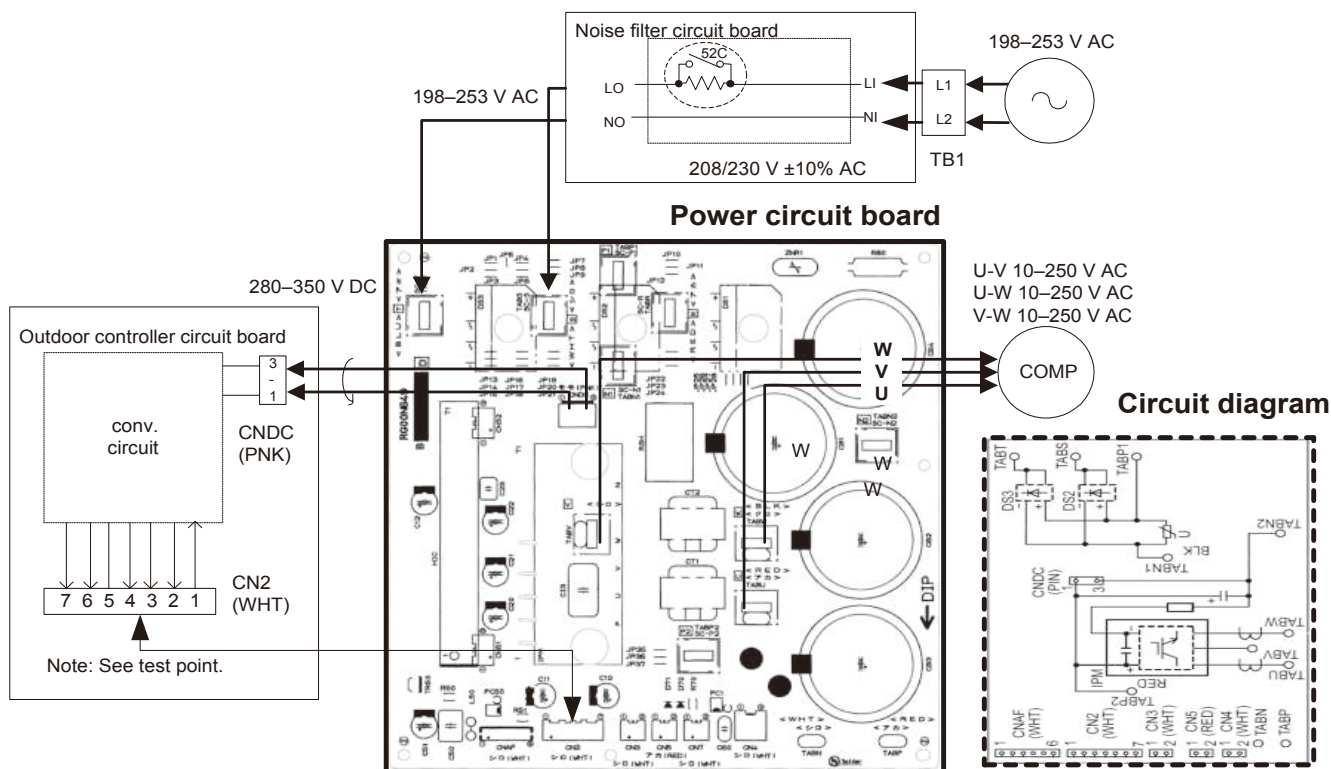
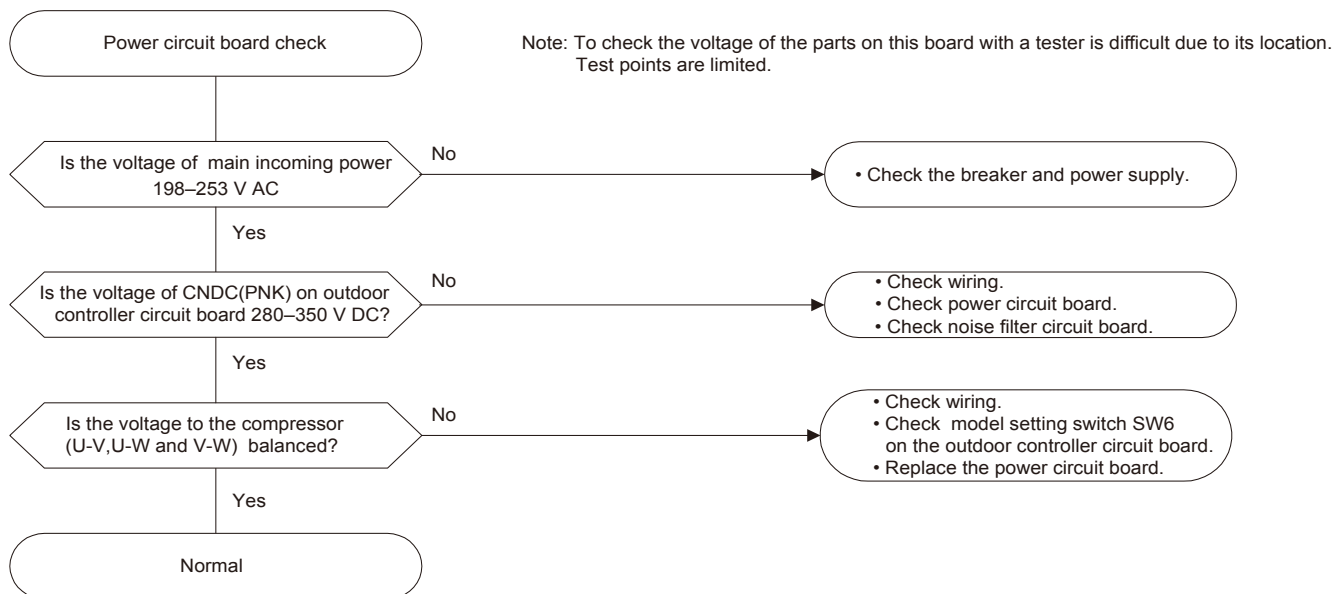
PUZ-A18/24NHA6-BS
PUY-A12/18/24NHA6-BS



10-6-6. Check method of power circuit board

PUZ-A30/36/42NHA6
PUY-A30/36/42NHA6

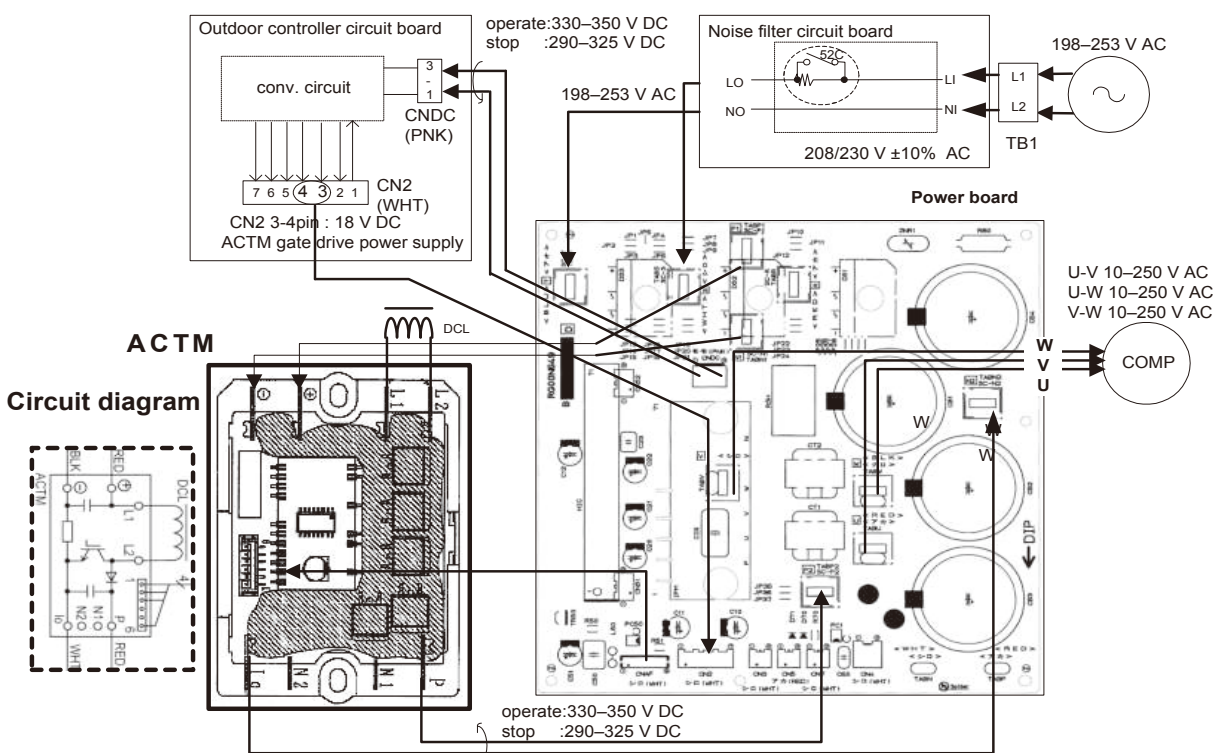
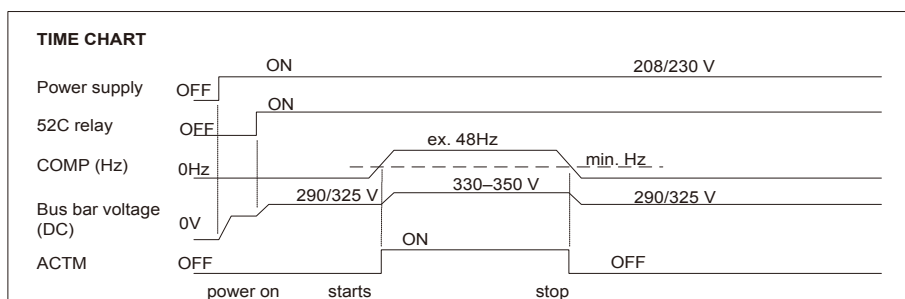
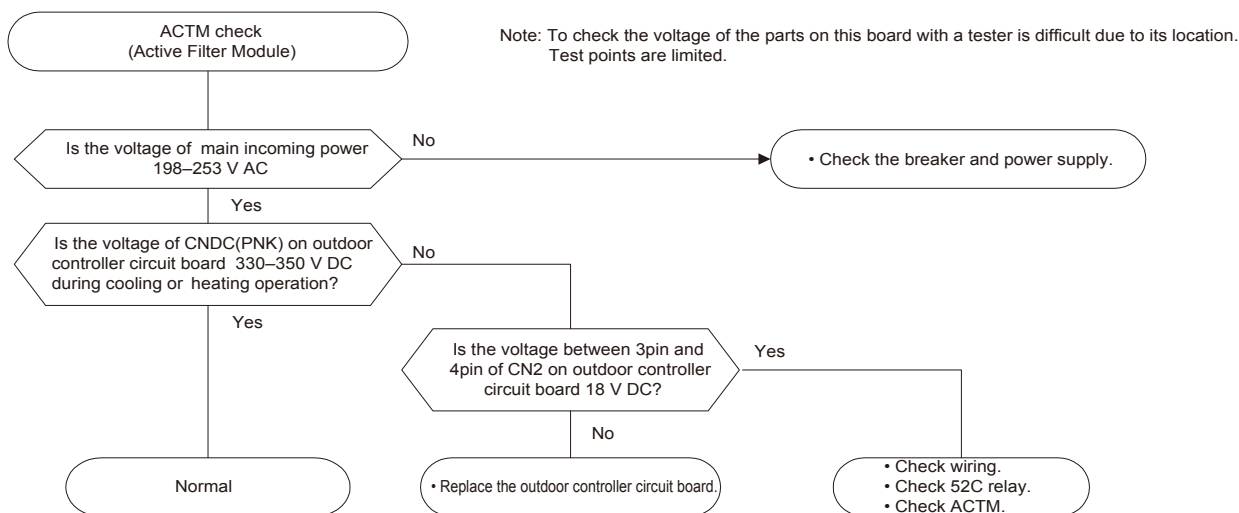
PUZ-A30/36/42NHA6-BS
PUY-A30/36/42NHA6-BS



10-6-7. Check method of ACTM

PUZ-A30/36/42NHA6
PUY-A30/36/42NHA6

PUZ-A30/36/42NHA6-BS
PUY-A30/36/42NHA6-BS



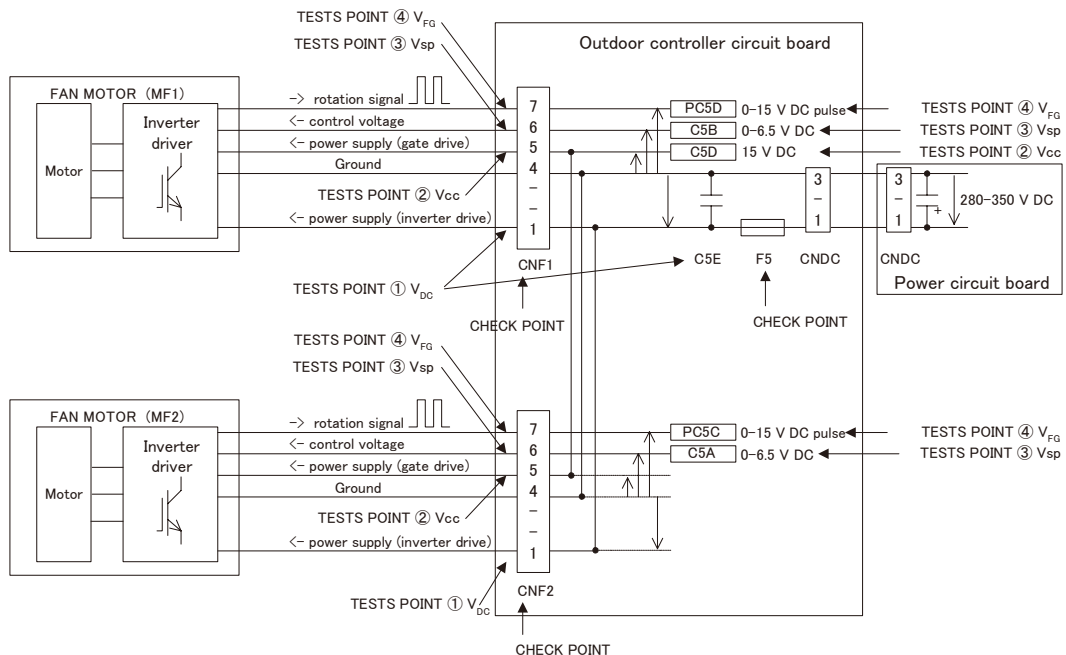
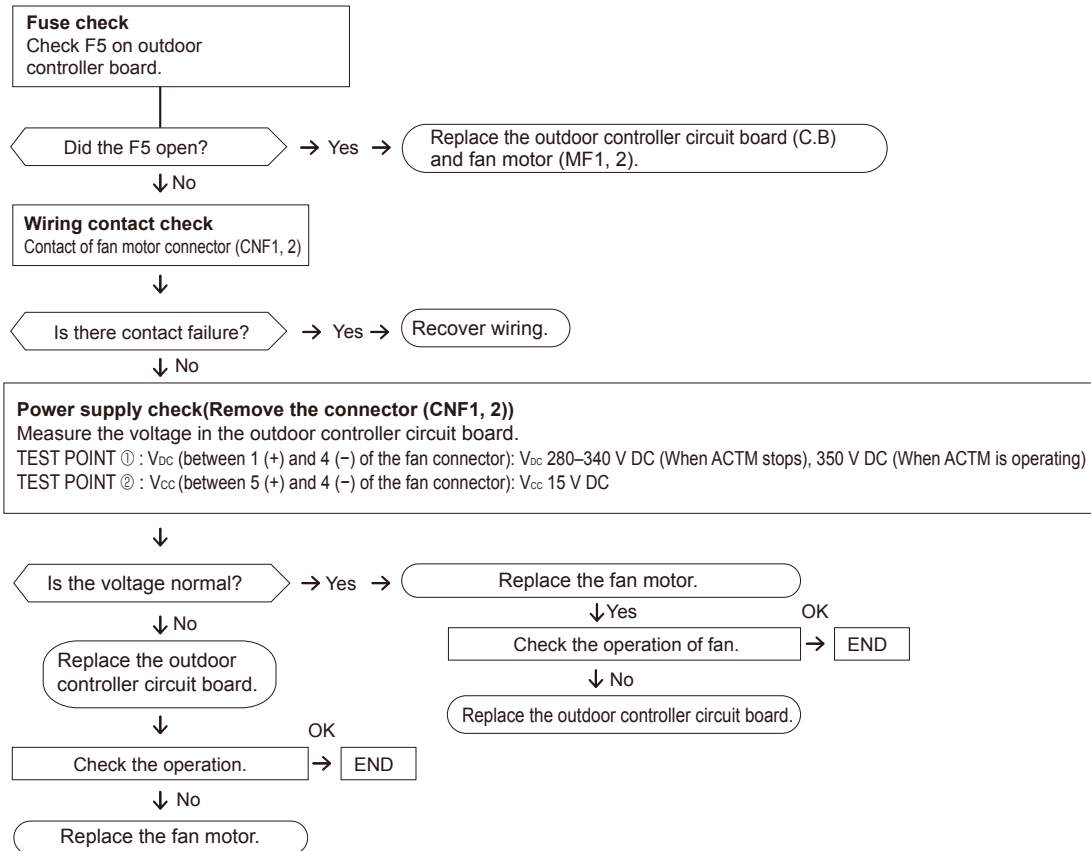
10-6-8. Check method of DC fan motor (fan motor/ outdoor controller circuit board)

① Notes

- High voltage is applied to the connector (CNF1, 2) for the fan motor. Pay attention to the service.
- Do not pull out the connector (CNF1, 2) for the motor with the power supply on.
(It causes trouble of the outdoor controller circuit board and fan motor.)

② Self check

Symptom : The outdoor fan cannot rotate.



- The inverter control P.C. board is built in the fan motor of this outdoor unit.
- When F5 that is on controller board is opened, change the fan motor and outdoor controller board at the same time (F5 is impossible to change).
- For outdoor unit, there are 2 fan motors (up and down; MF1/MF2), it is possible to connect to either CNF1 or CNF2 on the board.
- It is abnormal when the abnormality is detected from either both fan motors or only one side.

10-7. HOW TO CHECK THE COMPONENTS

<Thermistor feature chart>

Low temperature thermistors

- Thermistor <Liquid> (TH3)
- Thermistor <2-phase pipe> (TH6)
- Thermistor <Ambient> (TH7)
- Thermistor <Suction> (TH33)

Thermistor R0 = 15 kΩ ± 3%

B constant = 3480 ± 2%

$$t (^{\circ}\text{C}): R_t = 15 \exp\left\{3480 \left(\frac{1}{273+t} - \frac{1}{273} \right)\right\}$$

$$T (^{\circ}\text{F}): R_T = 15 \exp\left\{3480 \left(\frac{1}{273+(T-32)/1.8} - \frac{1}{273} \right)\right\}$$

32°F [0°C]	15 kΩ	86°F [30°C]	4.3 kΩ
50°F [10°C]	9.6 kΩ	104°F [40°C]	3.0 kΩ
68°F [20°C]	6.3 kΩ		
77°F [25°C]	5.2 kΩ		

Medium temperature thermistor

- Thermistor <Heat sink> (TH8)

Thermistor R50 = 17 kΩ ± 2%

B constant = 4170 ± 3%

$$t (^{\circ}\text{C}): R_t = 17 \exp\left\{4170 \left(\frac{1}{273+t} - \frac{1}{323} \right)\right\}$$

$$T (^{\circ}\text{F}): R_T = 17 \exp\left\{4170 \left(\frac{1}{273+(T-32)/1.8} - \frac{1}{323} \right)\right\}$$

32°F [0°C]	180 kΩ
77°F [25°C]	50 kΩ
122°F [50°C]	17 kΩ
158°F [70°C]	8 kΩ
194°F [90°C]	4 kΩ

High temperature thermistor

- Thermistor <Comp. surface> (TH32)

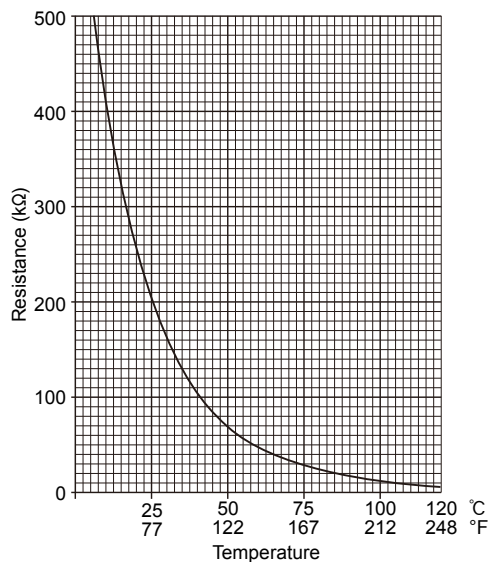
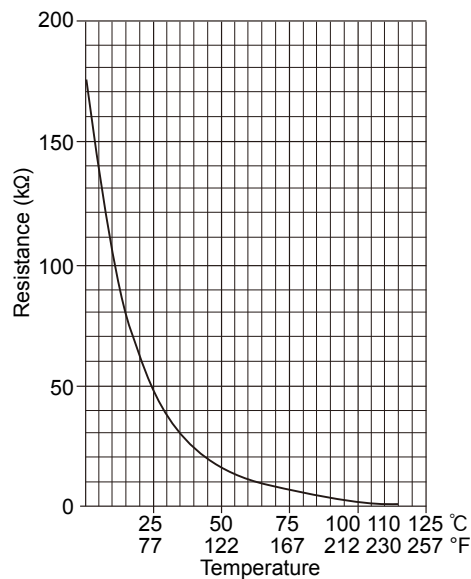
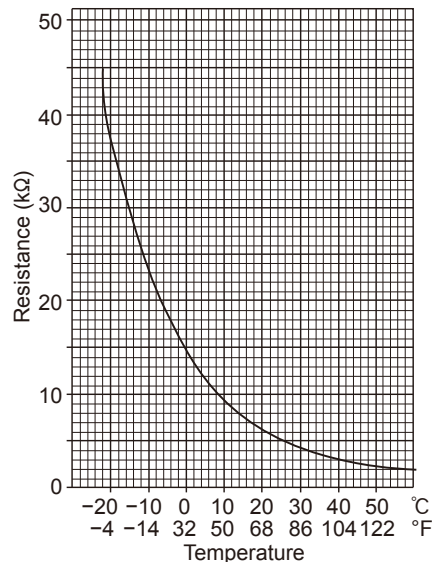
Thermistor R120 = 7.465 kΩ ± 2%

B constant = 4057 ± 2%

$$t (^{\circ}\text{C}): R_t = 7.465 \exp\left\{4057 \left(\frac{1}{273+t} - \frac{1}{393} \right)\right\}$$

$$T (^{\circ}\text{F}): R_T = 7.465 \exp\left\{4057 \left(\frac{1}{273+(T-32)/1.8} - \frac{1}{393} \right)\right\}$$

68°F [20°C]	250 kΩ	158°F [70°C]	34 kΩ
86°F [30°C]	160 kΩ	176°F [80°C]	24 kΩ
104°F [40°C]	104 kΩ	194°F [90°C]	17.5 kΩ
122°F [50°C]	70 kΩ	212°F [100°C]	13.0 kΩ
140°F [60°C]	48 kΩ	230°F [110°C]	9.8 kΩ

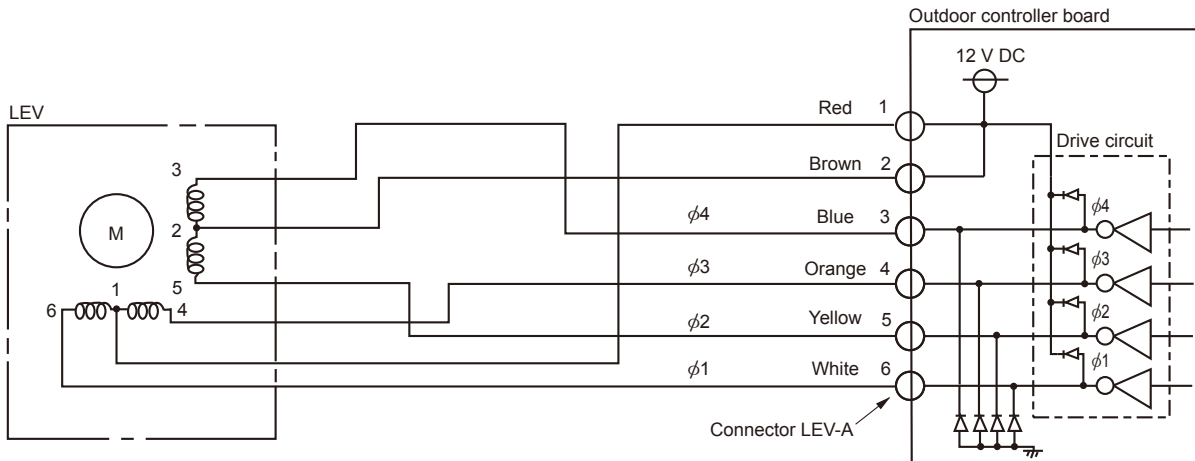


Linear expansion valve (A12, 18)

(1) Operation summary of the linear expansion valve

- Linear expansion valve opens/closes through stepping motor after receiving the pulse signal from the outdoor controller board.
- Valve position can be changed in proportion to the number of pulse signal.

<Connection between the outdoor controller board and the linear expansion valve>



<Output pulse signal and the valve operation>

Output (Phase)	Output							
	1	2	3	4	5	6	7	8
φ1	ON	ON	OFF	OFF	OFF	OFF	OFF	ON
φ2	OFF	ON	ON	ON	OFF	OFF	OFF	OFF
φ3	OFF	OFF	OFF	ON	ON	ON	OFF	OFF
φ4	OFF	OFF	OFF	OFF	OFF	ON	ON	ON

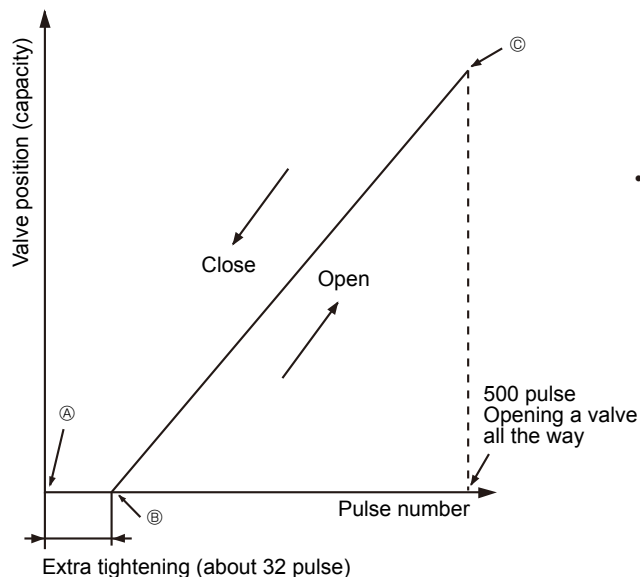
Opening a valve : 8 → 7 → 6 → 5 → 4 → 3 → 2 → 1 → 8

Closing a valve : 1 → 2 → 3 → 4 → 5 → 6 → 7 → 8 → 1

The output pulse shifts in above order.

- When linear expansion valve operation stops, all output phases become OFF.
- When the power is turned on, 700 pulse closing valve signal will be sent till it goes to ③ point in order to define the valve position. (The pulse signal is being sent for about 20 seconds.)

(2) Linear expansion valve operation



When the valve moves smoothly, there is no sound or vibration occurring from the linear expansion valve; however, when the pulse number moves from ③ to ① or when the valve is locked, sound can be heard than normal situation.

No sound is heard when the pulse number moves from ③ to ① in case coil is burn out or motor is locked by open-phase.

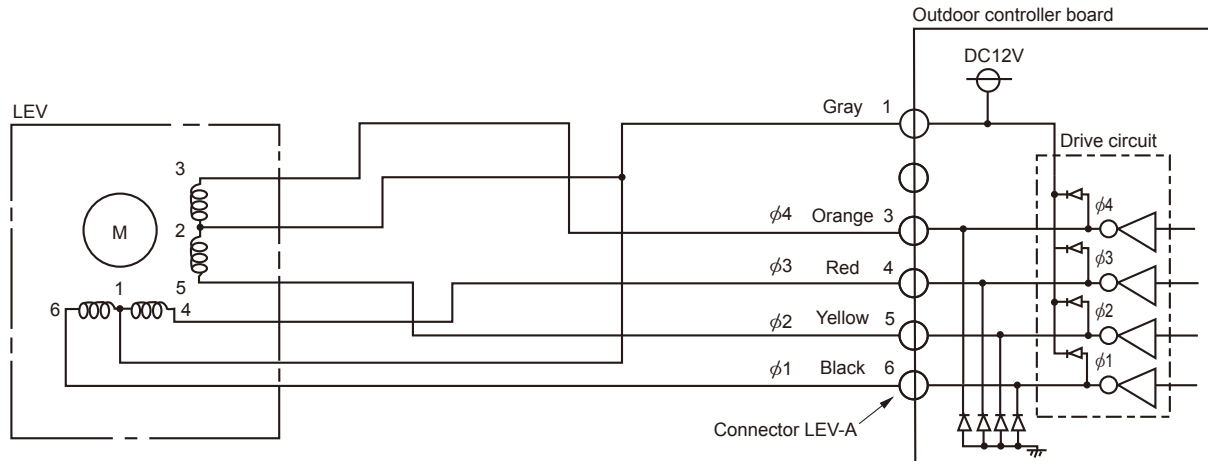
- Sound can be detected by placing the ear against the screw driver handle while putting the screw driver to the linear expansion valve.

Linear expansion valve (A24, 30, 36, 42)

(1) Operation summary of the linear expansion valve

- Linear expansion valve opens/closes through stepping motor after receiving the pulse signal from the outdoor controller board.
- Valve position can be changed in proportion to the number of pulse signal.

<Connection between the outdoor controller board and the linear expansion valve>



<Output pulse signal and the valve operation>

Output (Phase)	Output							
	1	2	3	4	5	6	7	8
φ1	ON	ON	OFF	OFF	OFF	OFF	OFF	ON
φ2	OFF	ON	ON	ON	OFF	OFF	OFF	OFF
φ3	OFF	OFF	OFF	ON	ON	ON	OFF	OFF
φ4	OFF	OFF	OFF	OFF	OFF	ON	ON	ON

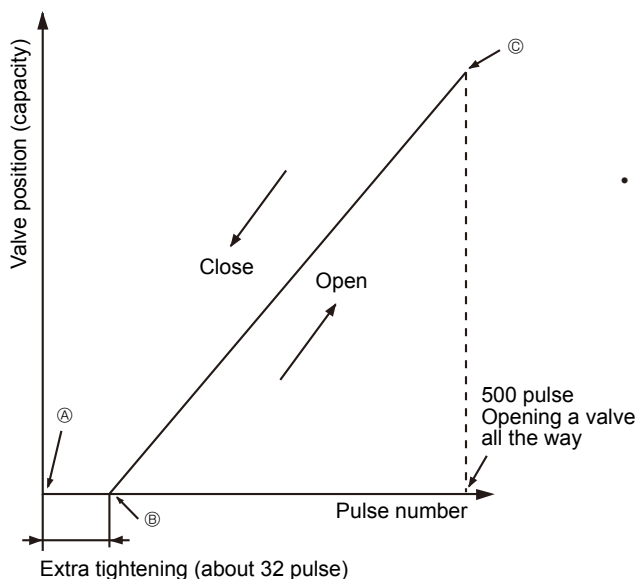
Opening a valve : 8 → 7 → 6 → 5 → 4 → 3 → 2 → 1 → 8

Closing a valve : 1 → 2 → 3 → 4 → 5 → 6 → 7 → 8 → 1

The output pulse shifts in above order.

- When linear expansion valve operation stops, all output phases become OFF.
- When the power is turned on, 700 pulse closing valve signal will be sent till it goes to ③ point in order to define the valve position. (The pulse signal is being sent for about 20 seconds.)

(2) Linear expansion valve operation



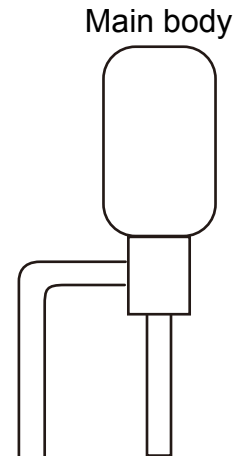
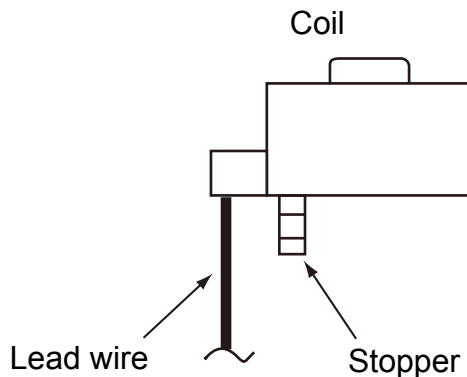
When the valve moves smoothly, there is no sound or vibration occurring from the linear expansion valve; however, when the pulse number moves from ③ to ① or when the valve is locked, sound can be heard than normal situation. No sound is heard when the pulse number moves from ① to ③ in case coil is burn out or motor is locked by open-phase.

- Sound can be detected by placing the ear against the screw driver handle while putting the screw driver to the linear expansion valve.

(3) How to attach and detach the coil of linear expansion valve (A12, 18)

<Composition>

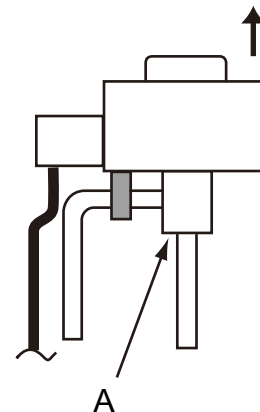
Linear expansion valve is separable into the main body and the coil as shown in the diagram below.



<How to detach the coil>

Hold the lower part of the main body (shown as A) firmly so that the main body does not move and detach the coil by pulling it upward.

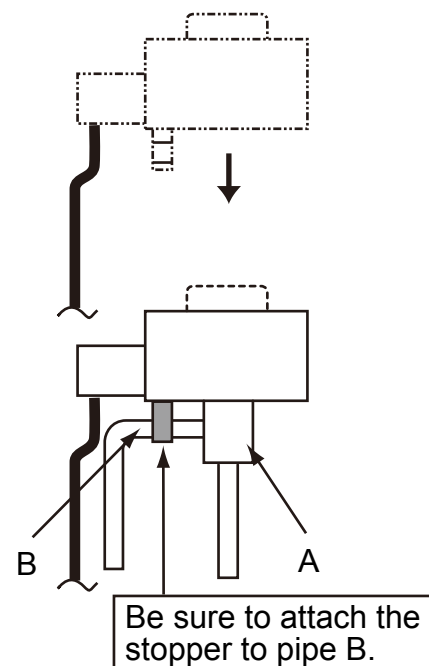
Be sure to detach the coil holding main body firmly. Otherwise pipes can bend due to stress.



<How to attach the coil>

Hold the lower part of the main body (shown as A) firmly so that the main body does not move and attach the coil by inserting it downward into the main body. Then securely attach the coil stopper to pipe B. (At this time, be careful that stress is not added to lead wire and main body is not wound by lead wire.) If the stopper is not firmly attached to pipe B, coil may be detached from the main body and that can cause defective operation of linear expansion valve.

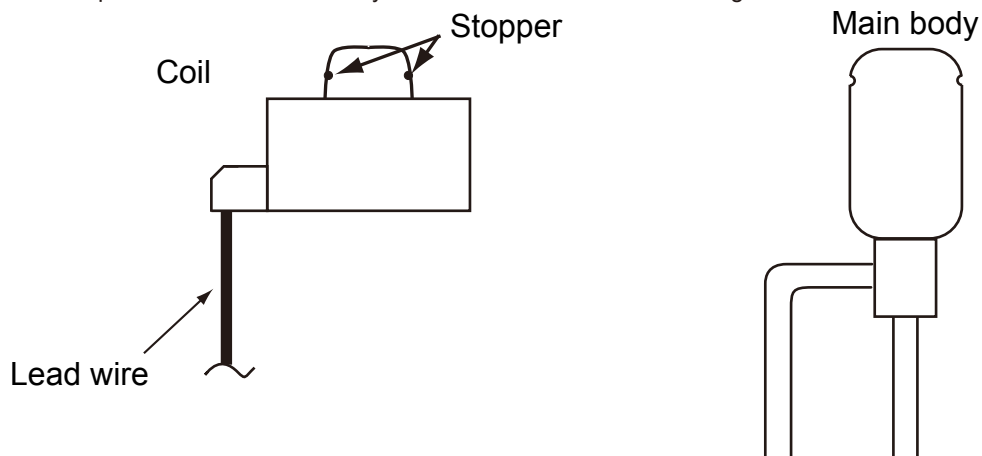
To prevent piping stress, be sure to attach the coil holding the main body of linear expansion valve firmly. Otherwise pipe may break.



(4) How to attach and detach the coil of linear expansion valve (A24, 30, 36, 42)

<Composition>

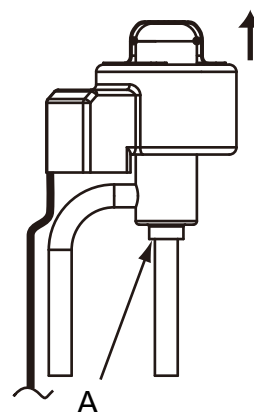
Linear expansion valve is separable into the main body and the coil as shown in the diagram below.



<How to detach the coil>

Hold the lower part of the main body (shown as A) firmly so that the main body does not move and detach the coil by pulling it upward.

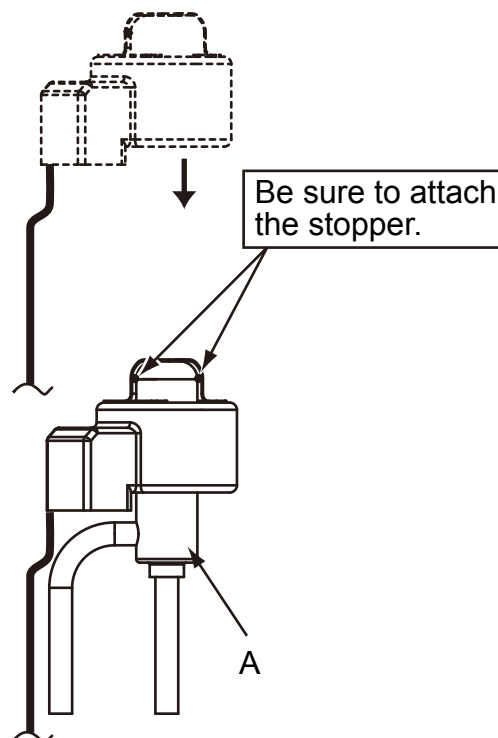
Be sure to detach the coil holding main body firmly. Otherwise pipes can bend due to stress.



<How to attach the coil>

Hold the lower part of the main body (shown as A) firmly so that the main body does not move and attach the coil by inserting it downward into the main body. Then securely attach the coil stopper to main body. (At this time, be careful that stress is not added to lead wire and main body is not wound by lead wire.) If the stopper is not firmly attached to main body, coil may be detached from the main body and that can cause defective operation of linear expansion valve.

To prevent piping stress, be sure to attach the coil holding the main body of linear expansion valve firmly. Otherwise pipe may break.



10-8. EMERGENCY OPERATION

- (1) When the check codes shown below are displayed on outdoor unit or microprocessor for wired remote controller or indoor unit has a failure, but no other problems are found, emergency operation will be available by setting the emergency operation switch (SWE) to ON and short-circuiting the connector (CN31) on outdoor controller board.

When following abnormalities occur, emergency operation will be available.

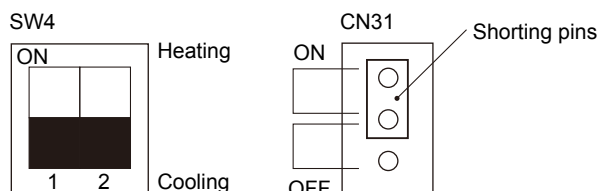
Check code	Inspected content
U4	Open/short of pipe thermistor (TH3/TH6)
E8	Indoor/outdoor unit communication error •Signal receiving error (Outdoor unit)
E9	Indoor/outdoor unit communication error •Transmitting error (Indoor unit)
E0-7	Communication error other than outdoor unit
Ed	Communication error between outdoor controller board and M-NET board (Serial communication error)

(2) Check the following items and cautions for emergency operation

- ① Make sure that there is no abnormality in outdoor unit other than the above abnormalities. (Emergency operation will not be available when check codes other than the above are indicated.)
- ② For emergency operation, it is necessary to set the emergency operation switch (SWE) on indoor controller board. Refer to the electrical wiring diagram of indoor unit for how to set the indoor unit.)
- ③ During emergency operation, the air-conditioner will continuously be operated by supplying power and stopping it: It cannot be turned on or off by remote control, and temperature control is not possible.
- ④ Do not perform emergency heating operation for an extended period of time: If the outdoor unit starts defrosting during this period, cold air will blow out from the indoor unit.
- ⑤ Do not perform emergency cooling operation for more than 10 hours: Neglecting this could result in freezing the heat exchanger in indoor unit.

(3) Emergency operation procedure

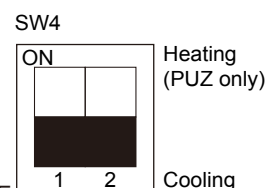
- ① Turn the main power supply off.
- ② Turn on the emergency operation switch (SWE) on indoor controller board.
- ③ Set the shorting pins of emergency operation connector (CN31) on outdoor controller board to ON.
- ④ Use SW4-2 on outdoor controller board to set the operation mode (cooling or heating). (SW4-1 is not used.)



- ⑤ Turning the main power supply on will start the emergency operation.

(4) Releasing emergency operation

- ① Turn the main power supply off.
- ② Set the emergency operation switch (SWE) on indoor controller board to OFF.
- ③ Set the shorting pins of emergency operation connector (CN31) on outdoor controller board to OFF.
- ④ Set SW4-2 on outdoor controller board as shown in the right.



Note: If shorting pins are not set on emergency operation connector (CN31), the setting remains OFF.

(5) Operation data during emergency operation

During emergency operation, no communication is performed with the indoor unit, so the data items needed for operation are set to the following values:

Operation data	Operation mode		Remarks
	COOL	HEAT	
Intake temperature (TH1)	81°F [27°C]	69°F [20.5°C]	
Indoor fluid pipe temperature (TH2)	41°F [5°C]	113°F [45°C]	
Indoor 2-phase pipe temperature (TH5)	41°F [5°C]	122°F [50°C]	
Set temperature	77°F [25°C]	72°F [22°C]	
Outdoor liquid pipe temperature (TH3)	113°F [45°C]	41°F [5°C]	(*1)
Outdoor 2-phase pipe temperature (TH6)	122°F [50°C]	41°F [5°C]	(*1)
Outdoor air temperature (TH7)	95°F [35°C]	45°F [7°C]	(*1)
Outdoor suction (TH33)	41°F [5°C]	41°F [5°C]	(*2)
Temperature difference code (intake temperature-set temperature) (ΔT_j)	5	5	
Discharge super heat (SHd)	54°F [30°C]	54°F [30°C]	(*2)
Sub-cool (SC)	9°F [5°C]	9°F [5°C]	(*2)

*1 If the thermistor temperature data is normal (not open/short), that data is loaded into the control as valid data.

When the unit enters emergency operation and TH values are mismatched, set the thermistors to open/short.

And the unit runs emergency operation with the values listed above.

*2 If one thermistor is set to open/short, the values of SHd/SC will be different from the list above.

[Example] When liquid temperature thermistor (TH3) has an open or short circuit.

Thermistor	COOL	HEAT
TH3	113°F [45°C]	41°F [5°C]
TH6	Ta	Tb
	Regard normal figure as effective data.	
TH4	Tc	Td
	Regard normal figure as effective data.	
TH5	41°F [5°C]	122°F [50°C]
TH2	41°F [5°C]	113°F [45°C]
TH33	Regard normal figure as effective data.	

Discharge superheat (SHd)

Cooling = TH4-TH6 = Tc-Ta

Heating = TH4-TH5 = Td-122°F [50°C]

Degree of subcooling (SC)

Cooling = TH6-TH3 = Ta-113°F [45°C]

Heating = TH5-TH2 = 50°C-45°C = 5°C

or

= 122°F-113°F = 9°F

10-9. TEST POINT DIAGRAM

Outdoor controller circuit board

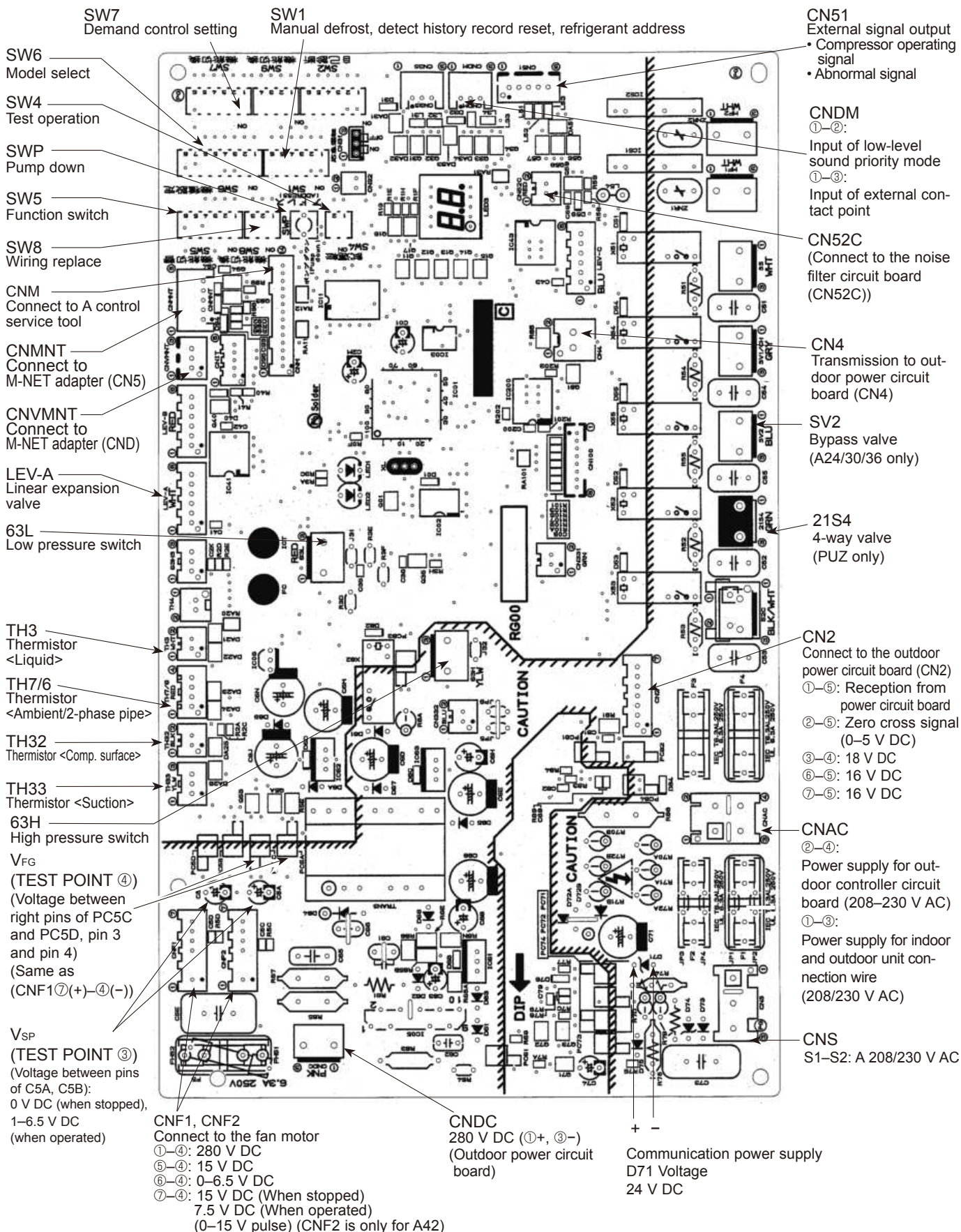
PUZ-A18/24/30/36/42NHA6

PUY-A12/18/24/30/36/42NHA6

PUZ-A18/24/30/36/42NHA6-BS

PUY-A12/18/24/30/36/42NHA6-BS

<CAUTION> TEST POINT① is high voltage.



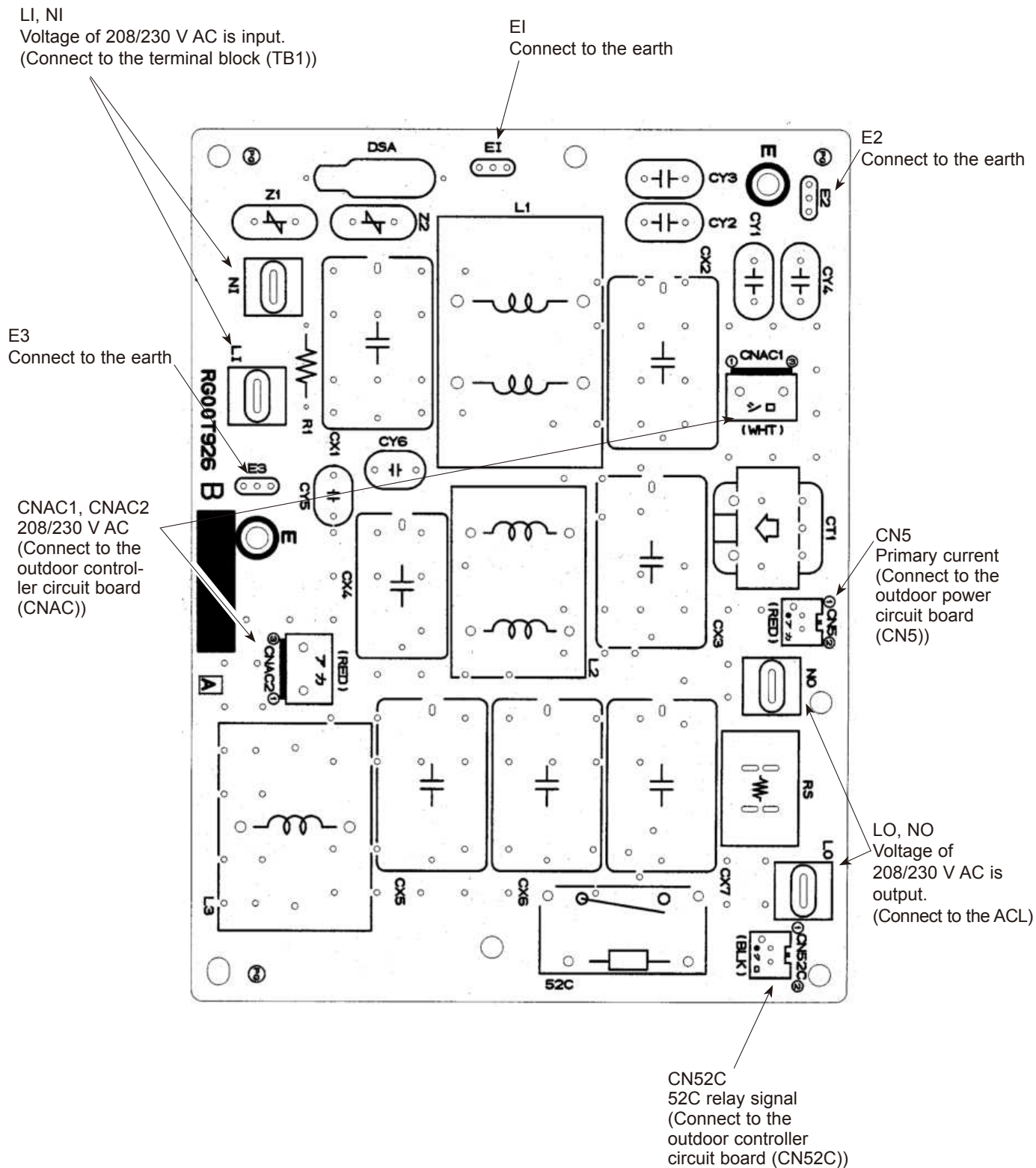
Outdoor noise filter circuit board

PUZ-A18NHA6

PUZ-A18NHA6-BS

PUY-A12/18NHA6

PUY-A12/18NHA6-BS



Outdoor noise filter circuit board

PUZ-A24NHA6 PUZ-A24NHA6-BS

PUY-A24NHA6 PUY-A24NHA6-BS

E1, E2

Connect to the earth

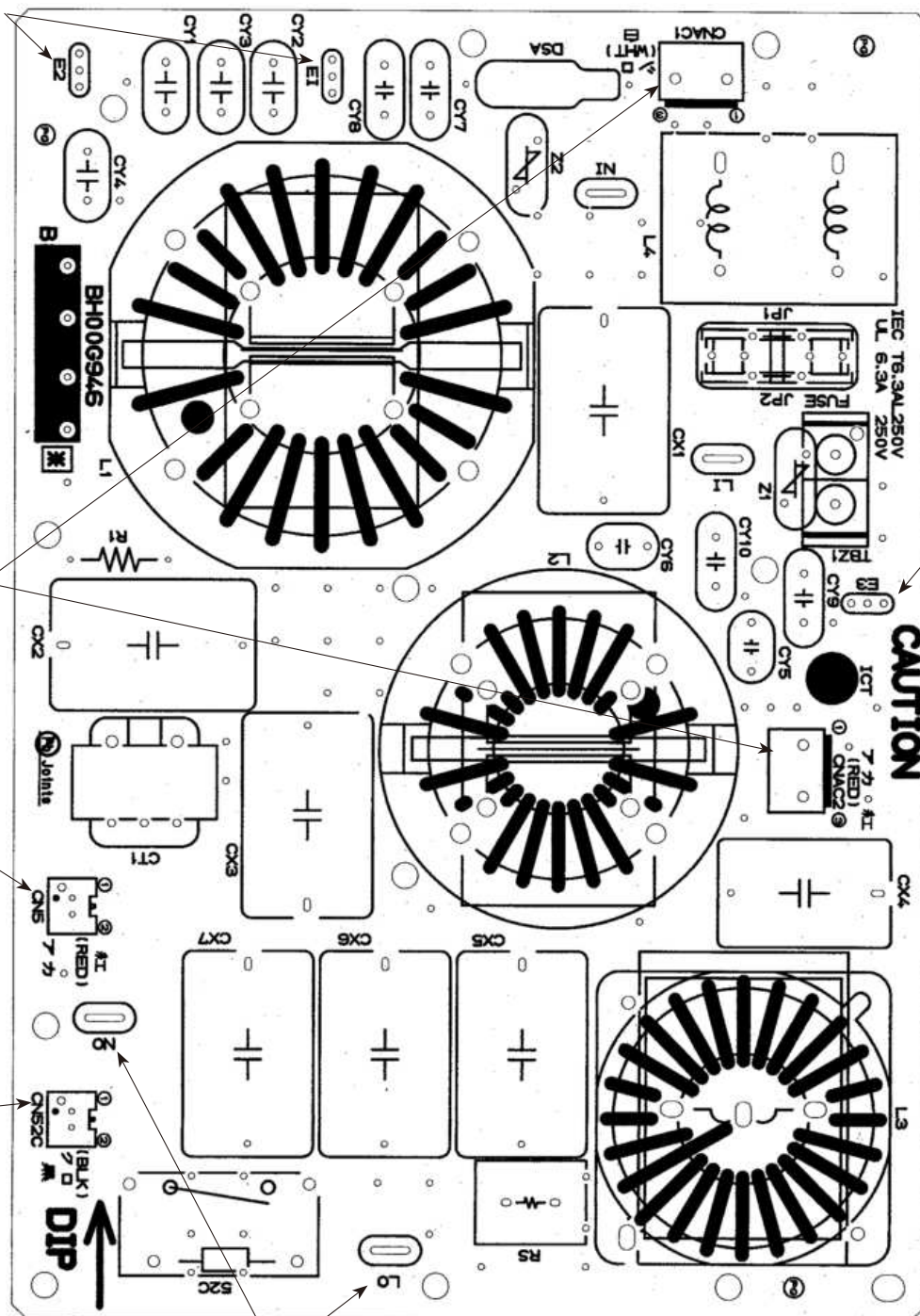
CNAC1, CNAC2
208/230 V AC
(Connect to the
outdoor controller
circuit board
(CNAC))

CN5
Primary current
(Connect to the
outdoor power
circuit board
(CN5))

CN52C
52C relay signal
(Connect to the
outdoor controller
circuit board
(CN52C))

LO, NO
Voltage of 208/230 V AC is output.
(Connect ACL)

E3
Connect to
the earth



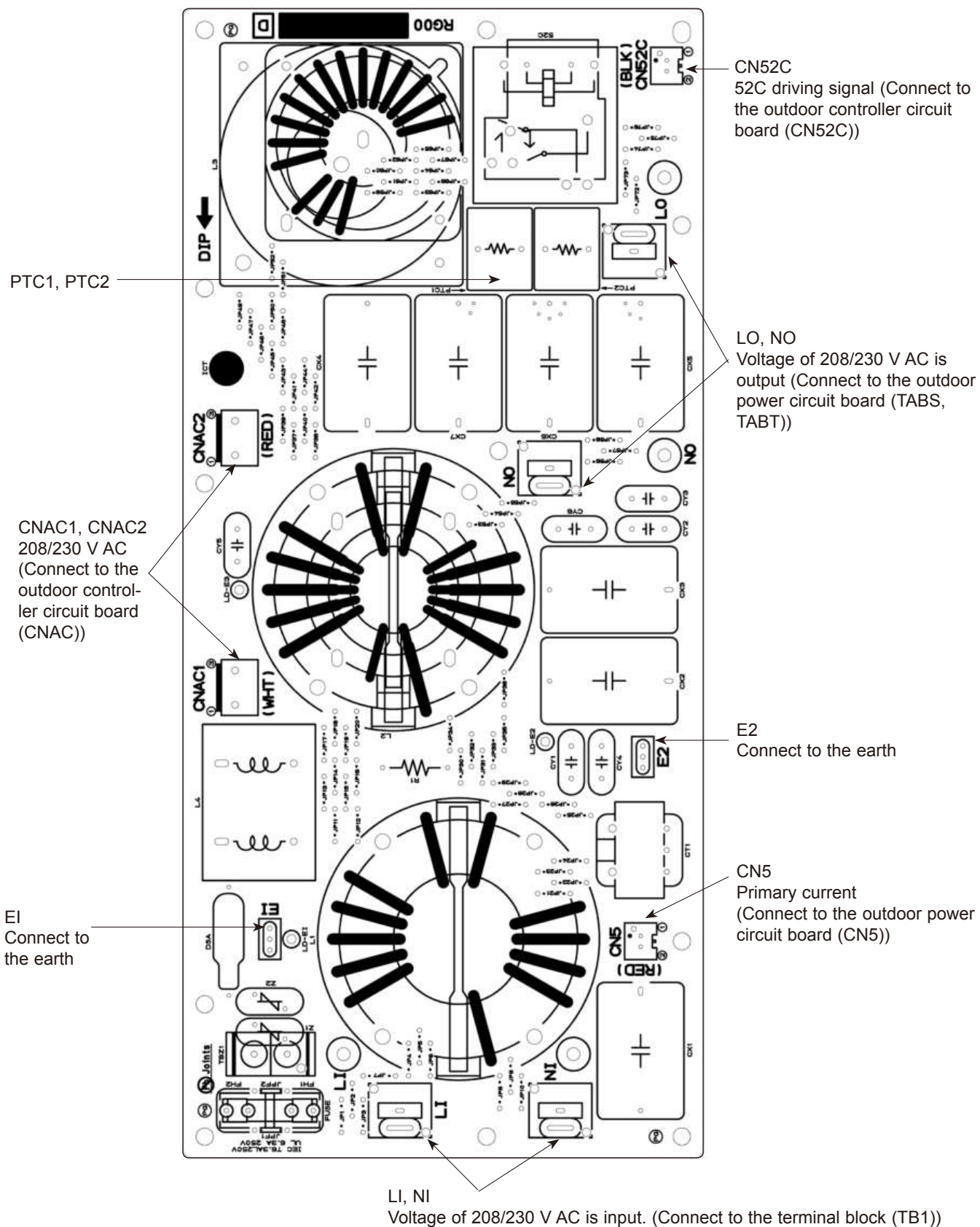
Outdoor noise filter circuit board

PUZ-A30/36/42NHA6

PUZ-A30/36/42NHA6-BS

PUY-A30/36/42NHA6

PUY-A30/36/42NHA6-BS



Outdoor power circuit board

PUZ-A18NHA6

PUZ-A18NHA6-BS

PUY-A12/18NHA6

PUY-A12/18NHA6-BS

Brief check of DIP-IPM and DIP-PFC

Usually, they are in a state of being short-circuited if they are broken. Measure the resistance in the following points (connectors, etc.). If they are short-circuited, it means that they are broken.

1. Check of DIP-IPM
P-U, P-V, P-W, N-U, N-V, N-W
2. Check of DIP-PFC
P-R, P-S, R-N, S-N

R, S
Connect to the ACL
208/230 V AC

U, V, W
Connect to the compressor (MC)
Voltage among phases: 5 to 180 V AC

LD1-LD2
280~380 V DC
Connect to the outdoor controller circuit board (CNDC)

DIP-PFC

LD9
Connect to the earth
Only A24

DIP-IPM

CN2
Connect to the outdoor controller circuit board (CN2)
①~⑤: Outdoor power circuit board→Transmitting signal to the outdoor controller circuit board (0~5 V DC)
②~⑤: Zero cross signal (0~5 V DC)
③~④: Not used
⑥~⑤: 16 V DC
⑦~⑤: 16 V DC

①, ②, ⑥, ⑦ : ⊕
⑤ : ⊖

CN3
Thermistor
<Heat sink>
(TH8)

CN4
Connect from the outdoor controller circuit board (CN4)

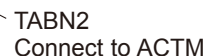
CN5
Primary current detection
(Connect to the outdoor noise filter circuit board (CN5))

PUY-A30/36/42NHA6-BS

P-U, P-V, P-W, N-U, N-V, N-W

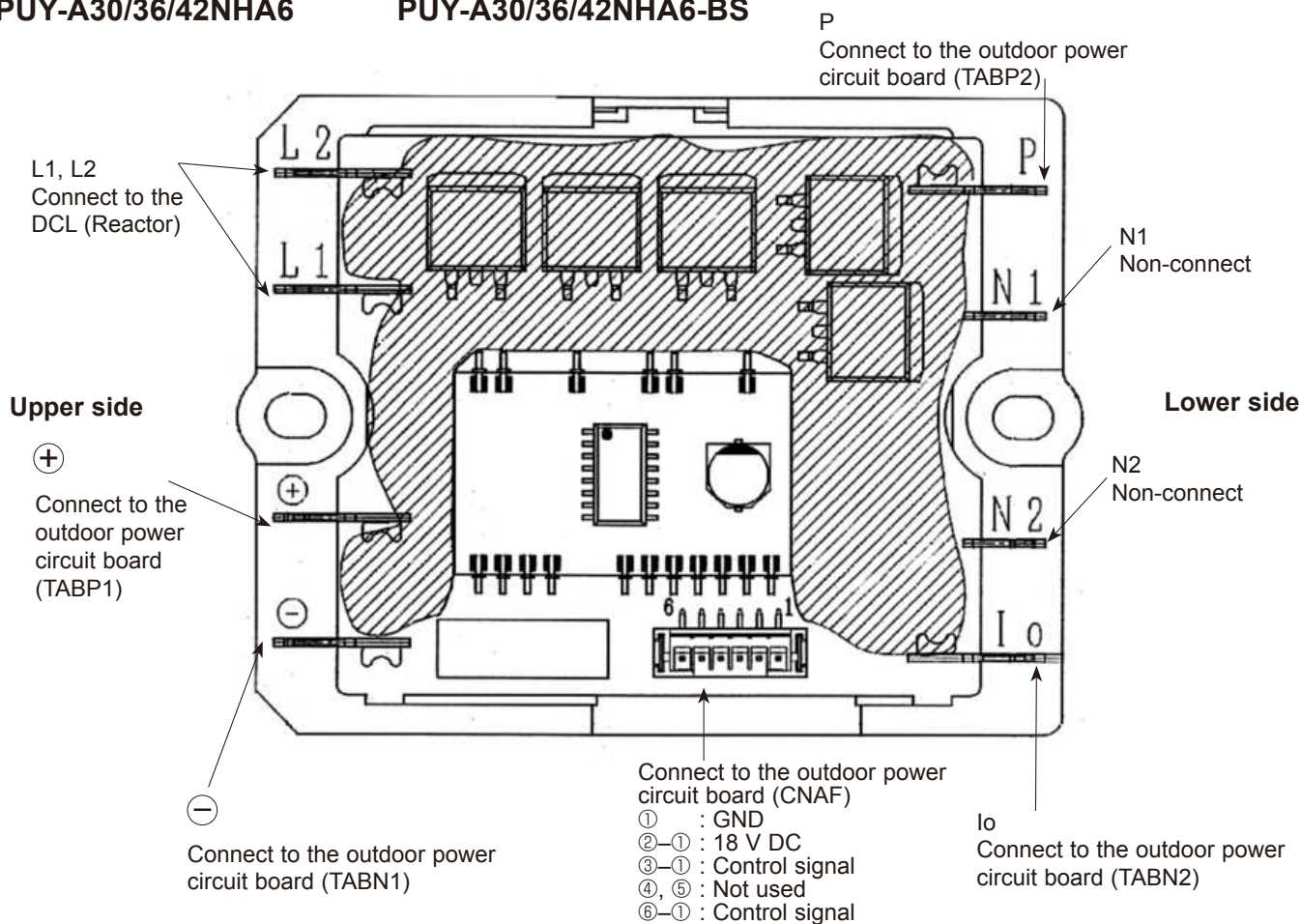
⑦—⑤: 16 V DC

Connect to the outdoor controller circuit board

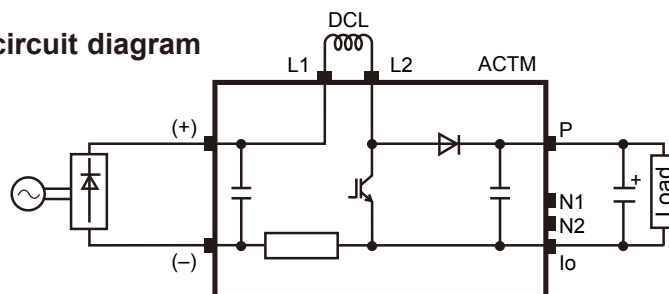


Active filter module
PUZ-A30/36/42NHA6
PUY-A30/36/42NHA6

PUZ-A30/36/42NHA6-BS
PUY-A30/36/42NHA6-BS



Connection and internal circuit diagram

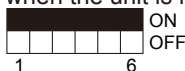


Tester check points of Active filter module

	Error condition	Normal value (reference)	Symptom when the unit is in trouble
(-) and Io	open	less than 1Ω	① The unit does not operate (cannot be switched ON)
(-) and L2	short	100 kΩ to 1 MΩ	① The breaker operates
	open	*1	① The unit does not operate (cannot be switched ON) ② U9 Abnormal stop (*2)
P and L2	short	100 kΩ to 1 MΩ	① The breaker operates
	open	*1	① The unit does not operate (cannot be switched ON) ② U9 Abnormal stop (*2)
P and Io	short	100 kΩ to 1 MΩ	① The breaker operates
	open	*1	① The unit does not operate (cannot be switched ON) ② U9 Abnormal stop (*2)
L2 and Io	short	100 kΩ to 1 MΩ	① The breaker operates
	open	*1	① The unit does not operate (cannot be switched ON) ② U9 Abnormal stop (*2)

*1 The symptom when the unit is in open error condition is described to determine open error by tester check.

*2 SW2 setting



10-10. FUNCTION OF SWITCHES, CONNECTORS AND JUMPERS

(1) Function of switches

The black square (■) indicates a switch position.

Type of switch	Switch	No.	Function	Action by the switch operation		Effective timing		
				ON	OFF			
DIP switch	SW1	1	Manual defrost *1	Start	Normal	When compressor is operating in heating operation. *1		
		2	Abnormal history clear	Clear	Normal	Off or operating		
		3	Refrigerant address setting					When power supply ON
		4						
		5						
		6						
		SW4	1	Test run	Operating	OFF	Under suspension	
			2	Test run mode setting	Heating	Cooling		
	SW8	1	No function	—	—	—		
		2	No function	—	—	—		
		3	Separate indoor/outdoor unit power supplies	Used	Not used	When power supply ON		
	Push switch	SWP		Pump down	Start	Normal	Under suspension	

*1 Manual defrost should be done as follows.

- ① Change the DIP SW1-1 on the outdoor controller board from OFF to ON.
- ② Manual defrost will start by the above operation 1 if all these conditions written below are satisfied.
 - Heat mode setting
 - 10 minutes have passed since compressor started operating or previous manual defrost is finished.
 - Pipe temperature is less than or equal to 46°F [8°C].

Manual defrost will finish if certain conditions are satisfied.

Manual defrost can be done if above conditions are satisfied when DIP SW1-1 is changed from OFF to ON.

After DIP SW1-1 is changed from OFF to ON, there is no problem if DIP SW1-1 is left ON or changed to OFF again. This depends on the service conditions.

Continue to the next page

Type of Switch	Switch	No.	Function	Action by the switch operation		Effective timing																																																																																																																																																																																																																																																																																																																																																																																							
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*2 Power failure automatic recovery can be set by either remote controller or this DIP SW. If one of them is set to ON, Auto recovery activates. Please set Auto recovery basically by remote controller because not all units have DIP SW. Please refer to the indoor unit installation manual.

*3 SW7-1,2 are used for demand control. SW7-1,2 are effective only at the demand control. (Refer to the next page: Special function (b))

*4 Please do not use SW7-3 to 6 usually. Trouble might be caused by the usage condition.

*5 SW5-1 to 4: Function switch

(2) Function of connector

Types	Connector	Function	Action by open/ short operation		Effective timing
			Short	Open	
Connector	CN31	Emergency operation	Start	Normal	When power supply ON

Special function

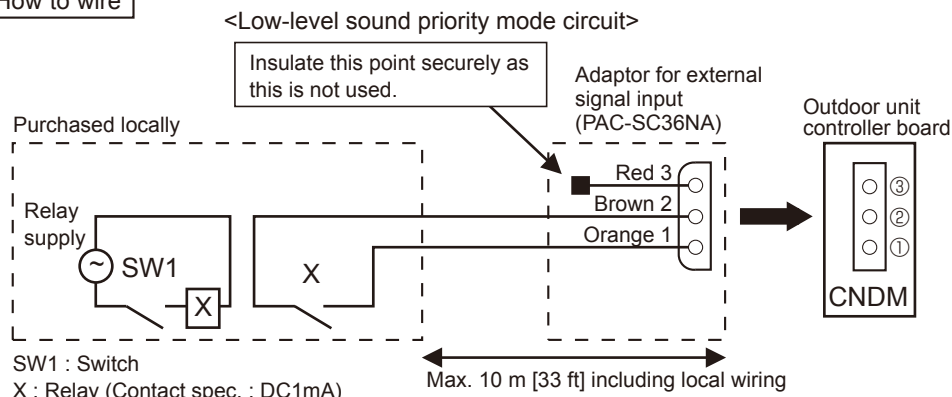
(a) Low-level sound priority mode (Local wiring)

Unit enters into Low-level sound priority mode by external signal input setting.

Inputting external signals to the outdoor unit decreases the outdoor unit operation sound 3 to 4 dB lower than that of usual. Adding a commercial timer or on-off switch contactor setting to the CNDM connector which is optional contactor for demand input located on the outdoor controller board enables to control compressor operation frequency.

Note: The performance depends on the load of conditioned outdoor temperature.

How to wire



1) Make the circuit as shown above with Adaptor for external signal input (PAC-SC36NA).

2) Turn SW1 to on for Low-level sound priority mode.

Turn SW1 to off to release Low-level sound priority mode and normal operation.

(b) Demand control (Local wiring)

Demand control is available by external input. In this mode, power consumption is decreased within the range of usual 0 to 100%.

How to wire

Basically, the wiring is the same as (a).

Connect an SW1 which is procured at field to the between Orange and Red (1 and 3) of the Adaptor for external signal input (PAC-SC36NA), and insulate the tip of the brown lead wire.

It is possible to set it to the following power consumption (compared with ratings) by setting the SW7-1, 2.

SW7-1	SW7-2	Max. compressor frequency (SW1 on)
OFF	OFF	0% (Operation stop)
ON	OFF	50%
OFF	ON	75%

<Display function of inspection for outdoor unit>

The blinking patterns of both LED1 (green) and LED2 (red) indicate the types of abnormality when it occurs. Types of abnormality can be indicated in details by connecting an optional part 'A-Control Service Tool (PAC-SK52ST)' to connector CNM on outdoor controller board.

[Display]

(1) Normal condition

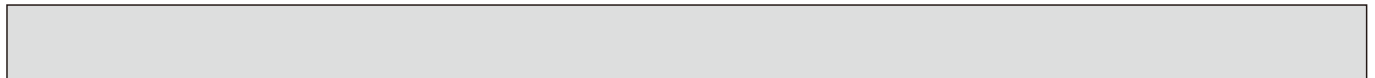
Unit condition	Outdoor controller board		A-Control Service Tool	
	LED1 (Green)	LED2 (Red)	Check code	Indication of the display
When the power is turned on	Lighted	Lighted	— ⇔ —	Alternately blinking display
When unit stops	Lighted	Not lighted	00, etc.	Operation mode
When compressor is warming up	Lighted	Not lighted	08, etc.	
When unit operates	Lighted	Lighted	C5, H7 etc.	

(2) Abnormal condition

Indication		Error			
Outdoor controller board		Contents	Check code *1	Inspection method	Detailed reference page
LED1 (Green)	LED2 (Red)				
1 blinking	2 blinking	Connector (63H) is open.	F5	① Check if connector (63H) on the outdoor controller board is not disconnected. ② Check continuity of pressure switch (63H) by tester.	P.34
2 blinking	1 blinking	Miswiring of indoor/outdoor unit connecting wire, excessive number of indoor units (4 units or more)	—	① Check if indoor/outdoor connecting wire is connected correctly. ② Check if 4 or more indoor units are connected to outdoor unit.	P.34 (EA)
		Miswiring of indoor/outdoor unit connecting wire (converse wiring or disconnection)	—	③ Check if noise entered into indoor/outdoor connecting wire or power supply.	P.34 (Eb)
		Startup time over	—	④ Re-check error by turning off power, and on again.	P.34 (EC)
	2 blinking	Indoor/outdoor unit communication error (signal receiving error) is detected by indoor unit.	E6	① Check if indoor/outdoor connecting wire is connected correctly. ② Check if noise entered into indoor/outdoor connecting wire or power supply.	*2
		Indoor/outdoor unit communication error (transmitting error) is detected by indoor unit.	E7	③ Check if noise entered into indoor/outdoor controller board.	*2
		Indoor/outdoor unit communication error (signal receiving error) is detected by outdoor unit.	—	④ Re-check error by turning off power, and on again.	P.40 (E8)
		Indoor/outdoor unit communication error (transmitting error) is detected by outdoor unit.	—		P.40 (E9)
	3 blinking	Remote controller signal receiving error is detected by remote controller.	E0	① Check if connecting wire of indoor unit or remote controller is connected correctly.	P.39
		Remote controller transmitting error is detected by remote controller.	E3	② Check if noise entered into transmission wire of remote controller.	P.39
		Remote controller signal receiving error is detected by indoor unit.	E4	③ Re-check error by turning off power, and on again.	P.39
		Remote controller transmitting error is detected by indoor unit.	E5		P.39
	4 blinking	Check code is not defined.	EF	① Check if remote controller is MA remote controller (PAR-21MAA). ② Check if noise entered into transmission wire of remote controller. ③ Check if noise entered into indoor/outdoor connecting wire. ④ Re-check error by turning off power, and on again.	P.40
	5 blinking	Serial communication error <Communication between outdoor controller board and outdoor power board> <Communication between outdoor controller board and M-NET P.C. board>	Ed	① Check if connector (CN4) on outdoor controller board and outdoor power board is not disconnected. ② Check if there is poor connection of connector on outdoor controller board (CNMNT and CNVMNT).	P.40
		Communication error of M-NET system	A0-A8	③ Check M-NET communication signal.	P.41–P.44

*1 Check code displayed on remote controller

*2 Refer to the indoor unit service manual.



Indication		Error			
Outdoor controller board		Contents	Check code *1	Inspection method	Detailed reference page
LED1 (Green)	LED2 (Red)				
3 blinking	1 blinking	Abnormality of shell thermistor (TH32) and discharging temperature (TH4)	U2	①Check if stop valves are open. ②Check if connectors (TH4, TH32, LEV-A) on outdoor controller board are not disconnected. ③Check if unit is filled with specified amount of refrigerant. ④Measure resistance values among terminals on indoor valve and outdoor linear expansion valve using a tester.	P.35
	2 blinking	Abnormal high pressure (High pressure switch 63H operated.)	U1	①Check if indoor/outdoor units have a short cycle on their air ducts. ②Check if connector (63H) on outdoor controller board is not disconnected. ③Check if heat exchanger and filter is not dirty. ④Measure resistance values among terminals on linear expansion valve using a tester.	P.35
	3 blinking	Abnormality of outdoor fan motor rotational speed	U8	①Check the outdoor fan motor.	P.37
	4 blinking	Compressor overcurrent breaking (Start-up locked)	UF	①Check if stop valves are open. ②Check looseness, disconnection, and converse connection of compressor wiring. ③Measure resistance values among terminals on compressor using a tester. ④Check if outdoor unit has a short cycle on its air duct.	P.38
		Compressor overcurrent breaking	UP		P.38
		Abnormality of current sensor (P.B.)	UH		P.38
		Abnormality of power module	U6		P.36
	5 blinking	Open/short of discharge thermistor (TH4)	U3	①Check if connectors (TH3, TH4, TH6, TH7 and TH33) on outdoor controller board and connector (CN3) on outdoor power board are not disconnected. ②Measure resistance value of outdoor thermistors.	P.36
		Open/short of outdoor thermistors (TH3, TH6, TH7, TH8 and TH33)	U4		P.36
	6 blinking	Abnormality of heatsink temperature	U5	①Check if indoor/outdoor units have a short cycle on their air ducts. ②Measure resistance value of outdoor heatsink thermistor(TH8).	P.36
	7 blinking	Abnormality of voltage	U9	①Check looseness, disconnection, and converse connection of compressor wiring. ②Measure resistance value among terminals on compressor using a tester. ③Check the continuity of contactor (52C). ④Check if power supply voltage decreases. ⑤Check the wiring of CN52C. ⑥Check the wiring of CNAF.	P.37 -38
4 blinking	1 blinking	Abnormality of room temperature thermistor (TH1)	P1	①Check if connectors (CN20, CN21, CN29, and CN44) on indoor controller board are not disconnected. ②Measure resistance value of indoor thermistors.	*2
		Abnormality of pipe temperature thermistor /Liquid (TH2)	P2		*2
		Abnormality of pipe temperature thermistor/Condenser-Evaporator(TH5)	P9		
	2 blinking	Abnormality of drain sensor (DS)	P4	①Check if connector (CN31)(CN4F) on indoor controller board is not disconnected. ②Measure resistance value of indoor thermistors. ③Measure resistance value among terminals on drain pump using a tester. ④Check if drain pump works. ⑤Check drain function.	*2
		Float switch connector open(FS) Indoor drain overflow protection	P5		
	3 blinking	Freezing (cooling)/overheating (heating) protection	P6	①Check if indoor unit has a short cycle on its air duct. ②Check if heat exchanger and filter is not dirty. ③Measure resistance value on indoor and outdoor fan motors. ④Check if the inside of refrigerant piping is not clogged.	*2
	4 blinking	Abnormality of pipe temperature	P8	①Check if indoor thermistors (TH2 and TH5) are not disconnected from holder. ②Check if stop valve is open. ③Check converse connection of extension pipe. (on plural units connection) ④Check if indoor/outdoor connecting wire is connected correctly. (on plural units connection)	*2
5 blinking	Abnormality of indoor controller board	Fb	①Replace indoor controller board.	*2	
—	—	Abnormality of remote controller board	E1 E2	①Replace remote controller.	P.39

*1 Check code displayed on remote controller

*2 Refer to the indoor unit service manual.

<Outdoor unit operation monitor function>

[When option part 'A-Control Service Tool (PAC-SK52ST)' is connected to outdoor controller board (CNM)]

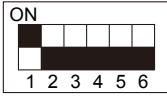
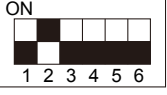
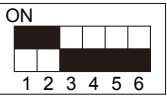
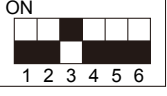
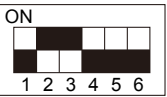
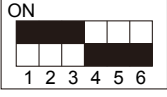
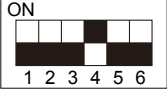
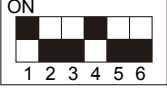
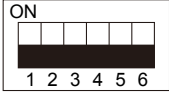
Digital indicator LED1 displays 2 digit number or code to inform operation condition and the meaning of check code by controlling DIP SW2 on 'A-Control Service Tool'.

Operation indicator SW2 : Indicator change of self diagnosis

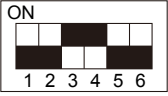
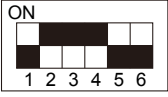
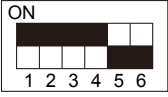
The black square (■) indicates a switch position.

SW2 setting	Display detail	Explanation for display	Unit																																																																	
ON 1 2 3 4 5 6																																																																				
<Digital indicator LED1 working details> (Be sure that 1 to 6 in the SW2 are set to OFF.) (1) Display when the power supply ON. When the power supply ON, blinking displays by turns. Wait for 4 minutes at the longest. (2) When the display lights. (Normal operation) ① Operation mode display																																																																				
LED1	(Lighting)	1 second interval	SW2 ON 1 2 3 4 5 6 (Initial setting)																																																																	
The tens digit : Operation mode		The ones digit : Relay output																																																																		
<table><tr><th>Display</th><th>Operation Model</th></tr><tr><td>O</td><td>OFF / FAN</td></tr><tr><td>C</td><td>COOLING / DRY</td></tr><tr><td>H</td><td>HEATING</td></tr><tr><td>d</td><td>DEFROSTING</td></tr></table>	Display	Operation Model	O	OFF / FAN	C	COOLING / DRY	H	HEATING	d	DEFROSTING		<table><tr><th>Display</th><th>Warming-up Compressor</th><th>Compressor</th><th>4-way valve</th><th>Solenoid valve</th></tr><tr><td>0</td><td>—</td><td>—</td><td>—</td><td>—</td></tr><tr><td>1</td><td>—</td><td>—</td><td>—</td><td>ON</td></tr><tr><td>2</td><td>—</td><td>—</td><td>ON</td><td>—</td></tr><tr><td>3</td><td>—</td><td>—</td><td>ON</td><td>ON</td></tr><tr><td>4</td><td>—</td><td>ON</td><td>—</td><td>—</td></tr><tr><td>5</td><td>—</td><td>ON</td><td>—</td><td>ON</td></tr><tr><td>6</td><td>—</td><td>ON</td><td>ON</td><td>—</td></tr><tr><td>7</td><td>—</td><td>ON</td><td>ON</td><td>ON</td></tr><tr><td>8</td><td>ON</td><td>—</td><td>—</td><td>—</td></tr><tr><td>A</td><td>ON</td><td>—</td><td>ON</td><td>—</td></tr></table>	Display	Warming-up Compressor	Compressor	4-way valve	Solenoid valve	0	—	—	—	—	1	—	—	—	ON	2	—	—	ON	—	3	—	—	ON	ON	4	—	ON	—	—	5	—	ON	—	ON	6	—	ON	ON	—	7	—	ON	ON	ON	8	ON	—	—	—	A	ON	—	ON	—	
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② Display during error postponement Postponement code is displayed when compressor stops due to the work of protection device. Postponement code is displayed while error is being postponed.																																																																				
(3) When the display blinks Inspection code is displayed when compressor stops due to the work of protection devices.																																																																				
<table><tr><th>Display</th><th>Inspection unit</th></tr><tr><td>0</td><td>Outdoor unit</td></tr><tr><td>1</td><td>Indoor unit 1</td></tr><tr><td>2</td><td>Indoor unit 2</td></tr></table>	Display	Inspection unit	0	Outdoor unit	1	Indoor unit 1	2	Indoor unit 2		<table><tr><th>Display</th><th>Contents to be inspected (During operation)</th></tr><tr><td>U1</td><td>Abnormal high pressure (63H worked)</td></tr><tr><td>U2</td><td>Abnormal high discharge temperature, shortage of refrigerant</td></tr><tr><td>U3</td><td>Open/short circuit of comp. surface thermistor (TH32)</td></tr><tr><td>U4</td><td>Open/short of outdoor unit thermistors (TH3, TH6, TH7, TH8 and TH33)</td></tr><tr><td>U5</td><td>Abnormal temperature of heat sink</td></tr><tr><td>U6</td><td>Abnormality of power module</td></tr><tr><td>U8</td><td>Abnormality in outdoor fan motor.</td></tr><tr><td>UF</td><td>Compressor overcurrent interruption (When Comp. locked)</td></tr><tr><td>UH</td><td>Current sensor error</td></tr><tr><td>UL</td><td>Abnormal low pressure (63L worked)</td></tr><tr><td>UP</td><td>Compressor overcurrent interruption</td></tr><tr><td>P1-P8</td><td>Abnormality of indoor units</td></tr><tr><td>A0-A7</td><td>Communication error of M-NET system</td></tr></table>	Display	Contents to be inspected (During operation)	U1	Abnormal high pressure (63H worked)	U2	Abnormal high discharge temperature, shortage of refrigerant	U3	Open/short circuit of comp. surface thermistor (TH32)	U4	Open/short of outdoor unit thermistors (TH3, TH6, TH7, TH8 and TH33)	U5	Abnormal temperature of heat sink	U6	Abnormality of power module	U8	Abnormality in outdoor fan motor.	UF	Compressor overcurrent interruption (When Comp. locked)	UH	Current sensor error	UL	Abnormal low pressure (63L worked)	UP	Compressor overcurrent interruption	P1-P8	Abnormality of indoor units	A0-A7	Communication error of M-NET system																														
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U2	Abnormal high discharge temperature, shortage of refrigerant																																																																			
U3	Open/short circuit of comp. surface thermistor (TH32)																																																																			
U4	Open/short of outdoor unit thermistors (TH3, TH6, TH7, TH8 and TH33)																																																																			
U5	Abnormal temperature of heat sink																																																																			
U6	Abnormality of power module																																																																			
U8	Abnormality in outdoor fan motor.																																																																			
UF	Compressor overcurrent interruption (When Comp. locked)																																																																			
UH	Current sensor error																																																																			
UL	Abnormal low pressure (63L worked)																																																																			
UP	Compressor overcurrent interruption																																																																			
P1-P8	Abnormality of indoor units																																																																			
A0-A7	Communication error of M-NET system																																																																			
<table><tr><th>Display</th><th>Contents to be inspected (When power is turned on)</th></tr><tr><td>F3</td><td>63L connector(red) is open.</td></tr><tr><td>F5</td><td>63H connector(yellow) is open.</td></tr><tr><td>F9</td><td>2 connectors (63H/63L) are open.</td></tr><tr><td>E8</td><td>Indoor/outdoor communication error (Signal receiving error) (Outdoor unit)</td></tr><tr><td>E9</td><td>Indoor/outdoor communication error (Transmitting error) (Outdoor unit)</td></tr><tr><td>EA</td><td>Miswiring of indoor/outdoor unit connecting wire, excessive number of indoor units (4 units or more)</td></tr><tr><td>Eb</td><td>Miswiring of indoor/outdoor unit connecting wire(converse wiring or disconnection)</td></tr><tr><td>EC</td><td>Startup time over</td></tr><tr><td>E0-E7</td><td>Communication error except for outdoor unit</td></tr></table>	Display	Contents to be inspected (When power is turned on)	F3	63L connector(red) is open.	F5	63H connector(yellow) is open.	F9	2 connectors (63H/63L) are open.	E8	Indoor/outdoor communication error (Signal receiving error) (Outdoor unit)	E9	Indoor/outdoor communication error (Transmitting error) (Outdoor unit)	EA	Miswiring of indoor/outdoor unit connecting wire, excessive number of indoor units (4 units or more)	Eb	Miswiring of indoor/outdoor unit connecting wire(converse wiring or disconnection)	EC	Startup time over	E0-E7	Communication error except for outdoor unit																																																
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E0-E7	Communication error except for outdoor unit																																																																			

The black square (■) indicates a switch position.

SW2 setting	Display detail	Explanation for display	Unit
	Pipe temperature/Liquid (TH3) -58 to 194	-58 to 194 [-50 to 90°C] (When the coil thermistor detects 0°F or below, “-” and temperature are displayed by turns.) (Example) When -10°F; 0.5 s 0.5 s 2 s -□ → 10 → □□	°F [°C]
	Comp. Surface temperature (TH32) 37 to 327	37 to 327 [3 to 164°C] (When the discharge thermistor detects 100°F or more, hundreds digit, tens digit and ones digit are displayed by turns.) (Example) When 105°F; 0.5 s 0.5 s 2 s □1 → 05 → □□	°F [°C]
	Output step of outdoor FAN 0 to 10	0 to 10	Step
	The number of ON/OFF times of compressor 0 to 9999	0 to 9999 (When the number of times is 100 or more, hundreds digit, tens digit and ones digit are displayed by turns.) (Example) When 42500 times (425 × 100 times); 0.5 s 0.5 s 2 s □4 → 25 → □□	100 times
	Compressor integrating operation times 0 to 9999	0 to 9999 (When it is 100 hours or more, hundreds digit, tens digit and ones digit are displayed by turns.) (Example) When 2450 hours (245 × 10 hours); 0.5 s 0.5 s 2 s □2 → 45 → □□	10 hours
	Compressor operating current 0 to 50	0 to 50 Note: Omit the figures after the decimal fractions.	A
	Compressor operating frequency 0 to 255	0 to 255 (When it is 100Hz or more, hundreds digit, tens digit and ones digit are displayed by turns.) (Example) When 125Hz; 0.5 s 0.5 s 2 s □1 → 25 → □□	Hz
	LEV-A opening pulse 0 to 480	0 to 480 (When it is 100 pulse or more, hundreds digit, tens digit and ones digit are displayed by turns.) (Example) When 150 pulse; 0.5 s 0.5 s 2 s □1 → 50 → □□	Pulse
	Error postponement code history (1) of outdoor unit	Postponement code display Blinking: During postponement Lighting: Cancellation of postponement “00” is displayed in case of no postponement.	Code display
	Operation mode on error occurring	Operation mode of when operation stops due to error is displayed by setting SW2 as below. (SW2) 	Code display

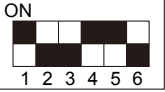
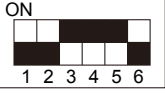
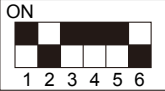
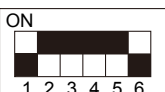
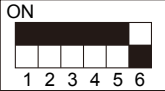
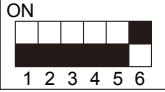
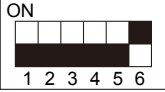
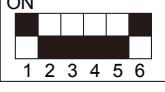
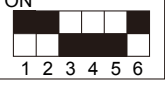
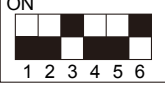
The black square (■) indicates a switch position.

SW2 setting	Display detail	Explanation for display	Unit
	Pipe temperature/Liquid (TH3) on error occurring -58 to 194	-58 to 194 [-50 to 90°C] (When the coil thermistor detects 0°F or below, “-” and temperature are displayed by turns.) (Example) When -15°F; 0.5 s 0.5 s 2 s -□ → 15 → □□ ↑	°F [°C]
	Comp. surface temperature (TH32) on error occurring 37 to 327	37 to 327 [3 to 164°C] (When the temperature is 100°F or more, the hundreds digit, tens digit and ones digit are displayed by turns.) (Example) When 130°F; 0.5 s 0.5 s 2 s □1 → 30 → □□ ↑	°F [°C]
	Compressor operating current on error occurring 0 to 50	0 to 50	A
	Error history (1) (latest) Alternate display of abnormal unit number and code	When no error history, “0” and “-” are displayed by turns.	Code display
	Error history (2) Alternate display of error unit number and code	When no error history, “0” and “-” are displayed by turns.	Code display
	Thermostat ON time 0 to 999	0 to 999 (When it is 100 minutes or more, the hundreds digit, tens digit and ones digit are displayed by turns.) (Example) When 245 minutes; 0.5 s 0.5 s 2 s □2 → 45 → □□ ↑	Minute
	Test run elapsed time 0 to 120	0 to 120 (When it is 100 minutes or more, the hundreds digit, tens digit and ones digit are displayed by turns.) (Example) When 105 minutes; 0.5 s 0.5 s 2 s □1 → 05 → □□ ↑	Minute

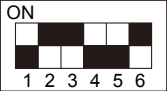
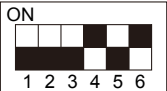
The black square (■) indicates a switch position.

SW2 setting	Display detail	Explanation for display	Unit																
ON 123456	The number of connected indoor units	0 to 3 (The number of connected indoor units are displayed.)	Unit																
ON 123456	Capacity setting display	Displayed as an outdoor capacity code <table><tr><td>Capacity</td><td>Code</td><td>Capacity</td><td>Code</td></tr><tr><td>A12N</td><td>9</td><td>A30N</td><td>14</td></tr><tr><td>A18N</td><td>10</td><td>A36N</td><td>20</td></tr><tr><td>A24N</td><td>11</td><td>A42N</td><td>25</td></tr></table>	Capacity	Code	Capacity	Code	A12N	9	A30N	14	A18N	10	A36N	20	A24N	11	A42N	25	Code display
Capacity	Code	Capacity	Code																
A12N	9	A30N	14																
A18N	10	A36N	20																
A24N	11	A42N	25																
ON 123456	Outdoor unit setting information	• The tens digit (Total display for applied setting) <table><tr><td>Setting details</td><td>Display details</td></tr><tr><td>H·P / Cooling only</td><td>0 : H·P 1 : Cooling only</td></tr><tr><td>Single phase / 3 phase</td><td>0 : Single phase 2 : 3 phase</td></tr></table> • The ones digit <table><tr><td>Setting details</td><td>Display details</td></tr><tr><td>Defrosting switch</td><td>0 : Normal 1 : For high humidity</td></tr></table> (Example) When heat pump, 3 phase and defrosting (normal) are set up, “20” is displayed.	Setting details	Display details	H·P / Cooling only	0 : H·P 1 : Cooling only	Single phase / 3 phase	0 : Single phase 2 : 3 phase	Setting details	Display details	Defrosting switch	0 : Normal 1 : For high humidity	Code display						
Setting details	Display details																		
H·P / Cooling only	0 : H·P 1 : Cooling only																		
Single phase / 3 phase	0 : Single phase 2 : 3 phase																		
Setting details	Display details																		
Defrosting switch	0 : Normal 1 : For high humidity																		
ON 123456	Indoor pipe temperature/Liquid (TH2(1)) Indoor 1 -38 to 190	-38 to 190 [-39 to 88°C] (When the temperature is 0°F or less, “-” and temperature are displayed by turns.)	°F [°C]																
ON 123456	Indoor pipe temperature/Cond./Eva. (TH5(1)) Indoor 1 -38 to 190	-38 to 190 [-39 to 88°C] (When the temperature is 0°F or less, “-” and temperature are displayed by turns.)	°F [°C]																
ON 123456	Indoor pipe temperature/Liquid (TH2(2)) Indoor 2 -38 to 190	-38 to 190 [-39 to 88°C] (When the temperature is 0°F or less, “-” and temperature are displayed by turns.)	°F [°C]																
ON 123456	Indoor pipe temperature/Cond./Eva. (TH5(2)) Indoor 2 -38 to 190	-38 to 190 [-39 to 88°C] (When the temperature is 0°F or less, “-” and temperature are displayed by turns.)	°F [°C]																
ON 123456	Indoor room temperature (TH1) 46 to 102	46 to 102 [8 to 39°C]	°F [°C]																

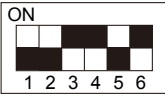
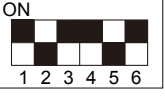
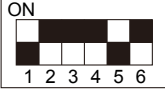
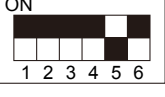
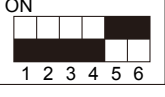
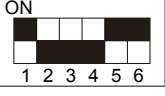
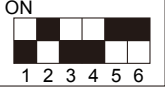
The black square (■) indicates a switch position.

SW2 setting	Display detail	Explanation for display	Unit
	Indoor setting temperature 62 to 86	62 to 86 [17 to 30°C]	°F [°C]
	Outdoor pipe temperature/2-phase pipe (TH6) -58 to 194	-58 to 194 [-50 to 90°C] (When the temperature is 0°F or less, “-” and temperature are displayed by turns.)	°F [°C]
	Outdoor outside temperature (TH7) -58 to 194	-58 to 194 [-50 to 90°C] (When the temperature is 0°F or less, “-” and temperature are displayed by turns.)	°F [°C]
	Outdoor heat sink temperature (TH8) -40 to 327	-40 to 327 [-40 to 164°C] (When the temperature is 0°F or less, “-” and temperature are displayed by turns.) (When the thermistor detects 100°F or more, hundreds digit, tens digit and ones digit are displayed by turns.)	°F [°C]
	Discharge superheat. SHd 32 to 360 [Cooling = TH32-TH6] [Heating = TH32-TH5]	32 to 360 [0 to 182°C] (When the temperature is 100°F or more, hundreds digit, tens digit and ones digit are displayed by turns.)	°F [°C]
	Sub cool. SC 32 to 266 [Cooling = TH6-TH3] [Heating = TH5-TH2]	32 to 266 [0 to 130°C] (When the temperature is 100°F or more, hundreds digit, tens digit and ones digit are displayed by turns.)	°F [°C]
	<From 18U***** (unit No.) onward> Number of defrost cycles 0 to FFFE	0 to FFFE (in hexadecimal notation) (When more than FF in hex (255 in decimal), the number is displayed in order of 16 ³ 's and 16 ² 's, and 16 ¹ 's and 16 ⁰ 's places. (Example) When 5000 cycles; 0.5 s 0.5 s 2 s □9 → C4 → □□ ↑	2 cycles
	Input current of outdoor unit	0 to 500 (When it is 100 or more, hundreds digit, tens digit and ones digit are displayed by turns.)	0.1 A
	Targeted operation frequency 0 to 255	0 to 255 (When it is 100 Hz or more, hundreds digit, tens digit and ones digit are displayed by turns.)	Hz
	DC bus voltage 180 to 370	180 to 370 (When it is 100V or more, hundreds digit, tens digit and ones digit are displayed by turns.)	V

The black square (■) indicates a switch position.

SW2 setting	Display detail	Explanation for display	Unit
	Capacity save 0 to 100 When air conditioner is connected to M-NET and capacity save mode is demanded, a value from "0" to "100" is displayed. [When there is no setting of capacity save, "100" is displayed.]	0 to 100 (When the capacity is 100%, hundreds digit, tens digit and ones digit are displayed by turns.) (Example) When 100%; 0.5 s 0.5 s 2 s □1 → 00 → □□	%
	Error postponement code history (2) of outdoor unit	Postponement code display Blinking: During postponement Lighting: Cancellation of postponement "00" is displayed in case of no postponement.	Code display
	Error postponement code history (3) of outdoor unit	Postponement code display Blinking: During postponement Lighting: Cancellation of postponement "00" is displayed in case of no postponement.	Code display
	Check code history (3) (Oldest) Alternate display of abnormal unit number and code.	When no error history, "0" and "—" are displayed by turns.	Code display
	Error thermistor display [When there is no error thermistor, "—" is displayed.]	3: Outdoor pipe temperature /Liquid (TH3) 6: Outdoor pipe temperature /2-phase (TH6) 7: Outdoor ambient temperature (TH7) 8: Outdoor heat sink (TH8)	Code display
	Operation frequency on error occurring 0 to 255	0 to 255 (When it is 100 Hz or more, hundreds digit, tens digit and ones digit are displayed by turns.) (Example) When 125 Hz; 0.5 s 0.5 s 2 s □1 → 25 → □□	Hz
	Fan step on error occurring 0 to 10	0 to 10	Step

The black square (■) indicates a switch position.

SW2 setting	Display detail	Explanation for display	Unit
	LEV-A opening pulse on error occurring 0 to 480	0 to 480 (When it is 100 pulse or more, hundreds digit, tens digit and ones digit are displayed by turns.) (Example) When 130 pulse; 0.5 s 0.5 s 2 s □1 → 30 → □□	Pulse
	Indoor room temperature (TH1) on error occurring 46 to 102	46 to 102 [8 to 39°C]	°F [°C]
	Indoor pipe temperature/Liquid (TH2) on error occurring -38 to 190	-38 to 190 [-39 to 88°C] (When the temperature is 0°F or less, “-” and temperature are displayed by turns.) (Example) When -15°F; 0.5 s 0.5 s 2 s -□ → 15 → □□	°F [°C]
	Indoor pipe temperature/Cond./Eva. (TH5) on error occurring -38 to 190	-38 to 190 [-39 to 88°C] (When the temperature is 0°F or less, “-” and temperature are displayed by turns.) (Example) When -15°F; 0.5 s 0.5 s 2 s -□ → 15 → □□	°F [°C]
	Outdoor pipe temperature/2-phase (TH6) on error occurring -38 to 190	-38 to 190 [-39 to 88°C] (When the temperature is 0°F or less, “-” and temperature are displayed by turns.) (Example) When -15°F; 0.5 s 0.5 s 2 s -□ → 15 → □□	°F [°C]
	Outdoor outside temperature (TH7) on error occurring -38 to 190	-38 to 190 [-39 to 88°C] (When the temperature is 0°F or less, “-” and temperature are displayed by turns.) (Example) When -15°F; 0.5 s 0.5 s 2 s -□ → 15 → □□	°F [°C]
	Outdoor heat sink temperature (TH8) on error occurring -40 to 327	-40 to 327 [-40 to 164°C] (When the temperature is 0°F or less, “-” and temperature are displayed by turns.) (When the temperature is 100°F or more, hundreds digit, tens digit and ones digit are displayed by turns.)	°F [°C]

The black square (■) indicates a switch position.

SW2 setting	Display detail	Explanation for display	Unit																								
ON 1 2 3 4 5 6	Discharge superheat on error occurring SHd 32 to 360 Cooling = TH32-TH6 Heating = TH32-TH5	32 to 360 [0 to 182°C] (When the temperature is 100°F or more, hundreds digit, tens digit and ones digit are displayed by turns.) (Example) When 150°F; 0.5 s 0.5 s 2 s □1 → 50 → □□	°F [°C]																								
ON 1 2 3 4 5 6	Sub cool on error occurring. SC 32 to 266 Cooling = TH6-TH3 Heating = TH5-TH2	32 to 266 [0 to 130°C] (When the temperature is 100°F or more, hundreds digit, tens digit and ones digit are displayed by turns.) (Example) When 115°F; 0.5 s 0.5 s 2 s □1 → 15 → □□	°F [°C]																								
ON 1 2 3 4 5 6	Thermostat-on time until error stops 0 to 999	0 to 999 (When it is 100 minutes or more, hundreds digit, tens digit and ones digit are displayed by turns.) (Example) When 415 minutes; 0.5 s 0.5 s 2 s □4 → 15 → □□	Minute																								
ON 1 2 3 4 5 6	Pipe temperature/Suction (TH33) -58 to 194	-58 to194 [-50 to 90°C] (When the coil thermistor detects 0°F or below, “-” and temperature are displayed by turns.) (Example) When -10°F; 0.5 s 0.5 s 2 s -□ → 10 → □□	°F [°C]																								
ON 1 2 3 4 5 6	U9 Error status during the Error postponement period	<table><tr><th>Description</th><th>Detection point</th><th>Display</th></tr><tr><td>Normal</td><td>—</td><td>00</td></tr><tr><td>Overvoltage error</td><td>Power circuit board</td><td>01</td></tr><tr><td>Undervoltage error</td><td>Controller circuit board</td><td>02</td></tr><tr><td>Input current sensor error. L1 or L2-phase open error.</td><td>Controller circuit board</td><td>04</td></tr><tr><td>Abnormal power synchronous signal</td><td>Power circuit board</td><td>08</td></tr><tr><td>PFC error (A12, 18, 24NHA) (Overvoltage/Undervoltage/Overcurrent)</td><td>Power circuit board</td><td>10</td></tr><tr><td>PFC/ACTM error Undervoltage</td><td>Check CNAF wiring. Defective ACTM/P.B.</td><td>20</td></tr></table> Display examples for multiple errors: Overvoltage (01) + Undervoltage (02) = 03 Undervoltage (02) + Power-sync signal error (08) = 0A L₁ phase open error (04) + PFC error (10) = 14	Description	Detection point	Display	Normal	—	00	Overvoltage error	Power circuit board	01	Undervoltage error	Controller circuit board	02	Input current sensor error. L1 or L2-phase open error.	Controller circuit board	04	Abnormal power synchronous signal	Power circuit board	08	PFC error (A12, 18, 24NHA) (Overvoltage/Undervoltage/Overcurrent)	Power circuit board	10	PFC/ACTM error Undervoltage	Check CNAF wiring. Defective ACTM/P.B.	20	Code display
Description	Detection point	Display																									
Normal	—	00																									
Overvoltage error	Power circuit board	01																									
Undervoltage error	Controller circuit board	02																									
Input current sensor error. L1 or L2-phase open error.	Controller circuit board	04																									
Abnormal power synchronous signal	Power circuit board	08																									
PFC error (A12, 18, 24NHA) (Overvoltage/Undervoltage/Overcurrent)	Power circuit board	10																									
PFC/ACTM error Undervoltage	Check CNAF wiring. Defective ACTM/P.B.	20																									

The black square (■) indicates a switch position.

SW2 setting	Display detail	Explanation for display	Unit																
ON 123456	Controlling status of compressor operating frequency	The following code will be a help to know the operating status of unit. •The tens digit <table><tr><th>Display</th><th>Compressor operating frequency control</th></tr><tr><td>1</td><td>Primary current control</td></tr><tr><td>2</td><td>Secondary current control</td></tr></table> •The ones digit (In this digit, the total number of activated control is displayed.) <table><tr><th>Display</th><th>Compressor operating frequency control</th></tr><tr><td>1</td><td>Preventive control for excessive temperature rise of discharge temperature</td></tr><tr><td>2</td><td>Preventive control for excessive temperature rise of condensing temperature</td></tr><tr><td>4</td><td>Frosting preventing control</td></tr><tr><td>8</td><td>Preventive control for excessive temperature rise of heatsink</td></tr></table> (Example) The following controls are activated. • Primary current control • Preventive control for excessive temperature rise of condensing temperature • Preventive control for excessive temperature rise of heatsink LED 18	Display	Compressor operating frequency control	1	Primary current control	2	Secondary current control	Display	Compressor operating frequency control	1	Preventive control for excessive temperature rise of discharge temperature	2	Preventive control for excessive temperature rise of condensing temperature	4	Frosting preventing control	8	Preventive control for excessive temperature rise of heatsink	Code display
Display	Compressor operating frequency control																		
1	Primary current control																		
2	Secondary current control																		
Display	Compressor operating frequency control																		
1	Preventive control for excessive temperature rise of discharge temperature																		
2	Preventive control for excessive temperature rise of condensing temperature																		
4	Frosting preventing control																		
8	Preventive control for excessive temperature rise of heatsink																		

11-1. SMOOTH MAINTENANCE

11-1-1. PAR-30MAA/PAR-31MAA

Maintenance data, such as the indoor/outdoor unit's heat exchanger temperature and compressor operation current can be displayed with "Smooth maintenance".

This cannot be executed during test operation.

Depending on the combination with the outdoor unit, this may not be supported by some models.

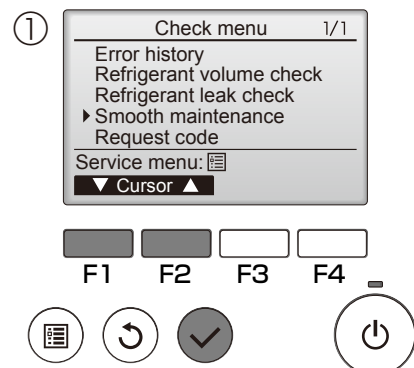
Select "Service" from the Main menu, and press the  button.



Select "Check" with the **F1** or **F2** button, and press the  button.



Select "Smooth maintenance" with the **F1** or **F2** button, and press the  button.

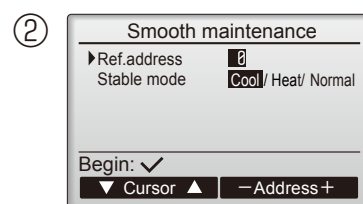


Set each item.

Select the item to be changed with the **F1** or **F2** button.

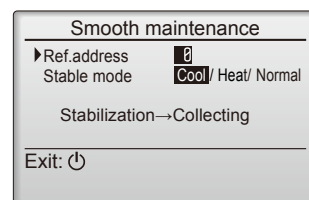
Select the required setting with the **F3** or **F4** button.

- <Ref.address>setting [0] to [15]
- <Stable mode>setting [Cool] / [Heat] / [Normal]



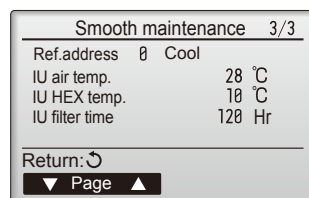
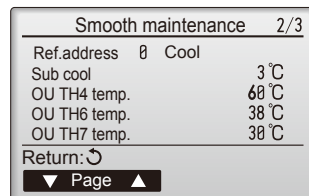
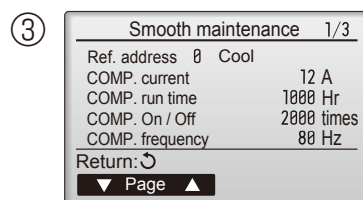
Press the  button, Fixed operation will start.

Note: Stable mode will take approx. 20 minutes.



The operation data will appear.

The Compressor-Accumulated operating (COMP. run) time is 10-hour unit, and the Compressor-Number of operation times (COMP. ON/OFF) is a 100-time unit (fractions discarded).



Navigating through the screens

- To go back to the Main menu  button
- To return to the previous screen  button